

# CEPSN pharmacy program

Diabetes management support for patients who need a higher level of pharmacy care

UnitedHealthcare Community Plan of Virginia can help provide ongoing diabetes management and educational services to your patients through the Community Pharmacy Enhanced Services Network (CPESN).

## **CPESN**

CPESN pharmacies are located in underserved communities to help provide accessibility to patients who may otherwise travel extended distances for specialized care.

The goal is to help improve overall health outcomes through increased medication compliance, improved understanding of diabetes management and greater accessibility to non-emergent health care services.

## **Care coordination**

A comprehensive care plan is completed by the CPESN pharmacist during each visit and submitted to the health plan care management team through the UnitedHealthcare provider portal.

The pharmacist may contact your office with care recommendations or engage directly with the UnitedHealthcare care team to discuss cases and provide additional insight to social determinates of health or insecurities contributing to the member's health outcomes.

## **For your patients who need a higher level of pharmacy care**

This pilot program is currently available for a select number of patients who may need a higher level of pharmacy care. When patients with type II diabetes mellitus schedule an appointment with a participating CPESN pharmacist, they'll receive a care assessment, which includes medication lists and documentation of current HbA1c values.

Patients with an HbA1c  $\geq$  9.0% are eligible for monthly engagement with the pharmacist to focus on:

- Diabetes education
- Medication adherence
- Overall standards of care

## **Questions?**

Email [uhc\\_vacpesn\\_inquiries@uhc.com](mailto:uhc_vacpesn_inquiries@uhc.com).