

Washington prior authorization annual summary (2025 plan year)

Prior authorization metric report 2025	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Annual
The total number of standard prior authorization requests received per month	4,086	3,561	3,898	4,051	3,847	3,455	3,768	3,624	3,538	3,968	3,424	3,453	44,673
The total number of expedited prior authorization requests received	104	80	85	112	86	86	97	75	75	77	100	90	1,067
The percentage of approved standard prior authorization requests aggregated for all items and services	90%	91%	92%	91%	93%	93%	92%	92%	92%	93%	92%	91%	92%
The percentage of denied standard prior authorization requests aggregated for items and services	10%	9%	8%	9%	7%	7%	8%	8%	8%	7%	8%	9%	8%
The percentage of standard prior authorization requests that were approved after an Appeal, aggregated for all items and services	26%	41%	21%	26%	26%	35%	35%	21%	33%	28%	37%	31%	29%
The percentage of approved prior authorization requests for which the time frame for review was extended, aggregated for all items and services	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
The percentage of approved expedited prior authorization requests, aggregated for all items and services	95%	95%	95%	96%	98%	99%	96%	91%	96%	94%	90%	97%	95%
The percentage of denied expedited prior authorization requests, aggregated for all items and services	5%	5%	5%	4%	2%	1%	4%	9%	4%	6%	10%	3%	5%
The average and median times that elapsed between the submission of a standard prior authorization request and a determination by the contractor, aggregated for all items and services	2.4/1	1.5/1	1.7/1	1.7/1	2.0/1	1.7/1	2.0/1	1.6/1	1.6/1	1.7/1	1.7/1	1.7/1	1.8/1
The average and median times that elapsed between the submission of an expedited prior authorization request and a determination by the contractor, aggregated for all items and services	1.0/1	1.1/1	1.3/1	2.9/1	1.0/1	1.7/1	1.5/1	1.1/1	1.6/1	1.1/1	1.1/1	1.0/1	1.4/1