Collaborative Care Model Guidelines

Overview
The University of Washington’s Collaborative Care Model is an integrated, evidence-based approach that aims to bring together primary care providers and behavioral health care providers to deliver integrated care to eligible members. The Collaborative Care Model gives the PCP access to additional care management support and regular psychiatric consultation for members receiving behavioral health treatment.

The Washington State Health Care Authority and UnitedHealthcare Community Plan are encouraging care providers to learn more about how they may integrate this model into their practice.

Using the Collaborative Care Model
Care providers eligible to join the collaborative care model include:

- PCPs
- Behavioral health care providers
- Federally Qualified Healthcare Centers (FQHC)
- Rural Health Centers (RHC)

The Collaborative Care Model requires that care providers use a registry that tracks clinical outcomes of members and supports integrated care of that member’s treatment.

Interested? Submit an attestation – Washington State Health Care Authority form 13-0017 – to become an approved collaborative care provider for UnitedHealthcare Community Plan members. Email the form to us at WAcollaborativecare@uhc.com. After that, one of our Transformation Advocates will contact you.

Payment for Collaborative Care
The Washington State Health Care Authority began covering the codes that are specifically identified and associated with the Collaborative Care Model on Jan. 1, 2018, for the Apple Health program. You’ll find care provider policies, procedures and processes outlined in both the UnitedHealthcare Provider Administrative Manual and Washington State Health Care Authority Collaborative Care Program Requirements and Billing Guidelines.

More Information
University of Washington’s AIMS Center has resources, training and an implementation guide for care providers.

We’re Here to Help
Our Transformation Advocates can help answer questions about training and implementation. Please contact us at WACollaborativeCare@uhc.com. Thank you.