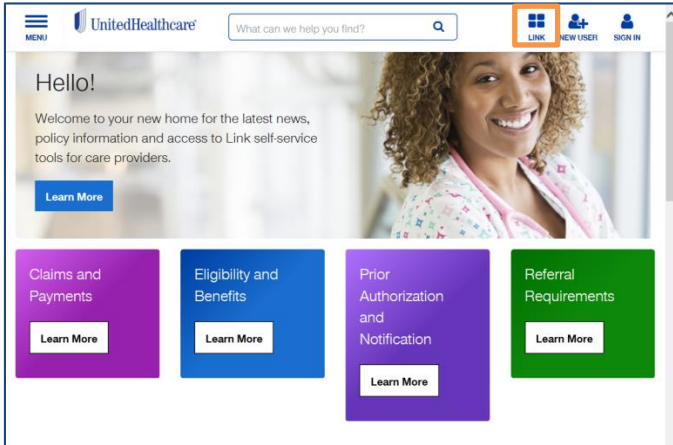


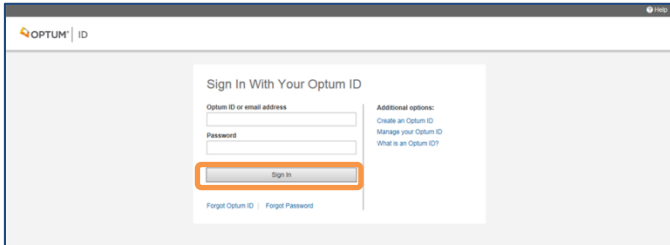
The Single Explanation of Benefit (EOB) tile allows you to search for and save/print individual EOBs.

Get Started

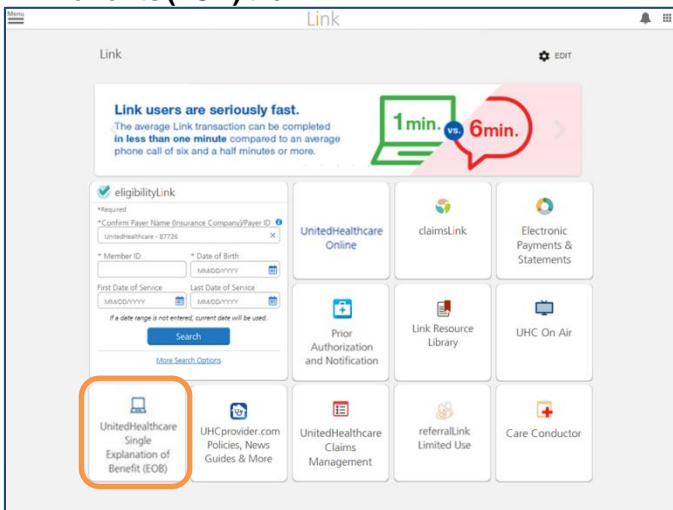
1. From UHCprovider.com, click **Link**



2. Enter your Optum ID and Password, then **Sign In**



3. Click the **UnitedHealthcare Single Explanation of Benefits (EOB) tile**



Single Explanation of Benefits (EOB) Search

Status and Date Search

1. Select the **Status and Date** radio button.
2. Select the **Corporate Tax ID Owner** from the drop-down box.
3. Select the **Physician/Provider Tax ID**.
4. Select the **Status**. (Available Status Options are: All and Zero Payment EOB).
5. Enter the **EOB Start Date** in mm/dd/yyyy format or click the Calendar icon and select the start date. Enter the **EOB End Date** in mm/dd/yyyy format or click the Calendar icon and select the end date.
6. Click the **Search** button.

7. The **Search Results** screen displays showing ten records per page. To advance page(s), click the **Next** link or corresponding page number.
8. To sort by column, click on the column header.

Search Results				
Total record(s) on the page: 10				
Payment Status	Status Date	Payment Number	Amount	
EOB Only	03/05/2015	9225922922	0.00	View EOB
Deposited	03/05/2015	8862868886	4776.30	View EOB
Deposited	03/05/2015	8892886889	3633.00	View EOB
EOB Only	03/05/2015	9002900900	0.00	View EOB
Deposited	03/05/2015	3304330330	330768.43	View EOB
Deposited	03/06/2015	9042904904	4847.71	View EOB
Deposited	03/06/2015	8942894894	197.04	View EOB

9. To view/print an Explanation of Benefits, click the **View EOB** link for the desired payment number.
10. For a new search, enter the required information in the Explanation of Benefits Search by Status and Date section and click the **Search Again** button.

Single Explanation of Benefits (EOB) Search (continued)

Payment Number Search

1. Select the **Payment Number** radio button.
2. Select the **Corporate Tax ID Owner** from the drop-down box.
3. Select the **Physician/Provider Tax ID**.
4. Enter the **Payment Number**. This number is located on the paper version of the EOB.
5. Click the **Search** button.

The screenshot shows the 'Single Explanation of Benefit (EOB) Search' form. It includes a legend for required fields, search criteria options (Status and Date or Payment Number), and dropdown menus for Corporate Tax ID Owner and Physician/Provider Tax ID. There is a text input field for the Payment Number and a blue 'SEARCH' button.

6. The **Search Results** screen displays showing ten records per page. To advance page(s), click the **Next** link or corresponding page number.

The screenshot shows a table with search results. The table has columns for Payment Status, Status Date, Payment Number, and Amount. There are 10 records displayed, each with a 'View EOB' link and a red arrow icon.

Payment Status	Status Date	Payment Number	Amount	
EOB Only	03/05/2015	9225922922	0.00	View EOB ↗
Deposited	03/05/2015	886286886	4776.30	View EOB ↗
Deposited	03/05/2015	889289889	3633.00	View EOB ↗
EOB Only	03/05/2015	9002900900	0.00	View EOB ↗
Deposited	03/05/2015	3304330330	330768.43	View EOB ↗
Deposited	03/06/2015	9042904904	4847.71	View EOB ↗
Deposited	03/06/2015	8942894894	197.04	View EOB ↗

7. To view/print the Explanation of Benefits, click the **View EOB** link in the row associated with the selected payment number.
8. To perform a new search, enter the required information in the Explanation of Benefits Search by Electronic Payment ID Number section and click the **Search Again** button.

Additional **Help Resources** are available at the **Link Resource Library** and **UHC on Air**

The screenshot shows the 'Link' interface. At the top, it says 'Link users are seriously fast. The average Link transaction can be completed in less than one minute compared to an average phone call of six and a half minutes or more.' Below this is a grid of service tiles. The 'Link Resource Library' and 'UHC on Air' tiles are highlighted with an orange border. Other tiles include eligibilityLink, UnitedHealthcare Online, claimsLink, Electronic Payments & Statements, Prior Authorization and Notification, UnitedHealthcare Single Explanation of Benefit (EOB), UHC provider.com Policies, News Guides & More, UnitedHealthcare Claims Management, referralLink Limited Use, and Care Conductor.