UnitedHealthcare NexusACO
Quick Reference Guide

UnitedHealthcare® NexusACO is a commercial member benefit plan that offers a tailored network of accountable care organization (ACO) care providers.

Key Features
- NexusACO members have access to a tiered network of care providers.
- Members are required to select a primary care provider (PCP) to manage their health care needs.
- Referrals may be required, depending on the member's benefit plan.
- Standard prior authorization and notification requirements apply.

Benefits
NexusACO plans feature a tiered network with benefits that offer lower copayments and coinsurance when members use NexusACO Tier 1 (featured ACO or UnitedHealth Premium® designated) care providers.

Plan model	Member's network access	Is a referral required?	Member benefits when seeing a non-network care provider
NexusACO OA	Network-only coverage	No	No coverage[*]
NexusACO OAP	Both network and non-network coverage	No	Non-network benefits
NexusACO R	Network-only coverage	Yes; no coverage if no referral	No coverage[*]
NexusACO RB	Network-only coverage	Yes; lower-level benefit if no referral	No coverage[*]
NexusACO RP	Both network and non-network coverage	Yes; lower-level benefit if no referral	Non-network benefits

[*]Except for emergency services and related admissions

Referrals
To learn more and see a full list of services that require a referral, go to **UHCprovider.com/plans** > choose your state > Commercial > UnitedHealthcare NexusACO > NexusACO Frequently Asked Questions.
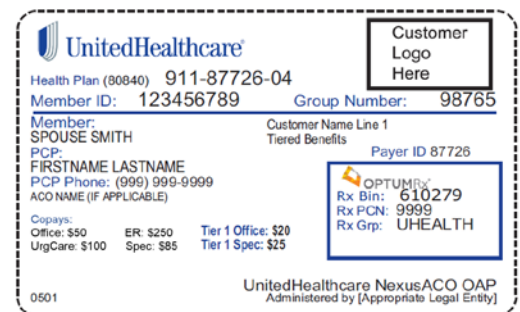
Sample Member ID Card
The member ID card includes:
- NexusACO plan name
- "Referrals Required" (if applicable)
- ACO name (if applicable)
- Shared Savings logo identifies plans with additional network benefits.

Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.

Contact Us
If you have questions about your Participation Agreement, please contact your Network Management representative. To find your Network Representative, go to **UHCprovider.com/contactus** > Find a Network Contact. For general questions, please call **877-842-3210**. Thank you.