The UnitedHealthcare NexusACO benefit plan offers meaningful cost-savings opportunities to UnitedHealthcare commercial members when they use a tailored network of accountable care organization (ACO) care providers. Encouraging UnitedHealthcare members to choose NexusACO care providers helps further our shared commitment to help achieve the Triple Aim of improved quality, better health outcomes and cost savings for our members.

**Key Features**

- UnitedHealthcare NexusACO offers UnitedHealthcare Commercial members cost-savings opportunities when they choose ACO Tier 1 care providers or other Tier 1 care providers.

- UnitedHealth Premium® Designation Program Premium Care Physicians will be included in Tier 1 where UnitedHealthcare NexusACO doesn’t have a featured ACO.

- Members in a UnitedHealthcare NexusACO plan can receive benefits from all participating UnitedHealthcare NexusACO care providers.

- To provide members with an opportunity to save on out-of-pocket costs with lowered copays for visits, we offer a tiered copay structure. Members will receive the greatest value when they choose Tier 1 care providers.

- UnitedHealthcare NexusACO Tier 1 care providers will be identified in the care provider directory.

- All UnitedHealthcare commercial members enrolled in a UnitedHealthcare NexusACO benefit plan will be required to select a primary care physician (PCP).

- Standard prior authorization and notification requirements apply.

**Benefits**

<table>
<thead>
<tr>
<th>Plan Models</th>
<th>Plan Description</th>
<th>Referral required?</th>
<th>Network physicians without prior referral</th>
<th>Out-of-network care provider*</th>
</tr>
</thead>
<tbody>
<tr>
<td>NexusACO OA (Open Access)</td>
<td>Open access, tiered network</td>
<td>No</td>
<td>N/A</td>
<td>No coverage*</td>
</tr>
<tr>
<td>NexusACO OAP (Open Access Plus)</td>
<td>Open access, tiered network</td>
<td>No</td>
<td>N/A</td>
<td>Out-of-network benefits</td>
</tr>
<tr>
<td>NexusACO R (Referral Required)</td>
<td>Referrals required; In-network access only</td>
<td>Yes</td>
<td>No coverage</td>
<td>No coverage*</td>
</tr>
<tr>
<td>NexusACO RB (Referral Balanced)</td>
<td>Referrals required</td>
<td>Yes, for the higher level of benefits.</td>
<td>Lower-level benefits</td>
<td>No coverage*</td>
</tr>
<tr>
<td>NexusACO RP (Referral Plus)</td>
<td>Referrals required</td>
<td>Yes, for the higher level of benefits.</td>
<td>Lower-level benefits</td>
<td>Out-of-network benefits</td>
</tr>
</tbody>
</table>

* Except for emergency services and related admissions
Referrals

Referral Requirements

- The UnitedHealthcare NexusACO R plans have a referral requirement, while the UnitedHealthcare NexusACO OA plans do not.

For more information about referrals, including a full list of services that don’t require a referral, go to UHCprovider.com/plans > choose your state > Commercial > UnitedHealthcare NexusACO > UnitedHealthcare NexusACO Frequently Asked Questions

Sample Member Health Care ID Card

Look for key differences on the member’s ID card to identify plan type and benefit features:

1. UnitedHealthcare NexusACO plan name
2. “Referrals Required” reminder for NexusACO R, NexusACO RB and NexusACO RP plans
3. ACO name (where applicable)
4. Tiered Benefits
5. Plans with additional network benefits provide access to an additional network of care providers that provide urgent care, emergency services and pre-approved services.

Note: Sample health care ID cards are for illustration only

Online Resources

UHCprovider.com/plans > choose your state > Commercial > UnitedHealthcare NexusACO. This includes a Frequently Asked Questions document, which can help answer many of your questions about the plan.


Contact Us

If you have questions related to your participation agreement, please contact your Network Management representative listed at UHCprovider.com > Menu > Contact Us. For general questions, call 877-842-3210.