



2019 UnitedHealth Passport® Travel Benefit Service Areas for Individual Medicare Advantage Plans

Overview

UnitedHealth Passport is a travel benefit for members enrolled in eligible UnitedHealthcare Individual Medicare Advantage plans. Members must call us to activate the benefit to receive up to nine months of non-emergency health care starting on their first travel day away from home.

Passport is offered with many, but not all, AARP® MedicareComplete® and UnitedHealthcare MedicareComplete Individual plans in 38 states.

If you're a network care provider who participates in our Medicare Advantage plans with Passport, you can provide care to a member with this travel benefit. If the following logo is included on the front of the member's identification card, the travel benefit is available to them:



Please use this Service Area List of the states and counties where UnitedHealth Passport is available as a reference. Not all UnitedHealthcare plans in these areas offer UnitedHealth Passport. To confirm your participation in UnitedHealthcare Passport, check your Participation Agreement or call your Physician Advocate or Network Management Representative.

For more information about UnitedHealth Passport we encourage you to review the 2019 UnitedHealth Passport FAQs available at UHCprovider.com > Health Plans by State > Choose your state > Medicare Advantage Plans > Tools & Resources.

2019 UnitedHealth Passport Service Areas for Individual Plans

Alabama – Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Chilton, Clarke, Clay, Coffee, Colbert, Coosa, Cullman, Dale, Dallas, Elmore, Escambia, Geneva, Henry, Houston, Jefferson, Lauderdale, Lawrence, Lowndes, Macon, Madison, Mobile, Monroe, Montgomery, Perry, Russell, Shelby, St. Clair, Talladega, Tallapoosa, Walker and Winston

Arizona – Graham, Maricopa, Pima, Pinal, Santa Cruz and Yavapai

Arkansas – Benton, Boone, Carroll, Cleburne, Conway, Crawford, Crittenden, Cross, Dallas, Faulkner, Franklin, Garland, Grant, Hot Spring, Jefferson, Johnson, Lee, Lonoke, Madison, Monroe, Newton, Ouachita, Perry, Phillips, Poinsett, Pope, Prairie, Pulaski, Saline, Sebastian, St. Francis, Van Buren, Washington and Woodruff

Connecticut – All counties

Florida – All counties

Georgia – Baldwin, Barrow, Ben Hill, Bibb, Bryan, Chatham, Cherokee, Clayton, Cobb, Columbia, Crawford, Crisp, DeKalb, Dodge, Dooly, Douglas, Effingham, Emanuel, Forsyth, Fulton, Gwinnett, Hall, Harris, Henry, Houston, Irwin, Jackson, Johnson, Laurens, Macon, Montgomery, Muscogee,

Paulding, Peach, Pulaski, Richmond, Spalding, Taylor, Telfair, Tift, Toombs, Treutlen, Turner, Twiggs, Upson, Wilcox and Wilkinson

Hawaii – Honolulu, Kauai and Maui

Idaho – Ada, Bannock, Bonner, Bonneville, Canyon, Gem, Kootenai, Payette and Twin Falls

Illinois – Bond, Boone, Bureau, Carroll, Clinton, Cook, DeKalb, DuPage, Grundy, Henderson, Henry, Jersey, Jo Daviess, Kankakee, Kane, Kendall, Knox, Lake, Lee, Macoupin, Madison, Marshall, McHenry, McLean, Mercer, Monroe, Ogle, Peoria, Putnam, Rock Island, St. Clair, Stark, Stephenson, Tazewell, Warren, Whiteside, Will, Winnebago and Woodford

Indiana – Adams, Allen, Bartholomew, Benton, Blackford, Boone, Brown, Carroll, Cass, Clark, Clay, Clinton, Crawford, Daviess, Dearborn, Decatur, De Kalb, Delaware, Dubois, Elkhart, Fayette, Floyd, Fountain, Franklin, Fulton, Gibson, Grant, Greene, Hamilton, Hancock, Harrison, Hendricks, Henry, Howard, Huntington, Jackson, Jasper, Jay, Jefferson, Jennings, Johnson, Knox, Kosciusko, La Porte, Lagrange, Lake, Lawrence, Madison, Marion, Marshall, Martin, Miami,

Monroe, Montgomery, Morgan, Newton, Noble, Ohio, Orange, Owen, Parke, Perry, Pike, Porter, Posey, Pulaski, Putnam, Randolph, Ripley, Rush, Scott, Shelby, Spencer, St. Joseph, Starke, Steuben, Sullivan, Switzerland, Tippecanoe, Tipton, Union, Vanderburgh, Vermillion, Vigo, Wabash, Warren, Warrick, Washington, Wells, White and Whitley

Iowa – Appanoose, Benton, Black Hawk, Boone, Bremer, Buchanan, Butler, Carroll, Cedar, Chickasaw, Clarke, Clayton, Clinton, Dallas, Davis, Delaware, Des Moines, Fayette, Floyd, Greene, Grundy, Guthrie, Hamilton, Hardin, Henry, Iowa, Jackson, Jasper, Jefferson, Johnson, Jones, Keokuk, Linn, Louisa, Lucas, Madison, Mahaska, Marion, Marshall, Mills, Monroe, Muscatine, Polk, Pottawattamie, Poweshiek, Scott, Story, Tama, Van Buren, Wapello, Warren, Washington, Wayne and Webster

Kansas – Butler, Douglas, Franklin, Harvey, Jefferson, Johnson, Leavenworth, Miami, Osage, Sedgwick and Wyandotte

Kentucky – Boone, Bullitt, Campbell, Fayette, Franklin, Hardin, Jefferson, Jessamine, Kenton, Larue, Madison, Marion, Nelson, Oldham, Shelby, Spencer and Woodford

Louisiana – Jefferson, Lafourche, Orleans, St. Bernard and St. Charles

Maine – All counties

Massachusetts – All counties

Minnesota – Anoka, Carlton, Carver, Dakota, Hennepin, Ramsey, Scott, St. Louis and Washington

Missouri – Audrain, Barry, Boone, Buchanan, Callaway, Camden, Cass, Christian, Clay, Clinton, Cole, Crawford, Dade, Dallas, DeKalb, Franklin, Gasconade, Greene, Jackson, Jasper, Jefferson, Johnson, Laclede, Lafayette, Lawrence, Lincoln, Miller, Montgomery, Newton, Osage, Platte, Polk, Ray, St. Charles, St. Louis, St. Louis City, Ste. Genevieve, Stone, Taney, Warren, Washington, Webster and Wright

Nebraska – Burt, Butler, Cass, Dodge, Douglas, Gage, Lancaster, Otoe, Saline, Sarpy, Saunders, Seward and Washington

New Hampshire – All counties

New Jersey – Bergen, Burlington, Essex, Hudson, Hunterdon, Mercer, Middlesex, Monmouth, Morris, Ocean, Passaic, Somerset, Sussex, Union and Warren

New Mexico – Bernalillo, Dona Ana, Grant, Hidalgo, Luna,

Sandoval, Santa Fe, Sierra and Valencia

New York – All counties

North Carolina – Alamance, Alexander, Avery, Buncombe, Burke, Cabarrus, Caldwell, Caswell, Catawba, Chatham, Cherokee, Clay, Cleveland, Cumberland, Davidson, Davie, Durham, Forsyth, Franklin, Gaston, Graham, Guilford, Harnett, Haywood, Henderson, Iredell, Jackson, Johnston, Lee, Lincoln, Macon, Madison, McDowell, Mecklenburg, Mitchell, Nash, Orange, Person, Polk, Randolph, Richmond, Rockingham, Rowan, Rutherford, Sampson, Stokes, Surry, Swain, Transylvania, Union, Vance, Wake, Wayne, Wilkes, Wilson, Yadkin and Yancey

Ohio – Ashland, Ashtabula, Butler, Carroll, Champaign, Clark, Clermont, Columbiana, Cuyahoga, Delaware, Fairfield, Franklin, Geauga, Greene, Hamilton, Lake, Licking, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Miami, Montgomery, Morrow, Muskingum, Pickaway, Portage, Preble, Richland, Stark, Summit, Trumbull, Tuscarawas, Union, Warren, Wayne and Wood

Oregon – Clackamas, Lane, Marion, Multnomah, Washington and Yamhill

Oklahoma – Canadian, Cherokee, Cleveland, Craig,

Creek, Grady, Kingfisher, Lincoln, Logan, Mayes, McClain, Muskogee, Oklahoma, Osage, Pottawatomie, Rogers, Seminole, Tulsa and Wagoner

Pennsylvania – Allegheny, Beaver, Berks, Bucks, Butler, Chester, Clarion, Crawford, Dauphin, Erie, Fayette, Forest, Greene, Jefferson, Lancaster, Lawrence, Lebanon, Lehigh, Mercer, Northampton, Philadelphia, Venango, Warren, Washington, Westmoreland and York

Rhode Island – All counties

South Carolina – Aiken, Beaufort, Berkeley, Calhoun, Charleston, Clarendon, Colleton, Dorchester, Georgetown, Greenville, Horry, Lancaster, Lexington, Newberry, Orangeburg, Pickens, Richland, Spartanburg, Sumter, Williamsburg and York

Tennessee – Anderson, Blount, Bradley, Campbell, Carter, Cheatham, Claiborne, Cocke, Cumberland, Davidson, DeKalb, Fayette, Grainger, Greene, Hamblen, Hamilton, Hancock, Hardeman, Hawkins, Haywood, Hickman, Jackson, Jefferson, Johnson, Knox, Loudon, Maury, McMinn, McNairy, Meigs, Monroe, Morgan, Polk, Roane, Robertson, Rutherford, Scott, Sequatchie, Sevier, Shelby, Sullivan, Sumner, Unicoi, Union, Washington, Wayne, White and Williamson

Texas – Andrews, Atascosa, Austin, Bell, Bexar, Brazoria, Brazos, Comal, Ector, El Paso, Falls, Fort Bend, Galveston, Grimes, Guadalupe, Hardin, Harris, Hays, Hill, Jefferson, Kendall, Liberty, Matagorda, McLennan, Midland, Montgomery, Orange, Tom Green, Travis, Wharton, Williamson and Wilson

Utah – Box Elder, Cache, Davis, Morgan, Salt Lake, Summit, Tooele, Utah, Wasatch and Weber

Vermont – All counties

Virginia – Alexandria City, Alleghany, Amelia, Amherst, Appomattox, Arlington, Augusta, Bland, Botetourt, Bristol City, Buchanan, Buena Vista City, Chesapeake City, Chesterfield, Clarke, Colonial Heights City, Covington City, Craig, Dickenson, Fairfax, Fairfax City, Falls Church City,

Floyd, Franklin, Frederick, Goochland, Grayson, Hampton City, Hanover, Henrico, James City, Lee, Lexington City, Loudoun, Manassas City, Manassas Park City, Montgomery, Newport News City, Norfolk City, Norton City, Petersburg City, Portsmouth City, Powhatan, Prince William, Radford City, Richmond City, Roanoke, Roanoke City, Rockbridge, Russell, Salem City, Scott, Smyth, Staunton City, Suffolk City, Tazewell, Virginia Beach City, Warren, Washington, Waynesboro City, Williamsburg City, Winchester City, Wise, Wythe and York

Washington – Spokane

West Virginia – Barbour, Berkeley, Boone, Braxton, Brooke, Cabell, Calhoun, Clay, Doddridge, Fayette, Gilmer, Grant, Greenbrier, Hancock, Hardy, Jackson, Jefferson, Kanawha, Lewis, Lincoln,

Logan, Marion, Marshall, Mason, McDowell, Mercer, Mingo, Monongalia, Nicholas, Ohio, Pendleton, Preston, Putnam, Randolph, Ritchie, Roane, Summers, Taylor, Tucker, Upshur, Wayne, Webster, Wetzel, Wirt, Wood and Wyoming

Wisconsin – Brown, Calumet, Dodge, Door, Florence, Fond du Lac, Forest, Grant, Green, Green Lake, Jefferson, Kenosha, Kewaunee, La Crosse, Langlade, Lincoln, Manitowoc, Marathon, Marinette, Menominee, Milwaukee, Monroe, Oconto, Oneida, Outagamie, Ozaukee, Portage, Racine, Rock, Shawano, Sheboygan, Trempealeau, Vernon, Walworth, Washington, Waukesha, Waupaca, Waushara, Winnebago and Wood

We're Here to Help

If you have questions, please call Provider Services at **877-842-3210**.