UnitedHealthcare Group Medicare Advantage (PPO) Plan
Network Care Provider Quick Reference Guide

Need to contact us? Use this reference guide for quick access to a variety of resources about UnitedHealthcare Group Medicare Advantage (PPO) plans.

**Link and UHCprovider.com**
Link’s self-service tools can quickly provide the comprehensive information you may need for most UnitedHealthcare benefit plans – without the extra step of calling for information. Use Link to perform secure online transactions such as checking member eligibility and benefits, managing claims and requesting prior authorization.

To sign in to Link, go to **UHCprovider.com** and click on the Link button in the top right corner. If you aren’t registered yet, go to UHCprovider.com and select “New User” to begin registration. To learn more about using Link, please visit **UHCprovider.com/link**.

**Provider Services**
**Phone:** 877-842-3210
Call to confirm member eligibility and benefits, check claims status and more. For service coverage requirements, please see the UnitedHealthcare Provider Administrative Guide at UHCprovider.com > Menu > Administrative Guides and Manuals.

**Claims Submission**
**Electronic Claims:** Please submit electronic claims using the Claim Submission tool on Link. To sign in to Link, go to **UHCprovider.com** and click on the Link button in the top right corner.
**Payer ID:** 87726
**Paper Claims:** Please mail claims to the address on the back of the member’s ID card.

**Behavioral Health**
Refer to the back of the member's ID card for information about the mental health provider network.

**Care Coordination**
Prior authorization is required for certain services based on the member’s benefit plan. Please refer to the back of the member’s ID card for the Care Coordination phone number.

**Prescriptions**
**Home Delivery Pharmacy**
Phone: 800-791-7658  Fax: 800-491-7997
**Oral Drugs Prior Authorization**
Phone: 800-711-4555, option 1  Fax: 800-527-0531
**Injectable Prior Authorization**
Phone: 800-711-4555, option 2  Fax: 800-527-0531

**Sample Member ID Card**
Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in these plans depends on the plan’s contract approval with Medicare.

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