

Care Provider Information

Benefit Overview: Iowa

UnitedHealthcare Dual Complete® (HMO D-SNP) | H0169-001

Effective Jan. 1, 2020

Plan Type: HMO

Service Area: Adair, Appanoose, Benton, Black Hawk, Boone, Bremer, Buchanan, Butler, Carroll, Cass, Cedar, Cerro Gordo, Chickasaw, Clarke, Clayton, Clinton, Dallas, Davis, Delaware, Des Moines, Fayette, Floyd, Greene, Grundy, Guthrie, Hamilton, Hardin, Henry, Iowa, Jackson, Jasper, Jefferson, Johnson, Jones, Keokuk, Linn, Louisa, Lucas, Madison, Mahaska, Marion, Marshall, Mills, Monroe, Muscatine, Plymouth, Polk, Pottawattamie, Poweshiek, Scott, Sioux, Story, Tama, Van Buren, Wapello, Warren, Washington, Wayne, Webster and Woodbury counties



Sample ID cards are for illustration only.
Actual cards may vary.

Additional benefits:



Health Products Card*

Up to \$1,200 in credits on an OTC debit card



Dental Coverage*

Preventive and diagnostic: \$1,000 in credits toward select dental services



Hearing Coverage

Annual exam and \$2,000 in credits every two years for hearing devices



Transportation*

Up to 36 one-way rides every year



Personal Emergency Response System (PERS)*

Members are connected to trained operators in an emergency situation 24/7



Meal Program*

28 meals in 14 days following discharge from a facility twice annually



Fitness Benefit*

Access to participating fitness centers through Renew Active™ program



Virtual Doctor Visits*

Talk to a doctor 24 hours a day, seven days a week



Foot Care Coverage*

Up to six visits every year

*New or enhanced benefit for 2020

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Not for distribution to beneficiaries.

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