

Care Provider Information

Benefit Overview: Texas

UnitedHealthcare Dual Complete® (HMO D-SNP) | H5322-025

Effective Jan. 1, 2020

Plan Type: HMO

Service Area: Anderson, Andrews, Angelina, Archer, Armstrong, Austin, Bandera, Baylor, Bell, Brazos, Cherokee, Clay, Cooke, Coryell, Delta, DeWitt, Dimmit, Duval, Eastland, Ector, Erath, Falls, Fannin, Frio, Gonzales, Gray, Grayson, Gregg, Grimes, Hale, Hardin, Harrison, Hill, Hockley, Hood, Hopkins, Houston, Howard, Hunt, Jasper, Karnes, Lavaca, Limestone, Lubbock, McLennan, Matagorda, Maverick, Medina, Midland, Milam, Montague, Morris, Nacogdoches, Navarro, Nolan, Orange, Palo Pinto, Panola, Parker, Potter, Rains, Randall, Red River, Roberts, Rusk, San Augustine, San Jacinto, Shelby, Starr, Taylor, Titus, Tom Green, Trinity, Tyler, Upshur, Victoria, Washington, Walker, Webb, Wharton, Wise and Zavala counties



Additional benefits:



Health Products Card*

Up to \$1,200 in credits on an OTC debit card



Dental Coverage*

Preventive and diagnostic: \$2,000 in credits toward select dental services, including dentures



Hearing Coverage

Annual exam and \$2,000 in credits every two years for hearing devices



Routine Acupuncture and Chiropractic Coverage

Up to 10 combined acupuncture and chiropractic visits every year



Vision Coverage*

Annual exam and \$300 in credits every two years for eyewear



Transportation*

Up to 60 one-way rides every year



Foot Care Coverage

Up to four visits every year



Fitness Benefit*

Access to participating fitness centers through Renew Active™ program



Meal Program*

28 meals in 14 days following discharge from a facility twice annually



Personal Emergency Response System (PERS)

Members are connected to trained operators in an emergency situation 24/7



Medical (Health) Resources*

NurseLine, Virtual Doctor Visits and Virtual Mental Health Visits

*New or enhanced benefit for 2020

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Not for distribution to beneficiaries.

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