

2027 Individual Exchange plans in Florida

Quick reference guide

Use this guide to quickly refer to the information you need to work with our UnitedHealthcare Individual Exchange plans in Florida, also referred to as UnitedHealthcare Individual & Family ACA Marketplace plans.

For Sanitas plans, see page 3.

For most Individual Exchange plans in Florida



Example member ID card

- 1 Group number – “ONEX” – plans offered on the Exchange, “OFEX” – plans offered off the Exchange
- 2 Plan name – includes the metal level of bronze, silver, gold or platinum
- 3 PCP Required indicator – all Exchange plans require a PCP
- 4 Referral Required indicator (if applicable)
- 5 Network

United Healthcare		Optum Rx®	
Member: MEMBER NAME			
Member ID: 000000000-00		1 Group ID: FLONEX	
		2 PLAN NAME	
3 PCP Required		Payer ID: 87726	
Copay: PCP:\$XX UC:\$XX	InPtHosp:\$XX Spec:\$XX ER:\$XX	Rx Bin: 610279 Rx PCN: 7777 Rx Grp: EXCFL	
Med INN Rx INN	DED INDV/FAM \$XX/\$XX \$XX/\$XX	4 PCP Referral Required	
HMO DOI-0508	5 Individual Exchange Benefit Plans Network Underwritten by UnitedHealthcare of Florida, Inc.		

Printed: 09/09/2025	
Members: Sign in at myuhc.com/exchange to find network care, pay your bills, see your claims and more. Remember, you need a referral from your PCP to see specialists.	
UHC Online Account: Member Services + Care Support:	myuhc.com/exchange 888-200-0405
Providers: 888-478-4760 or UHCprovider.com Medical Claims: PO Box 5290, Kingston, NY, 12402-5290	
Pharmacists: 844-569-4143 Pharmacy Claims: OptumRx PO Box 650540, Dallas, TX 75265-0540	

Sample member ID card for illustration only; actual information varies depending on payer, plan and other requirements.



Individual Exchange plans page

Visit UHCprovider.com/exchanges to access the following resources:

- The 2027 Individual Exchange plans self-paced interactive guide
- State-specific prescription drug lists (PDLs)
- Our policies, coverage determination guidelines and prior authorization/notification requirements
- Individual Exchange plan news



UnitedHealthcare Provider Portal

UHCprovider.com/portal

The UnitedHealthcare Provider Portal allows you to quickly get the answers you need so you can save valuable time and get better documentation and visibility.

To access the secure portal and the following tools, **create and/or sign in using a One Healthcare ID.**

Eligibility and referrals

UHCprovider.com/eligibility

We encourage you to verify member eligibility each time a patient presents for service.

Primary care physicians (PCPs) must submit referrals electronically unless otherwise allowed by state law.

Claims

UHCprovider.com/claims

To submit multi-payer transactions online or through a clearinghouse, use the electronic data interchange (EDI) in the claims tool and enter the following:

- EDI 837 Health Care Claim Transaction
- Payer ID 87726

To learn more, visit UHCprovider.com/edi.

You can also use the claims tool to submit reconsideration requests and appeals.

Prior authorization and notification

UHCprovider.com/paan

Call **800-711-4555** to request prior authorization for outpatient self-administered medications.

Unless otherwise allowed by state law, you must submit prior authorization requests electronically. We won't accept prior authorizations that require a referral unless a completed referral is on file.

To access prior authorization requirements and forms, visit UHCprovider.com/exchanges.

You can also use the claims tool to submit reconsideration requests and appeals.

- **Online:** Visit UHCprovider.com/findprovider
- **Phone:** Call 888-478-4760

New for 2027, we're offering capitated Sanitas plans to members in Broward, Miami-Dade and Palm Beach counties in the Miami area. Members who select these plans will be assigned to a Sanitas PCP to help them manage their care and receive custom member ID cards.

If you're not a participating Sanitas network provider and a member presents this ID card, please redirect them to a Sanitas clinic.



- 1 Plan name and Sanitas Clinic logo
- 2 Payer ID – claims must be submitted to Payer ID 87726
- 3 PCP Required indicator – all members will be auto-assigned to a Sanitas clinic
- 4 Referrals Required indicator
- 5 Sanitas appointment scheduling number

 United Healthcare		 Sanitas		 Optum Rx	
Member: MEMBER NAME				Group ID: FLONEX	
Member ID: 000000000-00				PLAN NAME	
3 PCP Required		2 Payer ID: 87726			
Copay: PCP:\$XX UC:\$XX		InPtHosp:\$XX Spec:\$XX ER:\$XX		Rx Bin: 610279 Rx PCN: 7777 Rx Grp: EXCFL	
Med INN Rx INN		DED INDV/FAM \$XX/\$XX \$XX/\$XX		OOPM INDV/FAM \$XXX/\$XXX	
HMO DOI-0508		4 PCP Referral Required Individual Exchange Benefit Plans Network Underwritten by UnitedHealthcare of Florida, Inc.			

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Members: Sign in at myuhc.com/exchange to find network care, pay your bills, see your claims and more. Remember, you need a referral from your PCP to see specialists.

UHC Online Account: myuhc.com/exchange
Member Services + Care Support: 888-200-0405

Providers: **5 888-478-4760** or UHCprovider.com
Medical Claims: PO Box 5290, Kingston, NY, 12402-5290

Pharmacists: 844-569-4143
Pharmacy Claims: OptumRx PO Box 650540, Dallas, TX 75265-0540



- For chat options and contact information, visit our [contact resources](#)
- Call Individual Exchange plans Provider Services at **888-478-4760**, weekdays, 7 a.m.–7 p.m. CT
- Contact your provider advocate

