Members can receive care away from home at their in-network cost share.

The UnitedHealthcare Medicare National Network allows members of eligible health plans to have access to participating care providers across the United States at their in-network cost share, even when getting care outside of their home location. Coverage, cost share and benefits will be determined based on the member's benefit plan.

How to tell if you participate in the National Network.

You can check your participation status in the My Practice Profile tool at UHCprovider.com/mpp. You can also contact your Provider Advocate or network representative.

We’re here to help.

For more information about UnitedHealthcare Medicare Advantage benefit plans, please go to UHCprovider.com/plans > choose your state > Medicare.

If you have questions, please call provider services at 877-842-3210, 8 a.m. – 5 p.m. local time, Monday – Friday. Thank you.

Key member benefits

- When a member wants to get care while they’re away from home, care providers can verify member eligibility as usual or look for the National Network logo on the member ID card.

- The cost share depends on the member’s benefit plan. In-network amounts will be listed when verifying eligibility and on the member’s ID card.

- Referrals aren’t required when using the National Network for care away from home, even if the benefit plan normally requires referrals.

- Prior authorization and notification requirements still apply. Requirements are at UHCprovider.com/priorauth.

- Members don’t have to contact UnitedHealthcare before using the National Network.

- There’s no time limit on how long a member can use the National Network outside their home service area.

* Individual Medicare Advantage plans with the Medicare National Network aren’t currently available to residents of Alaska, Louisiana, Maryland and Wyoming. However, we’re developing the network in those states and members of plans with the Medicare National Network may seek care from any contracted, participating care providers.

Sample member ID cards for illustration only; actual information varies depending on payer, plan and other requirements.

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