

UnitedHealthcare Medicare Advantage 2022 naturopathy coverage

Quick reference guide

Use this quick reference guide to locate phone numbers, websites and addresses for routine naturopathy coverage for members of certain UnitedHealthcare® Medicare Advantage plans in Connecticut, Oregon and Washington. This guide includes information about how this benefit is administered and a list of common CPT® codes to use for claims submissions.

Naturopathic services: contact information

	Naturopathy (routine) Original Medicare does not cover naturopathic services
To check: <ul style="list-style-type: none"> • Eligibility • Benefits • Claims • Authorizations 	Phone: 800-873-4575 Hours: 8 a.m.–8 p.m. ET, Monday–Friday Interactive voice response, 24 hours a day Online: myoptumhealthphysicalhealth.com
To check: <ul style="list-style-type: none"> • Participation • Contractual issues • Changes • Office updates 	Phone: 800-873-4575 Hours: 8 a.m.–8 p.m. ET, Monday–Friday
To submit claims	Online: myoptumhealthphysicalhealth.com Address: OptumHealth Physical Health P.O. Box 212 Minneapolis, MN 55440-0212 Payer ID 41161 Phone: 800-873-4575 <ul style="list-style-type: none"> • These claims are administered by OptumHealth Physical Health • There are no authorizations or utilization management requirements for this benefit
To submit appeals and grievances	Address: OptumHealth Physical Health P.O. Box 212 Minneapolis, MN 55440-0212 Phone: 800-873-4575
Policy guidelines	Phone: 800-873-4575 Online: myoptumhealthphysicalhealth.com

CPT® is a registered trademark of the American Medical Association.

Naturopathic services: description of coverage

Naturopathy (routine) Original Medicare does not cover naturopathic services	
What is covered?	<p>Routine naturopathy is a supplemental benefit offered on select UnitedHealthcare Medicare Advantage plans in Connecticut, Oregon and Washington.</p> <ul style="list-style-type: none"> Naturopathic medicine is a distinct health care profession that emphasizes prevention, treatment and optimal health focusing on the body's ability to heal itself Naturopathy uses diet, exercise, lifestyle changes and natural therapies to enhance the body's ability to ward off and combat disease <p>This benefit allows members to visit doctors of naturopathy for medically related services.</p>
How to find a network doctor of naturopathy?	<p>Doctors of naturopathy for this benefit are contracted through OptumHealth Physical Health. You can find a health care professional by searching the naturopathy section of the online provider directory at the plan website listed on the member's ID card.</p>
Does the member require a referral to receive this service?	<p>We don't require referrals for routine naturopathic care.</p>
Member cost sharing	<p>See the copay listed in the Evidence of Coverage for routine naturopathic services.</p>

Naturopathic services: CPT codes

Common routine naturopathy codes (not a complete list)			
99201	New patient office visit/examination	97811	Acupuncture (without electrical stimulation; each additional 15 minutes)
99202	New patient office visit/examination	97813	Acupuncture (without electrical stimulation; each additional 15 minutes)
99211	Established patient office visit/examination	97814	Acupuncture (with electrical stimulation; each additional 15 minutes)
99212	Established patient office visit/examination	98925	Osteopathic manipulative treatment, 1 to 2 regions
99213	Established patient office visit/examination	97026	Infrared
99214	Established patient office visit/examination	97140	Manual therapy
97810	Acupuncture (without electrical stimulation; initial 15 minutes)	81000	Urinalysis, routine, with microscopy

Notes:

- Refer to your supplemental/routine fee schedule for covered naturopathic services
- All codes are subject to change