

UnitedHealthcare Medicare Advantage Chronic Special Needs Plan

Chronic Special Needs Plans (C-SNP) are Medicare Advantage plans for individuals with certain chronic health conditions



To enroll in a C-SNP, individuals must have 1 or more qualifying chronic or disabling health conditions:

- **Cardiovascular disorders**
- **Chronic heart failure**
- **Diabetes mellitus**



Potential members must also be:

- Entitled to **Medicare Part A**
- Enrolled in **Medicare Part B**
- Living in the plan's **service area**



Based on medical need, SNP members may receive **care management** support and services.

- A **health assessment** (HA) helps identify members who may have high-risk health care needs
- An **individualized care plan** (ICP) is created to address identified needs and is shared with the member and their primary care provider
- Members in a clinical program have a case manager on their interdisciplinary care team (ICT)



All SNPs include integrated prescription drug coverage, which must comply with the Medicare Part D benefit. However, each SNP has its own prescription drug formulary and cost sharing amounts.



Standard prior authorization and admission notification requirements still apply. Requirements are in the UnitedHealthcare Administrative Guide at [UHCprovider.com/guides](https://www.uhcprovider.com/guides) and at [UHCprovider.com/priorauth](https://www.uhcprovider.com/priorauth).

C-SNPs provide all benefits covered under Original Medicare (except hospice). Additional benefits and services vary by plan and may include:

- Fitness membership
- Non-emergency transportation
- Over-the-counter medicine credits
- Personal emergency response system (PERS)
- Preventive or comprehensive dental
- Routine footcare
- Routine hearing
- Routine vision
- UnitedHealthcare HouseCalls
- 24-hour NurseLine

We're here to help you

You can find more information about C-SNPs and our Medicare Advantage plans at [UHCprovider.com/plans](https://www.uhcprovider.com/plans) > Choose Your State > Medicare.

If you have questions, please contact your Physician Advocate or Network Contract Manager. You can find your local contacts listed at [UHCprovider.com](https://www.uhcprovider.com) > Contact Us > **Network Contacts**.