



UnitedHealthcare Medicare Advantage Member Rights and Responsibilities

To help you better serve your patients who are our members, we'd like to make you aware of our UnitedHealthcare Medicare Advantage member rights and responsibilities. This information is intended to help uphold the quality of care and services our UnitedHealthcare Advantage Medicare members receive.

You can find these rights and responsibilities at UHCMedicareSolutions.com > Our Plans > Medicare Advantage Plans > What Do I Need to Know? > Medicare Advantage plan information and forms > Other resources and plan information > [Member rights and responsibilities](#).

How You Can Help Members

We send information about member rights and responsibilities to members when they enroll and annually thereafter; however, please feel free to distribute this statement to your patients who are our members.

If your patient is a UnitedHealthcare Medicare Advantage member please refer them to the Customer Service phone number listed on the back of their member ID card for the following:

- Questions about their rights
- Help with communication, such as assistance from a language interpreter