



2019 Benefit Plan Names Overview
Medicare Advantage Health Maintenance Organization (HMO)/
Preferred Provider Organization (PPO)/HMO-Point of Service (HMO-POS) Plans
(Individual and Group Retiree)

UnitedHealthcare offers several Medicare Advantage plans across the country. This overview lists the different options and highlights the information on the identification (ID) cards our members carry. Plans are filed at the county level; therefore, not all plan types listed will be available in every state/county in 2019.

In many cases, when there are multiple plans in a single market, a plan number may be attached to differentiate them, such as MedicareComplete[®] Plan 1, MedicareComplete[®] Plan 2, etc.

2019 Plan Name	Plan Description
AARP[®] MedicareComplete[®] (HMO) AARP[®] MedicareComplete[®] Access (HMO) AARP[®] MedicareComplete[®] Focus (HMO) AARP[®] MedicareComplete[®] Premier (HMO) AARP[®] MedicareComplete[®] Profile (HMO) AARP[®] MedicareComplete[®] SecureHorizons[®] (HMO) AARP[®] MedicareComplete[®] SecureHorizons[®] Focus (HMO) AARP[®] MedicareComplete[®] SecureHorizons[®] Premier (HMO) AARP[®] MedicareComplete[®] SecureHorizons[®] Value (HMO) AARP[®] MedicareComplete[®] Value (HMO) Medica HealthCare Plans MedicareMax (HMO) Preferred Choice (HMO) Preferred Complete Care (HMO) UnitedHealthcare[®] MedicareComplete[®] (HMO) UnitedHealthcare[®] MedicareComplete[®] Assure (HMO) UnitedHealthcare[®] Medicare Focus (HMO)	Individual Medicare Advantage HMO plans with Part D prescription drug coverage
AARP[®] MedicareComplete Essential[®] (HMO) AARP[®] MedicareComplete Focus Essential (HMO) AARP[®] MedicareComplete[®] SecureHorizons[®] Essential (HMO) UnitedHealthcare[®] MedicareComplete Essential[®] (HMO)	Individual Medicare Advantage HMO plans without Part D prescription drug coverage
Sharp[®] SecureHorizons[®] Plan by UnitedHealthcare[®] (HMO)	Individual Medicare Advantage HMO plan with Part D prescription drug coverage in San Diego County, California

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2019 Plan Name	Plan Description
AARP® MedicareComplete® Mosaic (HMO)	Individual Medicare Advantage HMO plan with Part D prescription drug coverage in select New York counties. Designed to meet the language needs of Chinese, Hispanic and Korean members
AARP® MedicareComplete Choice® (PPO and Regional PPO) AARP® MedicareComplete Focus (PPO) AARP® MedicareComplete Headwaters (PPO) AARP® MedicareComplete Lakeshore (PPO) UnitedHealthcare MedicareComplete Assure (PPO) UnitedHealthcare MedicareComplete Choice® (PPO and Regional PPO) UnitedHealthcare MedicareComplete Open (PPO) UnitedHealthcare MedicareComplete Open Premier (PPO) UnitedHealthcare Sync™ (PPO)	Individual Medicare Advantage PPO plans with Part D prescription drug coverage
AARP® MedicareComplete Choice® Essential (PPO and Regional PPO) UnitedHealthcare MedicareComplete Choice® Essential (Regional PPO) UnitedHealthcare MedicareComplete Open Essential (PPO)	Individual Medicare Advantage PPO plans without Part D prescription drug coverage
AARP® MedicareComplete Plus (HMO-POS)	Individual Medicare Advantage HMO-POS plans with Part D prescription drug coverage
UnitedHealthcare The Villages MedicareComplete 1 (HMO) UnitedHealthcare The Villages MedicareComplete 2 (HMO-POS)	Individual Medicare Advantage HMO or HMO-POS plan with Part D prescription drug coverage. Plan is accepted by The Villages Health Care Centers in Lake, Marion and Sumter counties, Florida
UnitedHealthcare Group Medicare Advantage (HMO)	Group Retiree Medicare Advantage HMO plans may or may not include Part D prescription drug coverage
UnitedHealthcare Group Medicare Advantage (PPO) UnitedHealthcare Group Medicare Advantage (National PPO) UnitedHealthcare Group Medicare Advantage (Regional PPO)	Group Retiree Medicare Advantage PPO plans may or may not include Part D prescription drug coverage

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Member ID Cards: Medicare Advantage HMO, HMO-POS, PPO Plans

Member ID cards include the following information to help you verify benefits, eligibility and claims status.

- Care provider website:
UHCprovider.com
- Care provider network indicator:
UHC, OXH or WEST
- Group Number
- Contact Numbers
- Primary Care Physician (if applicable)
- Group Name (Retiree Plans only)
- Plan Name
- Electronic Payer ID

Please check the patient's ID card at each visit and keep a copy of both sides of the card for your records.

ID Card Sample: Individual Plans

AARP MedicareComplete
Insured through UnitedHealthcare

UNITED HEALTHCARE
PASSPORT

Health Plan (80840): **911-87726-04**
Member ID: QA00001-00 Group Number: 56003

Member:
MEMBER SAMPLE UHC Dental Benefits

PCP Name: Payer ID:
SAMPLE, M.D., PHYSICIAN 87726

PCP Phone: (999) 999-9999

Copay: PCP \$0 ER \$90
Spec \$25

H3464 PBP# 006

AARP MedicareComplete Plan 2 (HMO)

MedicareRx
Prescription Drug Coverage

RxBIN: 610097
RxPCN: 9999
RxGrp: COS

Customer Service Hours: 8 am - 8 pm 7 days/week Printed: 10/16/2018

For Members
Website: www.myAARPMedicare.com
Customer Service: 1-800-643-4845 TTY 711
NurseLine: 1-877-365-7949 TTY 711
Behavioral Health: 1-800-985-2596 TTY 711
Dental: 1-800-643-4845 TTY 711

For Providers www.UHCprovider.com 1-877-842-3210
Medical Claim Address: P.O. Box 31362, Salt Lake City, UT 84131-0362

UHC Dental Providers: www.UHCdental.com 1-877-816-3596

UHC **NO Referral Required**

For Pharmacists 1-877-889-6510
Pharmacy Claims OptumRx P.O. Box 29045, Hot Springs, AR 71903

ID Card Sample: Group Retiree Plans

UnitedHealthcare

Health Plan (80840): **911-87726-04**
Member ID: 999999999-00 Group Number: 12345

Member:
MEMBER SAMPLE EMPLOYER NAME

Payer ID:
87726

Copay: PCP \$0 ER \$0
Spec \$0

H2001 PBP# 816

UnitedHealthcare Group Medicare Advantage (PPO)
Plan pays up to Medicare Limiting Charges.

MedicareRx
Prescription Drug Coverage

RxBIN: 610097
RxPCN: 9999
RxGrp: COS

Customer Service Hours: Mon - Fri 8 am - 8 pm Printed: 11/14/2018

For Members
Website: www.UHCRetiree.com
Customer Service: 1-800-457-8506 TTY 711
NurseLine: 1-877-365-7949 TTY 711
Behavioral Health: 1-800-453-8440 TTY 711

For Providers www.UHCprovider.com 1-877-842-3210
Medical Claim Address: P.O. Box 31362, Salt Lake City, UT 84131-0362

UHC

For Pharmacists 1-877-889-6510
Pharmacy Claims OptumRx P.O. Box 29045, Hot Springs, AR 71903

*Sample member ID cards for illustration only;
actual information varies depending on payer, plan and other requirements.*

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