



2019 Benefit Plan Names Overview

UnitedHealthcare Medicare Advantage Special Needs Plans

UnitedHealthcare offers Medicare Advantage Special Needs Plans (SNP) that provide full Medicare health care and prescription drug coverage, as well as additional benefits and services for members with special needs. We offer three types of SNP plans:

Dual-Eligible Plans are designed for people who qualify for both Medicare and Medicaid. These plans provide more benefits than Original Medicare, such as transportation to medical appointments and routine vision exams. We also help coordinate Medicare and Medicaid benefits for members.

Institutional Plans provide individualized, closely monitored and coordinated care to members who reside in contracted skilled nursing or assisted living facilities and require an institutional level of care. Our nurse practitioners work with physicians, facilities, members and members' families to coordinate care across settings.

Chronic Condition Plans are tailored to meet the needs of members living with specific chronic conditions, including diabetes, cardiovascular disorders and/or chronic heart failure. The plans offer benefits not covered by Original Medicare and include care coordination and wellness programs.

2019 Plan Name	Plan Description
UnitedHealthcare Dual Complete® (HMO SNP) UnitedHealthcare Dual Complete® Focus (HMO SNP) UnitedHealthcare Dual Complete® LP (HMO SNP) UnitedHealthcare Dual Complete® ONE (HMO SNP) UnitedHealthcare Dual Complete® ONE Plus (HMO SNP) UnitedHealthcare® Senior Care Options (HMO SNP) Medica HealthCare Plans MedicareMax Plus (HMO SNP) Preferred Medicare Assist (HMO SNP) UnitedHealthcare Dual Complete® (HMO-POS SNP) UnitedHealthcare Dual Complete® (PPO SNP) UnitedHealthcare Dual Complete® Choice (Regional PPO SNP) UnitedHealthcare Dual Complete® RP (Regional PPO SNP) UnitedHealthcare Dual Complete® RP ONE (Regional PPO SNP)	Medicare Advantage SNP (HMO/PPO/Regional PPO) for people with both Medicare and Medicaid

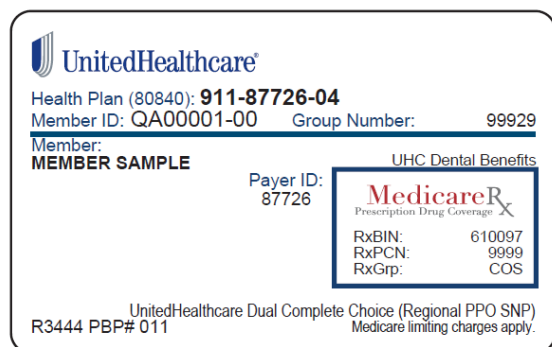
2019 Plan Name	Plan Description
UnitedHealthcare® Assisted Living Plan (HMO SNP) UnitedHealthcare® Assisted Living Plan (HMO-POS SNP) UnitedHealthcare® Assisted Living Plan (PPO SNP)	Medicare Advantage SNP (HMO/HMO-POS/PPO) for people who live in contracted assisted living facilities and require an institutional level of care
UnitedHealthcare® Nursing Home Plan (HMO SNP) UnitedHealthcare® Nursing Home Plan (HMO-POS SNP) UnitedHealthcare® Nursing Home Plan (PPO SNP)	Medicare Advantage SNP (HMO/HMO-POS/PPO) for people living in nursing homes
Preferred Special Care Miami-Dade (HMO SNP) UnitedHealthcare® Chronic Complete (HMO SNP) UnitedHealthcare® MedicareComplete® Assist (PPO SNP) UnitedHealthcare® Medicare Gold (Regional PPO SNP) UnitedHealthcare® Medicare Silver (Regional PPO SNP)	Medicare Advantage SNP (HMO/PPO/Regional PPO) for people with diabetes, chronic heart failure and/or cardiovascular disorders

Member Identification Cards

Member identification (ID) cards include the following information to help you verify benefits, eligibility and claims status:

- Care provider website:
UHCProvider.com
- Care provider network indicator:
UHC, OXH or WEST
- Group Number
- Electronic Payer ID
- Contact Numbers

Please check the patient's ID card at each visit and keep a copy of both sides of the card for your records.



Sample member ID card for illustration only; actual information varies depending on payer, plan and other requirements.

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