



2019 UnitedHealth Passport® Travel Benefit Service Areas for Group Retiree Medicare Advantage Plans

Overview

UnitedHealth Passport is a travel benefit for members enrolled in eligible UnitedHealthcare Group Retiree Medicare Advantage plans. Members must call us to activate the benefit to receive up to nine months of non-emergency health care starting on their first travel day away from home.

Passport is offered with many, but not all, of the UnitedHealthcare Group Medicare Advantage HMO and Regional PPO plans in 24 states.

If you're a network care provider who participates in our Medicare Advantage plans with Passport, you can provide care to a member with this travel benefit. If the following logo is included on the front of the member's identification card, the travel benefit is available to them:



Please use this Service Area List of the states and counties where UnitedHealth Passport is available as a reference. To confirm your participation in UnitedHealthcare Passport, check your Participation Agreement or call your Physician Advocate or Network Management Representative.

2019 UnitedHealth Passport Service Area for Group Retiree Plans

Alabama – Autauga, Baldwin, Bibb, Blount, Chilton, Escambia, Jefferson, Lowndes, Macon, Madison, Mobile, Montgomery, Russell, Saint Clair, Shelby and Walker

Arizona – Apache, Cochise, Coconino, Gila, Graham, Greenlee, La Paz, Maricopa, Mohave, Navajo, Pima, Pinal, Santa Cruz, Yavapai and Yuma

Connecticut – All counties

Florida – Alachua, Bay, Brevard, Charlotte, Clay, Collier, Columbia, Duval Escambia, Flagler, Hernando, Hillsborough, Indian River, Lake, Lee, Manatee, Marion, Martin, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Putnam, Saint Lucie, Santa Rosa, Sarasota, Seminole, St. John's, Sumter and Walton

Georgia – Bibb, Chatham, Cherokee, Clayton, Cobb, Columbia, De Kalb, Forsyth, Fulton, Harris, Henry, Muscogee and Richmond

Hawaii – Hawaii, Honolulu, Kalawao, Kauai and Maui

Illinois – Bond, Bureau, Carroll, Clinton, DeKalb, Du Page, Henderson, Henry, Jersey, Jo Daviess, Kankakee, Knox, Lake, Macoupin, Madison, Marshall, McLean, Mercer, Monroe, Peoria, Putnam, Rock Island,

Saint Clair, Stark, Tazewell, Warren, Whiteside, Winnebago and Woodford

Iowa – Appanoose, Benton, Black Hawk, Boone, Bremer, Buchanan, Butler, Cedar, Chickasaw, Clarke, Clayton, Clinton, Dallas, Davis, Delaware, Des Moines, DuBuque, Fayette, Floyd, Greene, Grundy, Guthrie, Hamilton, Hardin, Henry, Iowa, Jackson, Jasper, Jefferson, Johnson, Jones, Keokuk, Linn, Louisa, Lucas, Madison, Mahaska, Marion, Marshall, Monroe, Muscatine, Polk, Poweshiek, Scott, Story, Tama, Van Buren, Wapello, Warren, Washington and Wayne

Kentucky – Boone, Campbell and Kenton

Massachusetts – All counties

Missouri – Boone, Callaway, Christian, Crawford, Dade, Dallas, Franklin, Gasconade, Greene, Jefferson, Laclede, Lawrence, Lincoln, Platte, Polk, St. Charles, St. Louis, St. Louis City, Stone, Taney, Warren, Washington, Webster and Wright

New Hampshire – Grafton, Hillsborough, Rockingham and Strafford

New Jersey – Bergen, Essex, Hudson, Hunterdon, Mercer, Middlesex, Monmouth, Morris,

Ocean, Passaic, Sussex, Union and Warren

New York – All counties

North Carolina – Alamance, Ashe, Cabarrus, Caldwell, Caswell, Catawba, Cherokee, Chatham, Cleveland, Cumberland, Davidson, Davie, Durham, Forsyth, Granville, Guilford, Harnett, Haywood, Henderson, Iredell, Jackson, Lee, Lincoln, Macon, Mc Dowell, Mecklenburg, Mitchell, Moore, Nash, Orange, Person, Randolph, Rockingham, Rowan, Sampson, Stokes, Surry, Transylvania, Union, Vance, Wake, Wayne, Wilkes, Wilson and Yadkin

Ohio – Ashland, Ashtabula, Butler, Carroll, Champaign, Clark, Clermont, Columbiana, Cuyahoga, Delaware, Fairfield, Franklin, Geauga, Greene, Hamilton, Lake, Licking, Lorain, Lucas, Madison, Mahoning, Marion, Medina, Miami, Montgomery, Morrow, Muskingum, Pickaway, Portage, Preble, Richland, Stark, Summit, Trumbull, Tuscarawas, Union, Warren, Wayne and Wood

Pennsylvania – Allegheny, Armstrong, Beaver, Berks, Bucks, Crawford, Dauphin, Erie, Lawrence, Lebanon and Westmoreland

Rhode Island – All counties

Tennessee – Anderson, Blount, Bradley, Campbell, Carter, Cheatham, Claiborne, Cocke, Grainger, Greene, Hamblen, Hamilton, Hancock, Hardeman, Hawkins, Haywood, Jefferson, Johnson, Knox, Loudon, Maury, McMinn, Meigs, Monroe, Morgan, Polk, Putnam, Roane, Scott, Sequatchie, Sevier, Sullivan, Unicoi, Union, Washington and White

Texas – Aransas, Atascosa, Austin, Bell, Bexar, Brazoria, Cameron, Collin, Comal, Dallas, Denton, Ellis, El Paso, Fort Bend, Guadalupe, Hardin, Harris, Hays, Hidalgo, Hood, Hunt, Jefferson, Johnson, Kaufman, Kendall, Kleberg, Liberty, Montgomery, Navarro, Nueces, Parker, Rockwall, San

Patricio, Tarrant, Travis, Willacy, Williamson, Wilson and Wise

Utah – Box Elder, Cache, Davis, Morgan, Salt Lake, Summit, Tooele, Utah, Wasatch and Weber

Vermont – Bennington, Rutland, Washington and Windham

Virginia – Alleghany, Amelia, Amherst, Appomattox, Augusta, Bland, Bristol City, Buchanan, Buena Vista City, Clarke, Colonial Heights City, Covington City, Dickenson, Frederick, Grayson, James City, Lee, Lexington City, Norton City, Petersburg City, Powhatan, Rockbridge, Russell, Scott,

Smyth, Staunton City, Tazewell, Warren, Washington, Waynesboro City, Williamsburg City, Winchester City, Wise and Wythe

Wisconsin – Brown, Calumet, Dodge, Door, Fond Du Lac, Grant, Green, Green Lake, Jefferson, Kenosha, Kewaunee, La Crosse, Langlade, Manitowoc, Marinette, Menominee, Milwaukee, Monroe, Oconto, Outagamie, Ozaukee, Racine, Rock, Shawano, Sheboygan, Trempealeau, Vernon, Walworth, Washington, Waukesha, Waupaca, Waushara and Winnebago

We're Here to Help

If you have questions, please call Provider Services at **877-842-3210**.