

Preferred PCP Selection Protocol

M.D.IPA, M.D.IPA Preferred, Optimum Choice and Optimum Choice

This protocol is specific to Mid-Atlantic Health Plan primary care physician (PCP) selection and member panel discharge procedures. This protocol applies to members with Optimum Choice, Inc. (OCI) and M.D. Individual Practice Association, Inc. (M.D.IPA) health benefit plans, and all network physicians and other health care professionals.

PCP selection

When a member enrolls in an OCI and M.D.IPA. benefit plan, they're asked to select a PCP.

- A PCP may care for up to 1,500 members
- For each nurse practitioner or physician assistant employed in your medical practice, the PCP may add up to 500 members

Member panel discharge

The member-to-PCP ratio may be reviewed and modified by the care provider's network representative if a member complains about access to their PCP, or if UnitedHealthcare identifies a quality of care-related issue. UnitedHealthcare may close any PCP panel.

Capitation payments for new members

When a member is added to your panel **before the 15th of the month**, you receive capitation payment for the entire month. If a member is added to your panel **after the 15th of the month**, capitation payments will begin the following month.

We're here to help.

If you have questions, please contact Provider Services at **877-842-3210**.

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