Stakeholder Engagement

Payers

- Commit to using **NPD as the single source** for provider data—eliminating redundant requests
- Streamline workflows (contracting, onboarding, credentialing) by leveraging NPD data
- Collaborate across payers to address this **systemic challenge**

Providers

- Submit and maintain **accurate data** through compliant intake channels
- Redirect all external requests to **NPD as the authoritative source**
- Ensure data accuracy to protect **patient experience** and **advance health tech adoption**

Intake Partners

- Enhance tools to capture **endpoint data** alongside directory info
- Expand capabilities to support **all provider types** and care settings
- Implement **standards-based processes** for timely, accurate NPD submissions

HHS/CMS

- Lead and align stakeholders to adopt the **new data model**
- Eliminate duplicative state requirements to **reduce burden**
- Modernize CMS tools to integrate with the **NPD framework**

Explore our strategic viewpoint
scan to read

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