



PO Box 30449 Salt Lake City, UT 84130-0449

April 10, 2020

[Lab Name]
[Address 1] [Address 2]
[City], [State] [ZIP Code]

Re: New Claim Test Code Submission Requirement Coming for Free Standing and Hospital Lab Care Providers

Dear [Lab Name]:

We are sending this letter as a follow-up to the notice in the April 1, 2020 UnitedHealthcare Network Bulletin regarding claim submission requirements effective Oct. 1, 2020. We recognize that the COVID-19 public health emergency has a significant impact on laboratory providers and want to ensure that you are aware of this new requirement and can begin preparations for implementation.

Effective **Oct. 1, 2020**, all applicable clinical and pathology laboratory claims **must** contain your laboratory's unique test code. This change affects all UnitedHealthcare Commercial, Medicare Advantage and most UnitedHealthcare Community Plan networks. When a laboratory CPT® code or Healthcare Common Procedure Coding System (HCPCS) code is populated, the corresponding test code will be required, or we'll deny the claim.

Note: A laboratory test code is your specific code that you would use to order the test from your laboratory. This test code will be required for most laboratory tests that are billed.

Placing the test code on your laboratory services claim doesn't necessarily guarantee that UnitedHealthcare will pay the claim. Payment for covered services is based on the member's eligibility on the date of the service, any claim processing requirements and the terms of your Participation Agreement.

Why We're Doing This

We're committed to working with members and care providers like you to support improved population health outcomes, positive care experiences and affordable products. An increasingly important part of this commitment includes coordinating coverage guidelines and policies for new and emerging technologies, including lab testing.

We're Here to Help

For additional details regarding this requirement and the precise placement of the test code on laboratory claims, please visit UHCprovider.com/testregistry.

Sincerely,

Linda Simmons
Vice President, National Lab Program

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