

## After Hours and Weekend Care Policy, Professional

### **IMPORTANT NOTE ABOUT THIS REIMBURSEMENT POLICY**

You are responsible for submission of accurate claims. This reimbursement policy is intended to ensure that you are reimbursed based on the code or codes that correctly describe the health care services provided. UnitedHealthcare Community Plan reimbursement policies uses Current Procedural Terminology (CPT®), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

This reimbursement policy applies to all health care services billed on CMS 1500 forms and, when specified, to those billed on UB04 forms. Coding methodology, industry-standard reimbursement logic, regulatory requirements, benefits design and other factors are considered in developing reimbursement policy.

This information is intended to serve only as a general reference resource regarding UnitedHealthcare Community Plan's reimbursement policy for the services described and is not intended to address every aspect of a reimbursement situation. Accordingly, UnitedHealthcare Community Plan may use reasonable discretion in interpreting and applying this policy to health care services provided in a particular case. Further, the policy does not address all issues related to reimbursement for health care services provided to UnitedHealthcare Community Plan enrollees.

**Other factors affecting reimbursement supplement, modify or, in some cases, supersede this policy. These factors include, but are not limited to: federal &/or state regulatory requirements, the physician or other provider contracts, the enrollee's benefit coverage documents, and/or other reimbursement, medical or drug policies.**

Finally, this policy may not be implemented exactly the same way on the different electronic claims processing systems used by UnitedHealthcare Community Plan due to programming or other constraints; however, UnitedHealthcare Community Plan strives to minimize these variations.

UnitedHealthcare Community Plan may modify this reimbursement policy at any time by publishing a new version of the policy on this Website. However, the information presented in this policy is accurate and current as of the date of publication.

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### Application

**This reimbursement policy applies to UnitedHealthcare Community Plan Medicaid products.**

This reimbursement policy applies to services reported using the 1500 Health Insurance Claim Form (a/k/a CMS-1500) or its electronic equivalent or its successor form. This policy applies to all products and all network and non-network physicians and other qualified health care professionals, including, but not limited to, non-network authorized and percent of charge contract physicians and other qualified health care professionals.

### Policy

#### Overview

After hours or weekend care (CPT®) codes represent services provided, when an individual physician or other health care professional is required to render the services outside of regular posted office hours to treat a patient's urgent illness or condition. This policy outlines when after hours or weekend care codes are considered for separate reimbursement.

#### Reimbursement Guidelines

The Centers for Medicare and Medicaid Services (CMS) considers reimbursement for Current Procedural Terminology (CPT®) codes 99050, 99051, 99053, 99056, 99058 and 99060 to be bundled into payment for other services provided on the same day.

#### **CPT Codes 99053, 99056, 99058 or 99060**

Consistent with CMS, UnitedHealthcare Community Plan will not separately reimburse CPT codes 99053, 99056, 99058 or 99060.

**CPT Codes 99050 and 99051**

Although CMS considers CPT codes 99050 and 99051 to be bundled into the payment for other services provided on the same day, UnitedHealthcare Community Plan will provide additional compensation to participating primary care providers for seeing patients in situations that would otherwise require more costly urgent care or emergency room settings by reimbursing CPT code 99050 in addition to basic services and CPT code 99051 in addition to acute care services (not preventive medicine codes).

UnitedHealthcare Community Plan will reimburse after hours CPT code 99050 and 99051 to participating primary care providers when reported in one of the following CMS non-facility place of service (POS) designations only:

- School (CMS POS 03)
- Indian Health Service Free-standing Facility (CMS POS 05)
- Tribal 638 Free-Standing Facility (CMS POS 07)
- Office (CMS POS 11)
- Independent Clinic (CMS POS 49)
- Federally Qualified Health Center (CMS POS 50)
- State or Local Public Health Clinic (CMS POS 71)
- Rural Health Clinic (CMS POS 72)

UnitedHealthcare Community Plan will reimburse the following participating primary care providers for CPT codes 99050 and 99051:

- Adolescent Medicine, Pediatric-Adolescent, Pediatrics
- Family Nurse Practitioner, Nurse Practitioner, Pediatric Nurse Practitioner, Advanced Registered Nurse Practitioner
- Family Practice
- General Practice
- Geriatric Medicine
- Gynecology, Obstetrics & Gynecology, Obstetrics
- Internal Medicine
- Certified Nurse Midwife

**State Exceptions**

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|-----------------------|--|
| <b>Indiana</b>        | Indiana is excluded from this policy based on state regulations.   |
| <b>Kansas</b>         | CPT codes 99050 and 99051 are only reimbursable in POS 11.   |
| <b>Kentucky</b>       | CPT code 99051 is not reimbursable.  |
| <b>Maryland</b>       | CPT code 99058 is reimbursable in same non-facility POS 03, 05, 07, 11, 49, 50, 71, 72. CPT code 99050 and 99051 are not reimbursable.                   |
| <b>Michigan</b>       | CPT codes 99050, 99051, 99053, 99056 and 99058 are reimbursable in POS 11.   |
| <b>Minnesota</b>      | Minnesota is excluded from this policy.  |
| <b>Missouri</b>       | Missouri MO HealthNet reimburses CPT code 99050 and 99051 in POS 03, 11, 49, 50, 71, and 72.   |
| <b>North Carolina</b> | North Carolina reimburses CPT codes 99053, 99058 and 99060 in POS 03, 05, 07, 11, 49, 50, 71 and 72.<br>North Carolina excludes 99051 from the policy.   |
| <b>Ohio</b>           | 99051 is reimbursable for all providers in same non-facility POS as CPT code 99050 (see list above under Reimbursement Guidelines) and in POS 19 and 22. |

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| <b>Texas</b>         | Office based providers may use 99056 or 99060 for services outside of business hours.  |
| <b>Virginia</b>      | VA Medicaid and CCC Plus to allow 99056 and 99058.   |
| <b>Washington</b>    | Washington excludes codes 99050 and 99051 from policy.<br>Code 99053 is not to be bundled into payment for other services provided on the same day and can be separately reimbursable. |
| <b>Washington DC</b> | Washington DC is excluded from this policy.  |

### Questions and Answers

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| <b>1</b> | <p><b>Q:</b> Why doesn't UnitedHealthcare Community Plan provide reimbursement for CPT codes 99053, 99056, 99058 or 99060?</p> <p><b>A:</b> The After Hours and Weekend Care policy is intended to reimburse physicians for services that are outside their regular posted business hours as an alternative to more costly emergency room or urgent care center services. Reimbursement for CPT codes 99053, 99056, 99058 or 99060 would not accomplish this purpose and are not reimbursed by CMS.</p> |
| <b>2</b> | <p><b>Q:</b> When will UnitedHealthcare Community Plan provide reimbursement for CPT code 99050?</p> <p><b>A:</b> UnitedHealthcare Community Plan will provide reimbursement for CPT code 99050 during times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday or Sunday), in addition to basic service.</p>  |
| <b>3</b> | <p><b>Q:</b> When will UnitedHealthcare Community Plan provide reimbursement for CPT code 99051?</p> <p><b>A:</b> UnitedHealthcare Community Plan will provide reimbursement for CPT code 99051 during regularly scheduled evening, weekend, or holiday office hours, in addition to acute care services (not preventive medicine services).</p>  |

### Codes

|       |       |       |       |       |       |
|-------|-------|-------|-------|-------|-------|
| 99050 | 99051 | 99053 | 99056 | 99058 | 99060 |
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### Resources

Individual state Medicaid regulations, manuals & fee schedules

American Medical Association, *Current Procedural Terminology (CPT®)* and associated publications and services

Centers for Medicare and Medicaid Services, National Correct Coding Initiative (NCCI) publications

### History

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|------------------|---|
| <b>9/24/2023</b> | Policy Version Change<br>State Exceptions Section: Kansas Updated         |
| <b>3/12/2023</b> | Policy Version Change<br>State Exceptions Section: Kansas added           |
| <b>1/15/2023</b> | Policy Version Change<br>State Exceptions Section: North Carolina Updated |

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| <b>3/1/2022</b>   | Annual Anniversary Date and Version Change<br>Updated Footer to 2022<br>History Section: Entries prior to 3/1/2020 archived  |
| <b>2/1/2022</b>   | Policy Version Change<br>State Exceptions Section: Add Washington DC   |
| <b>1/1/2022</b>   | Policy Version Change<br>State Exceptions Section: Add Minnesota   |
| <b>12/19/2021</b> | Policy Version Change<br>State Exceptions Section: Update Missouri Removed Surgical Procedure Code List<br>Attachment Section: Removed Missouri Surgical Procedure Code List |
| <b>10/31/2021</b> | Policy Version Change<br>State Exceptions Section: Added Washington<br>History Section: Entries prior to 10/31/2019 archived   |
| <b>5/6/2021</b>   | Policy Version Change<br>State Exceptions Section: Update NC verbiage “allows” to “reimburses”   |
| <b>4/1/2021</b>   | Policy Version Change<br>State Exceptions Section: Added Indiana   |
| <b>3/1/2021</b>   | Annual Anniversary Date and Version Change<br>Updated Footer to 2021<br>History Section: Entries prior to 1/1/2019 archived  |
| <b>1/1/2021</b>   | Policy Version Change<br>State Exceptions Section: Added Kentucky  |
| <b>3/6/2020</b>   | Annual Anniversary Date and Version Change<br>Codes Section updated<br>History Section: Entries prior to 1/1/2018 archived   |
| <b>3/15/2010</b>  | Policy implemented by UnitedHealthcare Community & State   |