Policy for Out-of-Network Providers Contracted with a Third-Party Network Vendor

As an out-of-network provider you may provide healthcare services to members of benefit plans offered or administered by UnitedHealthcare and its affiliates (collectively, “UnitedHealthcare”).

Not all member benefit plans include out-of-network benefits for elective services. When out-of-network benefits are available for elective services or if the services are deemed to be at the in-network benefit level, UnitedHealthcare may elect to process out-of-network claims under its Shared Savings Program as described in a member’s benefit plan. Under the Shared Savings Program, UnitedHealthcare may contract with third-party network vendors to provide additional savings for our members. These third-party network vendors may have contracted with you directly.

When processing an out-of-network claim, UnitedHealthcare reserves the right to pay the lesser of the amount in your third-party network vendor contract or an amount consistent with United’s benchmark standards.

This policy does not apply where prohibited by law.