REHABILITATION SERVICES (PHYSICAL, OCCUPATIONAL, AND SPEECH THERAPY)

Policy Number: BIP149.I
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Covered benefits are listed in three (3) Sections – A, B and C. All services must be medically necessary. Each benefit plan contains its own specific provisions for coverage, limitations and exclusions as stated in the member’s Evidence of Coverage (EOC)/Schedule of Benefits (SOB). If there is a discrepancy between this policy and the member’s EOC/SOB, the member’s EOC/SOB provision will govern.

Essential Health Benefits for Individual and Small Group
For plan years beginning on or after January 1, 2014, the Affordable Care Act of 2010 (ACA) requires fully insured non-grandfathered individual and small group plans (inside and outside of Exchanges) to provide coverage for ten categories of Essential Health Benefits (“EHBs”). Large group plans (both self-funded and fully insured), and small group ASO plans, are not subject to the requirement to offer coverage for EHBs. However, if such plans choose to provide coverage for benefits which are deemed EHBs (such as maternity benefits), the ACA requires all dollar limits on those benefits to be removed on all Grandfathered and Non-Grandfathered plans. The determination of which benefits constitute EHBs is made on a state by state basis. As such, when using this guideline, it is important to refer to the member specific benefit document to determine benefit coverage.
A. FEDERAL/STATE MANDATED REGULATIONS

RCW 48.43.045
Health Plan Requirements - Annual Reports - Exemptions.

(1) Every health plan delivered, issued for delivery, or renewed by a health carrier on and after January 1, 1996, shall:

a) Permit every category of health care provider to provide health services or care included in the basic essential health benefits benchmark plan established by the commissioner consistent with RCW 48.43.715, to the extent that:
   i. The provision of such health services or care is within the health care providers' permitted scope of practice;
   ii. The providers agree to abide by standards related to:
      a) Provision, utilization review, and cost containment of health services;
      b) Management and administrative procedures; and
      c) Provision of cost-effective and clinically efficacious health services; and
   iii. The plan covers such services or care in the essential health benefits benchmark plan.

The reference to the essential health benefits does not create a mandate to cover a service that is otherwise not a covered benefit.

b) Annually report the names and addresses of all officers, directors, or trustees of the health carrier during the preceding year, and the amount of wages, expense reimbursements, or other payments to such individuals, unless substantially similar information is filed with the commissioner or the national association of insurance commissioners. This requirement does not apply to a foreign or alien insurer regulated under chapter 48.20 or 48.21 RCW that files a supplemental compensation exhibit in its annual statement as required by law.

(2) The requirements of subsection (1)(a) of this section do not apply to a licensed health care profession regulated under Title 18 RCW when the licensing statute for the profession states that such requirements do not apply.

1. RCW 18.74.010 (9): Physical therapy" means the care and services provided by or under the direction and supervision of a physical therapist licensed by the state. The use of Roentgen rays and radium for diagnostic and therapeutic purposes, the use of electricity for surgical purposes, including cauterization, and the use of spinal manipulation, or manipulative mobilization of the spine and its immediate articulations, are not included under the term "physical therapy" as used in this chapter.

   (10)"Practice of physical therapy" is based on movement science and means:

   a. Examining, evaluating, and testing individuals with mechanical, physiological, and developmental impairments, functional limitations in movement, and disability or other health and movement-related conditions in order to determine a diagnosis, prognosis, plan of therapeutic intervention, and to assess and document the ongoing effects of intervention;

   b. Alleviating impairments and functional limitations in movement by designing, implementing, and modifying therapeutic interventions that include therapeutic exercise; functional training related to balance, posture, and movement to facilitate self-care and reintegration into home, community, or work; manual therapy including soft tissue and joint mobilization and manipulation; therapeutic massage; assistive, adaptive, protective, and devices related to postural control and mobility except as restricted by (c) of this subsection; airway clearance techniques; physical agents or modalities; mechanical and electrotherapeutic modalities; and patient-related instruction;

   c. Training for, and the evaluation of, the function of a patient wearing an orthosis or prosthesis as defined in RCW 18.200.010. Physical therapists may provide those direct-formed and prefabricated upper limb, knee, and ankle-foot orthoses, but not fracture orthoses except those for hand, wrist, ankle, and foot fractures, and assistive technology devices specified in RCW 18.200.010 as exemptions from the defined scope of licensed orthotic and prosthetic services. It is the intent of the legislature
that the unregulated devices specified in RCW 18.200.010 are in the public domain to the extent that they may be provided in common with individuals or other health providers, whether unregulated or regulated under Title 18 RCW, without regard to any scope of practice;

d. Performing wound care services that is limited to sharp debridement, debridement with other agents, dry dressings, wet dressings, topical agents including enzymes, hydrotherapy, electrical stimulation, ultrasound, and other similar treatments. Physical therapists may not delegate sharp debridement. A physical therapist may perform wound care services only by referral from or after consultation with an authorized health care practitioner;

e. Reducing the risk of injury, impairment, functional limitation, and disability related to movement, including the promotion and maintenance of fitness, health, and quality of life in all age populations; and

f. Engaging in administration, consultation, education, and research.

(8) (a) "Physical therapist assistant" means a person who has successfully completed a board-approved physical therapist assistant program.

(b) "Physical therapy aide" means a person who is involved in direct physical therapy patient care that does not meet the definition of a physical therapist or physical therapist assistant and receives ongoing on-the-job training.

2. RCW 18.74.012 A consultation and periodic review by an authorized health care practitioner is not required for treatment of neuromuscular or musculoskeletal conditions

3. RCW 48.44.450, Neurodevelopmental Therapies

a. Each employer-sponsored group contract for comprehensive health care service which is entered into, or renewed, on or after twelve months after July 23, 1989, shall include coverage for neurodevelopmental therapies for covered individual's age six and under.

b. Benefits provided under this section shall cover the services of those authorized to deliver occupational therapy, speech therapy, and physical therapy. Benefits shall be payable only where the services have been delivered pursuant to the referral and periodic review of a holder of a license issued pursuant to chapter 18.71 or 18.57 RCW or where covered services have been rendered by such licensee. Nothing in this section shall prohibit a health care service contractor from requiring that covered services be delivered by a provider who participates by contract with the health care service contractor unless no participating provider is available to deliver covered services. Nothing in this section shall prohibit a health care service contractor from negotiating rates with qualified providers.

c. Benefits provided under this section shall be for medically necessary services as determined by the health care service contractor. Benefits shall be payable for services for the maintenance of a covered individual in cases where significant deterioration in the patient's condition would result without the service. Benefits shall be payable to restore and improve function.

d. It is the intent of this section that employers purchasing comprehensive group coverage including the benefits required by this section, together with the health care service contractor, retain authority to design and employ utilization and cost controls. Therefore, benefits delivered under this section may be subject to contractual provisions regarding deductible amounts and/or copayments established by the employer purchasing coverage and the health care service contractor. Benefits provided under this section may be subject to standard waiting periods for preexisting conditions, and may be subject to the submission of written treatment plans.

e. In recognition of the intent expressed in subsection (4) of this section, benefits provided under this section may be subject to contractual provisions establishing annual and/or lifetime benefit limits. Such limits may define the total dollar benefits available or may limit...
the number of services delivered as agreed by the employer purchasing coverage and the health care service contractor.

**Note:** Neurodevelopmental therapies are services rendered to children age six (6) and under, who have developmental delay due to diagnosable medical cause such as autism, prematurity, or cerebral palsy. Benefits provided will cover the services of those authorized to deliver occupational therapy, speech therapy and physical therapy. Benefits will be payable to restore and improve function and for the maintenance of a condition where significant deterioration in the child's condition would result without the service. Inpatient or residential neurodevelopmental programs in the absence of a medical condition requiring acute medical care are never covered.

For regulatory guidance, please refer to the Washington State Department of Social and Health Services' Division of Developmental Disabilities.

For specific visit limitations, refer to the member’s Schedule of Benefits (SOB) or contact the Customer Service Department.

f. **Habilitative Services:** Short-term Habilitative Services are covered on an outpatient basis for members with a congenital, genetic, or early acquired disorder when both of the following conditions are met:
   - The treatment is administered by a licensed speech-language pathologist, licensed audiologist, licensed occupational therapist, licensed physical therapists, Physician, licensed nutritionist, licensed social worker or licensed psychologist.
   - The initial or continued treatment must be proven and not an Experimental and/or Investigational Procedure, Item and Treatment.

Covered Services for Habilitative Services do not apply to those services that are solely educational in nature or otherwise paid under state or federal law for purely educational services. Custodial Care, respite care, day care, therapeutic recreation, vocational training and residential treatment are not Habilitative Services. A service that does not help the member meet functional goals in a treatment plan within a prescribed time frame is not a Habilitative Service. When the member reaches his/her maximum level of improvement or does not demonstrate continued progress under a treatment plan, a service that was previously habilitative is no longer habilitative.

We may require that a treatment plan be provided, request medical records, clinical notes, or other necessary data to allow us to substantiate the initial or continued medical treatment is needed and that the member’s condition is clinically improving as a result of the Habilitative Service. When the treating Provider anticipates that continued treatment is or will be required to permit the member to achieve demonstrable progress, we may request a treatment plan consisting of diagnosis, proposed treatment type, frequency the treatment plan will be updated.

**B. STATE MARKET PLAN ENHANCEMENTS**

Massage therapy services are only covered for acute conditions when significant improvement can be obtained within 60 days. Examples include, but are not limited to:

a. Lymphedema not responsive to medical management.

b. Myofacial pain not responsive to the usual therapy.

**NOTE:** Massage therapy services are not covered for palliative treatment, recreational purposes or chronic conditions. Refer to the member’s EOC/SOB for the maximum benefit limitations.

**C. COVERED BENEFITS**

**IMPORTANT NOTE:** Covered benefits are listed in Sections A, B and C. Always refer to Sections A and B for additional covered benefits not listed in this Section.
Notes:
- For member specific coverage and limitations for Physical, Occupational and Speech Therapy as Habilitation Services, refer to the member’s Evidence of Coverage (EOC)/Schedule of Benefits (SOB) or contact the Customer Service Department.
- For special mandated coverage of neurodevelopmental therapies for individuals aged 6 and under, see Section A.

Note: For Habilitative Services: Please refer to the Definition Section below, and the Benefit Interpretation Policy titled Habilitative Services.

1. **Therapy services are covered in the following settings:**
   a. **Acute Inpatient Rehabilitation:** Inpatient Acute Rehabilitation provides an intense multidisciplinary service to restore or enhance function, post injury or illness. Inpatient Acute Rehabilitation is medically necessary when all of the following criteria are met:
      i. The member requires treatment from a multidisciplinary team consisting of at least two therapies (e.g., Physical Therapy, Occupational Therapy, Speech Therapy).
      ii. The member is stable enough medically and is capable and willing to participate in intensive therapy for a minimum of three hours per day, at least five days per week.
      iii. The Rehabilitation Program is expected to result in significant therapeutic improvement over a clearly defined period of time.
      iv. The Rehabilitation Program is individualized, and documentation outlines quantifiable, attainable treatment goals.
      v. Rehabilitation is required in an inpatient rehabilitation facility rather than a less intense setting. Rehabilitative care services are determined by the member’s functional needs, and the availability of resources. Documentation provided in the member’s medical record must support medical necessity and should include relevant medical history, including the member’s rehabilitation potential and prior level of function, physical examination, and results of pertinent diagnostic test or procedures. In addition, the documentation must reflect the ongoing assessment and necessary adjustments to the plan of care. Current functional status and measurable goals individualized to the needs and abilities of the member should be part of the plan of care. The member’s progress toward established goals should be reviewed at least weekly and should include objective measurements (e.g., FIM scores) as well as a clinical narrative which demonstrates functional improvement and progress towards attainable treatment goals as a result of the therapy provided.

   b. **Outpatient Physical and Occupational Therapy:**
      - Physician’s office only when done by a registered therapist and performed in a participating/contracting physician’s office
      - Therapist’s office
      - Member’s Place of Residence

      i. Physical, and Occupational Therapy services must meet all of the following criteria:
         (a) Therapy services must be such that only a qualified therapist or a person supervised by a qualified therapist can safely perform the services.
         (b) Therapy services must be provided with the expectation that the member’s condition will improve or that the service is necessary to establish a safe and effective maintenance program.
            - Physical limitations and goals must be documented and progress recorded.
         (c) Amount, frequency and duration of the therapy services must be reasonable.
         (d) Services must relate directly and specifically to a written treatment plan established by a physician after consulting with the qualified therapist (physical and/or occupational) and/or speech pathologist or audiologist.

      ii. **Speech Therapy:**
         (a) Speech Therapy evaluation when ordered by a plan physician after a face to face evaluation which documents some type of deficit and or speech/ language concern.
(b) Speech Therapy must be medically necessary (see MCG™ Care Guidelines, 23rd edition, 2019):

- Acquired Apraxia of Speech Rehabilitation ACG: A-0555 (AC)
- Dysarthria Rehabilitation ACG: A-0556 (AC)
- Voice Disorders Rehabilitation ACG: A-0559 (AC)
- Developmental Speech Disorders Rehabilitation ACG: A-0560 (AC)
- Developmental Language Disorders Rehabilitation ACG: A-0561 (AC)

and

1) Ordered by a plan physician after a face to face evaluation including documentation of the member’s abilities to speak, swallow and/or communicate; if a referral(s) is done copies should accompany the request:
   (i) Speech and language evaluation (face to face) by a speech and language pathologist (speech therapist); OR
   (ii) Other appropriate evaluation(s) by a healthcare professional (developmental pediatrician, neurologist; occupational therapist; psychologist or psychiatrists)

2) A plan of care with goals and expected length of time must be submitted by the physician based on the speech and language therapist’s evaluation or other evaluations; and

3) Periodic re-evaluation of the progress toward the goals must be done, no less than every 90 days.

Please Note:
Member’s with stuttering; lisping; or articulation disorders need to be evaluated for medical necessity. See MCG™ Care Guidelines, 23rd edition, 2019:

- Developmental Speech Disorders Rehabilitation ACG: A-0560 (AC)
- Developmental Language Disorders Rehabilitation ACG: A-0561 (AC)
- Dysarthria Rehabilitation ACG: A-0556 (AC)

(c) Physical and Occupational Therapies include, but are not limited to:

1) Ultrasound, shortwave, and microwave diathermy treatments;
2) Range of motion tests;
3) Gait training;
4) Therapeutic exercises;
5) Aqua/pool therapy, only as part of an authorized treatment plan conducted by a registered physical therapist with the therapist in attendance;
6) Fluidized Therapy (Fluidotherapy) as a part of an authorized physical therapy treatment plan for the treatment of acute or subacute, traumatic or nontraumatic, musculoskeletal disorders of the extremities.

(d) Circumstances under which therapy services are covered include, but are not limited to:

1) A terminally ill member who begins to exhibit self-care, mobility and/or safety dependence;
2) A member who has an unhealed, unstable fracture of the leg which requires regular exercise until the fracture heals in order to maintain function of the leg;
3) A member who requires Physical, Occupational, and/or Speech Therapy for brain injury, when deemed medically necessary by UnitedHealthcare’s medical director.

Notes:
- There must be a documented need to continue therapy and an estimate of how long the services may be needed. The physician must review the plan of treatment and the clinical records every 30 days. The member’s limits and goals of therapy must be included in the documentation.
- Rehabilitation benefit is administered based on treatment episode. Benefit can be renewed within the calendar year if there is a change in the original condition that warrants additional days of rehabilitation.
- Eligible therapy services received in the home from a Home Health Agency is covered under the Home Health Care benefit.
- Eligible therapy services received in the home from an independent physical or occupational therapist, not affiliated with the Home Health Agency, is covered under the rehabilitation benefit.
- Autism therapy services, including ABA therapy fall under the Outpatient Rehabilitation Services benefit. Refer to the Benefit Interpretation Policy titled Pervasive Developmental Disorder and Autism Spectrum Disorder.

**D. NOT COVERED**

1. Therapy when member has either attained therapy treatment plan goals or is unable to attain the treatment plan goals
2. General exercises that promote overall fitness and flexibility and/or solely to improve general physical condition
3. Massage therapy unless mandated by State or Federal law and/or Market Plan Enhancements (Refer to Sections A and B)
4. Recreational therapy
5. Maintenance Therapy
6. Vocational, prevocational and educational assessment and training related solely to specific employment opportunities, work skills or work settings
7. Percutaneous Neuromodulation Therapy (PNT), also referred to as Percutaneous Electrical Nerve Stimulation (PENS), for the treatment of pain, as part of physical therapy or in the doctor’s office
8. Sensory Integration Therapy
9. Coordination Therapy:
   a. Attention deficit hyperactivity disorder
   b. Dyslexia
10. Inpatient rehabilitation solely for the purpose of providing cognitive rehabilitation therapy when treatment of the member’s medical condition does not otherwise meet criteria for inpatient intensive skilled rehabilitation nursing care, physical therapy, occupational therapy, or speech therapy services.
11. Services that are considered by UnitedHealthcare to be Investigational or Experimental
12. Services that are considered to be Custodial
13. Work Hardening
14. Programs that do not require the supervision of a physician and/or registered therapy provider
15. Gym and fitness club memberships and fees, health club fees, exercise equipment or supplies
16. Coverage is excluded for physiological modalities and procedures that result in similar or redundant therapeutic effects when performed on the same body region during the same visit or office encounter. An example includes, but is not limited to, the same day combined use of hot packs, ultrasound and iontophoresis in the treatment of strain.
17. Hypnotherapy/Hypnotic Therapy
18. Motivational/Social Activities Therapy

**E. DEFINITIONS**

1. **Acute Rehabilitation Program**: A relatively intense Rehabilitation Program necessitating a Multidisciplinary coordinated team approach to upgrade the member’s ability to function as independently as possible. A program of this scope usually includes intensive skilled rehabilitation nursing care, Physical Therapy, Occupational Therapy, and, if needed, Speech Therapy.

2. **Custodial Care**: Services that are any of the following:
   - Non-health-related services, such as assistance in activities of daily living (examples include feeding, dressing, bathing, transferring and ambulating).
   - Health-related services that are provided for the primary purpose of meeting the personal needs of the member or maintaining a level of function (even if the specific services are considered to be skilled services), as opposed to improving that function to an extent that might allow for a more independent existence.
• Services that do not require continued administration by trained medical personnel in order to be delivered safely and effectively

3. **Fluidized Therapy (Fluidotherapy)**: High intensity heat modality consisting of a dry whirlpool of finely divided solid particles suspended in a heated air stream, the mixture having the properties of a liquid.

4. **Habilitation Services**: Medically Necessary healthcare services and health care devices that assist an individual in partially or fully acquiring or improving skills and functioning and that are necessary to address a health condition, to the maximum extent practical. These services address the skills and abilities needed for functioning in interaction with an individual’s environment. Examples of health care services that are not habilitative services include, but are not limited to, respite care, day care, recreational care, residential treatment, social services, Custodial Care, or education services of any kind, including, but not limited to, vocational training. Habilitative Services shall be covered under the same terms and conditions applied to Rehabilitative and Habilitative Services under the plan contract.

5. **Hypnotherapy**: Medical Hypnotherapy is treatment by a hypnotism or inducing sleep.

6. **Maintenance Therapy**: Therapy with the goal to maintain the functional status or to prevent decline in function.

7. **Multidisciplinary Team Approach**: Usually includes a physician specializing in rehabilitation, rehabilitation nurse, social worker and/or psychologist, and those therapies (physical, occupational, and/or speech) involved in the member’s care. At a minimum, a team must include a physician, rehabilitation nurse and one therapist.

8. **Occupational Therapy**: Non-surgical treatment necessary for the identification and alleviation of mental and/or physical conditions that limit an individual’s ability to perform the activities of daily living. Treatment focuses on increasing independence and minimizing reoccurrence through education and the use of therapeutic exercise and physical activity at home or at work.

9. **Outpatient Medical Rehabilitation Therapy**: Services for the treatment of an illness, including Severe Mental Illness and Serious Emotional Disturbances of a Child, or injury are covered when provided by a Participating Provider who is a registered physical, speech or occupational therapist, or a healthcare professional under the direct supervision of a registered physical therapist acting within the scope of his or her license under California law. (For a description of coverage of mental health care services for the diagnosis and treatment of Severe Mental Illness (SMI) and Serious Emotional Disturbances of a Child (SED), please refer to the behavioral health supplement to this Combined Evidence of Coverage and Disclosure Form.).

10. **Physical Therapy**: Non-surgical treatment necessary for the identification, restoration, and improvement of functions that have been impaired by illness, disease, surgery, trauma or injury. Treatment includes, but is not limited to, therapeutic exercise, physical activity, and training in the activities of daily living.

11. **Place of Residence**: Wherever the member makes their home. This may be their own dwelling, an apartment, a relative’s home, home for the aged, or some other type of institution other than an acute hospital or licensed skilled nursing facility.

12. **Qualified Physical or Occupational Therapist**: A registered physical or occupational therapist in the state where he/she is practicing.

13. **Vocational Rehabilitation**: The process of facilitating an individual in the choice of or return to a suitable vocation. When necessary, assisting the member to obtain training for such a vocation. Vocational Rehabilitation can also mean preparing an individual
regardless of age, status (whether U.S. citizen or immigrant), or physical condition (disability other than ESRD) to cope emotionally, psychologically and physically with changing circumstances in life, including remaining at school or returning to school, work or work equivalent (homemaker).

14. **Work Hardening**: An interdisciplinary program consisting of Physical Therapy, Occupational Therapy and counseling professionals for injured workers or other adults whose injuries or disease processes interfere with their ability to work. It provides structured treatment designed to progressively improve physical function as a transition between acute care and return to work.

### F. REFERENCES

MCG™ Care Guidelines, 23rd edition, 2019

### G. POLICY HISTORY/REVISION INFORMATION

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<td>• Updated list of related policies; added reference link to the Benefit Interpretation policy titled <em>Biofeedback</em></td>
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<td>• Removed notation indicating voice therapy is subject to any benefit limitations and/or exclusions applicable to speech therapy</td>
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<td>• Removed reference to the <em>Federal/State Mandated Regulations</em> section of the policy for information on physical therapy referrals</td>
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