

UnitedHealthcare Medicare Advantage Prior Authorization Requirements

Effective Oct. 1, 2020

General Information

This list contains prior authorization requirements for care providers who participate with UnitedHealthcare Medicare Advantage for inpatient and outpatient services. This includes UnitedHealthcare Dual Complete and other plans listed in the following “Included Plans” section. Health plans excluded from the requirements are listed in the “Excluded Plans” section on Page 2.

To request prior authorization, please submit your request online or by phone:

- **Online:** Use the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard.
- **Phone:** 877-842-3210

Prior authorization is not required for emergency or urgent care.

Note: If you are a network provider who is contracted directly with a delegated medical group/IPA, then you must follow the delegate’s protocols. Delegates may use their own systems and forms. They must meet the same regulatory and accreditation requirements as UnitedHealthcare.

Plans with referral requirements: If a member’s health plan ID card says “Referral Required,” certain services may require a referral from the member’s primary care provider and prior authorization obtained by the treating physician. You can find more information about the referral process in the 2019 UnitedHealthcare Care Provider Administrative Guide at UHCprovider.com/guides.

The following listed plans require prior authorization for in-network services:

Included Plans

Subject to the UnitedHealthcare Provider Administrative Guide and the UnitedHealthcare West Non-Capitated Supplement

Medicare Advantage HMO, HMO-POS, PPO and Regional PPO plans, including AARP[®] Medicare Advantage[®], UnitedHealthcare[®] The Villages[®] Medicare Advantage[®], UnitedHealthcare[®] Medicare Advantage[®] plans for both individual and employer group members, UnitedHealthcare Medicare Gold and Silver plans and group retiree plans sold under UnitedHealthcare[®] Group Medicare Advantage (PPO)

UnitedHealthcare Dual Complete[®] (HMO D-SNP), (HMO-POS D-SNP), (PPO D-SNP), (Regional PPO D-SNP)

UnitedHealthcare[®] Chronic Complete (CSNP)

UnitedHealthcare[®] Nursing Home and UnitedHealthcare[®] Assisted Living Plans (HMO I-SNP), (HMO-POS I-SNP), (PPO I-SNP)

UnitedHealthcare Dual Eligible Special Needs Plans (D-SNP) and Medicare Advantage benefit plans offered by UnitedHealthcare Community Plan subject to an additional manual, as further described in the benefit plan section of the 2020 UnitedHealthcare Care Provider Administrative Guide at [UHCprovider.com/guides](https://uhcprovider.com/guides). As explained in the benefit plan section, some UnitedHealthcare Dual Eligible Special Needs Plans (D-SNP) and Medicare Advantage benefit plans offered by UnitedHealthcare Community Plan are not subject to an additional manual and are therefore subject to the Administrative Guide.

In some instances, we have delegated prior authorization services to a provider group. In these cases, the “For Providers” section on the back of the member’s ID card will list the delegated group managing the prior authorization process. Delegated plans include:

Delegated Plans

Arizona: The following groups are delegated to OptumCare: AARP Medicare Advantage Plus (HMO-POS) – Groups 90108, 90109.

Connecticut: The following groups are delegated to OptumCare: UnitedHealthcare Medicare Advantage Plan 1 (HMO) – Groups 27062, 27151; UnitedHealthcare Medicare Advantage Plan 2 (HMO) – Groups 27064, 27153; UnitedHealthcare Medicare Advantage Essential (HMO) – Groups 27155, 27156; UnitedHealthcare Medicare Advantage Plan 3 (HMO) – Groups 27100, 27150, AARP Medicare Advantage Walgreens (PPO) – Group 90125.

Florida: The following groups are delegated to WellMed: AARP Medicare Advantage (HMO) – Group, 82969; AARP Medicare Advantage (HMO-POS) – Groups 82980, 82958, 82960, 82977, 82978; AARP Medicare Advantage Focus (HMO-POS) – Groups 70341, 82970; AARP Medicare Advantage Plan 2 (HMO) – Group 82962; UnitedHealthcare The Villages Medicare Advantage 1 (HMO) – Group 82940; UnitedHealthcare The Villages Medicare Advantage 2 (HMO-POS) – Group 82971; AARP Medicare Advantage Choice Plan 2 (Regional PPO) – Group 72811; AARP Medicare Advantage Choice Essential (Regional PPO) Group 72790; AARP Medicare Advantage Choice (PPO) – Groups 70342, 70343, 70344, 70345, 70346, 70347, 70348, 80192, 80193, 80194.

Hawaii: The following groups are delegated to MDX: AARP Medicare Advantage Choice (PPO) – Groups 77026, 77027; AARP Medicare Advantage Choice Plan 1 (PPO) – Groups 77000, 77007; AARP Medicare Advantage Choice Plan 2 (PPO) – Groups 77024, 77025; AARP Medicare Advantage Choice Essential (PPO) – Groups 77003, 77008.

Indiana: The following groups are delegated to WellMed/American Health Network Indiana: AARP Medicare Advantage Choice (PPO) – Groups 67034, 90101, 90102, 90103, 90105, 90106; AARP Medicare Advantage Choice Plan 1 (PPO) – Groups 67026, 67030; AARP Medicare Advantage Choice Plan 2 (PPO) – Groups 90126, 90127, 90128; AARP Medicare Advantage Focus (PPO) – Group 74000; AARP Medicare Advantage Plan 1 (HMO-POS) – Groups 00744, 00745, 00748, 00749, 00750, 00751, 00755, 00756, 00758, 00759, 00761, 00762; AARP Medicare Advantage Plan 2 (HMO-POS) – Group 00754; AARP Medicare Advantage Profile (HMO-POS) – Groups 00746, 00747.

New Jersey: The following groups are delegated to OptumCare: AARP Medicare Advantage Essential (HMO) – Groups 09100, 09101; AARP Medicare Advantage Plan 2 (HMO) – Groups 09102, 09103; AARP Medicare Advantage Plan 1 (HMO) – Groups 09104, 09105, 09106, 09107; AARP Medicare Advantage Plan 3 (HMO) – Groups 09108, 09109, 09110, 09111; AARP Medicare Advantage Plan 4 (HMO) – Groups 09112, 09113, 09114, 09115.

New Mexico: The following groups are delegated to WellMed: AARP Medicare Advantage Choice (PPO) – Groups 79718, 79735.

Texas: The following groups are delegated to WellMed: UnitedHealthcare Dual Complete (HMO D-SNP) – Group 00012; UnitedHealthcare Dual Complete Focus (HMO D-SNP) – Groups 00303, 00305, 00307, 00310; AARP Medicare Advantage Focus (HMO) – Groups 00300, 00304, 00306, 00309, 00315; AARP Medicare Advantage Focus Essential (HMO-POS) – Groups 00308, 96000; AARP Medicare Advantage Choice (PPO) – Groups 79717, 79730, 90114, 90115; AARP Medicare Advantage (HMO-POS) – Groups 90107, 90124; AARP Medicare Advantage Plan 1 (HMO-POS) – Groups 90122, 90123; AARP Medicare Advantage Plan 2 (HMO) – Groups 90116, 90117; AARP **Medicare Advantage** Walgreens (PPO) – Groups 90110, 90111, 90112, 90113; UnitedHealthcare Chronic Complete (HMO C-SNP) – Groups – 90118, 90119, 90120, 90121.

Utah: The following groups are delegated to OptumCare: AARP Medicare Advantage Plan 1 (HMO) – Groups 42000, 42024; AARP Medicare Advantage Plan 2 (HMO) – Groups 42022, 42026; AARP Medicare Advantage Essential (HMO) – Groups 42004, 42009; UnitedHealthcare Group Medicare Advantage – Group 42020; UnitedHealthcare Medicare Advantage Assure (PPO) – Group 42027; UnitedHealthcare Medicare Advantage Assist (HMO C-SNP) – Groups 90055, 90056; AARP Medicare Advantage Walgreens (HMO) – Group 42030.

This prior authorization requirement does not apply to the following plans:

Excluded Plans

The UnitedHealthcare Prior Authorization Program does not apply to the following excluded benefit plans. However, these benefit plans may have separate notification or prior authorization requirements. For details, please refer to the 2020 UnitedHealthcare Care Provider Administrative Guide at [UHCprovider.com/guides](https://uhcprovider.com/guides).

Erickson Advantage[®] Plans

UnitedHealthcare Medicare DirectSM (PFFS)

For the Medica and Preferred Care Partners of Florida groups above, please refer to the Medica Healthcare and Preferred Care Partners for Prior Authorization Requirements, located at [UHCprovider.com/priorauth](https://uhcprovider.com/priorauth) > Advance Notification and Plan Requirement Resources > Plan

Other benefit plans such as Medicaid, CHIP and Uninsured that aren't Medicare Advantage plans. Requirement Resources.

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Behavioral health services Plan exclusions: None Behavioral health services through a designated behavioral health network	Many of our benefit plans only provide coverage for behavioral health services through a designated behavioral health network.	For specific codes requiring prior authorization, please call the number on the member's health plan ID card to refer for mental health and substance abuse/substance use services.			
Bone growth stimulator Plan exclusions: None Electronic stimulation or ultrasound to heal fractures	Prior authorization required	20974	20975	20979	
Breast reconstruction (non-mastectomy) Plan exclusions: None Reconstruction of the breast except when following mastectomy	Prior authorization required	11920 19318 19330 19357 19367 19371	11921 19324 19340 19361 19368 19380	11922 19325 19342 19364 19369 19396	19316 19328 19350 19366 19370 L8600
		Prior authorization is not required for the following diagnosis codes:			
		C50.019	C50.011	C50.012	C50.111
		C50.112	C50.119	C50.211	C50.212
		C50.219	C50.311	C50.312	C50.319
		C50.411	C50.412	C50.419	C50.511
		C50.512	C50.519	C50.611	C50.612
		C50.619	C50.811	C50.812	C50.819
		C50.911	C50.912	C50.919	C50.029
		C50.021	C50.022	C50.121	C50.122
		C50.129	C50.221	C50.222	C50.229
		C50.321	C50.322	C50.329	C50.421
		C50.422	C50.429	C50.521	C50.522
		C50.529	C50.621	C50.622	C50.629
		C50.821	C50.822	C50.829	C50.921
		C50.922	C50.929	C79.81	D05.90
		D05.00	D05.01	D05.02	D05.10
		D05.11	D05.12	D05.80	D05.81
		D05.82	D05.91	D05.92	Z85.3
		Z90.10	Z90.11	Z90.12	Z90.13
		Z42.1			

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
<p>Cancer Supportive Care</p> <p>Plan exclusions:</p> <ul style="list-style-type: none"> • Institutional Special Needs Plans (ISNP) • UnitedHealthcare West plans, with “WEST” printed on the ID card; this includes all benefit plans with the following CMS contract numbers (printed on the front of the ID card): H0543, H0609, H3749, H3805, or H459 	<p>Prior authorization required for colony-stimulating factor drugs and bone-modifying agent(s) administered in an outpatient setting for a cancer diagnosis</p> <p>*Codes J1442, J1447, Q5108, Q5110 and Q5120 also require prior authorization for non-oncology DX. See Injectable medications section below.</p>	<p><u>Injectable colony-stimulating factor drugs that require prior authorization:</u></p> <p>Filgrastim (Neupogen®) J1442*</p> <p>Filgrastim-aafi (Nivestym™) Q5110*</p> <p>Filgrastim-sndz (Zarxio®) Q5101</p> <p>Pegfilgrastim (Neulasta®) J2505</p> <p>Pegfilgrastim-bmez (Ziextenzo®) Q5120*</p> <p>Pegfilgrastim-cbqv (UDENYCA™) Q5111</p> <p>Pegfilgrastim-jmdb (Fulphila™) Q5108*</p> <p>Sargramostim (Leukine®) J2820</p> <p>Tbo-filgrastim (Granix®) J1447*</p> <p><u>Bone-modifying agent that requires prior authorization:</u></p> <p>Denosumab (Xgeva®) J0897</p> <p>For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard. Or, call 888-397-8129.</p>

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
Cardiology Plan exclusions: <ul style="list-style-type: none"> UnitedHealthcare® Nursing Home and UnitedHealthcare® Assisted Living Plans (HMO SNP), (HMO-POS SNP), (PPO SNP) 	<p>Prior authorization required for participating physicians for inpatient, outpatient and office-based electrophysiology (EP) implants prior to performance</p> <p>Prior authorization required for participating physicians for outpatient and office-based diagnostic catheterizations and stress echocardiograms prior to performance</p> <p>For more information, please see the Cardiology Prior Authorization Protocol for Medicare Advantage section in the Administrative Guide.</p>	<p>For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard. Or, call 866-889-8054.</p> <p>For more details and the CPT® codes that require prior authorization, please visit UHCprovider.com/priorauth > Cardiology.</p>

Cardiovascular Plan exclusions: None	Prior authorization required	<table border="0"> <tr> <td>93653***</td> <td colspan="3">Cardiology</td> </tr> <tr> <td></td> <td>93656</td> <td colspan="2"></td> </tr> <tr> <td></td> <td colspan="3">Vascular</td> </tr> <tr> <td>37220**</td> <td>37221**</td> <td>37224**</td> <td>37225**</td> </tr> <tr> <td>37226**</td> <td>37227**</td> <td>37228**</td> <td>37229**</td> </tr> <tr> <td>75710*</td> <td>75716*</td> <td colspan="2"></td> </tr> </table> <p>*** For care providers in Colorado and Iowa, prior authorization requirement will be effective for dates of service on or after Nov. 1, 2020</p> <p>** For care providers in Iowa, prior authorization requirement will be effective for dates of service on or after Nov. 1, 2020</p> <p>*Prior authorization required for the following diagnosis codes:</p> <table border="0"> <tr> <td>E08.51</td> <td>E08.52</td> <td>E08.59</td> <td>E08.621</td> </tr> <tr> <td>E09.51</td> <td>E09.52</td> <td>E09.59</td> <td>E09.621</td> </tr> <tr> <td>E10.51</td> <td>E10.52</td> <td>E10.59</td> <td>E10.621</td> </tr> <tr> <td>E11.51</td> <td>E11.52</td> <td>E11.59</td> <td>E11.621</td> </tr> </table>	93653***	Cardiology				93656				Vascular			37220**	37221**	37224**	37225**	37226**	37227**	37228**	37229**	75710*	75716*			E08.51	E08.52	E08.59	E08.621	E09.51	E09.52	E09.59	E09.621	E10.51	E10.52	E10.59	E10.621	E11.51	E11.52	E11.59	E11.621
93653***	Cardiology																																									
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Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Cardiovascular (continued)		E13.51	E13.52	E13.59	E13.621
		170.201	170.202	170.203	170.208
		170.209	170.211	170.212	170.213
		170.218	170.219	170.221	170.222
		170.223	170.228	170.229	170.231
		170.232	170.233	170.234	170.235
		170.238	170.239	170.241	170.242
		170.243	170.244	170.245	170.248
		170.249	170.25	170.261	170.262
		170.263	170.268	170.269	170.291
		170.292	170.293	170.298	170.299
		170.301	170.302	170.303	170.308
		170.309	170.311	170.312	170.313
		170.318	170.319	170.321	170.322
		170.323	170.329	170.331	170.332
		170.333	170.334	170.335	170.338
		170.339	170.341	170.342	170.343
		170.344	170.345	170.348	170.349
		170.35	170.361	170.362	170.363
		170.369	170.391	170.392	170.393
		170.399	170.401	170.402	170.403
		170.408	170.409	170.411	170.412
		170.413	170.418	170.421	170.422
		170.423	170.428	170.429	170.431
		170.432	170.433	170.434	170.435
		170.438	170.439	170.441	170.442
		170.443	170.444	170.445	170.448
		170.449	170.461	170.462	170.463
		170.468	170.469	170.491	170.492
		170.493	170.498	170.499	170.501
		170.502	170.503	170.508	170.509
		170.511	170.512	170.513	170.518
		170.519	170.521	170.522	170.523
		170.528	170.529	170.531	170.532
		170.533	170.534	170.535	170.538
		170.539	170.541	170.542	170.543

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
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Cardiovascular (continued)		I70.544	I70.545	I70.548	I70.549
		I70.561	I70.562	I70.563	I70.568
		I70.569	I70.591	I70.592	I70.593
		I70.598	I70.599	I70.601	I70.602
		I70.603	I70.608	I70.609	I70.611
		I70.612	I70.613	I70.618	I70.619
		I70.621	I70.622	I70.623	I70.628
		I70.629	I70.631	I70.632	I70.633
		I70.634	I70.635	I70.638	I70.639
		I70.641	I70.642	I70.643	I70.644
		I70.645	I70.648	I70.649	I70.661
		I70.662	I70.663	I70.668	I70.669
		I70.691	I70.692	I70.693	I70.698
		I70.699	I70.701	I70.702	I70.703
		I70.708	I70.709	I70.711	I70.712
		I70.713	I70.718	I70.719	I70.721
		I70.722	I70.723	I70.728	I70.729
		I70.731	I70.732	I70.733	I70.734
		I70.735	I70.738	I70.739	I70.741
		I70.742	I70.743	I70.744	I70.745
		I70.748	I70.749	I70.761	I70.762
		I70.763	I70.768	I70.769	I70.791
		I70.792	I70.793	I70.798	I70.799
		I70.8	I70.90	I70.91	I70.92
		I72.3	I72.4	I72.8	I72.9
		I73.89	I73.9	I74.3	I74.4
		I74.5	I74.8	I74.9	I75.021
		I75.022	I75.023	I75.029	I75.89
		I77.1	I77.2	I77.70	I77.72
		I77.77	I77.79	I96	L03.115
		L03.116	L97.319	L97.329	L97.419
		L97.429	L97.511	L97.512	L97.513
		L97.519	L97.521	L97.522	L97.529
		L97.819	L97.828	L97.829	L97.909
		L97.919	L97.929	L98.491	L98.499
		M79.604	M79.605	M79.606	M79.609

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
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Cardiovascular (continued)		M79.651	M79.652	M79.659	M79.661
		M79.662	M79.669	M79.671	M79.672
		M79.673	M79.674	M79.675	M79.676
		M86.661	M86.662	M86.669	M86.671
		M86.672	M86.679	M86.8X7	Q27.30
		Q27.32	Q27.39	Q27.8	Q27.9
		Q87.2	R93.6	S35.511A	S35.512A
		S81.801A	S81.802A	S81.809A	S91.301A
		S91.302A	S91.309A	T82.312A	T82.318A
		T82.319A	T82.338A	T82.392A	T82.398A
		T82.399A	T82.818A	T82.856A	T82.858A
		T82.868A	T82.898A	Z95.820	Z98.62

<p>Chemotherapy Plan exclusions:</p> <ul style="list-style-type: none"> Institutional Special Needs Plans (ISNP) UnitedHealthcare West plans, with “WEST” printed on the ID card; this includes all benefit plans with the following CMS contract numbers (printed on the front of the ID card): H0543, H0609, H3749, H3805 or H459 	<p>Notification required for injectable chemotherapy drugs administered in an outpatient setting, including intravenous, intravesical and intrathecal for a cancer diagnosis</p>	<p>Injectable chemotherapy drugs that require notification:</p> <ul style="list-style-type: none"> Chemotherapy injectable drugs (J9000 - J9999), Leucovorin (J0640), Levoleucovorin (J0641, J0642) Chemotherapy injectable drugs that have a Q code Chemotherapy injectable drugs that have not yet received an assigned code and will be billed under a miscellaneous Healthcare Common Procedure Coding System (HCPCS) code <p>For notification, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard. Or, call 888-397-8129.</p>
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<p>Cochlear and other auditory implants</p> <p>Plan exclusions: None</p> <p>A medical device within the inner ear and with an external portion to help persons with profound sensorineural deafness achieve conversational speech</p>	<p>Prior authorization required</p>	<p>69714 69715 69718 69930</p> <p>L8614 L8619 L8690 L8691</p> <p>L8692</p>
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Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Cosmetic and reconstructive procedures Plan exclusions: None Cosmetic procedures that change or improve physical appearance without significantly improving or restoring physiological function Reconstructive procedures that treat a medical condition or improve or restore physiologic function	Prior authorization required	11960	11971	15820	15821
		15822	15823	15830	15847
	Advance notification required for services, whether scheduled as inpatient or outpatient	17106	17107	17108	17999
		21172	21175	21179	21180
		21181	21182	21183	21184
		21230	21235	21248	21249
		21255	21256	21260	21261
		21263	21267	21268	21275
		21299	21740	21742	21743
		28344	30540	30545	30560
		30620	31295	31296	31297
		31298	67900	67901	67902
		67903	67904	67906	67908
		67909	67912	67950	67961
67966	Q2026				
Durable medical equipment (DME) Plan exclusions: • Institutional Special Needs Plans (ISNP)	Prosthetics are not DME for UnitedHealthcare Medicare Advantage plan members – see Prosthetics and Orthotics. Some home health care services may qualify under the DME requirement but aren't subject to the \$1,000 retail purchase or cumulative retail rental cost threshold – see Home health care services. Some payer groups may have different DME advance notification requirements for plan members through their benefit plans.	Prior authorization required regardless of billed amount:			
		E0466	E1230	E1239	E2310
		E2311	E2321	K0800	K0801
		K0802	K0806	K0808	K0812
		K0813	K0814	K0815	K0816
		K0820	K0821	K0822	K0823
		K0824	K0825	K0826	K0827
		K0828	K0829	K0830	K0831
		K0835	K0836	K0837	K0838
		K0839	K0840	K0841	K0842
		K0843	K0848	K0849	K0850
		K0851	K0852	K0853	K0854
		K0855	K0856	K0857	K0858
		K0859	K0860	K0861	K0862
		K0863	K0864	K0869	K0870
		K0871	K0877	K0878	K0879
		K0880	K0884	K0885	K0886
		K0890	K0891	K0898	K0899

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Durable medical equipment (DME) (continued)	<u>For UnitedHealthcare Medicare Advantage plans:</u>	Prior authorization required only for a retail purchase or cumulative rental cost of more than \$1,000:			
	Power mobility devices/accessories and lymphedema pumps require notification or prior authorization regardless of the cost.	E0170	E0193	E0194	E0246
		E0277	E0300	E0302	E0304
		E0316	E0328	E0329	E0350
		E0373	E0459	E0462	E0465
		E0483	E0603	E0616	E0617
		E0618	E0635	E0636	E0639
		E0640	E0692	E0693	E0694
		E0700	E0710	E0740	E0746
		E0761	E0764	E0770	E0782
		E0783	E0784	E0785	E0786
		E0830	E0970	E0983	E0984
		E0986	E0988	E1002	E1003
		E1004	E1005	E1006	E1007
		E1008	E1009	E1010	E1011
		E1017	E1018	E1020	E1029
		E1030	E1035	E1036	E1037
		E1050	E1070	E1084	E1085
		E1086	E1087	E1089	E1100
		E1110	E1161	E1170	E1171
		E1172	E1180	E1190	E1195
		E1200	E1222	E1224	E1227
		E1228	E1229	E1231	E1232
		E1233	E1234	E1235	E1236
		E1237	E1238	E1270	E1280
		E1295	E1296	E1297	E1298
		E1310	E1399	E1500	E1510
		E1520	E1530	E1540	E1550
		E1560	E1575	E1580	E1590
		E1592	E1594	E1600	E1615
		E1620	E1625	E1630	E1632
		E1634	E1635	E1636	E1637
		E1639	E1699	E1812	K0020
		K0037	K0039	K0044	K0046
		K0047	K0050	K0051	K0056

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
Durable medical equipment (DME) (continued)		K0065 K0072 K0073 K0098 K0105 K0108 K0455 K0609 K0730 K0743 K0744 K0745 K0746
End-stage renal disease/dialysis services Plan exclusions: None Services for the treatment of end-stage renal disease (ESRD) require advance notification – includes outpatient dialysis services	<p>Advance notification is required if a plan member is referred to an out-of-network provider for dialysis services. The purpose of steering to an in-network dialysis center is to avoid high cost-shares for plan members, even when they may have out-of-network benefits.</p> <p>Advance notification/prior authorization isn't required for ESRD when a UnitedHealthcare Medicare Advantage plan member travels outside of the service area.</p> <p>Note: Your agreement with us may include restrictions on referring plan members outside of the UnitedHealthcare network.</p>	<p>To enroll or refer a UnitedHealthcare Medicare Advantage plan member to the Optum Kidney Resource Service, please call 866-561-7518.</p>

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Gender dysphoria treatment Plan exclusions: None	Prior authorization required	55970	55980		
		These surgical codes, when billed with one of the following DX codes:			
		F64.0	F64.1	F64.2	F64.8
		F64.9	Z87.890		
		14000	14001	14041	15734
		15738	15750	15757	15758
		15775	15776	15780	15781
		15782	15783	15788	15789
		15792	15793	19303	21899
		31599	31899	53410	53420
		53425	53430	54125	54400
		54401	54405	54408	54520
		54660	54690	55175	55180
		55866	56625	56800	56805
		57106	57110	57291	57292
		57295	57296	57335	57426
		58661	58720	58940	64856
		64892	64896	92507	92508
Hysterectomy (abdominal and laparoscopic surgeries) – inpatient and outpatient procedures Plan exclusions: None	Prior authorization required	58150	58152	58180	58541
		58542	58543	58544	58550
		58552	58553	58554	58570
		58571	58572	58573	
Hysterectomy (vaginal) – inpatient only Plan exclusions: None	No prior authorization required for outpatient vaginal hysterectomies	58260	58262	58263	58267
		58270	58275	58280	58290
		58291	58292	58293	58294
Injectable medications	Prior authorization required	Adakveo® J0791			
		Crysvita® J0584			
		Givlaari® J0223			
		Luxturna™ J3398			
		Onpattro™			

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
<p>Injectable medications (continued)</p> <p>Plan exclusions for Therapeutic Radiopharmaceuticals:</p> <ul style="list-style-type: none"> • Institutional Special Needs Plans (ISNP) • UnitedHealthcare West plans, with “WEST” printed on the ID card; this includes all benefit plans with the following CMS contract numbers (printed on the front of the ID card): H0543, H0609, H3749, H3805 or H4590 		<p>J0222</p> <p>Radicava®</p> <p>J1301</p> <p>Reblozyl®</p> <p>J0896</p> <p>Soliris</p> <p>J1300</p> <p>Spinraza™</p> <p>J2326</p> <p>Tepezza®</p> <p>J3241</p> <p>Therapeutic Radiopharmaceuticals*</p> <p>A9513 A9590 A9606 A9699</p> <p>Ultomiris™</p> <p>J1303</p> <p>Zolgensma®</p> <p>J3399</p> <p>*For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard. Or, call 888-397-8129.</p>
<p>Injectable medications – Step therapy</p> <p>Plan exclusions:</p> <ul style="list-style-type: none"> • Private fee for service • Erickson Advantage • People’s Health in LA • Employer group Medicare Advantage plans participate in the Hyaluronic Acid Step therapy program only, with the following exceptions: • All Group HMO plans 	<p>Prior authorization required</p>	<p>Colony-stimulating factors**</p> <p>J1442 J1447 Q5108 Q5110</p> <p>Q5120</p> <p>Erythropoiesis-stimulating agents</p> <p>J0881 J0885*</p> <p>Hyaluronic acid polymers (FDA approved as medical devices)</p> <p>J7320 J7321 J7322 J7323</p> <p>J7324 J7326 J7327 J7329</p> <p>J7331 J7332 J7333</p> <p>Immunomodulators</p>

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
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Injectable medications – Step therapy (continued)

Plan exclusions:

- Select Group PPO plans:
 - Pfizer
 - Navistar
 - Johnson & Johnson
 - Bristol-Myers Squibb
 - Verizon
- Plans offered in:
 - Arizona
 - California
 - Colorado
 - Hawaii
 - Nevada
 - Washington

J1745 Q5121

*For code J0885, prior authorization is required for Procrit only (does not include Epogen).

**For codes J1442, J1447, Q5108 and Q5110, prior authorization is required for both oncology and non-oncology DX.

For oncology DX, please see Cancer supportive care section above.

Inpatient admission	Notification required	
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Inpatient admissions – post-acute services

Plan exclusions: None

Prior authorization and notification of admission date required for these facilities providing post-acute inpatient services:

- Acute care hospitals
- Acute inpatient rehabilitation
- Critical access hospitals
- Long-term acute care hospitals
- Skilled nursing facilities

Starting October 1, 2020, the markets of California, Missouri, North Carolina, Ohio and Texas will join the markets of Georgia, Illinois and Indiana to submit prior authorization requests through naviHealth as part of the Continued Care program

Phone: **855-851-1127**

Fax: **844-244-9482**

The Continued Care Program leverages innovative technologies and care coordination services to support members throughout their entire post-acute journey – from the time they’re discharged from the acute setting to returning home.

Note: These plans are excluded from the skilled nursing facility prior authorization requirement:

- UnitedHealthcare® Assisted Living Plans (HMO SNP), (HMO-POS SNP), (PPO SNP)
- UnitedHealthcare® Nursing Home

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Non-emergency air transport Plan exclusions: None Non-urgent ambulance transportation by air between specified locations	Prior authorization required	A0430	A0431	A0435	A0436
Orthognathic surgery Plan exclusions: None Treatment of maxillofacial (jaw) functional impairment	Prior authorization required	21120	21121	21122	21123
		21125	21127	21141	21142
		21143	21145	21146	21147
		21150	21151	21154	21155
		21159	21160	21188	21193
		21194	21195	21196	21198
		21199	21206	21210	21215
		21240	21242	21244	21245
		21246	21247		

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Orthotics Plan exclusions: None	Prior authorization required for orthotics codes listed with a retail purchase or cumulative rental cost of more than \$1,000	L0112	L0140	L0150	L0170
		L0200	L0220	L0452	L0462
		L0464	L0466	L0468	L0480
		L0482	L0484	L0486	L0622
		L0623	L0624	L0629	L0631
		L0632	L0634	L0636	L0638
		L0700	L0710	L0810	L0820
		L0830	L0859	L0999	L1000
		L1001	L1005	L1200	L1300
		L1310	L1499	L1630	L1640
		L1680	L1685	L1700	L1710
		L1720	L1730	L1755	L1834
		L1844	L1904	L1920	L2000
		L2005	L2010	L2020	L2030
		L2034	L2036	L2037	L2038
		L2040	L2050	L2060	L2070
		L2080	L2090	L2126	L2136
		L2232	L2320	L2387	L2520
		L2525	L2526	L2627	L2628
		L2800	L2861	L3160	L3201
		L3202	L3203	L3204	L3206
		L3207	L3208	L3209	L3211
		L3212	L3213	L3214	L3215
		L3250	L3251	L3252	L3253
		L3254	L3255	L3257	L3265
		L3320	L3485	L3649	L3674
		L3720	L3764	L3765	L3766
		L3891	L3900	L3901	L3904
		L3921	L3956	L3961	L3967
		L3971	L3973	L3975	L3976
		L3977	L3978	L4000	L4030
		L4040	L4045	L4050	L4055
		L4631			
Orthopedic surgeries Plan exclusions: None	Prior authorization required	22100	22101	22102	22110
Spine and joint surgeries		22112	22114	22206	22207
		22210	22212	22214	22220

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization				
Orthopedic surgeries (continued)		22222	22224	22532	22533	
		22548	22551	22554	22556	
		22558	22590	22595	22600	
		22610	22612	22630	22633	
		22800	22802	22804	22808	
		22810	22812	22818	22819	
		22830	22849	22850	22852	
		22855	22856	22861	22864	
		22865	22867	22869	22899	
		23470	23472	24360	24361	
		24362	24363	27120	27122	
		27125	27130	27132	27134	
		27137	27138	27412	27445	
		27446	27447	27486	27487	
		29866	29867	29868	29914	
		29915	29916	63001	63003	
		63005	63011	63012	63015	
		63016	63017	63020	63030	
		63040	63042	63045	63046	
		63047	63050	63051	63055	
		63056	63064	63075	63077	
		63081	63085	63087	63090	
		63101	63102	63170	63172	
		63173	63180	63182	63185	
		63190	63191	63194	63195	
		63196	63197	63198	63199	
		63200	0200T	0201T	J7330	
	Out-of-network services Plan exclusions: None A recommendation from a network physician or health care provider to a hospital, physician or other health care provider who isn't contracted with UnitedHealthcare	Please note that your agreement with UnitedHealthcare may include restrictions on directing plan members outside of the UnitedHealthcare network. Plan members who use non-network physicians, health care professionals or facilities may have increased out-				

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
<p>Out-of-network services (continued)</p>	<p>of-pocket expenses or no coverage.</p> <p><u>Advance notification is required for UnitedHealthcare Medicare Advantage plan members in the following circumstances:</u></p> <p>A network physician or health care professional directs a member to an out-of-network facility, physician or other health care provider and the member's benefit plan doesn't include benefits for out-of-network services.</p> <p>A network physician or health care provider directs a member to an out-of-network facility, physician or other health care provider and the member's benefit plan includes benefits for out-of-network services – but there are no available in-network care providers for the type of specialty services needed.</p> <p>A network physician or health care provider requests in-network cost sharing or benefit level because there aren't in-network care providers for the type of specialty services needed.</p>	

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Potentially unproven services (including experimental/ investigational and/or linked services) Plan exclusions: None	Prior authorization required	28890 64744	36514 66180	64405 95965	64722 95966
	Services, including medications, determined not to be effective for treatment of a medical condition Services determined not to have a beneficial effect on health outcomes, due to: <ul style="list-style-type: none"> • Insufficient and inadequate clinical evidence from well-conducted randomized controlled trials • Cohort studies in the prevailing published peer-reviewed medical literature 				
Prosthetics Plan exclusions: None	Prior authorization required only for prosthetics with a retail purchase or a cumulative rental cost of more than \$1,000	L5010 L5100 L5200 L5250 L5312	L5020 L5105 L5210 L5270 L5321	L5050 L5150 L5220 L5280 L5331	L5060 L5160 L5230 L5301 L5341
	L5400	L5420	L5500	L5505	
	L5510	L5520	L5530	L5535	
	L5540	L5560	L5570	L5580	
	L5585	L5590	L5595	L5600	
	L5610	L5611	L5613	L5614	
	L5616	L5639	L5643	L5649	
	L5651	L5681	L5683	L5700	
	L5701	L5702	L5703	L5707	
	L5724	L5726	L5728	L5780	
	L5781	L5782	L5795	L5814	
	L5818	L5822	L5824	L5826	
	L5828	L5830	L5840	L5845	

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Prosthetics (continued)		L5848	L5856	L5857	L5858
		L5930	L5960	L5961	L5966
		L5968	L5973	L5979	L5980
		L5981	L5987	L5988	L5990
		L6000	L6010	L6020	L6026
		L6050	L6055	L6100	L6110
		L6120	L6130	L6200	L6205
		L6250	L6300	L6310	L6320
		L6350	L6360	L6370	L6380
		L6382	L6384	L6400	L6450
		L6500	L6550	L6570	L6580
		L6582	L6584	L6586	L6588
		L6590	L6621	L6624	L6638
		L6646	L6648	L6693	L6696
		L6697	L6707	L6709	L6712
		L6713	L6714	L6715	L6721
		L6722	L6880	L6881	L6882
		L6883	L6884	L6885	L6895
		L6900	L6905	L6910	L6920
		L6925	L6930	L6935	L6940
		L6945	L6950	L6955	L6960
		L6965	L6970	L6975	L7007
		L7008	L7009	L7040	L7045
		L7170	L7180	L7181	L7185
		L7186	L7190	L7191	L7499
		L8035	L8039	L8041	L8042
		L8043	L8044	L8049	L8499
		L8505	L8604	L8609	L8699

Radiology

Plan exclusions:

UnitedHealthcare® Nursing Home and UnitedHealthcare® Assisted Living Plans (HMO SNP), (HMO-POS SNP), (PPO SNP)

Prior authorization required for participating physicians who request these Advanced Outpatient Imaging Procedures:

- Certain PET scans

Care providers ordering an Advanced Outpatient Imaging Procedure are responsible for providing notification/requesting prior authorization before scheduling the procedure.

For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to **UHCprovider.com** and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification



Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization																							
Radiology (continued)	<ul style="list-style-type: none"> Nuclear medicine and nuclear cardiology procedures <p>For more information, please see the Outpatient Radiology Prior Authorization Protocol for Medicare Advantage section in the Administrative Guide.</p>	<p>tool on your Link dashboard. Or, call 866-889-8054.</p> <p>For more details and the CPT® codes that require notification/prior authorization, please visit UHCprovider.com/priorauth > Radiology.</p>																							
Rhinoplasty Plan exclusions: None Treatment of nasal functional impairment and septal deviation	Prior authorization required	30400 30435 30465	30410 30450	30420 30460	30430 30462																				
Sleep apnea procedures and surgeries Plan exclusions: None Maxillomandibular advancement or oral pharyngeal tissue reduction for treatment of obstructive sleep apnea	Prior authorization required Applies to inpatient or outpatient procedures and surgeries, including, but not limited to: palatopharyngoplasty – oral pharyngeal reconstructive surgery that includes laser-assisted uvulopalatoplasty. Applies only for surgical sleep apnea procedures and not sleep studies.	21685 42145	41512	41530	41599																				
Stimulators Plan exclusions: None Implantation of a device that sends electrical impulses	Prior authorization required	<p style="text-align: center;">Bone Growth Stimulator</p> <table border="0" style="width: 100%;"> <tr> <td>E0747</td> <td>E0748</td> <td>E0749</td> <td>E0760</td> </tr> </table> <p style="text-align: center;">Neurostimulator</p> <table border="0" style="width: 100%;"> <tr> <td>61850</td> <td>61863</td> <td>61864</td> <td>61867</td> </tr> <tr> <td>61868</td> <td>61885</td> <td>61886</td> <td>63650</td> </tr> <tr> <td>63655</td> <td>63685</td> <td>64555</td> <td>64568</td> </tr> <tr> <td>64590</td> <td></td> <td></td> <td></td> </tr> </table>				E0747	E0748	E0749	E0760	61850	61863	61864	61867	61868	61885	61886	63650	63655	63685	64555	64568	64590			
E0747	E0748	E0749	E0760																						
61850	61863	61864	61867																						
61868	61885	61886	63650																						
63655	63685	64555	64568																						
64590																									

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization
Therapeutic radiology services Plan exclusions: None	Prior authorization required	<p>Intensity-modulated radiation therapy (IMRT) 77385 77386 G6015 G6016</p> <p>Stereotactic radiosurgery (SRS) and stereotactic body radiation therapy (SBRT) 77371 77372 77373 G0173 G0251 G0339 G0340</p> <p>For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on Link. Go to UHCprovider.com and click on the Link button in the top right corner. Then, select the Prior Authorization and Notification tool on your Link dashboard. Or, call 866-889-8054.</p> <p>For UnitedHealthcare Medicare Advantage therapeutic radiation prior authorization requirements and instructions, please visit UHCprovider.com/priorauth > Oncology.</p>
Transplant of tissue or organs Plan exclusions: None Organ or tissue transplant or transplant-related services prior to pre-treatment or evaluation Request for transplant or transplant-related services prior to pre-treatment or evaluation	Prior authorization required	<p>For transplant and CAR T-cell therapy services, including Kymriah™ (tisagenlecleucel) and Yescarta™ (axicabtagene ciloleucel), please call the Optum Transplant Case Management Team at 888-936-7246 or the notification number on the back of the member's health plan ID card.</p> <p>Evaluation for transplant 99205</p> <p>Bone marrow harvest 38240 38241 38242</p> <p>Heart/lung 33930 33935</p> <p>Heart 33940 33944 33945</p> <p>Lung 32850 32851 32852 32853 32854 32856 S2060 S2061</p> <p>Kidney 50300 50320 50323 50340 50360 50365 50370 50380 50547</p>

Procedures and Services	Additional Information	CPT® or HCPCS Codes and/or How to Obtain Prior Authorization			
Transplant of tissue or organs (continued)		Pancreas			
		48551	48552	48554	
		Liver			
		47135	47143	47147	
		Intestine			
		44132	44133	44135	44136
		Services related to transplants			
		32855	33933	38208	38209
		38210	38212	38213	38214
		38215	38232*	44137	44715
		44720	44721	47133	47140
		47141	47142	47144	47145
		47146	50325	S2152	
		CAR T-cell Therapy			
		0537T	0538T	0539T	0540T
	Q2041	Q2042			
	*Code 38232 will only require prior authorization for an oncology diagnosis.				
Vein procedures	Prior authorization required	36473	36475	36478	37700
Plan exclusions: None Removal and ablation of the main trunks and named branches of the saphenous veins in the treatment of venous disease and varicose veins of the extremities		37718	37722	37780	
Ventricular assist devices (VAD)		Please call the Optum VAD Case Management Team at 888-936-7246 or the notification number on the back of the member's health plan ID card.			
Plan exclusions: None A mechanical pump that takes over the function of the damaged ventricle of the heart and restores normal blood flow		33927	33928	33929	33975
		33976	33979	33981	33982
		33983			