

Please complete this **entire** form and fax it to: **866-940-7328**. If you have questions, please call **800-310-6826**.  
**This form contains multiple pages. Please complete all pages to avoid a delay in our decision.**  
**Allow at least 24 hours for review.**

**Section A – Member Information**

First Name:	Last Name:	Member ID:
Address:		
City:	State:	ZIP Code:
Phone:	DOB:	Allergies:
Primary Insurance:	Policy #:	Group #:

Is the requested medication  New or  Continuation of Therapy? If continuation, list start date: \_\_\_\_\_  
 Is this patient currently hospitalized?  Yes  No If recently discharged, list discharge date: \_\_\_\_\_

**Section B - Provider Information**

First Name:	Last Name:	M.D./D.O.	
Address:	City:	State:	ZIP code:
Phone:	Fax:	NPI #:	Specialty:
Office Contact Name / Fax attention to:			

**Section C - Medical Information**

Medication:	Strength:
Directions for use:	Quantity:
Diagnosis (Please be specific & provide as much information as possible):	ICD-10 CODE:

Is this member pregnant?  Yes  No If yes, what is this member's due date? \_\_\_\_\_

**Section D – Previous Medication Trials**

Medications	Strength	Directions	Dates of Therapy	Reason for failure / discontinuation

**Section E – Additional information and Explanation of why preferred medications would not meet the patient's needs**

Member First name:	Member Last name:	Member DOB:
--------------------	-------------------	-------------

**Clinical and Drug Specific Information**

<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the prescriber attest to <u>ALL</u> of the following?</b> <i>(If yes, signature required)</i>
<ul style="list-style-type: none"> <li>- The information provided is true and accurate to the best of their knowledge and they understand that UnitedHealthcare may perform a routine audit and request the medical information necessary to verify the accuracy of the information provided.</li> <li>- Treatment plan with goals that addresses benefits and harm has been established with the patient</li> <li>- Established expected outcome and improvement in both pain relief and function or just pain relief as well as limitations (i.e., Function may improve yet pain persist OR pain may never be totally eliminated)</li> <li>- Established goals for monitoring progress toward patient-centered functional goals; e.g., walking the dog or walking around the block, returning to part-time work, attending family sports or recreational activities, etc.</li> <li>- Goals for pain and function, how opioid therapy will be evaluated for effectiveness and the potential need to discontinue if not effective.</li> <li>- Emphasize serious adverse effects of opioids (including fatal respiratory depression and opioid use disorder, OR alter the ability to safely operate a vehicle)</li> <li>- Emphasize common side effects of opioids (constipation, dry mouth, nausea, vomiting, drowsiness, confusion, tolerance, physical dependence, withdrawal)</li> </ul>	
<b>Prescriber's Signature:</b> _____ <b>Date:</b> _____	

**ALL REQUESTS**

<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the patient have any of the following diagnoses?</b> <input type="checkbox"/> Metastatic neoplasia <input type="checkbox"/> Sickle cell <input type="checkbox"/> Chronic severe pain
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Is the requested medication being prescribed by one of the following specialists?</b> <i>(If yes, check which applies)</i> <input type="checkbox"/> Oncologist <input type="checkbox"/> Sickle cell specialist <input type="checkbox"/> Chronic pain specialist <input type="checkbox"/> Palliative care
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the patient have a contraindication to all other preferred and non-preferred long acting opioids, along with submission of MedWatch form documentation?</b> <i>(DOCUMENTATION REQUIRED)</i> <i>If yes, list contraindications:</i>
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the patient have a history of or ever received treatment for drug dependency or drug abuse?</b>
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Has the prescriber checked the PMP (document date accessed) on the date of this request to determine whether the patient is receiving opioid dosages or dangerous combinations (such as opioids and benzodiazepines) that put him or her at high risk for fatal overdose?</b> <i>If yes, list date checked:</i>
<b>What is the patient's total morphine milligrams equivalents (MME) from the PMP website?</b> _____ per day	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the prescriber attest to any of the following?</b> <i>(If yes, check which applies)</i> <input type="checkbox"/> For an MME of 51-90 MME/day, the prescriber attests that he/she considered offering a prescription for naloxone and overdose prevention education <input type="checkbox"/> For an MME > 90MME/day, the prescriber attest that he/she considered offering prescription for naloxone, providing overdose prevention education, and consulting with a pain specialist
<b>What is the date of the patient's last opioid prescription from the PMP?</b>	
<b>What is the date of the patient's last benzodiazepine prescription from the PMP?</b>	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Has the prescriber counseled the patient of the risks associated with combined use of benzodiazepines and opioids?</b>
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Has an annual presumptive urine drug screen (UDS) which checks for the prescribed drug and a minimum of 10 substances including heroin, prescription opioids, cocaine, marijuana, benzodiazepines, amphetamines, and metabolites been completed and a copy submitted?</b> <i>(DOCUMENTATION REQUIRED)</i>
<b>MORPHINE MILLIGRAMS EQUIVALENT (MME) SECTION (cont'd on the next page)</b>	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the patient have chronic, moderate to severe pain or severe post-operative pain?</b>

<b>Member First name:</b>	<b>Member Last name:</b>	<b>Member DOB:</b>
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the prescriber attest to the following:</b> - That he/she will be managing the patient’s opioid therapy long term - Has reviewed the Virginia BOM Regulations for Opioid Prescribing - Acknowledges the warnings associated with high dose opioid therapy including fatal overdose - That therapy is medically necessary for this patient	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>If patient is female between 18-45 years old, has the prescriber discussed risk of becoming pregnant while receiving opioids, including the risk of neonatal opioid withdrawal syndrome and offered access to contraceptive services when necessary?</b>	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Has the prescriber ordered and reviewed a urine drug screen (UDS) or serum medication level at least every 3 months for the first year of treatment and at least every 6 months thereafter to ensure adherence?</b>	
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Has naloxone been prescribed for the patient?</b>	
<b>BUPRENORPHINE PLUS OPIOID USE SECTION</b>		
<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Does the provider attest to the following:</b> <ul style="list-style-type: none"> <li>• there are extenuating circumstances necessitating the need to co-prescribe these medications</li> <li>• there is a documented tapering plan to achieve the lowest effective doses of these medications</li> </ul> <i>If yes, list extenuating circumstances and taper plan:</i>	
<b>What is the date of the patient’s last buprenorphine MAT prescription from the PMP?</b>		

**Physician Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Confidentiality Notice:** This transmission contains confidential information belonging to the sender and UnitedHealthcare. This information is intended only for the use of UnitedHealthcare. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or action involving the contents of this document is prohibited. If you have received this telecopy in error, please notify the sender immediately.

## Patient Utilization Management and Safety (PUMS) Program

UnitedHealthcare Community Plan of Virginia has a Patient Utilization Management & Safety (PUMS) program in place. The program makes sure that members are getting the proper health care, especially when it comes to patient safety.

### **PUMS Program Goal:**

PUMS deals with prescription drugs as well as other kinds of health care, making certain the member is getting treatment that is proper and safe. UnitedHealthcare Community Plan of Virginia's clinical staff reviews our members' use of health care services to see whether they should be in the PUMS program. For members in the PUMS program, UnitedHealthcare Community Plan of Virginia takes extra steps to make sure they use services safely.

### **Being considered for PUMS does NOT mean a member has done anything wrong.**

For any member who may be at risk for unsafe services, UnitedHealthcare Community Plan of Virginia must review whether the member should be in the PUMS program. In cases involving buprenorphine use, the member will automatically be in the PUMS program.

### **How Might PUMS Change a Member's Care?**

UnitedHealthcare Community Plan of Virginia may offer case management services. UnitedHealthcare Community Plan of Virginia could set a single doctor for controlled substances to see the member, or a single pharmacy to provide controlled substance prescription drugs.

**PUMS Member Rights:** UnitedHealthcare Community Plan of Virginia will send every PUMS member a letter about the program. The letter will make clear how the member can get emergency care. The letter will also tell them how they can appeal being placed in the PUMS program.

**PLEASE NOTE:** UnitedHealthcare Community Plan of Virginia doctors and pharmacists now use the Prescription Monitoring Program (PMP). The PMP helps them make sure that prescription drugs are used safely. Among other Patient Utilization Management & Safety (PUMS) triggers we review patients who have:

**High Average Daily Dose:**  $\geq$  120 cumulative morphine milligram equivalents (MME) per day over the past 90 days.

**And/or**

**Concurrent use of Opioids and Benzodiazepines** – at least 1 Opioid claim and 14 day supply of Benzo (in any order)

Our approach is to work collaboratively with patients and providers to ensure safe and appropriate use of controlled substances. We utilize and promote:

- A) PMP Checks
- B) Letter to Doctor & Member
- C) Soft and Hard Pharmacy edits for Benzodiazepine and Opioid utilization
- D) Following CDC Opioid Guidelines
- E) Case Management as appropriate

We greatly appreciate your collaboration and UnitedHealthcare Community Plan of Virginia service to our members. As part of our PUMS safety review we hope to collaborate with you for complete patient information with the goal of validating safe and appropriate controlled substance use and coordinated patient care.

RESPECTFULLY,  
UnitedHealthcare Community Plan of Virginia CLINICAL STAFF