

Minnesota Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2025 calendar year data per MN Insurance Code 62M.18*

Medical	Total		Total
Prior Authorization Requests Received	22,527	Medical Appeal Requests Received	143
Fully Approved	19,762	Overtured	84
Adverse Determinations	1,936	Upheld	3
Partial Approvals	829		
Number of electronic prior authorization requests	20,045		

Behavioral	Total		Total
Prior Authorization Requests Received	886	Behavioral Appeal Requests Received	7
Fully Approved	864	Overtured	4
Adverse Determinations	18	Upheld	3
Partial Approvals	4		
Number of electronic prior authorization requests	0		

Rx	Total		Total
Prior Authorization Requests Received	7,583	Rx Appeal Requests Received	58
Fully Approved	3,546	Overtured	21
Adverse Determinations	3,987	Upheld	37
Partial Approvals	50		
Number of electronic prior authorization requests	5,141		

Reasons for Prior Authorization Denial	
Lack of Medical Necessity	Lack of Information
Benefit Exclusion	Experimental/Investigative
State/Federal Mandate	Site of Service – Level of Care
No OON Benefits	Quantity Limits
Inappropriate Level of Care	Non-Formulary

Visit UnitedHealthcare's [Get the Facts](#) page to learn more about health care, including our [claims process](#) and which subset of claims go through pre-service case review, otherwise known as [prior authorization](#).

*Based on MN sitused policies



Adverse Determination Detail

Totals

Health Care Service Category	Fully Adverse	Appealed	Overturn	Upheld	Partial Approval	Appealed	Overturn	Upheld	Denials	Appeals
Accidental Dental Services	3	0	0	0	2	0	0	0	5	0
Behavioral Health	18	7	4	3	4	0	0	0	22	7
Bone Growth Stimulator	5	1	0	1	0	0	0	0	5	1
Breast Related Procedures	7	0	0	0	10	3	1	2	17	3
Cardiology	202	13	10	3	16	0	0	0	218	13
Cardiovascular	6	0	0	0	0	0	0	0	6	0
Cerebral Seizure Monitoring	1	0	0	0	0	0	0	0	1	0
Chiropractic Services	62	0	0	0	1	0	0	0	63	0
Dental	304	0	0	0	294	0	0	0	598	0
Diagnostic and Therapeutic Procedures	30	2	0	2	44	7	5	2	74	9
DME	40	1	0	1	4	1	1	0	44	2
ENT Procedures	7	1	1	0	17	2	2	0	24	3
Gender Dysphoria	2	0	0	0	2	0	0	0	4	0
Genetic Test/Lab Svcs	73	7	2	5	1	0	0	0	74	7
Home Health Care Services	5	1	1	0	0	0	0	0	5	1
Hysterectomy	8	1	1	0	1	0	0	0	9	1
Infertility	30	0	0	0	5	0	0	0	35	0
Injectable Medications	65	0	0	0	1	0	0	0	66	0
Muscle Flap Procedures	0	0	0	0	1	0	0	0	1	0
Nervous System Procedures	6	0	0	0	2	0	0	0	8	0
Orthopedic Surgeries	74	24	18	6	76	7	1	6	150	31
Pharmacy	3,987	58	21	37	50	0	0	0	4,037	58
Plastic Surgery	18	0	0	0	14	0	0	0	32	0
Potentially Cosmetic Procedures	5	0	0	0	1	0	0	0	6	0
Potentially Unproven Services	1	0	0	0	0	0	0	0	1	0
PT/OT/ST/RT	0	0	0	0	2	0	0	0	2	0
Radiation Therapy	14	0	0	0	18	0	0	0	32	0
Radiology	837	47	30	17	276	15	10	5	1,113	62
Site of Service	36	0	0	0	24	2	1	1	60	2
Sleep Disorder Tests/Treatment	71	0	0	0	3	0	0	0	74	0
Surgical Procedures	19	0	0	0	4	1	0	1	22	1
Vein Procedures	5	1	0	1	10	1	0	1	15	2

