

# Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

## Quality Assessment

Using a two-stage process, we assessed both performance metrics and qualitative measures from UnitedHealthcare clinical programs. The results of these quality and cost efficiency assessments were used together to create the high-performing skilled nursing facilities list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Skilled Nursing Facilities in New York – Downstate

County Of SNF	Name Of SNF	Contact Information
Bronx	St Patricks Home	(718) 519-2800
	Regeis Care Center	(718) 320-3700
	Hebrew Home For The Aged At Riverdale	(718) 581-1000
	The Citadel Rehab And Nursing Ctr At Kingsbridge	(718) 796-8100
	Triboro Center For Rehabilitation And Nursing	(718) 293-1500
	The Plaza Rehab And Nursing Center	(718) 410-1500
	Morningside Nursing And Rehabilitation Center	(718) 409-8200
	Concourse Rehabilitation And Nursing Center Inc	(718) 681-4000
	Bronx Center For Rehabilitation & Health Care	(718) 863-6700
	Kings Harbor Multicare Center	(718) 320-0400
	Fordham Nursing And Rehabilitation Center	(718) 796-5800
	Manhattanville Health Care Center	(718) 601-8400
	Hope Center For H I V And Nursing Care	(718) 408-6333
	Bronx Gardens Rehabilitation And Nursing Center	(718) 960-3910
Dutchess	Wingate At Beacon	(845) 440-1600
Kings	Cobble Hill Health Center Inc	(718) 855-6789
	The Chateau At Brooklyn Rehab And Nursing Center	(718) 535-5100
	Norwegian Christian Home And Health Center	(718) 232-2322
	King David Center For Nursing And Rehabilitation	(718) 266-6100

County Of SNF	Name Of SNF	Contact Information
Kings	Bensonhurst Center For Rehab And Healthcare	(718) 232-3666
	Bedford Center For Nursing And Rehabilitation	(718) 858-6200
	Ditmas Park Care Center	(718) 462-8100
	Hamilton Park Nursing And Rehabilitation Center	(718) 567-1820
	Linden Center For Nursing And Rehabilitation	(718) 649-7000
	Hopkins Center For Rehabilitation And Healthcare	(718) 694-6700
Nassau	Sands Point Center For Health And Rehabilitation	(516) 719-9400
	A Holly Patterson Extended Care Facility	(516) 572-1400
	Parkview Care And Rehabilitation Center, Inc	(516) 798-1800
	The Grand Pavilion For Rhb & Nrsg At Rockville Ctr	(516) 536-7730
	White Oaks Rehabilitation And Nursing Center	(516) 367-3400
	Nassau Rehabilitation & Nursing Center	(516) 565-4800
	Hempstead Park Nursing Home	(516) 705-9700
	Garden Care Center	(516) 775-2100
	The Amsterdam At Harborside	(516) 472-6610
	North Shore - L I J Orzac Ctr For Rehabilitation	(516) 256-6700
Northwell Health Stern Family Center For Rehab	(516) 562-8008	

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County Of SNF	Name Of SNF	Contact Information
New York	Village Care Rehabilitation And Nursing Center	(212) 337-9400
	Coler Rehabilitation And Nursing Care Center	(212) 848-6000
	Upper East Side Rehabilitation And Nursing Center	(212) 879-1600
	Fort Tryon Center For Rehabilitation And Nursing	(212) 543-6400
	New Gouverneur Hospital S N F	(212) 441-5023
	Amsterdam Nursing Home Corp (1992)	(212) 316-7700
	Orange	Sapphire Nursing At Meadow Hill
Queens	Parker Jewish Institute For Health Care & Rehab	(718) 289-2100
	Sapphire Ctr For Rehab & Nrsg Of Ctrl Queens	(718) 961-3500
	Caring Family Nursing And Rehabilitation Center	(718) 471-3400
	Forest View Center For Rehabilitation & Nursing	(718) 793-3200
	Ozanam Hall Of Queens Nursing Home Inc	(718) 423-2000
	Franklin Center For Rehabilitation And Nursing	(718) 670-3400
	Cypress Garden Center For Nursing And Rehab	(718) 961-5300
	Hillside Manor Rehab & Extended Care Center	(718) 291-8200
	Brookhaven Rehab & Health Care Center L L C	(718) 471-7500
	Chapin Home For The Aging	(718) 739-2523
	Queens Boulevard Extended Care Facility	(718) 205-0288
	Union Plaza Care Center	(718) 670-0700
	Elmhurst Care Center Inc	(718) 205-8100
	New York Center For Rehabilitation & Nursing	(718) 626-4800

County Of SNF	Name Of SNF	Contact Information
Richmond	Sea View Hospital Rehabilitation Center And Home	(718) 317-3000
	Eger Health Care And Rehabilitation Center	(718) 979-1800
	New Vanderbilt Rehabilitation And Care Center, Inc	(718) 447-0701
	Staten Island Care Center	(718) 448-9000
	Richmond Ctr For Rehab And Specialty Healthcare	(718) 876-1200
	Rockland	Friedwald Center For Rehab And Nursing, L L C
Suffolk	Gurwin Jewish Nursing And Rehabilitation Center	(631) 715-2000
	Huntington Hills Ctr For Health And Rehabilitation	(631) 439-3000
	John T Mather Memorial Hosp T C U	(631) 473-1320
Ulster	Peconic Bay Skilled Nursing Facility	(631) 548-6261
	Golden Hill Nursing And Rehabilitation Center	(845) 340-3390
Westchester	Wingate Of Ulster	(845) 691-6800
	The New Jewish Home, Sarah Neuman	(914) 698-6005
	The Enclave At Port Chester Rehab And Nursing Ctr	(914) 937-1200
	Schaffer Extended Care Center	(914) 637-1200
	Cortlandt Healthcare	(914) 739-9150
	Yonkers Gardens Center For Nursing And Rehab	(914) 378-7358
	Glen Island Center For Nursing And Rehabilitation	(914) 636-2800
	United Hebrew Geriatric Center	(914) 632-2804
	Andrus On Hudson	(914) 478-3700
	Bethel Nursing & Rehabilitation Center	(914) 739-6700
Northern Westchester Hospital T C U	(914)-666-8306	

The information included in this letter isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. \*Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.

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# Frequently Asked Questions

## What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services.

## What are the criteria used to evaluate skilled nursing facilities?

We completed an initial evaluation based on quality performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate and value-based contracting, based on the UnitedHealthcare Medicare Advantage membership. In addition, we considered additional metrics from traditional Medicare membership:

- Acute readmission rate
- Emergency room admissions rate
- Percentage of short stay patients successfully discharged to home
- Nurse staffing hours
- Centers for Medicare & Medicaid Services (CMS) value-based purchasing performance

UnitedHealthcare local market representatives also performed a qualitative review of the initial evaluations to assess adherence to UnitedHealthcare protocols.

## Can members select any skilled nursing facility that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a skilled nursing facility is identified as high performing, members can choose from all skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their healthcare professionals.

## Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

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