

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

Using a two-stage process, we assessed both performance metrics and qualitative measures from UnitedHealthcare clinical programs. The results of these quality and cost efficiency assessments were used together to create the high-performing skilled nursing facilities list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Georgia

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
Butts	Westbury Medical Care And Rehab	770-775-7832	Fulton	A.G. Rhodes Home, Inc, The	404-688-6731
Cherokee	Brian Center Health & Rehabilitation/Canton	770-479-8791		Dunwoody Health And Rehabilitation Center	404-256-5131
	Canton Nursing Center	770-479-8791		Roswell Nursing & Rehab Center	770-998-1802
	Woodstock Nursing & Rehab Ctr	770-926-0016		Signature Healthcare Of Buckhead	404-351-6041
Clayton	Jonesboro Nursing And Rehabilitation Center	770-473-4436	Gordon	Calhoun Health Care Center	706-629-1289
Cobb	Anderson Mill Health And Rehabilitation Center	770-941-8813	Gwinnett	Life Care Center Of Gwinnett	770-923-0005
	Delmar Gardens Of Smyrna Manor Care Rehabilitation Center - Marietta	770-432-4444		Life Care Ctr Of Lawrenceville	678-442-0777
	Roselane Health And Rehabilitation Center	770-971-5870		Parkside Post Acute And Rehabilitation	770-972-2040
	Signature Healthcare At Tower Road	770-792-9800	Habersham	Habersham Home	706-754-3113
	Signature Healthcare Of Marietta	770-422-8913	Henry	Westbury Mcdonough, Llc	770-957-9081
Columbia	University Extended Care/Westw	770-422-2451	Jackson	Hill Haven Nursing Home - Jackson	706-336-8000
Crawford	Roberta Health And Rehab	706-863-7514	Macon	Oaks Nursing Home, Inc, The	478-967-2223
De Kalb	A.G. Rhodes Home Wesley Woods	478-836-3101	Mc Duffie	Thomson Health And Rehabilitation	706-595-5574
	Briarwood Health And Rehabilitation Center	404-315-0900	Muscogee	Magnolia Manor Of Columbus Nursing Center - East	706-324-0387
	Glenwood Health And Rehabilitation Center	770-938-5740		Magnolia Manor Of Columbus Nursing Center - West	706-324-2251
	Manor Care Rehabilitation Center - Decatur	404-284-6414		River Towne Center	706-561-1371
	North Decatur Health And Rehabilitation Center	404-296-5440	Richmond	Azalea Health And Rehabilitation Center	912-685-5734
Douglas	Douglasville Nursing And Rehabilitation Center	404-292-0626	Rockdale	Kentwood Nursing Facility	706-863-1188
Fayette	Concordia Nursing & Rehabilitation Ctr-lafayette	770-942-7111	Spalding	Westbury Conyers, Llc	770-483-3902
Floyd	Rome Health And Rehabilitation Center	770-461-2928	Upson	Brightmoor Health Care, Inc	770-228-8599
Forsyth	Chestnut Ridge Nsg & Rehab Ctr	706-234-8281	Ware	Renaissance Center	770-227-8636
			Washington	Providence Healthcare	706-647-6693
			Wayne	Baptist Village, Inc.	912-283-7050
				Washington Co Extended Care Fa	478-240-2005
				Altamaha Healthcare Center	912-427-7792

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services.

What are the criteria used to evaluate skilled nursing facilities?

We completed an initial evaluation based on quality performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate and value-based contracting, based on the UnitedHealthcare Medicare Advantage membership. In addition, we considered additional metrics from traditional Medicare membership:

- Acute readmission rate
- Emergency room admissions rate
- Percentage of short stay patients successfully discharged to home
- Nurse staffing hours
- Centers for Medicare & Medicaid Services (CMS) value-based purchasing performance

UnitedHealthcare local market representatives also performed a qualitative review of the initial evaluations to assess adherence to UnitedHealthcare protocols.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high performing, members can choose from all skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their healthcare professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this letter isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.