

# Choosing a Quality Home Health Provider

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover at home. To help you and our members make more informed choices, we've compiled a list of high-performing home health providers that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health providers who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health providers list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing home health providers, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Providers in Texas

County Served	Name Of HHA	Contact Information	County Served	Name Of HHA	Contact Information
Anderson	A Pineywoods Home Health Care, Inc.	(936) 634-1617	Bandera	Jordan Health Services	(855) 455-3600
	Jordan Health Services	(855) 455-3600	Bee	Angel Bright Home Health Inc.	(361) 986-1102
Andrews	Accolade Home Care	(512) 238-6000		Kaiser Home Health Services	(830) 583-4558
Angelina	A Pineywoods Home Health Care, Inc.	(936) 634-1617		National Nursing & Rehab Inc.	(361) 225-3492
	Jordan Health Services	(855) 455-3600		Nursing Services & Consultants Of Laredo	(361) 256-4400
Aransas	Angel Bright Home Health, Inc.	(361) 986-1102	Saldivar Home Health Inc.	(361) 664-2944	
	National Nursing & Rehab, Inc.	(361) 225-3492	Bell	Jordan Health Services	(855) 455-3600
	Nursing Services & Consultants of Laredo	(361) 256-4400	Bexar	Alegre Home Health Care	(956) 668-7730
Archer	Intrepid USA Healthcare Services	(940) 696-9239		American Medical Home Health Services San Antonio	(210) 735-6225
Armstrong	Kindred At Home	(806) 353-3601		Angel Bright Home Health Inc.	(361) 986-1102
Atascosa	Alegre Home Health Care	(956) 668-7730		Completecare Home Health And Hospice	(210) 520-7977
	American Medical Home Health Services San Antonio	(210) 735-6225		Jordan Health Services	(855) 455-3600
	Angel Bright Home Health, Inc.	(361) 986-1102		Kaiser Home Health Services	(830) 583-4558
	Completecare Home Health And Hospice	(210) 520-7977		National Nursing & Rehab Inc.	(361) 225-3492
	Jordan Health Services	(855) 455-3600	Nursing Services & Consultants Of Laredo	(361) 256-4400	
	Saldivar Home Health, Inc.	(361) 664-2944	Saldivar Home Health Inc.	(361) 664-2944	
Austin	Interactive Health Care, Inc.	(281) 892-2000	Blanco	Alegre Home Health Care	(956) 668-7730
Bailey	Calvert Home Health Care Ltd	(806) 675-7321	Jordan Health Services	(855) 455-3600	
	Alegre Home Health Care	(956) 668-7730	Borden	Calvert Home Health Care Ltd	(806) 675-7321
Bandera	American Medical Home Health Services San Antonio	(210) 735-6225	Bosque	Goodall-Witcher Home Health Agency	(254) 675-4101
				Jordan Health Services	(855) 455-3600

The information included in this document isn't an endorsement of a particular health care professional's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health provider. UnitedHealthcare doesn't practice medicine nor provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health provider from this list doesn't guarantee the quality of health care services members will receive from a home health provider, nor does it guarantee the outcome of any health care services members will receive.

Likewise, the fact that a home health provider isn't on this list doesn't mean that the home health provider doesn't provide quality health care services. All home health providers in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. \* Regardless of whether a home health provider is on this list, members have access to all home health providers in the UnitedHealthcare network, as further described under the member's benefit plan.

# Choosing a Quality Home Health Provider

County Served	Name Of HHA	Contact Information
Bowie	Jordan Health Services	(855) 455-3600
Brazoria	Algen Health LLC	(713) 218-0260
	Interactive Health Care Inc.	(281) 892-2000
	Serenity Healthcare Services Inc.	(281) 240-5653
	Tawl Health Care Inc.	(713) 777-9171
	Ultimate Therapy Services	(832) 252-1030
Brazos	A Pineywoods Home Health Care Inc.	(936) 634-1617
Briscoe	Calvert Home Health Care, Ltd	(806) 296-2767
Brooks	Alegre Home Health Care	(956) 668-7730
	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Brown	Jordan Health Services	(855) 455-3600
Caldwell	Jordan Health Services	(855) 455-3600
Callahan	Jordan Health Services	(855) 455-3600
Cameron	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Saldivar Home Health Inc.	(361) 664-2944
	United Home Care	(956) 423-4747
Camp	Jordan Health Services	(855) 455-3600
Carson	Kindred At Home	(806) 353-3601
Cass	Jordan Health Services	(855) 455-3600
Castro	Calvert Home Health Care, Ltd	(806) 296-2767
	Kindred At Home	(806) 353-3601
Chambers	Interactive Health Care Inc.	(281) 892-2000
	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
	Kindred At Home	(409) 895-0009
	Serenity Healthcare Services Inc.	(281) 240-5653
Cherokee	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Clay	Intrepid Usa Healthcare Services	(940) 696-9239
	Jordan Health Services	(855) 455-3600
Cochran	Calvert Home Health Care Ltd	(806) 675-7321
Coke	Intrepid Usa Healthcare Services	(325) 658-5550
Coleman	Jordan Health Services	(855) 455-3600

County Served	Name Of HHA	Contact Information
Collin	Aspen Healthcare Services Inc.	(972) 316-2035
	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
Comal	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Completecare Home Health and Hospice	(210) 520-7977
	Jordan Health Services	(210) 342-9922
	National Nursing & Rehab Inc.	(361) 225-3492
Comanche	Jordan Health Services	(855) 455-3600
Concho	Intrepid Usa Healthcare Services	(325) 658-5550
Cooke	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Coryell	Goodall-witcher Home Health Agency	(254) 675-4101
Crane	Accolade Home Care	(512) 238-6000
Crockett	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
Crosby	Calvert Home Health Care Ltd	(806) 675-7321
Culberson	New Mission Home Care	(915) 851-9200
Dallas	Aspen Healthcare Services Inc.	(972) 316-2035
	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
Deaf Smith	Kindred At Home	(806) 353-3601
Delta	Jordan Health Services	(855) 455-3600
Denton	Aspen Healthcare Services Inc.	(972) 316-2035
	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733

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County Served	Name Of HHA	Contact Information
Dewitt	Kaiser Home Health Services	(830) 583-4558
	National Nursing & Rehab Inc.	(361) 225-3492
Dickens	Calvert Home Health Care Ltd	(806) 675-7321
Dimmit	American Medical Home Health Services San Antonio	(210) 735-6225
Donley	Kindred At Home	(806) 353-3601
Duval	Alegre Home Health Care	(956) 668-7730
	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Eastland	Jordan Health Services	(855) 455-3600
Ector	Accolade Home Care	(512) 238-6000
Edwards	American Medical Home Health Services San Antonio	(210) 735-6225
El Paso	Excel Plus Home Health	(469) 547-5311
	New Mission Home Care	(915) 851-9200
	Our Angel Home Health Inc.	(915) 629-9600
	Tlc Home Healthcare Services Inc.	(915) 772-4852
Ellis	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
Erath	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Falls	Jordan Health Services	(855) 455-3600
Fannin	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
Fisher	Jordan Health Services	(855) 455-3600
	Rolling Plains Home Health	(325) 235-2030
Floyd	Calvert Home Health Care, Ltd	(806) 296-2767
Fort Bend	Algen Health LLC	(713) 218-0260
	Interactive Health Care Inc.	(281) 892-2000
	Jordan Health Services	(855) 455-3600
	Serenity Healthcare Services Inc.	(281) 240-5653
	Tawl Health Care Inc.	(713) 777-9171
	Ultimate Therapy Services	(832) 252-1030

County Served	Name Of HHA	Contact Information
Franklin	Jordan Health Services	(855) 455-3600
Freestone	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Frio	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Saldivar Home Health Inc.	(361) 664-2944
Gaines	Calvert Home Health Care Ltd	(806) 675-7321
Galveston	Interactive Health Care Inc.	(281) 892-2000
	Intrepid Usa Healthcare Services	(409) 722-0515
	Kindred At Home	(409) 895-0009
	Tawl Health Care Inc.	(713) 777-9171
	Ultimate Therapy Services	(832) 252-1030
Garza	Calvert Home Health Care Ltd	(806) 675-7321
Gillespie	American Medical Home Health Services San Antonio	(210) 735-6225
Glasscock	Accolade Home Care	(512) 238-6000
Goliad	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
Gonzales	Jordan Health Services	(210) 342-9922
Gray	Kindred At Home	(806) 353-3601
Grayson	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Aviator Home Health	(972) 548-2163
	Excel Plus Home Health	(469) 547-5311
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
Gregg	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Grimes	A Pineywoods Home Health Care Inc.	(936) 634-1617
Guadalupe	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Completecare Home Health And Hospice	(210) 520-7977
	Jordan Health Services	(210) 342-9922
	National Nursing & Rehab Inc.	(361) 225-3492
Hale	Calvert Home Health Care, Ltd	(806) 296-2767
Hall	Calvert Home Health Care, Ltd	(806) 296-2767

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County Served	Name of HHA	Contact Information
Hardin	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
	Kindred At Home	(409) 895-0009
Harris	Algen Health LLC	(713) 218-0260
	Interactive Health Care Inc.	(281) 892-2000
	Jordan Health Services	(855) 455-3600
	Serenity Healthcare Services Inc.	(281) 240-5653
	Tawl Health Care Inc.	(713) 777-9171
Harrison	Ultimate Therapy Services	(832) 252-1030
	A Pineywoods Home Health Care Inc.	(936) 634-1617
Hartley	Jordan Health Services	(855) 455-3600
	Kindred At Home	(806) 353-3601
Haskell	Kindred At Home	(806) 353-3601
Hays	Jordan Health Services	(210) 342-9922
	Kindred At Home	(409) 895-0009
Henderson	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Hidalgo	Jordan Health Services	(210) 342-9922
	Kindred At Home	(409) 895-0009
	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Hill	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Saldivar Home Health Inc.	(361) 664-2944
	Sunglo Home Health Agency Inc.	(956) 488-0999
	United Home Care	(956) 423-4747
Hockley	Goodall-witcher Home Health Agency	(254) 675-4101
	Jordan Health Services	(855) 455-3600
Hood	Calvert Home Health Care Ltd	(806) 675-7321
	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
Hopkins	Jordan Health Services	(855) 455-3600
	Jordan Health Services	(855) 455-3600
Houston	Jordan Health Services	(855) 455-3600
	A Pineywoods Home Health Care Inc.	(936) 634-1617
Howard	Jordan Health Services	(855) 455-3600
Howard	Accolade Home Care	(512) 238-6000
Hudspeth	New Mission Home Care	(915) 851-9200
Hunt	Aviator Home Health	(972) 548-2163
	Excel Plus Home Health	(469) 547-5311
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733

County Served	Name of HHA	Contact Information
Hutchinson	Kindred At Home	(806) 353-3601
Irion	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
Jack	Jordan Health Services	(855) 455-3600
Jasper	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
	Kindred At Home	(409) 895-0009
Jefferson	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
	Kindred At Home	(409) 895-0009
Jim Hogg	Alegre Home Health Care	(956) 668-7730
	Angel Bright Home Health Inc.	(361) 986-1102
	Completecare Home Health And Hospice	(210) 520-7977
	Nursing Srvcs & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Jim Wells	Alegre Home Health Care	(956) 668-7730
	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Srvcs & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Johnson	Aspen Healthcare Services Inc.	(972) 316-2035
	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
Jones	Jordan Health Services	(855) 455-3600
	Jordan Health Services	(855) 455-3600
Karnes	Jordan Health Services	(855) 455-3600
	Alegre Home Health Care	(956) 668-7730
	Kaiser Home Health Services	(830) 583-4558
Kaufman	Saldivar Home Health Inc.	(361) 664-2944
	Aviator Home Health	(972) 548-2163
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
Kendall	Jordan Health Services	(855) 455-3600
	Alegre Home Health Care	(956) 668-7730
Kendall	American Medical Home Health Services San Antonio	(210) 735-6225
	American Medical Home Health Services San Antonio	(210) 735-6225

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County Served	Name of HHA	Contact Information
Kendall	Completecare Home Health And Hospice	(210) 520-7977
	Jordan Health Services	(210) 342-9922
	National Nursing & Rehab Inc.	(361) 225-3492
Kenedy	Nursing Services & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Kent	Calvert Home Health Care Ltd	(806) 675-7321
Kerr	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
Kinney	American Medical Home Health Services San Antonio	(210) 735-6225
Kleberg	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
Knox	Saldivar Home Health Inc.	(361) 664-2944
	Jordan Health Services	(855) 455-3600
La Salle	Completecare Home Health And Hospice	(210) 520-7977
	Saldivar Home Health Inc.	(361) 664-2944
Lamar	Jordan Health Services	(855) 455-3600
Lamb	Calvert Home Health Care Ltd	(806) 675-7321
Lampasas	Jordan Health Services	(855) 455-3600
Leon	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Liberty	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Interactive Health Care Inc.	(281) 892-2000
	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
	Kindred At Home	(409) 895-0009
	Tawl Health Care Inc.	(713) 777-9171
Limestone	Ultimate Therapy Services	(832) 252-1030
	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Live Oak	Angel Bright Home Health Inc.	(361) 986-1102
	Kaiser Home Health Services	(830) 583-4558
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Llano	Jordan Health Services	(855) 455-3600
Lubbock	Calvert Home Health Care, Ltd	(806) 296-2767
	Calvert Home Health Care Ltd	(806) 675-7321
Lynn	Calvert Home Health Care Ltd	(806) 675-7321
Madison	A Pineywoods Home Health Care Inc.	(936) 634-1617
Marion	Jordan Health Services	(855) 455-3600
Mason	Jordan Health Services	(855) 455-3600
Maverick	American Medical Home Health Services San Antonio	(210) 735-6225
McCulloch	Jordan Health Services	(855) 455-3600
McLennan	Goodall-witcher Home Health Agency	(254) 675-4101
	Jordan Health Services	(855) 455-3600

County Served	Name of HHA	Contact Information
McMullen	Angel Bright Home Health Inc.	(361) 986-1102
Medina	Alegre Home Health Care	(956) 668-7730
	American Medical Home Health Services San Antonio	(210) 735-6225
	Completecare Home Health And Hospice	(210) 520-7977
	Jordan Health Services	(210) 342-9922
	National Nursing & Rehab Inc.	(361) 225-3492
Midland	Saldivar Home Health Inc.	(361) 664-2944
	Accolade Home Care	(512) 238-6000
Mills	Jordan Health Services	(855) 455-3600
Mitchell	Rolling Plains Home Health	(325) 235-2030
Montague	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Montgomery	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Algen Health LLC	(713) 218-0260
	Interactive Health Care Inc.	(281) 892-2000
	Jordan Health Services	(855) 455-3600
	Serenity Healthcare Services Inc.	(281) 240-5653
	Tawl Health Care Inc.	(713) 777-9171
Moore	Ultimate Therapy Services	(832) 252-1030
	Kindred At Home	(806) 353-3601
Morris	Jordan Health Services	(855) 455-3600
	Jordan Health Services	(855) 455-3600
Nacogdoches	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Navarro	Aspen Healthcare Services Inc.	(972) 316-2035
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
Newton	Jordan Health Services	(855) 455-3600
	Intrepid Usa Healthcare Services	(409) 722-0515
	Kindred At Home	(409) 895-0009
Nolan	Jordan Health Services	(855) 455-3600
	Rolling Plains Home Health	(325) 235-2030
Nueces	Alegre Home Health Care	(956) 668-7730
	Angel Bright Home Health Inc.	(361) 986-1102
	Calvert Home Health Care Ltd	(806) 675-7321
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
	Saldivar Home Health Inc.	(361) 664-2944
Oldham	Kindred At Home	(806) 353-3601
Orange	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
Palo Pinto	Kindred At Home	(409) 895-0009
	Aviator Home Health	(972) 548-2163
Panola	Jordan Health Services	(855) 455-3600
	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600

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County Served	Name of HHA	Contact Information
Parker	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
Pecos	Accolade Home Care	(512) 238-6000
Polk	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Excel Plus Home Health	(469) 547-5311
	Jordan Health Services	(855) 455-3600
Potter	Kindred At Home	(806) 353-3601
Rains	Aviator Home Health	(972) 548-2163
	Jordan Health Services	(855) 455-3600
Randall	Kindred At Home	(806) 353-3601
Reagan	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
Real	American Medical Home Health Services San Antonio	(210) 735-6225
Red River	Jordan Health Services	(855) 455-3600
Refugio	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
Robertson	Jordan Health Services	(855) 455-3600
Rockwall	Aviator Home Health	(972) 548-2163
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
Runnels	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
	Jordan Health Services	(855) 455-3600
Rusk	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Sabine	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
San Augustine	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
San Jacinto	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
	Tawl Health Care Inc.	(713) 777-9171
San Patricio	Angel Bright Home Health Inc.	(361) 986-1102
	National Nursing & Rehab Inc.	(361) 225-3492
	Nursing Services & Consultants Of Laredo	(361) 256-4400
San Saba	Saldivar Home Health Inc.	(361) 664-2944
	Jordan Health Services	(855) 455-3600

County Served	Name of HHA	Contact Information
Schleicher	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
Scurry	Calvert Home Health Care Ltd	(806) 675-7321
	Rolling Plains Home Health	(325) 235-2030
Shackelford	Jordan Health Services	(855) 455-3600
Shelby	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Smith	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Somervell	Aviator Home Health	(972) 548-2163
	Alegre Home Health Care	(956) 668-7730
Starr	Saldivar Home Health Inc.	(361) 664-2944
	Sunglo Home Health Agency Inc.	(956) 488-0999
	Accolade Home Care	(512) 238-6000
Sterling	Intrepid Usa Healthcare Services	(325) 658-5550
	Accolade Home Care	(512) 238-6000
Sutton	Intrepid Usa Healthcare Services	(325) 658-5550
	Calvert Home Health Care, Ltd	(806) 296-2767
Swisher	Kindred At Home	(806) 353-3601
	Aspen Healthcare Services Inc.	(972) 316-2035
Tarrant	Aviator Home Health	(972) 548-2163
	Dfw Home Health	(817) 529-7555
	Excel Plus Home Health	(469) 547-5311
	Haven Home Health LLC	(972) 644-3000
	Jordan Health Services	(855) 455-3600
	Reliant Home Health	(972) 390-7733
	Jordan Health Services	(855) 455-3600
Taylor	Rolling Plains Home Health	(325) 235-2030
Terry	Calvert Home Health Care Ltd	(806) 675-7321
Titus	Jordan Health Services	(855) 455-3600
Tom Green	Accolade Home Care	(512) 238-6000
	Intrepid Usa Healthcare Services	(325) 658-5550
Travis	Jordan Health Services	(210) 342-9922
Trinity	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Jordan Health Services	(855) 455-3600
Tyler	A Pineywoods Home Health Care Inc.	(936) 634-1617
	Intrepid Usa Healthcare Services	(409) 722-0515
	Jordan Health Services	(855) 455-3600
Upshur	Kindred At Home	(409) 895-0009
	Jordan Health Services	(855) 455-3600
Upton	Accolade Home Care	(512) 238-6000
Uvalde	American Medical Home Health Services San Antonio	(210) 735-6225

# Choosing a Quality Home Health Provider

County Served	Name of HHA	Contact Information	County Served	Name of HHA	Contact Information
Val Verde	American Medical Home Health Services San Antonio	(210) 735-6225	Wilson	Alegre Home Health Care	(956) 668-7730
Van Zandt	A Pineywoods Home Health Care Inc.	(936) 634-1617		American Medical Home Health Services San Antonio	(210) 735-6225
	Jordan Health Services	(855) 455-3600		Completecare Home Health And Hospice	(210) 520-7977
Walker	A Pineywoods Home Health Care Inc.	(936) 634-1617		Jordan Health Services	(210) 342-9922
	Jordan Health Services	(855) 455-3600		Kaiser Home Health Services	(830) 583-4558
Waller	Interactive Health Care Inc.	(281) 892-2000	Saldivar Home Health Inc.	(361) 664-2944	
	Serenity Healthcare Services Inc.	(281) 240-5653	Winkler	Accolade Home Care	(512) 238-6000
Ward	Accolade Home Care	(512) 238-6000	Wise	Aviator Home Health	(972) 548-2163
Webb	Completecare Home Health And Hospice	(210) 520-7977		Dfw Home Health	(817) 529-7555
	Nursing Services & Consultants Of Laredo	(361) 256-4400	Jordan Health Services	(855) 455-3600	
	Saldivar Home Health Inc.	(361) 664-2944	Wood	Jordan Health Services	(855) 455-3600
Wharton	Interactive Health Care Inc.	(281) 892-2000	Yoakum	Calvert Home Health Care Ltd	(806) 675-7321
Wichita	Intrepid Usa Healthcare Services	(940) 696-9239	Young	Jordan Health Services	(855) 455-3600
	Jordan Health Services	(855) 455-3600		Zapata	Completecare Home Health And Hospice
Wilbarger	Jordan Health Services	(855) 455-3600	Nursing Services & Consultants Of Laredo		(361) 256-4400
Willacy	Alegre Home Health Care	(956) 668-7730	Zavala	American Medical Home Health Services San Antonio	(210) 735-6225
	American Medical Home Health Services San Antonio	(210) 735-6225			
	Saldivar Home Health Inc.	(361) 664-2944			
	United Home Care	(956) 423-4747			

The information included in this document isn't an endorsement of a particular health care professional's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health provider. UnitedHealthcare doesn't practice medicine nor provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health provider from this list doesn't guarantee the quality of health care services members will receive from a home health provider, nor does it guarantee the outcome of any health care services members will receive.

Likewise, the fact that a home health provider isn't on this list doesn't mean that the home health provider doesn't provide quality health care services. All home health providers in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. \* Regardless of whether a home health provider is on this list, members have access to all home health providers in the UnitedHealthcare network, as further described under the member's benefit plan.

# Frequently Asked Questions

## What is the purpose of the high-performing home health provider evaluation?

We've identified high-performing home health providers to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing providers when referring patients who need home health services.

## What are the criteria used to evaluate home health providers?

We completed an initial evaluation based on quality performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members.

Home health provider analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the Centers for Medicare & Medicaid Services (CMS) Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC along with member utilization data from UnitedHealthcare Medicare Advantage to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within two days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

UnitedHealthcare local market representatives also performed a qualitative review of the initial evaluations to assess adherence to UnitedHealthcare protocols.

## Can members select any home health provider that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health provider is identified as high performing, members can choose from all home health providers in the UnitedHealthcare network. Just because a home health provider isn't identified as high performing doesn't mean that the home health provider can't provide quality health care services. All home health providers in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their healthcare professionals.

## Who should I contact if I have questions about high-performing home health providers?

If you have questions, please contact your Network Representative or call Provider Services at **877-842-3210**.

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