

Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Home Health Agencies in Alabama

County Served	Name of Home Health Agency	Contact Information
Autauga	Baptist Home Health	(334) 395-5100
	Suncrest Home Health	(205) 280-4663
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Ivy Creek Home Health Of Elmore	(334) 567-7710
Baldwin	D W Mcmillan Home Health	(251) 867-5054
	Thomas Home Health	(251) 990-9200
	Saad Healthcare	(251) 343-9600
Barbour	Troy Regional Medical Center Home Health	(334) 403-4520
	Alabama Department Of Public Health Home Care	(334) 206-5341
Bibb	Central Alabama Home Care	(205) 977-4152
	Suncrest Home Health	(205) 280-4663
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
Blount	Central Alabama Home Care	(205) 977-4152
	Decatur Morgan Homecare	(256) 350-4182
	Gadsden Regional Home Health	(256) 538-2273
	Medical Centers Homecare	(256) 878-5811
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800

County Served	Name of Home Health Agency	Contact Information
Bullock	Baptist Home Health	(334) 395-5100
	Troy Regional Medical Center Home Health	(334) 403-4520
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Ivy Creek Home Health Of Elmore	(334) 567-7710
Butler	LHC Homecare Of South Alabama	(334) 493-2087
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Alabama Homecare	(334) 682-9050
Calhoun	L V Stabler Memorial Home Health	(334) 383-2286
	Cherokee Home Health	(256) 927-1144
	Clay County Hospital Home Care, LLC	(256) 354-0077
	Coosa Valley Homecare	(256) 208-0087
Chambers	Gadsden Regional Home Health	(256) 538-2273
	Alabama Department Of Public Health Home Care	(334) 206-5341
	EAMC - Lanier Home Health	(334) 756-1950
Cherokee	Alabama Department Of Public Health Home Care	(334) 206-5341
	Cherokee Home Health	(256) 927-1144
Chilton	Alabama Department Of Public Health Home Care	(334) 206-5341
	Suncrest Home Health	(205) 280-4663
	Ivy Creek Home Health Of Elmore	(334) 567-7710

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County Served	Name of Home Health Agency	Contact Information
Choctaw	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Jackson Medical Center Home Health	(251) 247-0424
Clarke	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Alabama Homecare	(334) 682-9050
	Jackson Medical Center Home Health	(251) 247-0424
	Saad Healthcare	(251) 343-9600
Clay	Clay County Hospital Home Care, LLC	(256) 354-0077
	Alabama Department Of Public Health Home Care	(334) 206-5341
Cleburne	Clay County Hospital Home Care, LLC	(256) 354-0077
	Alabama Department Of Public Health Home Care	(334) 206-5341
Coffee	LHC Homecare Of South Alabama	(334) 493-2087
	Southeast Alabama Homecare	(334) 347-4800
	Troy Regional Medical Center Home Health	(334) 403-4520
	Alabama Department Of Public Health Home Care	(334) 206-5341
Colbert	Keller Home Care	(256) 356-2273
	Alabama Department Of Public Health Home Care	(334) 206-5341
Conecuh	D W Mcmillan Home Health	(251) 867-5054
	LHC Homecare Of South Alabama	(334) 493-2087
	Alabama Department Of Public Health Home Care	(334) 206-5341
Coosa	Baptist Home Health	(334) 395-5100
	Clay County Hospital Home Care, LLC	(256) 354-0077
	Coosa Valley Homecare	(256) 208-0087
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Ivy Creek Home Health Of Elmore	(334) 567-7710
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
Covington	D W Mcmillan Home Health	(251) 867-5054
	LHC Homecare Of South Alabama	(334) 493-2087
	Alabama Department Of Public Health Home Care	(334) 206-5341
Crenshaw	Baptist Home Health	(334) 395-5100
	LHC Homecare Of South Alabama	(334) 493-2087
	Troy Regional Medical Center Home Health	(334) 403-4520

County Served	Name of Home Health Agency	Contact Information
Crenshaw	Alabama Department Of Public Health Home Care	(334) 206-5341
	L V Stabler Memorial Home Health	(334) 383-2286
Cullman	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Decatur Morgan Homecare	(256) 350-4182
	Medical Centers Homecare	(256) 878-5811
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
Dale	St Vincent's Home Health Of Jefferson County	(205) 313-2800
	Southeast Alabama Homecare	(334) 347-4800
	Troy Regional Medical Center Home Health	(334) 403-4520
Dallas	Alabama Department Of Public Health Home Care	(334) 206-5341
	Baptist Home Health	(334) 395-5100
	Suncrest Home Health	(205) 280-4663
	Alabama Department Of Public Health Home Care	(334) 206-5341
DeKalb	Alabama Homecare	(334) 682-9050
	L V Stabler Memorial Home Health	(334) 383-2286
	Cherokee Home Health	(256) 927-1144
Elmore	Gadsden Regional Home Health	(256) 538-2273
	Medical Centers Homecare	(256) 878-5811
	Alabama Department Of Public Health Home Care	(334) 206-5341
Escambia	Baptist Home Health	(334) 395-5100
	Suncrest Home Health	(205) 280-4663
	Alabama Department Of Public Health Home Care	(334) 206-5341
Etowah	Ivy Creek Home Health Of Elmore	(334) 567-7710
	D W Mcmillan Home Health	(251) 867-5054
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Saad Healthcare	(251) 343-9600
	Cherokee Home Health	(256) 927-1144
	Decatur Morgan Homecare	(256) 350-4182
Jefferson	Gadsden Regional Home Health	(256) 538-2273
	Medical Centers Homecare	(256) 878-5811
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800

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County Served	Name of Home Health Agency	Contact Information
Fayette	Fayette Medical Center Homecare	(205) 932-5961
	Alabama Department Of Public Health Home Care	(334) 206-5341
Franklin	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Keller Home Care	(256) 356-2273
	Marion Regional Homecare	(205) 921-0391
	Alabama Department Of Public Health Home Care	(334) 206-5341
Geneva	LHC Homecare Of South Alabama	(334) 493-2087
	Southeast Alabama Homecare	(334) 347-4800
Greene	Alabama Department Of Public Health Home Care	(334) 206-5341
	Hale County Hospital Home Health	(334) 624-3066
Hale	Alabama Department Of Public Health Home Care	(334) 206-5341
	Hale County Hospital Home Health	(334) 624-3066
Henry	Alabama Department Of Public Health Home Care	(334) 206-5341
Houston	Southeast Alabama Homecare	(334) 347-4800
	Alabama Department Of Public Health Home Care	(334) 206-5341
Jackson	Medical Centers Homecare	(256) 878-5811
	Alabama Department Of Public Health Home Care	(334) 206-5341
Jefferson	Central Alabama Home Care	(205) 977-4152
	Decatur Morgan Homecare	(256) 350-4182
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
Lamar	Fayette Medical Center Homecare	(205) 932-5961
	Marion Regional Homecare	(205) 921-0391
	Alabama Department Of Public Health Home Care	(334) 206-5341
Lauderdale	Athens-Limestone Homecare	(256) 233-9533
	Keller Home Care	(256) 356-2273
	Alabama Department Of Public Health Home Care	(334) 206-5341
Lawrence	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Decatur Morgan Homecare	(256) 350-4182
	Keller Home Care	(256) 356-2273
	Alabama Department Of Public Health Home Care	(334) 206-5341

County Served	Name of Home Health Agency	Contact Information
Lee	EAMC - Lanier Home Health	(334) 756-1950
	Alabama Department Of Public Health Home Care	(334) 206-5341
Limestone	Athens-Limestone Homecare	(256) 233-9533
	Decatur Morgan Homecare	(256) 350-4182
	Alabama Department Of Public Health Home Care	(334) 206-5341
Lowndes	Spectrum Home Health Agency	(256) 539-4457
	Baptist Home Health	(334) 395-5100
	LHC Homecare Of South Alabama	(334) 493-2087
	Alabama Department Of Public Health Home Care	(334) 206-5341
Macon	L V Stabler Memorial Home Health	(334) 383-2286
	Baptist Home Health	(334) 395-5100
	Alabama Department Of Public Health Home Care	(334) 206-5341
Madison	Ivy Creek Home Health Of Elmore	(334) 567-7710
	Athens-Limestone Homecare	(256) 233-9533
	Decatur Morgan Homecare	(256) 350-4182
	Medical Centers Homecare	(256) 878-5811
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Hale County Hospital Home Health	(334) 624-3066
Marengo	Spectrum Home Health Agency	(256) 539-4457
	Infirmity Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Alabama Homecare	(334) 682-9050
	Hale County Hospital Home Health	(334) 624-3066
Marion	Jackson Medical Center Home Health	(251) 247-0424
	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Fayette Medical Center Homecare	(205) 932-5961
	Keller Home Care	(256) 356-2273
Marshall	Marion Regional Homecare	(205) 921-0391
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Decatur Morgan Homecare	(256) 350-4182
	Gadsden Regional Home Health	(256) 538-2273
Marshall	Medical Centers Homecare	(256) 878-5811
	Alabama Department Of Public Health Home Care	(334) 206-5341

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County Served	Name of Home Health Agency	Contact Information
Mobile	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Saad Healthcare	(251) 343-9600
Monroe	D W Mcmillan Home Health	(251) 867-5054
	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Alabama Homecare	(334) 682-9050
Montgomery	Baptist Home Health	(334) 395-5100
	Troy Regional Medical Center Home Health	(334) 403-4520
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Ivy Creek Home Health Of Elmore	(334) 567-7710
Morgan	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Decatur Morgan Homecare	(256) 350-4182
	Medical Centers Homecare	(256) 878-5811
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Spectrum Home Health Agency	(256) 539-4457
Perry	Alabama Department Of Public Health Home Care	(334) 206-5341
	Hale County Hospital Home Health	(334) 624-3066
Pickens	Fayette Medical Center Homecare	(205) 932-5961
	Alabama Department Of Public Health Home Care	(334) 206-5341
Pike	Southeast Alabama Homecare	(334) 347-4800
	Troy Regional Medical Center Home Health	(334) 403-4520
	Alabama Department Of Public Health Home Care	(334) 206-5341
Randolph	Clay County Hospital Home Care, LLC	(256) 354-0077
	EAMC - Lanier Home Health	(334) 756-1950
	Alabama Department Of Public Health Home Care	(334) 206-5341
Russell	EAMC - Lanier Home Health	(334) 756-1950
	Alabama Department Of Public Health Home Care	(334) 206-5341
Shelby	Central Alabama Home Care	(205) 977-4152
	Coosa Valley Homecare	(256) 208-0087
	Nurse On Call	(205) 274-0720
	Suncrest Home Health	(205) 280-4663
	Alabama Department Of Public Health Home Care	(334) 206-5341

County Served	Name of Home Health Agency	Contact Information
Shelby	St Vincent's Home Health Of Jefferson County	(205) 313-2800
	Central Alabama Home Care	(205) 977-4152
St. Clair	Coosa Valley Homecare	(256) 208-0087
	Gadsden Regional Home Health	(256) 538-2273
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
Sumter	Alabama Department Of Public Health Home Care	(334) 206-5341
Talladega	Central Alabama Home Care	(205) 977-4152
	Clay County Hospital Home Care, LLC	(256) 354-0077
	Coosa Valley Homecare	(256) 208-0087
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
Tallapoosa	Clay County Hospital Home Care, LLC	(256) 354-0077
	Coosa Valley Homecare	(256) 208-0087
	EAMC - Lanier Home Health	(334) 756-1950
Tuscaloosa	Alabama Department Of Public Health Home Care	(334) 206-5341
	Central Alabama Home Care	(205) 977-4152
	Fayette Medical Center Homecare	(205) 932-5961
Walker	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
	St Vincent's Home Health Of Jefferson County	(205) 313-2800
	Central Alabama Home Care	(205) 977-4152
	Decatur Morgan Homecare	(256) 350-4182
Washington	Fayette Medical Center Homecare	(205) 932-5961
	Nurse On Call	(205) 274-0720
	Alabama Department Of Public Health Home Care	(334) 206-5341
Washington	St Vincent's Home Health Of Jefferson County	(205) 313-2800
	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Jackson Medical Center Home Health	(251) 247-0424
	Saad Healthcare	(251) 343-9600

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County Served	Name of Home Health Agency	Contact Information
Wilcox	Infirmiry Homecare	(251) 262-6477
	Alabama Department Of Public Health Home Care	(334) 206-5341
	Alabama Homecare	(334) 682-9050
	Jackson Medical Center Home Health	(251) 247-0424
	L V Stabler Memorial Home Health	(334) 383-2286
Winston	Amedisys HH, A Lawrence Medical Center Partner	(256) 974-2200
	Decatur Morgan Homecare	(256) 350-4182
	Keller Home Care	(256) 356-2273
	Marion Regional Homecare	(205) 921-0391
	Alabama Department Of Public Health Home Care	(334) 206-5341

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.

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