

# Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-performing home health agencies in Northern California

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Alameda	Asian American Home Health	(510) 433-1068	Alameda	Home Health Bay Area Inc.	(650) 590-8300	
	Accentcare Home Health Of California, Inc	(925) 659-0059		Infinity Care Services, Inc	(209) 264-0300	
	Advanced Home Health, Inc	(916) 978-0744		Interim Healthcare of Central California	(209) 577-4625	
	Alliance Home Health Care	(925) 275-9300		Intouch Home Care, Inc.	(408) 394-9529	
	Amedisys Home Health Care	(408) 370-3927		John Muir Home Health Services	(925) 674-2560	
	American Carequest	(415) 885-9100		Kindred At Home	(408) 261-2801	
	American Home Health Care, LLC	(510) 574-0390		Noble Hospice & Home Health Care, Inc	(510) 683-9100	
	Bayhealth, Inc	(408) 689-8132		Nursing Resources	(510) 745-7878	
	Best Home Health Providers, Inc	(510) 783-1274		Onmycare Home Health	(510) 858-2273	
	Blize Healthcare	(510) 647-8057		Professional Home Care Associates	(510) 797-9299	
	Brookdale Home Health	(925) 224-8675		Prohealth Home Care, Inc	(877) 311-5001	
	Careone Home Health And Hospice, Inc	(209) 632-8888		Sequoia Home Health	(510) 739-1992	
	Comfort Hands Healthcare Inc	(408) 441-0522		South Springs Home Health Care	(408) 883-4460	
	Crossroads Home Health & Hospice	(415) 682-2111		St Joseph'S Medical Center Home Health	(209) 473-6700	
	Elite Care Home Health Agency, Inc.	(650) 273-1184		Sutter Visiting Nurse Association & Hospice	(650) 685-2800	
	Focus Health	(209) 472-7005		Sutter Visiting Nurse Association And Hospice	(925) 677-4240	
	Gateway Home Health Corp	(925) 322-4455		Truemed, Inc	(650) 588-8331	
	Golden Pacific Home Health, Inc	(510) 373-2799		Warm Springs Home Health, Inc	(510) 490-6988	
	Harmony Home Health	(408) 260-7062		Alpine	Professional Home Care Associates	(510) 797-9299
	Healthflex Home Health Services	(510) 553-1900		Amador	Bayhealth, Inc	(408) 689-8132
Healthy Living At Home - East Bay, LLC	(877) 513-7363					
Healthy Living At Home, LLC	(408) 324-0600					

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Amador	Blossom Ridge Home Health Agency	(800) 991-6147	Colusa	Sutter Visiting Nurse Association And Hospice	(707) 263-7400
	Rx Staffing And Home Care	(916) 485-8200		Woodland Healthcare Home Health	(530) 406-2900
	Uc Davis Home Care Services	(916) 734-2458	Contra Costa	Asian American Home Health	(510) 433-1068
United Home Care of Northern California	(209) 223-3866	Accentcare Home Health Of California, Inc		(925) 659-0059	
Butte	Advanced Home Health, Inc	(916) 978-0744		Advanced Home Health Northbay, Inc	(707) 643-2100
	Adventist Health Home Care Services	(530) 872-3378		Advanced Home Health, Inc	(916) 978-0744
	Assured Home Health (LHC)	(530) 342-7248		Alliance Home Health Care	(925) 275-9300
	Blize Healthcare	(510) 647-8057		Amedisys Home Health Care	(510) 732-0730
	Blossom Ridge Home Health Agency	(800) 991-6147		American Carequest	(415) 885-9100
	Healthy Living At Home - Redding LLC	(530) 605-3731		American Home Health Care, LLC	(510) 574-0390
	Professional Home Care Associates	(510) 797-9299		Bayhealth, Inc	(408) 689-8132
	Rx Staffing And Home Care	(916) 485-8200		Best Home Health Providers, Inc	(510) 783-1274
	Sutter North Home Health	(530) 749-3450		Blize Healthcare	(510) 647-8057
Calaveras	Adventist Health Home Care Services	(209) 333-3131		Brookdale Home Health	(925) 224-8675
	Best Home Health Providers, Inc	(510) 783-1274		Crossroads Home Health & Hospice	(415) 682-2111
	Blossom Ridge Home Health Agency	(800) 991-6147		Focus Health	(408) 725-1840
	Careone Home Health And Hospice, Inc	(209) 632-8888		Gateway Home Health Corp	(925) 322-4455
	Focus Health	(209) 472-7005		Golden Pacific Home Health, Inc	(510) 373-2799
	Healthy Living At Home, LLC	(408) 324-0600		Harmony Home Health	(408) 260-7062
	Infinity Care Services, Inc	(209) 264-0300	Healthflex Home Health Services	(510) 553-1900	
	Kindred At Home	(209) 474-7881	Healthy Living At Home - East Bay, LLC	(877) 513-7363	
	Noble Hospice & Home Health Care, Inc	(510) 683-9100	Healthy Living At Home, LLC	(408) 324-0600	
	Professional Home Care Associates	(510) 797-9299	Home Health Bay Area Inc.	(650) 590-8300	
	Prohealth Home Care, Inc	(877) 311-5001	John Muir Home Health Services	(925) 674-2560	
	Rx Staffing And Home Care	(916) 485-8200	Livingstone Home Health Services, Inc	(714) 994-6329	
	St Joseph'S Medical Center Home Health	(209) 473-6700	Noble Hospice & Home Health Care, Inc	(510) 683-9100	
Sutter Visiting Nurse Association And Hospice	(209) 571-1055	Nursing Resources	(510) 745-7878		
United Home Care of Northern California	(209) 223-3866	Onmycare Home Health	(510) 858-2273		
Colusa	Advanced Home Health, Inc	(916) 978-0744	Professional Home Care Associates	(510) 797-9299	
	Adventist Health Home Care Services	(707) 994-0737	South Springs Home Health Care	(408) 883-4460	
	Blossom Ridge Home Health Agency	(800) 991-6147	Sutter Visiting Nurse Association And Hospice	(925) 677-4240	
	Sutter North Home Health	(530) 749-3450	Truemed, Inc	(650) 588-8331	
	Sutter Visiting Nurse Association	(916) 388-6200	Warm Springs Home Health, Inc	(510) 490-6988	
			El Dorado	Advanced Home Health, Inc	(916) 978-0744
				Bayhealth, Inc	(408) 689-8132

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
El Dorado	Best Home Health Providers, Inc	(510) 783-1274	Lake	Accentcare Home Health Of California, Inc	(925) 659-0059	
	Blossom Ridge Home Health Agency	(800) 991-6147		Advanced Home Health, Inc	(916) 978-0744	
	Kindred At Home	(209) 474-7881		Adventist Health Home Care Services	(707) 994-0737	
	Prohealth Home Care, Inc	(877) 246-3830		Blossom Ridge Home Health Agency	(800) 991-6147	
	Rx Staffing And Home Care	(916) 485-8200		Gateway Home Health Corp	(925) 322-4455	
	Sutter Auburn Faith VNA & Hospice	(530) 886-6650		Sutter Visiting Nurse Association And Hospice	(707) 263-7400	
	Sutter Visiting Nurse Association And Hospice	(916) 797-7979		Woodland Healthcare Home Health	(530) 406-2900	
	Tahoe Forest Hhs	(530) 582-3244		Lassen	Bayhealth, Inc	(408) 689-8132
	Uc Davis Home Care Services	(916) 734-2458			Madera	Avance Home Health, Inc
	United Home Care of Northern California	(209) 223-3866		Best Home Health Providers, Inc		(510) 783-1274
Fresno	Adventist Health Home Care Services	(559) 585-3425	Focus Health	(559) 432-2257		
	Avance Home Health, Inc	(559) 255-9300	Healthcare California	(559) 243-9990		
	Best Home Health Providers, Inc	(510) 783-1274	Healthy Living At Home- Fresno, LLC	(888) 983-4134		
	Care Dimensions Llc	(714) 619-8766	Interim Healthcare of The Central Valley	(559) 224-0560		
	Focus Health	(559) 432-2257	Mercy Home Care	(209) 564-4320		
	Healthcare California	(559) 243-9990	Noble Hospice & Home Health Care, Inc	(510) 683-9100		
	Healthy Living At Home- Fresno, LLC	(888) 983-4134	Sutter Visiting Nurse Association And Hospice	(209) 571-1055		
	Interim Healthcare of The Central Valley	(559) 224-0560	Marin	Asian American Home Health		(510) 433-1068
	Kaweah Delta Home Health	(559) 624-6400		Accentcare Home Health Of California, Inc	(925) 659-0059	
	Mercy Home Care	(209) 564-4320		Amedisys Home Health Care	(650) 344-4020	
Sutter Visiting Nurse Association And Hospice	(209) 571-1055	American Carequest		(415) 885-9100		
Vna Health	(805) 965-5555	Best Home Health Providers, Inc		(510) 783-1274		
Glenn	Advanced Home Health, Inc	(916) 978-0744		Blize Healthcare	(510) 647-8057	
	Adventist Health Home Care Services	(530) 872-3378		Brookdale Home Health (LHC)	(707) 721-2421	
	Assured Home Health (LHC)	(530) 342-7248		Focus Health	(408) 725-1840	
	Blize Healthcare	(510) 647-8057		Gateway Home Health Corp	(925) 322-4455	
Inyo	Human Touch Home Health Care Agency, Inc	(661) 726-4200		Golden Pacific Home Health, Inc	(510) 373-2799	
Kings	Adventist Health Home Care Services	(559) 585-3425	Healthflex Home Health Services	(510) 553-1900		
	Avance Home Health, Inc	(559) 255-9300	Healthy Living At Home - East Bay, LLC	(877) 513-7363		
	Focus Health	(559) 432-2257	Home Health Bay Area Inc.	(650) 590-8300		
	Healthcare California	(559) 243-9990	Kindred At Home	(707) 545-7114		
	Healthy Living At Home- Fresno, LLC	(888) 983-4134	Onmycare Home Health	(510) 858-2273		
	Interim Healthcare of The Central Valley	(559) 224-0560	Sierra Nevada Home Care	(530) 274-6350		
	Kaweah Delta Home Health	(559) 624-6400	Sutter Visiting Nurse Association	(415) 209-7700		
			Sutter Visiting Nurse Association And Hospice	(707) 535-5600		

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Mariposa	Mercy Home Care	(209) 564-4320	Napa	Accentcare Home Health Of California, Inc	(925) 659-0059
	Noble Hospice & Home Health Care, Inc	(510) 683-9100		Advanced Home Health Northbay, Inc	(707) 643-2100
	Onmycare Home Health	(510) 858-2273		Advanced Home Health, Inc	(916) 978-0744
Mendocino	Sutter Visiting Nurse Association And Hospice	(209) 571-1055		Adventist Health Home Care Services	(707) 994-0737
	Adventist Health Home Care Services	(707) 459-1818		Best Home Health Providers, Inc	(510) 783-1274
	Dignity Health Home Health	(805) 739-3830		Blize Healthcare	(510) 647-8057
Merced	Professional Home Care Associates	(510) 797-9299		Brookdale Home Health (LHC)	(707) 721-2421
	Sutter Visiting Nurse Association And Hospice	(707) 263-7400		Gateway Home Health Corp	(925) 322-4455
	Avance Home Health, Inc	(559) 255-9300		Healthflex Home Health Services	(510) 553-1900
	Bayhealth, Inc	(408) 689-8132		Healthy Living At Home - East Bay, LLC	(877) 513-7363
	Best Home Health Providers, Inc	(510) 783-1274		John Muir Home Health Services	(925) 674-2560
	Careone Home Health And Hospice, Inc	(209) 632-8888		Kindred At Home	(707) 545-7114
	Focus Health	(559) 432-2257		Noble Hospice & Home Health Care, Inc	(510) 683-9100
	Gateway Home Health Corp	(925) 322-4455		Sutter Visiting Nurse Association	(415) 209-7700
	Harmony Home Health	(408) 260-7062		Sutter Visiting Nurse Association And Hospice	(707) 263-7400
	Healthcare California	(559) 243-9990	Nevada	Advanced Home Health, Inc	(916) 978-0744
	Healthy Living At Home, LLC	(408) 324-0600		Blossom Ridge Home Health Agency	(800) 991-6147
	Infinity Care Services, Inc	(209) 264-0300		Rx Staffing And Home Care	(916) 485-8200
	Interim Healthcare of Central California	(209) 577-4625		Sierra Nevada Home Care	(530) 274-6350
	Kindred At Home	(408) 261-2801		Sutter Auburn Faith VNA & Hospice	(530) 886-6650
	Mercy Home Care	(209) 564-4320		Sutter North Home Health	(530) 749-3450
Modoc	Noble Hospice & Home Health Care, Inc	(510) 683-9100	Tahoe Forest Hhs	(530) 582-3244	
	Sutter Visiting Nurse Association And Hospice	(209) 571-1055	Placer	Advanced Home Health, Inc	(916) 978-0744
Monterey	Bayhealth, Inc	(408) 689-8132		Best Home Health Providers, Inc	(510) 783-1274
	Alliance Home Health, A Sutter Care At Home Affili	(831) 455-8901		Blossom Ridge Home Health Agency	(800) 991-6147
	Bayhealth, Inc	(408) 689-8132		Focus Health	(209) 472-7005
	Best Home Health Providers, Inc	(510) 783-1274		Kindred At Home	(209) 474-7881
	Dignity Health Home Health	(805) 739-3830		Prohealth Home Care, Inc	(877) 246-3830
	Dominican Home Health	(831) 465-7988		Rx Staffing And Home Care	(916) 485-8200
	Gateway Home Health Corp	(925) 322-4455		Sierra Nevada Home Care	(530) 274-6350
	Healthy Living At Home, LLC	(408) 324-0600		Sutter Auburn Faith VNA & Hospice	(530) 886-6650
South Springs Home Health Care	(408) 883-4460	Sutter North Home Health		(530) 749-3450	
Sutter Visiting Nurse Association And Hospice	(831) 479-6625	Sutter Visiting Nurse Association		(916) 388-6200	
		Sutter Visiting Nurse Association And Hospice		(916) 797-7979	

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Placer	Tahoe Forest Hhs	(530) 582-3244	San Francisco	Asian American Home Health	(510) 433-1068	
	Uc Davis Home Care Services	(916) 734-2458		Accentcare Home Health Of California, Inc	(925) 659-0059	
Plumas	Sutter North Home Health	(530) 749-3450		Amedisys Home Health Care	(650) 344-4020	
Sacramento	Accentcare Home Health Of California, Inc	(925) 659-0059		American Carequest	(415) 885-9100	
	Advanced Home Health Northbay, Inc	(707) 643-2100		Bayhealth, Inc	(408) 689-8132	
	Advanced Home Health, Inc	(916) 978-0744		Best Home Health Providers, Inc	(510) 783-1274	
	Adventist Health Home Care Services	(209) 333-3131		Blize Healthcare	(510) 647-8057	
	Best Home Health Providers, Inc	(510) 783-1274		Crossroads Home Health & Hospice	(415) 682-2111	
	Blize Healthcare	(510) 647-8057		Elite Care Home Health Agency, Inc.	(650) 273-1184	
	Blossom Ridge Home Health Agency	(800) 991-6147		Focus Health	(408) 725-1840	
	Brookdale Home Health	(925) 224-8675		Gateway Home Health Corp	(925) 322-4455	
	Focus Health	(209) 472-7005		Golden Pacific Home Health, Inc	(510) 373-2799	
	Gateway Home Health Corp	(925) 322-4455		Harmony Home Health	(408) 260-7062	
	Golden Pacific Home Health, Inc	(510) 373-2799		Healthflex Home Health Services	(510) 553-1900	
	Healthflex Home Health Services	(510) 553-1900		Healthy Living At Home - East Bay, LLC	(877) 513-7363	
	Healthy Living At Home - East Bay, LLC	(877) 513-7363		Home Health Bay Area Inc.	(650) 590-8300	
	Healthy Living At Home, LLC	(408) 324-0600		Intouch Home Care, Inc.	(408) 394-9529	
	Interim Healthcare of Central California	(209) 577-4625		Kindred At Home	(707) 545-7114	
	Kindred At Home	(209) 474-7881		Nursing Resources	(510) 745-7878	
	Professional Home Care Associates	(510) 797-9299		Onmycare Home Health	(510) 858-2273	
	Prohealth Home Care, Inc	(877) 311-5001		Professional Home Care Associates	(510) 797-9299	
	Rx Staffing And Home Care	(916) 485-8200		Sequoia Home Health	(510) 739-1992	
	Sutter Visiting Nurse Association	(916) 388-6200		Sutter Visiting Nurse Association	(415) 209-7700	
	Sutter Visiting Nurse Association And Hospice	(925) 677-4240		Sutter Visiting Nurse Association & Hospice	(650) 685-2800	
	Uc Davis Home Care Services	(916) 734-2458		Sutter Visiting Nurse Association And Hospice	(925) 677-4240	
	United Home Care of Northern California	(209) 223-3866		Truemed, Inc	(650) 588-8331	
	Woodland Healthcare Home Health	(530) 406-2900		Warm Springs Home Health, Inc	(510) 490-6988	
	San Benito	Alliance Home Health, A Sutter Care At Home Affili		(831) 455-8901	San Joaquin	Advanced Home Health, Inc
		Bayhealth, Inc	(408) 689-8132	Adventist Health Home Care Services		(209) 333-3131
Best Home Health Providers, Inc		(510) 783-1274	Alliance Home Health Care	(925) 275-9300		
Dominican Home Health		(831) 465-7988	American Home Health Care, LLC	(510) 574-0390		
Focus Health		(408) 725-1840	Bayhealth, Inc	(408) 689-8132		
Harmony Home Health		(408) 260-7062	Best Home Health Providers, Inc	(510) 783-1274		
Healthy Living At Home, LLC		(408) 324-0600	Blossom Ridge Home Health Agency	(800) 991-6147		
Kindred At Home		(408) 261-2801	Brookdale Home Health	(925) 224-8675		

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
San Joaquin	Careone Home Health And Hospice, Inc	(209) 632-8888	San Mateo	Golden Pacific Home Health, Inc	(510) 373-2799	
	Destiny Home Health Agency, Inc	(951) 242-1365		Harmony Home Health	(408) 260-7062	
	Focus Health	(408) 725-1840		Healthflex Home Health Services	(510) 553-1900	
	Gateway Home Health Corp	(925) 322-4455		Healthy Living At Home, LLC	(408) 324-0600	
	Golden Pacific Home Health, Inc	(510) 373-2799		Home Health Bay Area Inc.	(650) 590-8300	
	Healthflex Home Health Services	(510) 553-1900		Intouch Home Care, Inc.	(408) 394-9529	
	Healthy Living At Home, LLC	(408) 324-0600		John Muir Home Health Services	(925) 674-2560	
	Infinity Care Services, Inc	(209) 264-0300		Kindred At Home	(408) 261-2801	
	Interim Healthcare of Central California	(209) 577-4625		Noble Hospice & Home Health Care, Inc	(510) 683-9100	
	Kindred At Home	(209) 474-7881		Nursing Resources	(510) 745-7878	
	Noble Hospice & Home Health Care, Inc	(510) 683-9100		Onmycare Home Health	(510) 858-2273	
	Professional Home Care Associates	(510) 797-9299		Professional Home Care Associates	(510) 797-9299	
	Prohealth Home Care, Inc	(877) 311-5001		Sequoia Home Health	(510) 739-1992	
	Rx Staffing And Home Care	(916) 485-8200		South Springs Home Health Care	(408) 883-4460	
	St Joseph'S Medical Center Home Health	(209) 473-6700		Sutter Visiting Nurse Association & Hospice	(650) 685-2800	
	Sutter Visiting Nurse Association	(916) 388-6200		Sutter Visiting Nurse Association And Hospice	(925) 677-4240	
	Sutter Visiting Nurse Association And Hospice	(209) 571-1055		Truemed, Inc	(650) 588-8331	
	Uc Davis Home Care Services	(916) 734-2458		Warm Springs Home Health, Inc	(510) 490-6988	
	United Home Care of Northern California	(209) 223-3866		Santa Clara	Asian American Home Health	(510) 433-1068
	Warm Springs Home Health, Inc	(510) 490-6988			Accentcare Home Health Of California, Inc	(925) 659-0059
Asian American Home Health	(510) 433-1068	Alliance Home Health Care	(925) 275-9300			
Accentcare Home Health Of California, Inc	(925) 659-0059	Alliance Home Health, A Sutter Care At Home Affili	(831) 455-8901			
Amedisys Home Health Care	(650) 344-4020	Amedisys Home Health Care	(650) 344-4020			
American Carequest	(415) 885-9100	American Carequest	(415) 885-9100			
American Home Health Care, LLC	(510) 574-0390	American Home Health Care, LLC	(510) 574-0390			
Bayhealth, Inc	(408) 689-8132	Bayhealth, Inc	(408) 689-8132			
Best Home Health Providers, Inc	(510) 783-1274	Best Home Health Providers, Inc	(510) 783-1274			
Blize Healthcare	(510) 647-8057	Blize Healthcare	(510) 647-8057			
Blossom Ridge Home Health Agency	(800) 991-6147	Brookdale Home Health	(925) 224-8675			
Brookdale Home Health	(925) 224-8675	Comfort Hands Healthcare Inc	(408) 441-0522			
Comfort Hands Healthcare Inc	(408) 441-0522	Dominican Home Health	(831) 465-7988			
Crossroads Home Health & Hospice	(415) 682-2111	Elite Care Home Health Agency, Inc.	(650) 273-1184			
Elite Care Home Health Agency, Inc.	(650) 273-1184	Focus Health	(408) 725-1840			
Focus Health	(408) 725-1840	Gateway Home Health Corp	(925) 322-4455			
Gateway Home Health Corp	(925) 322-4455	Golden Pacific Home Health, Inc	(510) 373-2799			
		Harmony Home Health	(408) 260-7062			

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Santa Clara	Healthflex Home Health Services	(510) 553-1900	Shasta	Assured Home Health (LHC)	(530) 342-7248
	Healthy Living At Home, LLC	(408) 324-0600		Healthy Living At Home - Redding LLC	(530) 605-3731
	Home Health Bay Area Inc.	(650) 590-8300		Medical Home Care Professionals	(530) 226-5577
	Intouch Home Care, Inc.	(408) 394-9529		Mercy Home Care	(530) 245-4040
	John Muir Home Health Services	(925) 674-2560		St. Elizabeth Comm Hosp HHA	(530) 245-4040
	Kindred At Home	(408) 261-2801	Sierra	Sierra Nevada Home Care	(530) 274-6350
	Noble Hospice & Home Health Care, Inc	(510) 683-9100		Sutter North Home Health	(530) 749-3450
	Nursing Resources	(510) 745-7878		Tahoe Forest Hhs	(530) 582-3244
	Onmycare Home Health	(510) 858-2273	Siskiyou	Mercy Home Care	(530) 245-4040
	Professional Home Care Associates	(510) 797-9299		Accentcare Home Health Of California, Inc	(925) 659-0059
	Sequoia Home Health	(510) 739-1992	Solano	Advanced Home Health Northbay, Inc	(707) 643-2100
	South Springs Home Health Care	(408) 883-4460		Advanced Home Health, Inc	(916) 978-0744
	St. Elizabeth Comm Hosp HHA	(530) 245-4040		Adventist Health Home Care Services	(707) 994-0737
	Sutter Visiting Nurse Association & Hospice	(650) 685-2800		Alliance Home Health Care	(925) 275-9300
	Sutter Visiting Nurse Association And Hospice	(831) 479-6625		American Home Health Care, LLC	(510) 574-0390
	Truemed, Inc	(650) 588-8331		Best Home Health Providers, Inc	(510) 783-1274
	United Home Care of Northern California	(209) 223-3866		Blize Healthcare	(510) 647-8057
Warm Springs Home Health, Inc	(510) 490-6988	Blossom Ridge Home Health Agency		(800) 991-6147	
Asian American Home Health	(510) 433-1068	Brookdale Home Health (LHC)		(707) 721-2421	
Alliance Home Health, A Sutter Care At Home Affili	(831) 455-8901	Focus Health		(209) 472-7005	
Amedisys Home Health Care	(408) 370-3927	Gateway Home Health Corp		(925) 322-4455	
Bayhealth, Inc	(408) 689-8132	Golden Pacific Home Health, Inc		(510) 373-2799	
Best Home Health Providers, Inc	(510) 783-1274	Healthflex Home Health Services		(510) 553-1900	
Brookdale Home Health	(925) 224-8675	Healthy Living At Home - East Bay, LLC		(877) 513-7363	
Dominican Home Health	(831) 465-7988	Healthy Living At Home- Fresno, LLC		(888) 983-4134	
Focus Health	(408) 725-1840	Healthy Living At Home, LLC		(408) 324-0600	
Gateway Home Health Corp	(925) 322-4455	John Muir Home Health Services		(925) 674-2560	
Santa Cruz	Healthflex Home Health Services	(510) 553-1900	Kindred At Home	(209) 474-7881	
	Healthy Living At Home, LLC	(408) 324-0600	Professional Home Care Associates	(510) 797-9299	
	Home Health Bay Area Inc.	(650) 590-8300	Prohealth Home Care, Inc	(877) 246-3830	
	Kindred At Home	(408) 261-2801	Rx Staffing And Home Care	(916) 485-8200	
	Professional Home Care Associates	(510) 797-9299	Sutter Visiting Nurse Association	(916) 388-6200	
	Sequoia Home Health	(510) 739-1992	Sutter Visiting Nurse Association And Hospice	(925) 677-4240	
	South Springs Home Health Care	(408) 883-4460	Uc Davis Home Care Services	(916) 734-2458	
	Sutter Visiting Nurse Association & Hospice	(650) 685-2800			
	Sutter Visiting Nurse Association And Hospice	(916) 797-7979			

## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Solano	Woodland Healthcare Home Health	(530) 406-2900	Sutter	Blossom Ridge Home Health Agency	(800) 991-6147	
	Accentcare Home Health Of California, Inc	(925) 659-0059		Prohealth Home Care, Inc	(877) 246-3830	
Sonoma	Advanced Home Health Northbay, Inc	(707) 643-2100		Rx Staffing And Home Care	(916) 485-8200	
	Adventist Health Home Care Services	(707) 967-5770		Sutter North Home Health	(530) 749-3450	
	Best Home Health Providers, Inc	(510) 783-1274		Sutter Visiting Nurse Association	(916) 388-6200	
	Blize Healthcare	(510) 647-8057		Sutter Visiting Nurse Association And Hospice	(916) 797-7979	
	Brookdale Home Health (LHC)	(707) 721-2421		Woodland Healthcare Home Health	(530) 406-2900	
	Gateway Home Health Corp	(925) 322-4455		Tehama	Advanced Home Health, Inc	(916) 978-0744
	Healthflex Home Health Services	(510) 553-1900			Adventist Health Home Care Services	(530) 872-3378
	Healthy Living At Home - East Bay, LLC	(877) 513-7363			Assured Home Health (LHC)	(530) 342-7248
	Kindred At Home	(707) 545-7114	Healthy Living At Home - Redding LLC		(530) 605-3731	
	Sutter Visiting Nurse Association	(415) 209-7700	Medical Home Care Professionals		(530) 226-5577	
Sutter Visiting Nurse Association And Hospice	(707) 263-7400	Mercy Home Care	(530) 245-4040			
Stanislaus	Bayhealth, Inc	(408) 689-8132	St. Elizabeth Comm Hosp HHA		(530) 245-4040	
	Best Home Health Providers, Inc	(510) 783-1274	Tulare		Access Tlc Home Health Care	(818) 551-1900
	Careone Home Health And Hospice, Inc	(209) 632-8888			Adventist Health Home Care Services	(661) 869-6700
	Focus Health	(408) 725-1840			Avance Home Health, Inc	(559) 255-9300
	Gateway Home Health Corp	(925) 322-4455		Focus Health	(559) 432-2257	
	Healthy Living At Home, LLC	(408) 324-0600		Healthcare California	(559) 243-9990	
	Infinity Care Services, Inc	(209) 264-0300		Healthy Living At Home- Fresno, LLC	(888) 983-4134	
	Interim Healthcare of Central California	(209) 577-4625		Interim Healthcare of The Central Valley	(559) 224-0560	
	Interim Healthcare of The Central Valley	(559) 224-0560		Kaweah Delta Home Health	(559) 624-6400	
	Kindred At Home	(209) 474-7881		Memorialcare Home Health, LLC	(949) 460-1500	
Mercy Home Care	(209) 564-4320	Vna Health		(805) 965-5555		
Sutter	Noble Hospice & Home Health Care, Inc	(510) 683-9100	Tuolumne	Best Home Health Providers, Inc	(510) 783-1274	
	Professional Home Care Associates	(510) 797-9299		Careone Home Health And Hospice, Inc	(209) 632-8888	
	Prohealth Home Care, Inc	(877) 311-5001		Noble Hospice & Home Health Care, Inc	(510) 683-9100	
	St Joseph'S Medical Center Home Health	(209) 473-6700		Onmycare Home Health	(510) 858-2273	
	Sutter Visiting Nurse Association And Hospice	(209) 571-1055		Sutter Visiting Nurse Association And Hospice	(209) 571-1055	
	Tahoe Forest Hhs	(530) 582-3244		Yolo	Accentcare Home Health Of California, Inc	(925) 659-0059
	Warm Springs Home Health, Inc	(510) 490-6988			Advanced Home Health, Inc	(916) 978-0744
	Advanced Home Health, Inc	(916) 978-0744			Best Home Health Providers, Inc	(510) 783-1274
	Adventist Health Home Care Services	(530) 872-3378			Blize Healthcare	(510) 647-8057
					Blossom Ridge Home Health Agency	(800) 991-6147



## High-performing home health agencies in Northern California (cont.)

County Served	Name of Home Health Agency	Contact Information
Yolo	Focus Health	(209) 472-7005
	Gateway Home Health Corp	(925) 322-4455
	Healthflex Home Health Services	(510) 553-1900
	Healthy Living At Home - East Bay, LLC	(877) 513-7363
	Kindred At Home	(209) 474-7881
	Memorialcare Home Health, LLC	(949) 460-1500
	Prohealth Home Care, Inc	(877) 246-3830
	Rx Staffing And Home Care	(916) 485-8200
	Sutter Visiting Nurse Association	(916) 388-6200
	Sutter Visiting Nurse Association And Hospice	(925) 677-4240
	Uc Davis Home Care Services	(916) 734-2458
	Woodland Healthcare Home Health	(530) 406-2900
	Yuba	Advanced Home Health, Inc
Adventist Health Home Care Services		(530) 872-3378
Assured Home Health (LHC)		(530) 342-7248
Blossom Ridge Home Health Agency		(800) 991-6147
Rx Staffing And Home Care		(916) 485-8200
Sierra Nevada Home Care		(530) 274-6350
Sutter North Home Health		(530) 749-3450
Sutter Visiting Nurse Association And Hospice		(916) 797-7979

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.