

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in Colorado

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Adams	247 Avare Healthcare	(303) 247-1111	Arapahoe	247 Avare Healthcare	(303) 247-1111
	Acaria Inc	(303) 403-8888		Acaria Inc	(303) 403-8888
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402		Accentcare Home Health of Mountain Valley LLC	(303) 620-5402
	Ahc Home Health of Colorado LLC	(720) 213-1773		Ahc Home Health of Colorado LLC	(720) 213-1773
	Alliant Home Health LLC	(303) 424-8000		Alliant Home Health LLC	(303) 424-8000
	Amazing Care Home Health Services	(303) 755-3170		Amazing Care Home Health Services	(303) 755-3170
	Bayada Home Health Care Inc	(970) 282-8500		Bayada Home Health Care Inc	(303) 650-1700
	Berkley Home Health	(303) 758-2000		Berkley Home Health	(303) 758-2000
	Bridges Community Homecare	(303) 500-5055		Bridges Community Homecare	(303) 500-5055
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655		Canyon Home Care And Hospice Of Loveland	(970) 330-5655
	Centura Health At Home	(303) 561-5000		Centura Health At Home	(303) 561-5000
	Colorado Health Connections Inc	(303) 758-2277		Colorado Health Connections Inc	(303) 758-2277
	Encompass Health Home Health	(303) 722-0857		Encompass Health Home Health	(719) 265-6931
	Good Samaritan Society-Colorado Home Care	(970) 635-2970		Healing Hearts Home Health LLC	(303) 660-6099
	Healing Hearts Home Health LLC	(303) 660-6099		Integrity Home Health Inc	(303) 597-0505
	Integrity Home Health Inc	(303) 597-0505		Interim Healthcare	(303) 339-9219
	Interim Healthcare	(303) 339-9219		Namaste Home Health	(303) 228-7783
Namaste Home Health	(303) 228-7783	Optimal Home Care Inc	(303) 488-9999		
Optimal Home Care Inc	(303) 488-9999	Professional Home Health Care Inc	(720) 494-0190		
Professional Home Health Care Inc	(720) 494-0190	Archuleta	Mercy Home Health	(970) 382-2000	
Alamosa	Mercy Home Health	(970) 382-2000	Bent	Encompass Health Home Health	(719) 265-6931
				Kindred At Home	(719) 531-9585

High-performing home health agencies in Colorado (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Boulder	247 Avare Healthcare	(303) 247-1111	Broomfield	Interim Healthcare	(303) 339-9219
	Acaria Inc	(303) 403-8888		Namaste Home Health	(303) 228-7783
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402		Optimal Home Care Inc	(303) 488-9999
	Alliant Home Health LLC	(303) 424-8000		Professional Home Health Care Inc	(720) 494-0190
	Amazing Care Home Health Services	(303) 755-3170	Clear Creek	Acaria Inc	(303) 403-8888
	Banner Home Care Colorado	(970) 820-4435		Alliant Home Health LLC	(303) 424-8000
	Bayada Home Health Care Inc	(303) 650-1700		Encompass Health Home Health	(303) 722-0857
	Berkley Home Health	(303) 758-2000		Interim Healthcare	(303) 339-9219
	Bridges Community Homecare	(303) 500-5055		Mount Evans Home Health Care & Hospice	(303) 674-6400
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655	Optimal Home Care Inc	(303) 488-9999	
	Centura Health At Home	(303) 561-5000	Crowley	Encompass Health Home Health	(719) 265-6931
	Colorado Health Connections Inc	(303) 758-2277		Kindred At Home	(719) 531-9585
	Encompass Health Home Health	(970) 493-8500	Custer	Encompass Health Home Health	(719) 265-6931
	Good Samaritan Society-Colorado Home Care	(970) 635-2970		Interim Healthcare Of Pueblo	(719) 545-1184
	Integrity Home Health Inc	(303) 597-0505	Denver	Kindred At Home	(719) 531-9585
	Interim Healthcare	(303) 339-9219		247 Avare Healthcare	(303) 247-1111
	Mount Evans Home Health Care & Hospice	(303) 674-6400		Acaria Inc	(303) 403-8888
	Namaste Home Health	(303) 228-7783		Accentcare Home Health of Mountain Valley LLC	(303) 620-5402
	Optimal Home Care Inc	(303) 488-9999		Ahc Home Health of Colorado LLC	(720) 213-1773
	Professional Home Health Care Inc	(720) 494-0190		Alliant Home Health LLC	(303) 424-8000
247 Avare Healthcare	(303) 247-1111	Amazing Care Home Health Services		(303) 755-3170	
Acaria Inc	(303) 403-8888	Bayada Home Health Care Inc		(303) 782-0900	
Accentcare Home Health of Mountain Valley LLC	(303) 620-5402	Berkley Home Health		(303) 758-2000	
Ahc Home Health of Colorado LLC	(720) 213-1773	Bridges Community Homecare		(303) 500-5055	
Alliant Home Health LLC	(303) 424-8000	Canyon Home Care And Hospice Of Loveland		(970) 330-5655	
Amazing Care Home Health Services	(303) 755-3170	Centura Health At Home		(303) 561-5000	
Bayada Home Health Care Inc	(970) 282-8500	Colorado Health Connections Inc		(303) 758-2277	
Berkley Home Health	(303) 758-2000	Encompass Health Home Health		(303) 722-0857	
Bridges Community Homecare	(303) 500-5055	Healing Hearts Home Health LLC		(303) 660-6099	
Canyon Home Care And Hospice Of Loveland	(970) 330-5655	Integrity Home Health Inc		(303) 597-0505	
Centura Health At Home	(303) 561-5000	Interim Healthcare		(303) 339-9219	
Colorado Health Connections Inc	(303) 758-2277	Mount Evans Home Health Care & Hospice		(303) 674-6400	
Encompass Health Home Health	(303) 722-0857	Namaste Home Health		(303) 228-7783	
Good Samaritan Society-Colorado Home Care	(970) 635-2970	Optimal Home Care Inc		(303) 488-9999	
Integrity Home Health Inc	(303) 597-0505	Professional Home Health Care Inc	(720) 494-0190		

High-performing home health agencies in Colorado (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Douglas	247 Avare Healthcare	(303) 247-1111	Elbert	Ahc Home Health of Colorado LLC	(720) 213-1773	
	Acaria Inc	(303) 403-8888		Alliant Home Health LLC	(303) 424-8000	
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402		Amazing Care Home Health Services	(303) 755-3170	
	Ahc Home Health of Colorado LLC	(720) 213-1773		Bayada Home Health Care Inc	(303) 782-0900	
	Alliant Home Health LLC	(303) 424-8000		Berkley Home Health	(303) 758-2000	
	Amazing Care Home Health Services	(303) 755-3170		Bridges Community Homecare	(303) 500-5055	
	Bayada Home Health Care Inc	(303) 650-1700		Canyon Home Care And Hospice Of Loveland	(970) 330-5655	
	Berkley Home Health	(303) 758-2000		Centura Health At Home	(303) 561-5000	
	Bridges Community Homecare	(303) 500-5055		Centura Health At Home-Penrose St Francis Heal	(719) 776-7500	
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655		Colorado Health Connections Inc	(303) 758-2277	
	Centura Health At Home	(303) 561-5000		Encompass Health Home Health	(303) 722-0857	
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500		Healing Hearts Home Health LLC	(303) 660-6099	
	Colorado Health Connections Inc	(303) 758-2277		Integrity Home Health Inc	(303) 597-0505	
	Encompass Health Home Health	(719) 265-6931		Interim Healthcare	(303) 339-9219	
	Healing Hearts Home Health LLC	(303) 660-6099		Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900	
	Integrity Home Health Inc	(303) 597-0505		Kindred At Home	(719) 531-9585	
	Interim Healthcare	(303) 339-9219		Namaste Home Health	(303) 228-7783	
	Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900		Optimal Home Care Inc	(303) 488-9999	
	Kindred At Home	(719) 531-9585		Fremont	247 Avare Healthcare	(303) 247-1111
	Mount Evans Home Health Care & Hospice	(303) 674-6400			Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
Namaste Home Health	(303) 228-7783	Encompass Health Home Health	(719) 265-6931			
Optimal Home Care Inc	(303) 488-9999	Interim Healthcare Of Pueblo	(719) 545-1184			
El Paso	247 Avare Healthcare	(303) 247-1111	Gilpin	Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900	
	Ahc Home Health of Colorado LLC	(720) 213-1773		Kindred At Home	(719) 531-9585	
	Amazing Care Home Health Services	(303) 755-3170		247 Avare Healthcare	(303) 247-1111	
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500		Acaria Inc	(303) 403-8888	
	Encompass Health Home Health	(719) 265-6931		Accentcare Home Health of Mountain Valley LLC	(303) 620-5402	
	Interim Healthcare Of Pueblo	(719) 545-1184		Alliant Home Health LLC	(303) 424-8000	
	Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900		Amazing Care Home Health Services	(303) 755-3170	
	Kindred At Home	(719) 531-9585		Bayada Home Health Care Inc	(303) 782-0900	
Optimal Home Care Inc	(303) 488-9999	Berkley Home Health	(303) 758-2000			
Elbert	247 Avare Healthcare	(303) 247-1111	Elbert	Bridges Community Homecare	(303) 500-5055	
	Acaria Inc	(303) 403-8888		Canyon Home Care And Hospice Of Loveland	(970) 330-5655	
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402		Centura Health At Home	(303) 561-5000	
		Colorado Health Connections Inc		(303) 758-2277		
		Encompass Health Home Health		(303) 722-0857		

High-performing home health agencies in Colorado (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Gilpin	Interim Healthcare	(303) 339-9219	Kiowa	Encompass Health Home Health	(719) 265-6931	
	Mount Evans Home Health Care & Hospice	(303) 674-6400		Kindred At Home	(719) 531-9585	
	Namaste Home Health	(303) 228-7783	La Plata	Mercy Home Health	(970) 382-2000	
	Optimal Home Care Inc	(303) 488-9999		247 Avare Healthcare	(303) 247-1111	
Grand	Banner Home Care Colorado	(970) 820-4435	Larimer	Acaria Inc	(303) 403-8888	
	Bayada Home Health Care Inc	(970) 282-8500		Accentcare Home Health of Mountain Valley LLC	(303) 620-5402	
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655		Alliant Home Health LLC	(303) 424-8000	
	Encompass Health Home Health	(970) 493-8500		Amazing Care Home Health Services	(303) 755-3170	
	Namaste Home Health	(303) 228-7783		Banner Home Care Colorado	(970) 820-4435	
Hinsdale	Mercy Home Health	(970) 382-2000		Bayada Home Health Care Inc	(303) 650-1700	
Huerfano	Banner Home Care Colorado	(970) 820-4435		Berkley Home Health	(303) 758-2000	
	Encompass Health Home Health	(719) 265-6931		Bridges Community Homecare	(303) 500-5055	
	Interim Healthcare Of Pueblo	(719) 545-1184		Canyon Home Care And Hospice Of Loveland	(970) 330-5655	
	Kindred At Home	(719) 531-9585		Centura Health At Home	(303) 561-5000	
Jackson	Namaste Home Health	(303) 228-7783		Colorado Health Connections Inc	(303) 758-2277	
Jefferson	247 Avare Healthcare	(303) 247-1111		Encompass Health Home Health	(970) 493-8500	
	Acaria Inc	(303) 403-8888		Good Samaritan Society-Colorado Home Care	(970) 635-2970	
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402		Interim Healthcare	(303) 339-9219	
	Ahc Home Health of Colorado LLC	(720) 213-1773		Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900	
	Alliant Home Health LLC	(303) 424-8000		Optimal Home Care Inc	(303) 488-9999	
	Amazing Care Home Health Services	(303) 755-3170		Professional Home Health Care Inc	(720) 494-0190	
	Bayada Home Health Care Inc	(970) 282-8500		Las Animas	Banner Home Care Colorado	(970) 820-4435
	Berkley Home Health	(303) 758-2000			Encompass Health Home Health	(719) 265-6931
	Bridges Community Homecare	(303) 500-5055			Kindred At Home	(719) 531-9585
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655	Lincoln	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500	
	Centura Health At Home	(303) 561-5000		Encompass Health Home Health	(719) 265-6931	
	Colorado Health Connections Inc	(303) 758-2277	Mesa	Kindred At Home	(719) 531-9585	
	Encompass Health Home Health	(719) 265-6931		Summitwest Care	(970) 263-0202	
	Healing Hearts Home Health LLC	(303) 660-6099	Moffat	Bridges Community Homecare	(303) 500-5055	
	Integrity Home Health Inc	(303) 597-0505	Montezuma	Mercy Home Health	(970) 382-2000	
	Interim Healthcare	(303) 339-9219	Otero	Encompass Health Home Health	(719) 265-6931	
	Mount Evans Home Health Care & Hospice	(303) 674-6400		Kindred At Home	(719) 531-9585	
	Namaste Home Health	(303) 228-7783	Park	Acaria Inc	(303) 403-8888	
	Optimal Home Care Inc	(303) 488-9999		Alliant Home Health LLC	(303) 424-8000	
	Professional Home Health Care Inc	(720) 494-0190		Centura Health At Home-Penrose St Francis Heal	(719) 776-7500	
		Encompass Health Home Health		(303) 722-0857		

High-performing home health agencies in Colorado (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Park	Interim Healthcare	(303) 339-9219	Weld	Banner Home Care Colorado	(970) 810-6222
	Mount Evans Home Health Care & Hospice	(303) 674-6400		Bayada Home Health Care Inc	(970) 282-8500
Pueblo	247 Avare Healthcare	(303) 247-1111		Berkley Home Health	(303) 758-2000
	Ahc Home Health of Colorado LLC	(720) 213-1773		Bridges Community Homecare	(303) 500-5055
	Amazing Care Home Health Services	(303) 755-3170		Canyon Home Care And Hospice Of Loveland	(970) 330-5655
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500		Centura Health At Home	(303) 561-5000
	Encompass Health Home Health	(719) 265-6931		Colorado Health Connections Inc	(303) 758-2277
	Interim Healthcare Of Pueblo	(719) 545-1184		Encompass Health Home Health	(970) 493-8500
	Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900		Good Samaritan Society-Colorado Home Care	(970) 635-2970
	Kindred At Home	(719) 531-9585		Interim Healthcare	(303) 339-9219
	Routt	Bridges Community Homecare		(303) 500-5055	Namaste Home Health
San Juan	Mercy Home Health	(970) 382-2000		Optimal Home Care Inc	(303) 488-9999
Teller	247 Avare Healthcare	(303) 247-1111		Professional Home Health Care Inc	(720) 494-0190
	Acaria Inc	(303) 403-8888			
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402			
	Ahc Home Health of Colorado LLC	(720) 213-1773			
	Alliant Home Health LLC	(303) 424-8000			
	Amazing Care Home Health Services	(303) 755-3170			
	Canyon Home Care And Hospice Of Loveland	(970) 330-5655			
	Centura Health At Home	(303) 561-5000			
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500			
	Encompass Health Home Health	(719) 265-6931			
	Healing Hearts Home Health LLC	(303) 660-6099			
	Interim Healthcare Of Pueblo	(719) 545-1184			
	Interim Healthcare of Southeastern Colorado Inc	(719) 632-9900			
	Kindred At Home	(719) 531-9585			
Optimal Home Care Inc	(303) 488-9999				
Washington	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402			
Weld	247 Avare Healthcare	(303) 247-1111			
	Acaria Inc	(303) 403-8888			
	Accentcare Home Health of Mountain Valley LLC	(303) 620-5402			
	Alliant Home Health LLC	(303) 424-8000			
	Amazing Care Home Health Services	(303) 755-3170			

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.