

# Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Agencies in Colorado

County Served	Name of Home Health Agency	Contact Information
Adams	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	AHC Home Health Of Colorado LLC	(720) 213-1773
	Berkley Home Health	(303) 758-2000
	Centura Health At Home	(303) 561-5000
	Family Home Health LLC	(720) 274-5974
	Integrity Home Health Inc	(303) 597-0505
	Interim Healthcare	(303) 339-9219
	Lifespring Home Care	(303) 663-3663
	Namaste Home Health	(303) 228-7783
	Phoenix Home Care	(970) 667-2273
R G A Home Health Services Inc	(303) 988-1152	
SCLHome Health	(303) 388-7000	
Arapahoe	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	AHC Home Health Of Colorado LLC	(720) 213-1773
	Berkley Home Health	(303) 758-2000
	Centura Health At Home	(303) 561-5000
	Encompass Health Home Health	(719) 265-6931
	Family Home Health LLC	(720) 274-5974
	Integrity Home Health Inc	(303) 597-0505

County Served	Name of Home Health Agency	Contact Information
Arapahoe	Lifespring Home Care	(303) 663-3663
	Namaste Home Health	(303) 228-7783
	Phoenix Home Care	(970) 667-2273
	R G A Home Health Services Inc	(303) 988-1152
	SCL Home Health	(303) 388-7000
Archuleta	Mercy Home Health	(970) 382-2000
Bent	Country Plains Home Health	(719) 254-3661
Boulder	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	Berkley Home Health	(303) 758-2000
	Boulder Community Home Care	(303) 415-4515
	Centura Health At Home	(303) 561-5000
	Encompass Health Home Health	(970) 493-8500
	Estes Park Health Home Health Care	(970) 586-2273
	Family Home Health LLC	(720) 274-5974
	Good Samaritan Society-Colorado Home Care	(970) 635-2970
	Integrity Home Health Inc	(303) 597-0505
	Interim Healthcare	(303) 339-9219
	Mount Evans Home Health Care & Hospice	(303) 674-6400
Phoenix Home Care	(970) 667-2273	
SCL Home Health	(303) 388-7000	

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County Served	Name of Home Health Agency	Contact Information
<b>Broomfield</b>	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	Berkley Home Health	(303) 758-2000
	Boulder Community Home Care	(303) 415-4515
	Centura Health At Home	(303) 561-5000
	Encompass Health Home Health	(970) 493-8500
	Family Home Health LLC	(720) 274-5974
	Good Samaritan Society-Colorado Home Care	(970) 635-2970
	Integrity Home Health Inc	(303) 597-0505
	Interim Healthcare	(303) 339-9219
	Namaste Home Health	(303) 228-7783
	Phoenix Home Care	(970) 667-2273
	R G A Home Health Services Inc	(303) 988-1152
SCL Home Health	(303) 388-7000	
<b>Clear Creek</b>	Mount Evans Home Health Care & Hospice	(303) 674-6400
<b>Crowley</b>	Country Plains Home Health	(719) 254-3661
	Encompass Health Home Health	(719) 265-6931
<b>Custer</b>	Kindred At Home	(719) 531-9585
	Encompass Health Home Health	(719) 265-6931
<b>Denver</b>	Encompass Health Home Health	(719) 265-6931
	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	Ahc Home Health Of Colorado LLC	(720) 213-1773
	Berkley Home Health	(303) 758-2000
	Boulder Community Home Care	(303) 415-4515
	Centura Health At Home	(303) 561-5000
	Family Home Health LLC	(720) 274-5974
	Integrity Home Health Inc	(303) 597-0505
	Interim Healthcare	(303) 339-9219
	Lifespring Home Care	(303) 663-3663
	Namaste Home Health	(303) 228-7783
	Phoenix Home Care	(970) 667-2273
R G A Home Health Services Inc	(303) 988-1152	
SCL Home Health	(303) 388-7000	
<b>Douglas</b>	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999

County Served	Name of Home Health Agency	Contact Information	
<b>Douglas</b>	AHC Home Health Of Colorado LLC	(720) 213-1773	
	Berkley Home Health	(303) 758-2000	
	Centura Health At Home	(303) 561-5000	
	Encompass Health Home Health	(719) 265-6931	
	Integrity Home Health Inc	(303) 597-0505	
	Kindred At Home	(719) 531-9585	
	Lifespring Home Care	(303) 663-3663	
	Namaste Home Health	(303) 228-7783	
	Phoenix Home Care	(970) 667-2273	
	R G A Home Health Services Inc	(303) 988-1152	
	SCL Home Health	(303) 388-7000	
	<b>El Paso</b>	Optimal Home Care Inc	(303) 488-9999
		AHC Home Health Of Colorado LLC	(720) 213-1773
		Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
Encompass Health Home Health		(719) 265-6931	
Interim Healthcare Of Southeastern Colorado Inc		(719) 632-9900	
Kindred At Home		(719) 531-9585	
<b>Elbert</b>	Lifespring Home Care	(303) 663-3663	
	R G A Home Health Services Inc	(303) 988-1152	
<b>Fremont</b>	Bridges Community Homecare	(303) 500-5055	
	Optimal Home Care Inc	(303) 488-9999	
	AHC Home Health Of Colorado LLC	(720) 213-1773	
	Centura Health At Home	(303) 561-5000	
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500	
	Encompass Health Home Health	(719) 265-6931	
	Interim Healthcare Of Southeastern Colorado Inc	(719) 632-9900	
	Kindred At Home	(719) 531-9585	
	Lifespring Home Care	(303) 663-3663	
	SCL Home Health	(303) 388-7000	
	<b>Garfield</b>	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
		Encompass Health Home Health	(719) 265-6931
	<b>Gilpin</b>	Kindred At Home	(719) 531-9585
		Berkley Home Health	(303) 758-2000
<b>Huerfano</b>	Mount Evans Home Health Care & Hospice	(303) 674-6400	
	Country Plains Home Health	(719) 254-3661	

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Jefferson	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	Ahc Home Health Of Colorado LLC	(720) 213-1773
	Berkley Home Health	(303) 758-2000
	Boulder Community Home Care	(303) 415-4515
	Centura Health At Home	(303) 561-5000
	Family Home Health LLC	(720) 274-5974
	Integrity Home Health Inc	(303) 597-0505
	Interim Healthcare	(303) 339-9219
	Lifespring Home Care	(303) 663-3663
	Mount Evans Home Health Care & Hospice	(303) 674-6400
	Namaste Home Health	(303) 228-7783
	Phoenix Home Care	(970) 667-2273
	R G A Home Health Services Inc	(303) 988-1152
SCL Home Health	(303) 388-7000	
La Plata	Mercy Home Health	(970) 382-2000
Larimer	Optimal Home Care Inc	(303) 488-9999
	Encompass Health Home Health	(970) 493-8500
	Estes Park Health Home Health Care	(970) 586-2273
	Family Home Health LLC	(720) 274-5974
	Good Samaritan Society-Colorado Home Care	(970) 635-2970
	Namaste Home Health	(303) 228-7783
Phoenix Home Care	(970) 667-2273	
Las Animas	Country Plains Home Health	(719) 254-3661
Lincoln	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
	Encompass Health Home Health	(719) 265-6931
Montezuma	Mercy Home Health	(970) 382-2000
Otero	Country Plains Home Health	(719) 254-3661
	Encompass Health Home Health	(719) 265-6931
	Kindred At Home	(719) 531-9585

County Served	Name of Home Health Agency	Contact Information
Park	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
	Encompass Health Home Health	(719) 265-6931
	Mount Evans Home Health Care & Hospice	(303) 674-6400
Pueblo	Optimal Home Care Inc	(303) 488-9999
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
	Country Plains Home Health	(719) 254-3661
	Encompass Health Home Health	(719) 265-6931
Teller	Kindred At Home	(719) 531-9585
	Centura Health At Home-Penrose St Francis Heal	(719) 776-7500
	Encompass Health Home Health	(719) 265-6931
Weld	Interim Healthcare Of Southeastern Colorado Inc	(719) 632-9900
	Kindred At Home	(719) 531-9585
	Bridges Community Homecare	(303) 500-5055
	Colorado Health Connections Inc	(303) 758-2277
	Optimal Home Care Inc	(303) 488-9999
	Berkley Home Health	(303) 758-2000
	Boulder Community Home Care	(303) 415-4515
	Centura Health At Home	(303) 561-5000
	Encompass Health Home Health	(970) 493-8500
	Family Home Health LLC	(720) 274-5974
	Good Samaritan Society-Colorado Home Care	(970) 635-2970
	Interim Healthcare	(303) 339-9219
Namaste Home Health	(303) 228-7783	
Phoenix Home Care	(970) 667-2273	
R G A Home Health Services Inc	(303) 988-1152	
SCL Home Health	(303) 388-7000	

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.