

# Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Agencies in Florida

| County Served         | Name of Home Health Agency              | Contact Information | County Served           | Name of Home Health Agency                     | Contact Information   |
|-----------------------|---|---------------------|-------------------------|--|-----------------------|
| Alachua               | Concierge Home Care                     | (352) 435-0101      | Broward                 | All Professional Home Care, Inc.               | (954) 578-4998        |
|                       | Doctors Choice Home Care                | (352) 331-3280      |                         | Health Care Of South Florida Corp              | (954) 431-1534        |
|                       | Florida Homecare Specialists Inc        | (352) 753-2206      |                         | Palm Beach Home Health Agency                  | (561) 210-7253        |
|                       | Nurse On Call                           | (352) 674-3280      |                         | Prestige Home Care Services Of Broward, Inc.   | (954) 926-2595        |
|                       | Signature Homenow                       | (352) 291-9422      |                         | Tehc LLC                                       | (305) 715-9560        |
|                       | Palm Garden Home Health                 | (352) 877-4120      |                         | Total Nursing Services, Inc.                   | (305) 362-1211        |
|                       | Pinnacle Home Care Of North Florida Inc | (352) 493-0500      |                         | Calhoun  | Community Home Health |
| Village Home Care LLC | (352) 873-8300                          | Charlotte           | Bayfront Home Health    |  | (941) 486-6726        |
| Baker                 | Concierge Home Care                     |                     | (904) 733-1003          | Signature Homenow                              | (941) 629-1212        |
|                       | Signature Homenow                       |                     | (904) 419-4994          | All About Home Care Inc                        | (239) 418-2550        |
|                       | Baptist Home Health Care                |                     | (904) 202-4300          | Alpha Home Care Services LLC                   | (239) 332-2424        |
|                       | Beyond Home Health Care Services LLC    |                     | (904) 861-2612          | Comfort Home Health Agency Inc                 | (727) 786-5850        |
|                       | Welcome Homecare                        |                     | (904) 725-7100          | Encompass Health Home Health                   | (941) 955-4600        |
| Bay                   | Community Home Health                   |                     | (850) 638-8500          | Greystone Home Healthcare Of Southwest Florida | (941) 926-7100        |
| Bradford              | Concierge Home Care                     |                     | (352) 435-0101          | Home Health By Gulf Coast Village              | (239) 772-7480        |
|                       | Doctors Choice Home Care                |                     | (352) 331-3280          | Millennium Home Care LLC                       | (855) 674-7500        |
| Brevard               | Wuesthoff Health System Home Health     |                     | (321) 253-2200          | Southwest Florida Home Care Inc                | (239) 275-5233        |
|                       | Doctors Choice Home Care                | (407) 296-2610      | Trilogy Home Healthcare | (239) 275-7717                                 |                       |
|                       | Firstat Nursing Services                | (407) 629-1100      | Citrus                  | Concierge Home Care                            | (352) 435-0101        |
|                       | Greystone Home Health                   | (407) 855-5728      |                         | Doctors Choice Home Care                       | (352) 331-3280        |
|                       | Mss Care                                | (321) 633-0324      |                         | Florida Homecare Specialists Inc               | (352) 753-2206        |
|                       | Pinnacle Home Care                      | (407) 483-5890      |                         | Horizon Homecare LLC                           | (352) 684-3550        |
| Tehc LLC              | (321) 453-5535                          | Nurse On Call       |                         | (352) 674-3280                                 |                       |

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| County Served | Name of Home Health Agency                 | Contact Information |
|---------------|--|---------------------|
| Citrus        | Signature Homenow                          | (352) 291-9422      |
|               | Advocate Home Health Care Inc              | (352) 746-2549      |
|               | Florida Homecare Specialists Of Citrus LLC | (352) 794-6099      |
|               | Home Advantage Health Care                 | (352) 347-9700      |
|               | Palm Garden Home Health                    | (352) 877-4120      |
|               | Village Home Care LLC                      | (352) 873-8300      |
| Clay          | Concierge Home Care                        | (352) 435-0101      |
|               | Doctors Choice Home Care                   | (352) 331-3280      |
|               | Signature Homenow                          | (904) 419-4994      |
|               | Absolute Care Home Health Services LLC     | (904) 379-1337      |
|               | All At Home Healthcare                     | (904) 551-6942      |
|               | Baptist Home Health Care                   | (904) 202-4300      |
|               | Beyond Home Health Care Services LLC       | (904) 861-2612      |
|               | Welcome Homecare                           | (904) 725-7100      |
| Collier       | Signature Homenow                          | (941) 629-1212      |
|               | Advance Care Home Health Agency Inc        | (239) 443-5300      |
|               | All About Home Care Inc                    | (239) 418-2550      |
|               | Alpha Home Care Services LLC               | (239) 332-2424      |
|               | Americare Home Health Services, Inc.       | (239) 261-0313      |
|               | Firstat Nursing Services                   | (407) 629-1100      |
|               | Loving Care Home Health Agency, Inc        | (239) 687-8898      |
|               | Millennium Home Care LLC                   | (855) 674-7500      |
|               | Naples Home Health Care, Inc               | (239) 465-0224      |
|               | Southwest Florida Home Care Inc            | (239) 275-5233      |
| Columbia      | Concierge Home Care                        | (352) 435-0101      |
|               | Doctors Choice Home Care                   | (352) 331-3280      |
|               | Signature Homenow                          | (352) 291-9422      |
| DeSoto        | Bayfront Home Health                       | (941) 486-6726      |
|               | Signature Homenow                          | (941) 629-1212      |
|               | Desoto Memorial Home Health Care Agency    | (863) 494-8432      |
|               | Encompass Health Home Health               | (941) 955-4600      |
|               | Millennium Home Care LLC                   | (855) 674-7500      |
|               | Southwest Florida Home Care Inc            | (239) 275-5233      |
| Dixie         | Concierge Home Care                        | (352) 435-0101      |
|               | Doctors Choice Home Care                   | (352) 331-3280      |
|               | Signature Homenow                          | (352) 291-9422      |
|               | Pinnacle Home Care Of North Florida Inc    | (352) 493-0500      |

| County Served | Name of Home Health Agency                  | Contact Information |
|---------------|---|---------------------|
| Duval         | Concierge Home Care                         | (904) 733-1003      |
|               | Signature Homenow                           | (904) 419-4994      |
|               | Absolute Care Home Health Services LLC      | (904) 379-1337      |
|               | All At Home Healthcare                      | (904) 551-6942      |
|               | Baptist Home Health Care                    | (904) 202-4300      |
|               | Beyond Home Health Care Services LLC        | (904) 861-2612      |
|               | Family Home Health Services                 | (407) 351-6330      |
|               | Firstat Nursing Services                    | (407) 629-1100      |
| Escambia      | Welcome Homecare                            | (904) 725-7100      |
|               | Gulf Coast Home Health                      | (850) 682-9244      |
| Flagler       | Concierge Home Care                         | (904) 733-1003      |
|               | Signature Homenow                           | (904) 419-4994      |
|               | Absolute Care Home Health Services LLC      | (904) 379-1337      |
|               | Adventhealth Home Care East Florida         | (386) 673-3121      |
|               | All At Home Healthcare                      | (904) 551-6942      |
|               | Halifax Health Care At Home                 | (386) 425-3871      |
| Gadsden       | Home Health Care Of Florida LLC             | (386) 214-6692      |
|               | Welcome Homecare                            | (904) 725-7100      |
|               | Tallahassee Memorial Home Health Care       | (850) 431-6800      |
| Gilchrist     | Concierge Home Care                         | (352) 435-0101      |
|               | Doctors Choice Home Care                    | (352) 331-3280      |
|               | Florida Homecare Specialists Inc            | (352) 753-2206      |
|               | Signature Homenow                           | (352) 291-9422      |
|               | Pinnacle Home Care Of North Florida Inc     | (352) 493-0500      |
| Glades        | Signature Homenow                           | (941) 629-1212      |
|               | Alpha Home Care Services LLC                | (239) 332-2424      |
|               | Trilogy Home Healthcare                     | (239) 275-7717      |
| Hamilton      | Concierge Home Care                         | (352) 435-0101      |
|               | Doctors Choice Home Care                    | (352) 331-3280      |
|               | Signature Homenow                           | (352) 291-9422      |
| Hardee        | Florida Hospital Home Care Services Sebring | (941) 385-1400      |
|               | Fusion Healthcare                           | (813) 636-5017      |
|               | Palm Garden Home Health                     | (863) 683-5010      |
|               | Signature Homenow                           | (863) 644-5991      |
| Hendry        | Signature Homenow                           | (941) 629-1212      |
|               | Advance Care Home Health Agency Inc         | (239) 443-5300      |
|               | All About Home Care Inc                     | (239) 418-2550      |

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|---------------------|--|---------------------|
| <b>Hendry</b>       | Alpha Home Care Services LLC                     | (239) 332-2424      |
|                     | Lakeside Quality Home Health Care Inc            | (561) 924-7675      |
|                     | Loving Care Home Health Agency, Inc              | (239) 687-8898      |
|                     | Southwest Florida Home Care Inc                  | (239) 275-5233      |
|                     | Trilogy Home Healthcare                          | (239) 275-7717      |
| <b>Hernando</b>     | Doctors Choice Home Care                         | (352) 331-3280      |
|                     | Florida Homecare Specialists Inc                 | (352) 753-2206      |
|                     | Horizon Homecare LLC                             | (352) 684-3550      |
|                     | Nurse On Call                                    | (352) 674-3280      |
|                     | Advocate Home Health Care Inc                    | (352) 746-2549      |
|                     | Doctors Choice Home Care                         | (727) 623-4852      |
|                     | Florida Homecare Specialists Of Citrus LLC       | (352) 794-6099      |
|                     | Fusion Healthcare                                | (727) 328-8308      |
|                     | Palm Garden Home Health                          | (352) 877-4120      |
|                     | Pinnacle Home Care Of Pinellas Inc               | (727) 938-7505      |
|                     | Dps Home Health Agency Inc                       | (561) 337-4454      |
| <b>Highlands</b>    | Florida Hospital Home Care Services Sebring      | (941) 385-1400      |
|                     | Fusion Healthcare                                | (813) 636-5017      |
|                     | Palm Garden Home Health                          | (863) 683-5010      |
|                     | Signature Homenow                                | (863) 644-5991      |
|                     | Alpha Bridge Home Health LLC                     | (863) 683-8487      |
| <b>Hillsborough</b> | Bayada Home Health Care Inc                      | (727) 530-1201      |
|                     | Bon Secours St Petersburg Home Care Services Inc | (813) 577-7990      |
|                     | Doctors Choice Home Care                         | (727) 623-4852      |
|                     | Fusion Healthcare                                | (727) 328-8308      |
|                     | Greystone Home Health                            | (813) 814-1343      |
|                     | Origin Home Health Care                          | (813) 672-3949      |
|                     | Palm Garden Home Health                          | (727) 797-5173      |
|                     | Pinnacle Home Care Of Pinellas Inc               | (727) 938-7505      |
|                     | Signature Homenow                                | (863) 644-5991      |
|                     | Community Home Health                            | (850) 638-8500      |
| <b>Indian River</b> | A Visiting Redi-Nurse                            | (561) 433-8800      |
|                     | Carter Healthcare                                | (772) 335-0166      |
|                     | Dps Home Health Agency Inc                       | (561) 337-4454      |
|                     | Mihom Healthcare, Inc.                           | (772) 873-3838      |
|                     | Options Home Health                              | (561) 752-3242      |
|                     | Palm Beach Home Health Agency                    | (561) 210-7253      |
|                     | Tehc LLC   | (321) 453-5535      |

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|-------------------------------------|--|---------------------|
| <b>Jackson</b>                      | Community Home Health                          | (850) 638-8500      |
| <b>Jefferson</b>                    | Tallahassee Memorial Home Health Care          | (850) 431-6800      |
| <b>Lafayette</b>                    | Concierge Home Care                            | (352) 435-0101      |
|                                     | Doctors Choice Home Care                       | (352) 331-3280      |
| <b>Lake</b>                         | Concierge Home Care                            | (352) 435-0101      |
|                                     | Doctors Choice Home Care                       | (352) 331-3280      |
|                                     | Florida Homecare Specialists Inc               | (352) 753-2206      |
|                                     | Horizon Homecare LLC                           | (352) 684-3550      |
|                                     | Nurse On Call                                  | (352) 674-3280      |
|                                     | Signature Homenow                              | (352) 291-9422      |
|                                     | Adventhealth Home Care East Florida            | (386) 673-3121      |
|                                     | Adventhealth Home Care Waterman                | (352) 253-3900      |
|                                     | Better Life Home Health                        | (352) 307-0073      |
|                                     | Doctors Choice Home Care                       | (407) 296-2610      |
|                                     | Family Home Health Services                    | (407) 351-6330      |
|                                     | Firstat Nursing Services                       | (407) 629-1100      |
|                                     | Florida Homecare Specialists Of Citrus LLC     | (352) 794-6099      |
|                                     | Florida Hospital Home Care Services Sebring    | (941) 385-1400      |
|                                     | Home Advantage Health Care                     | (352) 347-9700      |
|                                     | Lake Centre Home Care, LLC                     | (352) 315-0050      |
|                                     | Palm Garden Home Health                        | (352) 877-4120      |
|                                     | Pinnacle Home Care                             | (407) 483-5890      |
|                                     | Premier Care Homecare LLC                      | (352) 365-7850      |
|                                     | Signature Homenow                              | (863) 644-5991      |
| <b>Lee</b>                          | South Lake Home Health                         | (352) 241-7138      |
|                                     | Village Home Care LLC                          | (352) 873-8300      |
|                                     | Bayfront Home Health                           | (941) 486-6726      |
|                                     | Signature Homenow                              | (941) 629-1212      |
|                                     | Advance Care Home Health Agency Inc            | (239) 443-5300      |
|                                     | All About Home Care Inc                        | (239) 418-2550      |
|                                     | Alpha Home Care Services LLC                   | (239) 332-2424      |
|                                     | Americare Home Health Services, Inc.           | (239) 261-0313      |
|                                     | Greystone Home Healthcare Of Southwest Florida | (941) 926-7100      |
|                                     | Home Health By Gulf Coast Village              | (239) 772-7480      |
| Loving Care Home Health Agency, Inc | (239) 687-8898                                 |                     |
| Millennium Home Care LLC            | (855) 674-7500                                 |                     |
| Naples Home Health Care, Inc        | (239) 465-0224                                 |                     |

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| Lee                             | Southwest Florida Home Care Inc                  | (239) 275-5233      |
|                                 | Trilogy Home Healthcare                          | (239) 275-7717      |
|                                 | West Coast Home Health Care Agency Inc           | (239) 304-0117      |
| Leon                            | Tallahassee Memorial Home Health Care            | (850) 431-6800      |
| Levy                            | Concierge Home Care                              | (352) 435-0101      |
|                                 | Doctors Choice Home Care                         | (352) 331-3280      |
|                                 | Florida Homecare Specialists Inc                 | (352) 753-2206      |
|                                 | Horizon Homecare LLC                             | (352) 684-3550      |
|                                 | Nurse On Call                                    | (352) 674-3280      |
|                                 | Signature Homenow                                | (352) 291-9422      |
|                                 | Advocate Home Health Care Inc                    | (352) 746-2549      |
|                                 | Florida Homecare Specialists Of Citrus LLC       | (352) 794-6099      |
|                                 | Pinnacle Home Care Of North Florida Inc          | (352) 493-0500      |
| Village Home Care LLC           | (352) 873-8300                                   |                     |
| Liberty                         | Tallahassee Memorial Home Health Care            | (850) 431-6800      |
| Madison                         | Tallahassee Memorial Home Health Care            | (850) 431-6800      |
| Manatee                         | Bayfront Home Health                             | (941) 486-6726      |
|                                 | Signature Homenow                                | (941) 629-1212      |
|                                 | Bon Secours St Petersburg Home Care Services Inc | (813) 577-7990      |
|                                 | Doctors Choice Home Care                         | (727) 623-4852      |
|                                 | Encompass Health Home Health                     | (941) 955-4600      |
|                                 | Fusion Healthcare                                | (813) 636-5017      |
|                                 | Greystone Home Health                            | (813) 814-1343      |
|                                 | Greystone Home Healthcare Of Southwest Florida   | (941) 926-7100      |
|                                 | Signature Homenow                                | (863) 644-5991      |
| Southwest Florida Home Care Inc | (239) 275-5233                                   |                     |
| Marion                          | Concierge Home Care                              | (352) 435-0101      |
|                                 | Doctors Choice Home Care                         | (352) 331-3280      |
|                                 | Florida Homecare Specialists Inc                 | (352) 753-2206      |
|                                 | Horizon Homecare LLC                             | (352) 684-3550      |
|                                 | Nurse On Call                                    | (352) 674-3280      |
|                                 | Signature Homenow                                | (352) 291-9422      |
|                                 | Adventhealth Home Care Waterman                  | (352) 253-3900      |
|                                 | Advocate Home Health Care Inc                    | (352) 746-2549      |
|                                 | Better Life Home Health                          | (352) 307-0073      |
| Family Home Health Services     | (407) 351-6330                                   |                     |

| County Served | Name of Home Health Agency                   | Contact Information |
|---------------|--|---------------------|
| Marion        | Florida Homecare Specialists Of Citrus LLC   | (352) 794-6099      |
|               | Home Advantage Health Care                   | (352) 347-9700      |
|               | Lake Centre Home Care, LLC                   | (352) 315-0050      |
|               | Palm Garden Home Health                      | (352) 877-4120      |
|               | Premier Care Homecare LLC                    | (352) 365-7850      |
|               | Village Home Care LLC                        | (352) 873-8300      |
| Martin        | A Visiting Redi-Nurse                        | (561) 433-8800      |
|               | Signature Homenow                            | (772) 287-5111      |
|               | Carter Healthcare                            | (772) 335-0166      |
|               | Dps Home Health Agency Inc                   | (561) 337-4454      |
|               | Lakeside Quality Home Health Care Inc        | (561) 924-7675      |
|               | Mihom Healthcare, Inc.                       | (772) 873-3838      |
|               | Options Home Health                          | (561) 752-3242      |
|               | Skilled Care, Inc.                           | (561) 845-7737      |
| Miami-Dade    | Avanti Home Health Services Inc              | (305) 805-9370      |
|               | Confident Care Of Florida Corp               | (305) 933-9337      |
|               | Larkin Home Health Services Inc              | (305) 284-7777      |
|               | Loving Care Home Health Agency, Inc          | (239) 687-8898      |
|               | Prestige Home Care Services Of Broward, Inc. | (954) 926-2595      |
|               | Tehc LLC                                     | (305) 715-9560      |
| Monroe        | Total Nursing Services, Inc.                 | (305) 362-1211      |
|               | Confident Care Of Florida Corp               | (305) 933-9337      |
| Nassau        | Concierge Home Care                          | (904) 733-1003      |
|               | Signature Homenow                            | (904) 419-4994      |
|               | Absolute Care Home Health Services LLC       | (904) 379-1337      |
|               | Baptist Home Health Care                     | (904) 202-4300      |
|               | Beyond Home Health Care Services LLC         | (904) 861-2612      |
| Okaloosa      | Welcome Homecare                             | (904) 725-7100      |
|               | Gulf Coast Home Health                       | (850) 682-9244      |
| Okeechobee    | Signature Homenow                            | (772) 287-5111      |
|               | Carter Healthcare                            | (772) 335-0166      |
|               | Dps Home Health Agency Inc                   | (561) 337-4454      |
|               | Lakeside Quality Home Health Care Inc        | (561) 924-7675      |
|               | Options Home Health                          | (561) 752-3242      |
| Orange        | Trilogy Home Healthcare                      | (239) 275-7717      |
|               | Concierge Home Care                          | (352) 435-0101      |
|               | Doctors Choice Home Care                     | (352) 331-3280      |

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|--------------------|--|---------------------|
| Orange             | Family Home Health Services                | (407) 351-6330      |
|                    | Firstat Nursing Services                   | (407) 629-1100      |
|                    | Greystone Home Health                      | (407) 855-5728      |
|                    | Interim Healthcare Of Greater Orlando      | (407) 740-5284      |
|                    | Legacy Home Health                         | (407) 539-2488      |
|                    | Mss Care                                   | (321) 633-0324      |
|                    | Orlando Health Home Care                   | (407) 852-2747      |
|                    | Pinnacle Home Care                         | (407) 483-5890      |
|                    | South Lake Home Health                     | (352) 241-7138      |
| Osceola            | Florida Homecare Specialists Inc           | (352) 753-2206      |
|                    | Doctors Choice Home Care                   | (407) 296-2610      |
|                    | Family Home Health Services                | (407) 351-6330      |
|                    | Firstat Nursing Services                   | (407) 629-1100      |
|                    | Interim Healthcare Of Greater Orlando      | (407) 740-5284      |
|                    | Legacy Home Health                         | (407) 539-2488      |
|                    | Orlando Health Home Care                   | (407) 852-2747      |
|                    | Pinnacle Home Care                         | (407) 483-5890      |
| Palm Beach         | A Visiting Redi-Nurse                      | (561) 433-8800      |
|                    | Signature Homenow                          | (772) 287-5111      |
|                    | All Professional Home Care, Inc.           | (954) 578-4998      |
|                    | Carter Healthcare                          | (772) 335-0166      |
|                    | Dps Home Health Agency Inc                 | (561) 337-4454      |
|                    | Lakeside Quality Home Health Care Inc      | (561) 924-7675      |
|                    | Mihom Healthcare, Inc.                     | (772) 873-3838      |
|                    | Options Home Health                        | (561) 752-3242      |
|                    | Palm Beach Home Health Agency              | (561) 210-7253      |
| Skilled Care, Inc. | (561) 845-7737                             |                     |
| Pasco              | Doctors Choice Home Care                   | (352) 331-3280      |
|                    | Horizon Homecare LLC                       | (352) 684-3550      |
|                    | Nurse On Call                              | (352) 674-3280      |
|                    | Advocate Home Health Care Inc              | (352) 746-2549      |
|                    | Bayada Home Health Care Inc                | (727) 530-1201      |
|                    | Comfort Home Health Agency Inc             | (727) 786-5850      |
|                    | Doctors Choice Home Care                   | (407) 296-2610      |
|                    | Florida Homecare Specialists Of Citrus LLC | (352) 794-6099      |
|                    | Fusion Healthcare                          | (727) 328-8308      |
|                    | Greystone Home Health                      | (727) 490-0230      |
|                    | Palm Garden Home Health                    | (352) 877-4120      |

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|---|--|------------------------------|
| Pinellas                                    | Advocate Home Health Care Inc                    | (352) 746-2549               |
|   | Bayada Home Health Care Inc                      | (727) 530-1201               |
|   | Bon Secours St Petersburg Home Care Services Inc | (813) 577-7990               |
|   | Comfort Home Health Agency Inc                   | (727) 786-5850               |
|   | Doctors Choice Home Care                         | (727) 623-4852               |
|   | Fusion Healthcare                                | (727) 328-8308               |
|   | Greystone Home Health                            | (727) 490-0230               |
|   | Palm Garden Home Health                          | (727) 797-5173               |
|   | Pinnacle Home Care Of Pinellas Inc               | (727) 938-7505               |
|   | Polk   | Alpha Bridge Home Health LLC |
| Doctors Choice Home Care                    |  | (407) 296-2610               |
| Family Home Health Services                 |  | (407) 351-6330               |
| Firstat Nursing Services                    |  | (407) 629-1100               |
| Florida Hospital Home Care Services Sebring |  | (941) 385-1400               |
| Fusion Healthcare                           |  | (813) 636-5017               |
| Greystone Home Health                       |  | (813) 814-1343               |
| Interim Healthcare Of Greater Orlando       |  | (407) 740-5284               |
| Origin Home Health Care                     |  | (813) 672-3949               |
| Palm Garden Home Health                     |  | (863) 683-5010               |
| Putnam                                      | Pinnacle Home Care                               | (407) 483-5890               |
|   | Signature Homenow                                | (863) 644-5991               |
|   | Concierge Home Care                              | (352) 435-0101               |
|   | Doctors Choice Home Care                         | (352) 331-3280               |
|   | Florida Homecare Specialists Inc                 | (352) 753-2206               |
|   | Signature Homenow                                | (352) 291-9422               |
| Santa Rosa                                  | Village Home Care LLC                            | (352) 873-8300               |
|   | Gulf Coast Home Health                           | (850) 682-9244               |
| Sarasota                                    | Bayfront Home Health                             | (941) 486-6726               |
|   | Signature Homenow                                | (941) 629-1212               |
|   | Alpha Home Care Services LLC                     | (239) 332-2424               |
|   | Encompass Health Home Health                     | (941) 955-4600               |
|   | Fusion Healthcare                                | (813) 636-5017               |
|   | Greystone Home Healthcare Of Southwest Florida   | (941) 926-7100               |
|   | Millennium Home Care LLC                         | (855) 674-7500               |
|   | Signature Homenow                                | (863) 644-5991               |
| Southwest Florida Home Care Inc             | (239) 275-5233                                   |                              |

# Choosing a Quality Home Health Agency

| County Served         | Name of Home Health Agency                 | Contact Information |
|-----------------------|--|---------------------|
| Seminole              | Doctors Choice Home Care                   | (407) 296-2610      |
|                       | Family Home Health Services                | (407) 351-6330      |
|                       | Firstat Nursing Services                   | (407) 629-1100      |
|                       | Greystone Home Health                      | (407) 855-5728      |
|                       | Interim Healthcare Of Greater Orlando      | (407) 740-5284      |
|                       | Legacy Home Health                         | (407) 539-2488      |
|                       | Mss Care                                   | (321) 633-0324      |
|                       | Orlando Health Home Care                   | (407) 852-2747      |
|                       | Pinnacle Home Care                         | (407) 483-5890      |
| St. Johns             | Concierge Home Care                        | (904) 733-1003      |
|                       | Signature Homenow                          | (904) 419-4994      |
|                       | Absolute Care Home Health Services LLC     | (904) 379-1337      |
|                       | All At Home Healthcare                     | (904) 551-6942      |
|                       | Baptist Home Health Care                   | (904) 202-4300      |
|                       | Beyond Home Health Care Services LLC       | (904) 861-2612      |
|                       | Welcome Homecare                           | (904) 725-7100      |
| St. Lucie             | A Visiting Redi-Nurse                      | (561) 433-8800      |
|                       | Signature Homenow                          | (772) 287-5111      |
|                       | Carter Healthcare                          | (772) 335-0166      |
|                       | Dps Home Health Agency Inc                 | (561) 337-4454      |
|                       | Mihom Healthcare, Inc.                     | (772) 873-3838      |
|                       | Options Home Health                        | (561) 752-3242      |
| Sumter                | Skilled Care, Inc.                         | (561) 845-7737      |
|                       | Concierge Home Care                        | (352) 435-0101      |
|                       | Doctors Choice Home Care                   | (352) 331-3280      |
|                       | Florida Homecare Specialists Inc           | (352) 753-2206      |
|                       | Horizon Homecare LLC                       | (352) 684-3550      |
|                       | Nurse On Call                              | (352) 674-3280      |
|                       | Signature Homenow                          | (352) 291-9422      |
|                       | Adventhealth Home Care Waterman            | (352) 253-3900      |
|                       | Better Life Home Health                    | (352) 307-0073      |
|                       | Florida Homecare Specialists Of Citrus LLC | (352) 794-6099      |
|                       | Halifax Health Care At Home                | (386) 425-3871      |
|                       | Home Advantage Health Care                 | (352) 347-9700      |
|                       | Lake Centre Home Care, LLC                 | (352) 315-0050      |
|                       | Palm Garden Home Health                    | (352) 877-4120      |
|                       | Premier Care Homecare LLC                  | (352) 365-7850      |
|                       | South Lake Home Health                     | (352) 241-7138      |
| Village Home Care LLC | (352) 873-8300                             |                     |

| County Served | Name of Home Health Agency              | Contact Information |
|---------------|---|---------------------|
| Suwannee      | A Visiting Redi-Nurse                   | (561) 433-8800      |
|               | Concierge Home Care                     | (352) 435-0101      |
|               | Doctors Choice Home Care                | (352) 331-3280      |
|               | Signature Homenow                       | (352) 291-9422      |
| Taylor        | Pinnacle Home Care Of North Florida Inc | (352) 493-0500      |
|               | Pinnacle Home Care Of North Florida Inc | (352) 493-0500      |
| Union         | Concierge Home Care                     | (352) 435-0101      |
|               | Doctors Choice Home Care                | (352) 331-3280      |
|               | Florida Homecare Specialists Inc        | (352) 753-2206      |
| Volusia       | Signature Homenow                       | (352) 291-9422      |
|               | Concierge Home Care                     | (352) 435-0101      |
|               | Florida Homecare Specialists Inc        | (352) 753-2206      |
|               | Signature Homenow                       | (352) 291-9422      |
|               | Absolute Care Home Health Services LLC  | (904) 379-1337      |
|               | Adventhealth Home Care East Florida     | (386) 673-3121      |
|               | Adventhealth Home Care Waterman         | (352) 253-3900      |
|               | All At Home Healthcare                  | (904) 551-6942      |
|               | Better Life Home Health                 | (352) 307-0073      |
|               | Firstat Nursing Services                | (407) 629-1100      |
|               | Halifax Health Care At Home             | (386) 425-3871      |
| Wakulla       | Home Health Care Of Florida LLC         | (386) 214-6692      |
|               | Lake Centre Home Care, LLC              | (352) 315-0050      |
| Walton        | Welcome Homecare                        | (904) 725-7100      |
|               | Tallahassee Memorial Home Health Care   | (850) 431-6800      |
| Washington    | Gulf Coast Home Health                  | (850) 682-9244      |
|               | Community Home Health                   | (850) 638-8500      |
| Washington    | Doctors Choice Home Care                | (352) 331-3280      |
|               | Community Home Health                   | (850) 638-8500      |

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.