

# Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Agencies in Georgia

County Served	Name of Home Health Agency	Contact Information
Atkinson	Atkinson Visiting Nurses Service, Inc	(912) 422-3293
Baker	Chsga Home Health	(229) 435-2109
Baldwin	Navacent Home Health	(478) 633-5600
Banks	HMC Home Care	(706) 754-6575
Barrow	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Georgia Home Health	(770) 688-1000
Bartow	Advent Health Home Care Gordon	(706) 629-3333
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	North Georgia Home Health Agency, An Amedisys Comp	(706) 861-5940
	Pruitthealth At Home - Cumming	(770) 887-0854
Bibb	Colquitt Regional Home Care	(229) 891-2128
	Navacent Home Health	(478) 633-5600
Bleckley	Navacent Home Health	(478) 633-5600
	Taylor Home Health Care	(478) 783-0327
Bryan	Amedisys Home Health	(912) 233-9800
Butts	Navacent Home Health	(478) 633-5600
Butts	Pruitthealth At Home - Griffin	(770) 228-0525
Calhoun	Chsga Home Health	(229) 435-2109
Carroll	Pruitthealth At Home - Cumming	(770) 887-0854
	Pruitthealth At Home - Griffin	(770) 228-0525
Catoosa	Advent Health Home Care Gordon	(706) 629-3333
	North Georgia Home Health Agency, An Amedisys Comp	(706) 861-5940

County Served	Name of Home Health Agency	Contact Information
Chatham	Amedisys Home Health	(912) 233-9800
Chattooga	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	North Georgia Home Health Agency, An Amedisys Comp	(706) 861-5940
Cherokee	Advent Health Home Care Gordon	(706) 629-3333
	Community Home Health, An Amedisys Company	(770) 926-9525
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	Pruitthealth At Home - Cumming	(770) 887-0854
Clay	Chsga Home Health	(229) 435-2109
Clayton	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Georgia Home Health	(770) 688-1000
	Pruitthealth At Home - Griffin	(770) 228-0525
Cobb	Advent Health Home Care Gordon	(706) 629-3333
	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Community Home Health, An Amedisys Company	(770) 926-9525
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	Pruitthealth At Home - Cumming	(770) 887-0854
Coffee	Atkinson Visiting Nurses Service, Inc	(912) 422-3293
Colquitt	Chsga Home Health	(229) 435-2109
	Colquitt Regional Home Care	(229) 891-2128
Cook	Colquitt Regional Home Care	(229) 891-2128

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County Served	Name of Home Health Agency	Contact Information
Coweta	Pruitthealth At Home - Griffin	(770) 228-0525
Crawford	Navacent Home Health	(478) 633-5600
Dade	North Georgia Home Health Agency, An Amedysis Comp	(706) 861-5940
Dawson	Pruitthealth At Home - Cumming	(770) 887-0854
Decatur	Chsga Home Health	(229) 435-2109
DeKalb	Central Home Health Care, An Amedysis Company	(770) 938-9611
	Colquitt Regional Home Care	(229) 891-2128
	Georgia Home Health	(770) 688-1000
	Pruitthealth At Home - Griffin	(770) 228-0525
Dodge	Taylor Home Health Care	(478) 783-0327
Dooly	Taylor Home Health Care	(478) 783-0327
Dougherty	Chsga Home Health	(229) 435-2109
	Colquitt Regional Home Care	(229) 891-2128
Douglas	Pruitthealth At Home - Cumming	(770) 887-0854
Early	Chsga Home Health	(229) 435-2109
Effingham	Amedisys Home Health	(912) 233-9800
Fayette	Pruitthealth At Home - Griffin	(770) 228-0525
Floyd	Advent Health Home Care Gordon	(706) 629-3333
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	North Georgia Home Health Agency, An Amedysis Comp	(706) 861-5940
Forsyth	Pruitthealth At Home - Cumming	(770) 887-0854
Franklin	HMC Home Care	(706) 754-6575
Fulton	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Colquitt Regional Home Care	(229) 891-2128
	Community Home Health, An Amedisys Company	(770) 926-9525
	Georgia Home Health	(770) 688-1000
	Pruitthealth At Home - Cumming	(770) 887-0854
	Pruitthealth At Home - Griffin	(770) 228-0525
Gordon	Advent Health Home Care Gordon	(706) 629-3333
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	North Georgia Home Health Agency, An Amedysis Comp	(706) 861-5940
Gwinnett	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Georgia Home Health	(770) 688-1000
	Pruitthealth At Home - Cumming	(770) 887-0854
Habersham	HMC Home Care	(706) 754-6575

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Hall	HMC Home Care	(706) 754-6575
	Pruitthealth At Home - Cumming	(770) 887-0854
Haralson	Coosa Valley Home Health, An Amedisys	(706) 291-8867
Henry	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Georgia Home Health	(770) 688-1000
	Pruitthealth At Home - Griffin	(770) 228-0525
Houston	Navacent Home Health	(478) 633-5600
	Taylor Home Health Care	(478) 783-0327
Jackson	Central Home Health Care, An Amedisys Company	(770) 938-9611
	HMC Home Care	(706) 754-6575
Jasper	Navacent Home Health	(478) 633-5600
Johnson	Navacent Home Health	(478) 633-5600
Jones	Navacent Home Health	(478) 633-5600
Lamar	Navacent Home Health	(478) 633-5600
	Pruitthealth At Home - Griffin	(770) 228-0525
Laurens	Navacent Home Health	(478) 633-5600
	Taylor Home Health Care	(478) 783-0327
Liberty	Amedisys Home Health	(912) 233-9800
Long	Amedisys Home Health	(912) 233-9800
Lumpkin	HMC Home Care	(706) 754-6575
Madison	HMC Home Care	(706) 754-6575
Mitchell	Chsga Home Health	(229) 435-2109
	Colquitt Regional Home Care	(229) 891-2128
Monroe	Navacent Home Health	(478) 633-5600
Murray	Advent Health Home Care Gordon	(706) 629-3333
	North Georgia Home Health Agency, An Amedysis Comp	(706) 861-5940
Newton	Central Home Health Care, An Amedisys Company	(770) 938-9611
Oconee	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Coosa Valley Home Health, An Amedisys	(706) 291-8867
Paulding	Pruitthealth At Home - Cumming	(770) 887-0854
	Navacent Home Health	(478) 633-5600
Peach	Navacent Home Health	(478) 633-5600
Pickens	Advent Health Home Care Gordon	(706) 629-3333
Pike	Pruitthealth At Home - Griffin	(770) 228-0525
Polk	Coosa Valley Home Health, An Amedisys	(706) 291-8867
	Pruitthealth At Home - Cumming	(770) 887-0854

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County Served	Name of Home Health Agency	Contact Information
<b>Pulaski</b>	Navicent Home Health	(478) 633-5600
	Taylor Home Health Care	(478) 783-0327
<b>Quitman</b>	Chsga Home Health	(229) 435-2109
<b>Rabun</b>	HMC Home Care	(706) 754-6575
<b>Randolph</b>	Chsga Home Health	(229) 435-2109
<b>Rockdale</b>	Central Home Health Care, An Amedisys Company	(770) 938-9611
<b>Screven</b>	Amedisys Home Health	(912) 233-9800
<b>Spalding</b>	Pruithhealth At Home - Griffin	(770) 228-0525
<b>Stephens</b>	HMC Home Care	(706) 754-6575
<b>Tattnall</b>	Amedisys Home Health	(912) 233-9800
<b>Terrell</b>	Chsga Home Health	(229) 435-2109
<b>Thomas</b>	Colquitt Regional Home Care	(229) 891-2128
<b>Tift</b>	Colquitt Regional Home Care	(229) 891-2128
<b>Twiggs</b>	Navicent Home Health	(478) 633-5600

County Served	Name of Home Health Agency	Contact Information
<b>Walker</b>	Advent Health Home Care Gordon	(706) 629-3333
	North Georgia Home Health Agency, An Amedisys Comp	(706) 861-5940
<b>Walton</b>	Central Home Health Care, An Amedisys Company	(770) 938-9611
	Community Home Health, An Amedisys Company	(770) 926-9525
	Georgia Home Health	(770) 688-1000
<b>Webster</b>	Chsga Home Health	(229) 435-2109
<b>White</b>	HMC Home Care	(706) 754-6575
<b>Whitfield</b>	Advent Health Home Care Gordon	(706) 629-3333
	North Georgia Home Health Agency, An Amedisys Comp	(706) 861-5940
<b>Wilcox</b>	Taylor Home Health Care	(478) 783-0327
<b>Wilkinson</b>	Navicent Home Health	(478) 633-5600
<b>Worth</b>	Colquitt Regional Home Care	(229) 891-2128

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.