

Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Home Health Agencies in Iowa

County Served	Name of Home Health Agency	Contact Information
Adair	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Allamakee	V M H Community & Home Care	(563) 568-5660
Appanoose	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
Audubon	Mercy Home Care - Des Moines	(515) 643-8383
	St Anthony Home Health Agency	(712) 794-5279
Benton	Recover Health	(319) 373-6294
Black Hawk	Bremer County Health Department	(319) 352-2990
	Mercyone Waterloo Home Health Care	(319) 272-5050
	Unitypoint At Home	(515) 557-3100
Boone	Home Care Services Of Boone Co	(515) 432-1127
	Recover Health	(515) 497-7700
	Mary Greeley Home Health Services	(515) 239-6730
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Bremer	Bremer County Health Department	(319) 352-2990
	Mercyone Waterloo Home Health Care	(319) 272-5050
Buchanan	Regional Medical Center Home Care	(563) 927-7303
	Mercyone Waterloo Home Health Care	(319) 272-5050
Butler	Recover Health	(319) 373-6294
	Bremer County Health Department	(319) 352-2990
Butler	Mercyone Waterloo Home Health Care	(319) 272-5050

County Served	Name of Home Health Agency	Contact Information
Calhoun	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 557-3100
Carroll	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 557-3100
Cedar	Good Samaritan Society Home Care	(563) 323-1256
Cerro Gordo	Unitypoint At Home	(515) 574-6416
Cherokee	Unitypoint At Home	(712) 279-3279
Chickasaw	Bremer County Health Department	(319) 352-2990
Clarke	Caregivers Home Health Of Chariton	(641) 774-2339
	Mercy Home Care - Des Moines	(515) 643-8383
Clay	Unitypoint At Home	(515) 557-3100
	Avera At Home	(712) 362-6169
Clayton	Regional Medical Center Home Care	(563) 927-7303
	V M H Community & Home Care	(563) 568-5660
Clinton	Good Samaritan Society Home Care	(563) 323-1256
	Mercyone Clinton Home Care & Hospice	(563) 244-3766
Crawford	Burgess Home Health	(712) 423-2311
	St Anthony Home Health Agency	(712) 794-5279
Dallas	Home Care Services Of Boone Co	(515) 432-1127
	Recover Health	(515) 497-7700
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100

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Decatur	Caregivers Home Health Of Chariton	(641) 774-2339
	Unitypoint At Home	(515) 557-3100
Delaware	Regional Medical Center Home Care	(563) 927-7303
Des Moines	Advanced Home Health Care Inc	(319) 753-6270
	Great River Home Health Care	(319) 768-3350
Dickinson	Avera At Home	(712) 362-6169
Dubuque	Regional Medical Center Home Care	(563) 927-7303
	Mercyone Dubuque Home Care	(563) 589-8899
Emmet	Avera At Home	(712) 362-6169
Fayette	Regional Medical Center Home Care	(563) 927-7303
	Mercyone Waterloo Home Health Care	(319) 272-5050
	V M H Comunity & Home Care	(563) 568-5660
Greene	Regional Medical Center Home Care	(563) 927-7303
	Mary Greeley Home Health Services	(515) 239-6730
	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 557-3100
Grundy	Mercyone Waterloo Home Health Care	(319) 272-5050
Guthrie	Mercy Home Care - Des Moines	(515) 643-8383
	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 557-3100
Hamilton	Mary Greeley Home Health Services	(515) 239-6730
	Unitypoint At Home	(515) 574-6416
Hardin	Mary Greeley Home Health Services	(515) 239-6730
Harrison	Burgess Home Health	(712) 423-2311
Henry	Regional Medical Center Home Care	(563) 927-7303
	Advanced Home Health Care Inc	(319) 753-6270
	Great River Home Health Care	(319) 768-3350
Humboldt	Unitypoint At Home	(515) 574-6416
Iowa	Johnson County Visiting Nurse Association	(319) 337-9686
	Recover Health	(319) 373-6294
Jackson	Mercyone Clinton Home Care & Hospice	(563) 244-3766
	Mercyone Dubuque Home Care	(563) 589-8899
	Recover Health	(319) 373-6294
Jasper	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Johnson	Johnson County Visiting Nurse Association	(319) 337-9686
	Recover Health	(319) 373-6294

County Served	Name of Home Health Agency	Contact Information
Jones	Regional Medical Center Home Care	(563) 927-7303
	Recover Health	(319) 373-6294
Keokuk	Everystep	(515) 558-9591
Kossuth	Avera At Home	(712) 362-6169
	Unitypoint At Home	(515) 574-6416
Lee	Advanced Home Health Care Inc	(319) 753-6270
	Great River Home Health Care	(319) 768-3350
Linn	Regional Medical Center Home Care	(563) 927-7303
	Recover Health	(319) 373-6294
Louisa	Advanced Home Health Care Inc	(319) 753-6270
	Great River Home Health Care	(319) 768-3350
Lucas	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Lyon	Avera At Home	(712) 362-6169
Madison	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Mahaska	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
Marion	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
Marshall	Unitypoint At Home	(515) 557-3100
	Mary Greeley Home Health Services	(515) 239-6730
Monona	Burgess Home Health	(712) 423-2311
Monroe	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
Muscatine	Good Samaritan Society Home Care	(563) 323-1256
O Brien	Avera At Home	(712) 362-6169
Osceola	Avera At Home	(712) 362-6169
Palo Alto	Avera At Home	(712) 362-6169
Plymouth	Burgess Home Health	(712) 423-2311
	Recover Health	(712) 233-5494
	Unitypoint At Home	(712) 279-3279

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Pocahontas	Unitypoint At Home	(515) 574-6416
Polk	Home Care Services Of Boone Co	(515) 432-1127
	Recover Health	(515) 497-7700
	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mary Greeley Home Health Services	(515) 239-6730
	Mercy Home Care - Des Moines	(515) 643-8383
	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 557-3100
Pottawattamie	St Anthony Home Health Agency	(712) 794-5279
Poweshiek	Caregivers Home Health Of Chariton	(641) 774-2339
	Unitypoint At Home	(515) 557-3100
Ringgold	Unitypoint At Home	(515) 557-3100
Sac	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(515) 574-6416
Scott	Good Samaritan Society Home Care	(563) 323-1256
	Mercyone Clinton Home Care & Hospice	(563) 244-3766
Story	Recover Health	(515) 497-7700
	Mary Greeley Home Health Services	(515) 239-6730
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Tama	Mary Greeley Home Health Services	(515) 239-6730
	Mercyone Waterloo Home Health Care	(319) 272-5050
	Unitypoint At Home	(515) 557-3100

County Served	Name of Home Health Agency	Contact Information
Union	Caregivers Home Health Of Chariton	(641) 774-2339
	Mercy Home Care - Des Moines	(515) 643-8383
	Unitypoint At Home	(515) 557-3100
Van Buren	Advanced Home Health Care Inc	(319) 753-6270
Wapello	Caregivers Home Health Of Chariton	(641) 774-2339
	Mercy Home Care - Des Moines	(515) 643-8383
Warren	Recover Health	(515) 497-7700
	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
Washington	Unitypoint At Home	(515) 557-3100
	Recover Health	(319) 373-6294
Wayne	Caregivers Home Health Of Chariton	(641) 774-2339
	Everystep	(515) 558-9591
	Mercy Home Care - Des Moines	(515) 643-8383
Webster	Mary Greeley Home Health Services	(515) 239-6730
	Unitypoint At Home	(515) 574-6416
Winneshiek	V M H Community & Home Care	(563) 568-5660
Woodbury	Burgess Home Health	(712) 423-2311
	Recover Health	(712) 233-5494
	St Anthony Home Health Agency	(712) 794-5279
	Unitypoint At Home	(712) 279-3279
Wright	Unitypoint At Home	(515) 574-6416

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.