

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in Kansas

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Anderson	Carter Healthcare	(913) 901-0440	Cherokee	Ascension At Home	(620) 231-3080	
	Kindred At Home	(913) 906-0522	Coffey	Carter Healthcare	(785) 329-0275	
	Sunshine Home Health Care	(913) 724-7500	Cowley	Phoenix Home Care, Inc	(316) 688-5511	
Atchison	Phoenix Home Care	(913) 384-2273		Ascension At Home	(316) 268-8588	
	Carter Healthcare	(785) 329-0275		Heartland HH Care & Hospice	(316) 788-7626	
	Doniphan Co Health Dept HHA	(785) 985-3591		Serenity Home Health Llc	(316) 866-2929	
	Kindred At Home	(913) 906-0522	Crawford	Ascension At Home	(620) 231-3080	
Midland Care Home Health	(785) 232-2044	Dickinson	Marion County Home Care Services	(620) 382-3690		
	Barber		Heartland HH Care & Hospice	(316) 788-7626	Doniphan	
Barton	Hospice And Homecare of Reno County	(620) 665-2473	Phoenix Home Care	(913) 384-2273		
Bourbon	Ascension At Home	(620) 231-3080	Carter Healthcare	(785) 329-0275		
Brown	Doniphan Co Health Dept HHA	(785) 985-3591	Doniphan Co Health Dept HHA	(785) 985-3591		
	Butler	Phoenix Home Care, Inc	(316) 688-5511	Kindred At Home	(913) 906-0522	
		Ascension At Home	(316) 268-8588	Douglas	Aquinas Home Health	(913) 299-7100
		Heartland HH Care & Hospice	(316) 788-7626		Phoenix Home Care	(913) 384-2273
		Hospice And Homecare of Reno County	(620) 665-2473		Spectrum Home Health, Inc	(913) 831-2979
		Marion County Home Care Services	(620) 382-3690		Carter Healthcare	(785) 329-0275
Serenity Home Health Llc		(316) 866-2929	Kindred At Home		(913) 906-0522	
Chase	Heartland HH Care & Hospice	(316) 788-7626	Midland Care Home Health		(785) 232-2044	
	Marion County Home Care Services	(620) 382-3690	Sunshine Home Health Care	(913) 724-7500		
	Serenity Home Health Llc	(316) 866-2929	Visiting Nurses Association (VNA)	(785) 843-3738		
Chautauqua	Greenwood County Hospital HHA	(620) 583-5909	Elk	Greenwood County Hospital HHA	(620) 583-5909	
			Ellsworth	Hospice And Homecare of Reno County	(620) 665-2473	
			Finney	Wildcat Pt Home Health	(620) 276-4974	

High-performing home health agencies in Kansas (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Franklin	Aquinas Home Health	(913) 299-7100	Johnson	Kindred At Home	(913) 906-0522
	Phoenix Home Care	(913) 384-2273		Midland Care Home Health	(785) 232-2044
	Spectrum Home Health, Inc	(913) 831-2979		Sunshine Home Health Care	(913) 724-7500
	Carter Healthcare	(785) 329-0275		Visiting Nurses Association (VNA)	(785) 843-3738
	Kindred At Home	(913) 906-0522	Kearny	Wildcat Pt Home Health	(620) 276-4974
	Midland Care Home Health	(785) 232-2044	Kingman	Phoenix Home Care, Inc	(316) 688-5511
	Sunshine Home Health Care	(913) 724-7500		Ascension At Home	(316) 268-8588
	Visiting Nurses Association (VNA)	(785) 843-3738		Heartland HH Care & Hospice	(316) 788-7626
Wildcat Pt Home Health	(620) 276-4974	Hospice And Homecare of Reno County		(620) 665-2473	
Grant	Wildcat Pt Home Health	(620) 276-4974	Serenity Home Health Llc	(316) 866-2929	
Gray	Wildcat Pt Home Health	(620) 276-4974	Labette	Ascension At Home	(620) 231-3080
Greenwood	Greenwood County Hospital HHA	(620) 583-5909	Leavenworth	Aquinas Home Health	(913) 299-7100
	Heartland HH Care & Hospice	(316) 788-7626		Phoenix Home Care	(913) 384-2273
Hamilton	Wildcat Pt Home Health	(620) 276-4974		Spectrum Home Health, Inc	(913) 831-2979
	Phoenix Home Care, Inc	(316) 688-5511		Carter Healthcare	(785) 329-0275
Harper	Heartland HH Care & Hospice	(316) 788-7626		Doniphan Co Health Dept HHA	(785) 985-3591
	Phoenix Home Care, Inc	(316) 688-5511		Kindred At Home	(913) 906-0522
Harvey	Ascension At Home	(316) 268-8588		Midland Care Home Health	(785) 232-2044
	Heartland HH Care & Hospice	(316) 788-7626		Sunshine Home Health Care	(913) 724-7500
	Hospice And Homecare of Reno County	(620) 665-2473	Visiting Nurses Association (VNA)	(785) 843-3738	
	Marion County Home Care Services	(620) 382-3690	Linn	Spectrum Home Health, Inc	(913) 831-2979
	Serenity Home Health Llc	(316) 866-2929		Carter Healthcare	(913) 901-0440
Haskell	Wildcat Pt Home Health	(620) 276-4974	Kindred At Home	(913) 906-0522	
Hodgeman	Wildcat Pt Home Health	(620) 276-4974	Logan	Wildcat Pt Home Health	(620) 276-4974
Jackson	Phoenix Home Care	(913) 384-2273	Lyon	Phoenix Home Care	(913) 384-2273
	Carter Healthcare	(785) 329-0275		Carter Healthcare	(785) 329-0275
	Midland Care Home Health	(785) 232-2044		Greenwood County Hospital HHA	(620) 583-5909
Jefferson	Aquinas Home Health	(913) 299-7100	Midland Care Home Health	(785) 232-2044	
	Phoenix Home Care	(913) 384-2273	Marion	Phoenix Home Care, Inc	(316) 688-5511
	Spectrum Home Health, Inc	(913) 831-2979		Ascension At Home	(316) 268-8588
	Carter Healthcare	(785) 329-0275		Heartland HH Care & Hospice	(316) 788-7626
	Doniphan Co Health Dept HHA	(785) 985-3591		Hospice And Homecare of Reno County	(620) 665-2473
	Kindred At Home	(913) 906-0522		Marion County Home Care Services	(620) 382-3690
	Midland Care Home Health	(785) 232-2044		Serenity Home Health Llc	(316) 866-2929
	Sunshine Home Health Care	(913) 724-7500		Phoenix Home Care, Inc	(316) 688-5511
Visiting Nurses Association (VNA)	(785) 843-3738	Ascension At Home		(316) 268-8588	
Johnson	Aquinas Home Health	(913) 299-7100	McPherson	Heartland HH Care & Hospice	(316) 788-7626
	Phoenix Home Care	(913) 384-2273		Phoenix Home Health Care	(913) 724-7500
	Spectrum Home Health, Inc	(913) 831-2979		Visiting Nurses Association (VNA)	(785) 843-3738
	Carter Healthcare	(785) 329-0275			

High-performing home health agencies in Kansas (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
McPherson	Hospice And Homecare of Reno County	(620) 665-2473	Seward	Wildcat Pt Home Health	(620) 276-4974
	Serenity Home Health Llc	(316) 866-2929	Shawnee	Phoenix Home Care	(913) 384-2273
Miami	Aquinas Home Health	(913) 299-7100		Carter Healthcare	(785) 329-0275
	Phoenix Home Care	(913) 384-2273		Midland Care Home Health	(785) 232-2044
	Spectrum Home Health, Inc	(913) 831-2979		Sunshine Home Health Care	(913) 724-7500
	Carter Healthcare	(913) 901-0440		Visiting Nurses Association (VNA)	(785) 843-3738
	Kindred At Home	(913) 906-0522	Stafford	Heartland HH Care & Hospice	(316) 788-7626
	Midland Care Home Health	(785) 232-2044		Hospice And Homecare of Reno County	(620) 665-2473
	Morris	Sunshine Home Health Care	(913) 724-7500	Stevens	Wildcat Pt Home Health
Visiting Nurses Association (VNA)		(785) 843-3738	Sumner	Phoenix Home Care, Inc	(316) 688-5511
Osage	Marion County Home Care Services	(620) 382-3690		Ascension At Home	(316) 268-8588
	Phoenix Home Care	(913) 384-2273		Heartland HH Care & Hospice	(316) 788-7626
	Carter Healthcare	(785) 329-0275		Serenity Home Health Llc	(316) 866-2929
	Midland Care Home Health	(785) 232-2044	Wabaunsee	Phoenix Home Care	(913) 384-2273
	Sunshine Home Health Care	(913) 724-7500		Carter Healthcare	(785) 329-0275
Pottawatomie	Visiting Nurses Association (VNA)	(785) 843-3738	Midland Care Home Health	(785) 232-2044	
	Phoenix Home Care	(913) 384-2273	Wichita	Wildcat Pt Home Health	(620) 276-4974
Pratt	Midland Care Home Health	(785) 232-2044	Wilson	Greenwood County Hospital HHA	(620) 583-5909
	Heartland HH Care & Hospice	(316) 788-7626	Woodson	Greenwood County Hospital HHA	(620) 583-5909
Reno	Hospice And Homecare of Reno County	(620) 665-2473	Wyandotte	Aquinas Home Health	(913) 299-7100
	Serenity Home Health Llc	(316) 866-2929		Phoenix Home Care	(913) 384-2273
	Phoenix Home Care, Inc	(316) 688-5511		Spectrum Home Health, Inc	(913) 831-2979
	Ascension At Home	(316) 268-8588		Carter Healthcare	(785) 329-0275
	Heartland HH Care & Hospice	(316) 788-7626		Kindred At Home	(913) 906-0522
Hospice And Homecare of Reno County	(620) 665-2473	Midland Care Home Health		(785) 232-2044	
Rice	Serenity Home Health Llc	(316) 866-2929	Sunshine Home Health Care	(913) 724-7500	
	Phoenix Home Care, Inc	(316) 688-5511			
	Heartland HH Care & Hospice	(316) 788-7626			
Saline	Hospice And Homecare of Reno County	(620) 665-2473			
	Phoenix Home Care, Inc	(316) 688-5511			
Scott	Wildcat Pt Home Health	(620) 276-4974			
Sedgwick	Phoenix Home Care, Inc	(316) 688-5511			
	Ascension At Home	(316) 268-8588			
	Heartland HH Care & Hospice	(316) 788-7626			
	Hospice And Homecare of Reno County	(620) 665-2473			
	Serenity Home Health Llc	(316) 866-2929			

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.