

# Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-performing home health agencies in Kentucky

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Adair	Lifeline Home Health (LHC)	(270) 487-5905	Bath	Commonwealth Home Health (LHC)	(859) 255-4411
	Amedisys Home Health	(270) 384-6411		Amedisys Home Health	(606) 324-2491
	Intrepid USA Healthcare Services	(606) 679-7439		Amedisys Home Health Care Services	(859) 498-5199
Allen	Lifeline Health Care of Warren (LHC)	(270) 781-0702	Bell	Amedisys Home Health Care	(606) 248-1062
	Lifeline Home Health (LHC)	(270) 487-5905		Intrepid USA Healthcare Services	(606) 679-7439
	Amedisys Home Health	(270) 384-6411		Mary Breckinridge Arh Home Health Agency	(606) 672-2355
	Intrepid USA Healthcare Services	(606) 679-7439		Middlesboro Arh Home Health Agency	(606) 242-1404
Anderson	Caretenders (LHC)	(270) 234-2273	Boone	Caretenders of Northern Kentucky (LHC)	(859) 578-0022
	Commonwealth Home Health (LHC)	(859) 255-4411		Commonwealth Home Health (LHC)	(859) 255-4411
	Interim Healthcare of Northern Kentucky	(859) 578-9191		Interim Healthcare of Northern Kentucky	(859) 578-9191
	Lifeline Health Care of Fayette (LHC)	(859) 272-9787		Amedisys Home Health of Kentucky	(859) 441-7999
	Norton Home Health (LHC)	(502) 423-4336	Bourbon	Commonwealth Home Health (LHC)	(859) 255-4411
	Amedisys Home Health	(859) 271-0611		Lifeline Health Care of Fayette (LHC)	(859) 272-9787
	Amedisys Home Health Care Services	(502) 429-4550		Amedisys Home Health	(859) 271-0611
	Amedisys Home Health Services	(502) 244-5441		Amedisys Home Health Care Services	(859) 498-5199
	Encompass Health Home Health of Kentucky	(859) 367-7148		Encompass Health Home Health of Kentucky	(859) 367-7148
	Kindred At Home	(502) 895-4213		Boyd	Three Rivers Home Care (LHC)
Lifeline Health Care of Warren (LHC)	(270) 781-0702	Amedisys Home Health	(606) 324-2491		
Barren	Lifeline Home Health (LHC)	(270) 487-5905			
	Amedisys Home Health	(270) 384-6411			
	Intrepid USA Healthcare Services	(606) 679-7439			

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Boyle	Commonwealth Home Health (LHC)	(859) 255-4411	Calloway	Marshall County Hospital HHA (LHC)	(270) 527-8084
	Amedisys Home Health	(859) 271-0611		Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656
	Kindred At Home	(270) 885-7887	Campbell	Caretenders of Northern Kentucky (LHC)	(859) 578-0022
Bracken	Interim Healthcare of Northern Kentucky	(859) 578-9191		Commonwealth Home Health (LHC)	(859) 255-4411
	Amedisys Home Health of Kentucky	(859) 441-7999		Interim Healthcare of Northern Kentucky	(859) 578-9191
Breathitt	Commonwealth Home Health (LHC)	(859) 255-4411		Amedisys Home Health of Kentucky	(859) 441-7999
	Hazard Arh HHA	(606) 439-6955	Carlisle	Lifeline Home Health Care of Fulton (LHC)	(270) 472-2294
	Mary Breckinridge Arh Home Health Agency	(606) 672-2355		Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656
Breckinridge	Caretenders (LHC)	(270) 234-2273	Carroll	Caretenders	(502) 238-5150
	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Interim Healthcare of Northern Kentucky	(859) 578-9191
	Twin Lakes Home Health (LHC)	(270) 259-9525		Norton Home Health (LHC)	(502) 423-4336
	Amedisys Home Health	(270) 384-6411		Amedisys Home Health Services	(502) 244-5441
	Baptist Health Home Care Breckinridge	(270) 756-2662	Intrepid USA Healthcare Services	(606) 679-7439	
Bullitt	Caretenders (LHC)	(270) 234-2273	Kindred At Home	(502) 895-4213	
	Norton Home Health (LHC)	(502) 423-4336	Carter	Three Rivers Home Care (LHC)	(606) 638-0521
	Amedisys Home Health	(270) 384-6411		Amedisys Home Health	(606) 324-2491
	Amedisys Home Health Care Services	(502) 429-4550	Casey	Amedisys Home Health	(270) 384-6411
	Amedisys Home Health Services	(502) 244-5441		Intrepid USA Healthcare Services	(606) 679-7439
	Kindred At Home	(502) 895-4213		Vna Health At Home 1	(606) 877-3950
Butler	Caretenders (LHC)	(270) 685-3876	Christian	Caretenders (LHC)	(270) 685-3876
	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Lifeline Home Health of Western KY (LHC)	(270) 885-6353
	Twin Lakes Home Health (LHC)	(270) 259-9525		Amedisys Home Health	(270) 384-6411
	Amedisys Home Health	(270) 384-6411		Baptist Health Home Care	(270) 824-3470
	Baptist Health Home Care	(270) 824-3470		Kindred At Home	(270) 885-7887
	Intrepid USA Healthcare Services	(606) 679-7439		Lifeline Health Care of Logan (LHC)	(270) 726-2408
	Kindred At Home	(270) 885-7887	Clark	Commonwealth Home Health (LHC)	(859) 255-4411
	Lifeline Health Care of Logan (LHC)	(270) 726-2408		Lifeline Health Care of Fayette (LHC)	(859) 272-9787
Caretenders (LHC)	(270) 685-3876	Amedisys Home Health		(859) 271-0611	
Methodist Hospital Homecare (LHC)	(270) 869-1997	Amedisys Home Health Care Services		(859) 498-5199	
Lifeline Home Health of Western KY (LHC)	(270) 885-6353	Encompass Health Home Health of Kentucky		(859) 367-7148	
Amedisys Home Health	(270) 384-6411	Clay	Mary Breckinridge Arh Home Health Agency	(606) 672-2355	
Baptist Health Home Care	(270) 824-3470		Vna Health At Home 1	(606) 877-3950	
Kindred At Home	(270) 885-7887				

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Clinton	Amedisys Home Health	(270) 384-6411	Floyd	Three Rivers Home Care (LHC)	(606) 638-0521
	Intrepid USA Healthcare Services	(606) 679-7439		Arh Pike County Home Health Agency	(606) 437-0060
Crittenden	Caretenders (LHC)	(270) 685-3876		Hazard Arh HHA	(606) 439-6955
	Methodist Hospital Homecare (LHC)	(270) 869-1997		Johnson-Magoffin Home Health Agency	(606) 789-2596
	Lifeline Home Health of Western KY (LHC)	(270) 885-6353	Caretenders	(502) 238-5150	
	Amedisys Home Health	(270) 852-4811	Commonwealth Home Health (LHC)	(859) 255-4411	
	Baptist Health Home Care	(270) 824-3470	Interim Healthcare of Northern Kentucky	(859) 578-9191	
Cumberland	Lifeline Home Health (LHC)	(270) 487-5905	Franklin	Lifeline Health Care of Fayette (LHC)	(859) 272-9787
	Amedisys Home Health	(270) 384-6411		Norton Home Health (LHC)	(502) 423-4336
	Intrepid USA Healthcare Services	(606) 679-7439		Amedisys Home Health	(859) 271-0611
Davies	Caretenders (LHC)	(270) 685-3876		Amedisys Home Health Services	(502) 244-5441
	Amedisys Home Health	(270) 852-4811		Encompass Health Home Health of Kentucky	(859) 367-7148
	Baptist Health Home Care	(270) 824-3470		Kindred At Home	(502) 895-4213
	Baptist Health Home Care Breckinridge	(270) 756-2662		Lifeline Home Health Care of Fulton (LHC)	(270) 472-2294
Edmonson	Caretenders (LHC)	(270) 234-2273	Fulton	Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656
	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Caretenders	(502) 238-5150
	Twin Lakes Home Health (LHC)	(270) 259-9525	Gallatin	Caretenders of Northern Kentucky (LHC)	(859) 578-0022
	Amedisys Home Health	(270) 384-6411		Interim Healthcare of Northern Kentucky	(859) 578-9191
	Baptist Health Home Care Breckinridge	(270) 756-2662		Amedisys Home Health of Kentucky	(859) 441-7999
Elliott	Intrepid USA Healthcare Services	(606) 679-7439	Kindred At Home	(502) 895-4213	
	Three Rivers Home Care (LHC)	(606) 638-0521	Garrard	Commonwealth Home Health (LHC)	(859) 255-4411
Amedisys Home Health	(606) 324-2491	Lifeline Rockcastle Home Health (LHC)		(606) 256-1808	
Estill	Commonwealth Home Health (LHC)	(859) 255-4411		Amedisys Home Health	(859) 271-0611
	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808	Grant	Caretenders	(502) 238-5150
	Amedisys Home Health	(859) 271-0611		Caretenders of Northern Kentucky (LHC)	(859) 578-0022
	Amedisys Home Health Care Services	(859) 498-5199		Interim Healthcare of Northern Kentucky	(859) 578-9191
Commonwealth Home Health (LHC)	(859) 255-4411	Amedisys Home Health		(859) 271-0611	
Interim Healthcare of Northern Kentucky	(859) 578-9191	Amedisys Home Health of Kentucky		(859) 441-7999	
Fayette	Lifeline Health Care of Fayette (LHC)	(859) 272-9787	Graves	Lifeline Home Health Care of Fulton (LHC)	(270) 472-2294
	Amedisys Home Health	(859) 271-0611		Marshall County Hospital HHA (LHC)	(270) 527-8084
	Amedisys Home Health Care Services	(859) 498-5199		Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656
	Encompass Health Home Health of Kentucky	(859) 367-7148			
	Fleming	Amedisys Home Health	(606) 324-2491		

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Grayson	Caretenders (LHC)	(270) 234-2273	Hart	Lifeline Home Health (LHC)	(270) 487-5905	
	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Amedisys Home Health	(270) 384-6411	
	Twin Lakes Home Health (LHC)	(270) 259-9525		Intrepid USA Healthcare Services	(606) 679-7439	
	Amedisys Home Health	(270) 384-6411	Henderson	Caretenders (LHC)	(270) 685-3876	
	Baptist Health Home Care Breckinridge	(270) 756-2662		Methodist Hospital Homecare (LHC)	(270) 869-1997	
Green	Caretenders (LHC)	(270) 234-2273	Amedisys Home Health	(270) 852-4811		
	Lifeline Health Care of Warren (LHC)	(270) 781-0702	Henry	Caretenders	(502) 238-5150	
	Lifeline Home Health (LHC)	(270) 487-5905		Interim Healthcare of Northern Kentucky	(859) 578-9191	
	Amedisys Home Health	(270) 384-6411		Norton Home Health (LHC)	(502) 423-4336	
	Intrepid USA Healthcare Services	(606) 679-7439		Amedisys Home Health Services	(502) 244-5441	
Kindred At Home	(502) 895-4213	Kindred At Home		(502) 895-4213		
Greenup	Commonwealth Home Health (LHC)	(859) 255-4411	Hickman	Lifeline Home Health Care of Fulton (LHC)	(270) 472-2294	
	Amedisys Home Health	(606) 324-2491		Marshall County Hospital HHA (LHC)	(270) 527-8084	
Hancock	Caretenders (LHC)	(270) 234-2273		Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656	
	Amedisys Home Health	(270) 384-6411	Hopkins	Caretenders (LHC)	(270) 685-3876	
	Baptist Health Home Care Breckinridge	(270) 756-2662		Methodist Hospital Homecare (LHC)	(270) 869-1997	
Caretenders (LHC)	(270) 234-2273	Lifeline Home Health of Western KY (LHC)		(270) 885-6353		
Lifeline Health Care of Warren (LHC)	(270) 781-0702	Amedisys Home Health		(270) 384-6411		
Norton Home Health (LHC)	(502) 423-4336	Baptist Health Home Care		(270) 824-3470		
Hardin	Twin Lakes Home Health (LHC)	(270) 259-9525	Kindred At Home	(270) 885-7887		
	Amedisys Home Health	(270) 384-6411	Jackson	Commonwealth Home Health (LHC)	(859) 255-4411	
	Amedisys Home Health Care Services	(502) 933-1311		Lifeline Rockcastle Home Health (LHC)	(606) 256-1808	
	Amedisys Home Health Services	(502) 244-5441	Amedisys Home Health	(859) 271-0611		
	Baptist Health Home Care Breckinridge	(270) 756-2662	Jefferson	Caretenders (LHC)	(270) 234-2273	
	Intrepid USA Healthcare Services	(606) 679-7439		Interim Healthcare of Northern Kentucky	(859) 578-9191	
	Kindred At Home	(502) 895-4213		Norton Home Health (LHC)	(502) 423-4336	
	Harlan	Mary Breckinridge Arh Home Health Agency		(606) 672-2355	Amedisys Home Health	(270) 384-6411
		Commonwealth Home Health (LHC)		(859) 255-4411	Amedisys Home Health Care Services	(502) 429-4550
Harrison	Interim Healthcare of Northern Kentucky	(859) 578-9191	Amedisys Home Health Services	(502) 244-5441		
	Amedisys Home Health	(859) 271-0611	Kindred At Home	(502) 895-4213		
	Amedisys Home Health Care Services	(859) 498-5199	Jessamine	Commonwealth Home Health (LHC)	(859) 255-4411	
	Amedisys Home Health of Kentucky	(859) 441-7999		Lifeline Health Care of Fayette (LHC)	(859) 272-9787	
Hart	Caretenders (LHC)	(270) 234-2273				
	Lifeline Health Care of Warren (LHC)	(270) 781-0702				

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Jessamine	Amedisys Home Health	(859) 271-0611	Lewis	Amedisys Home Health	(606) 324-2491
	Encompass Health Home Health of Kentucky	(859) 367-7148	Lincoln	Commonwealth Home Health (LHC)	(859) 255-4411
Johnson	Three Rivers Home Care (LHC)	(606) 638-0521		Lifeline Rockcastle Home Health (LHC)	(606) 256-1808
	Amedisys Home Health	(606) 324-2491		Amedisys Home Health	(270) 384-6411
	Johnson-Magoffin Home Health Agency	(606) 789-2596		Intrepid USA Healthcare Services	(606) 679-7439
Kenton	Caretenders of Northern Kentucky (LHC)	(859) 578-0022	Vna Health At Home 1	(606) 877-3950	
	Commonwealth Home Health (LHC)	(859) 255-4411	Livingston	Lifeline Home Health of Western KY (LHC)	(270) 885-6353
	Interim Healthcare of Northern Kentucky	(859) 578-9191		Baptist Health Home Care	(270) 824-3470
	Amedisys Home Health of Kentucky	(859) 441-7999	Logan	Lifeline Health Care of Warren (LHC)	(270) 781-0702
Knott	Hazard Arh HHA	(606) 439-6955		Amedisys Home Health	(270) 384-6411
	Mary Breckinridge Arh Home Health Agency	(606) 672-2355		Intrepid USA Healthcare Services	(606) 679-7439
Knox	Mary Breckinridge Arh Home Health Agency	(606) 672-2355		Kindred At Home	(270) 885-7887
	Vna Health At Home 1	(606) 877-3950	Lifeline Health Care of Logan (LHC)	(270) 726-2408	
Larue	Caretenders (LHC)	(270) 234-2273	Lyon	Lifeline Home Health of Western KY (LHC)	(270) 885-6353
	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Baptist Health Home Care	(270) 824-3470
	Amedisys Home Health	(270) 384-6411		Kindred At Home	(270) 885-7887
	Intrepid USA Healthcare Services	(606) 679-7439	Madison	Commonwealth Home Health (LHC)	(859) 255-4411
Laurel	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808		Lifeline Rockcastle Home Health (LHC)	(606) 256-1808
	Mary Breckinridge Arh Home Health Agency	(606) 672-2355		Amedisys Home Health	(859) 271-0611
	Vna Health At Home 1	(606) 877-3950		Encompass Health Home Health of Kentucky	(859) 367-7148
Lawrence	Commonwealth Home Health (LHC)	(859) 255-4411	Magoffin	Johnson-Magoffin Home Health Agency	(606) 789-2596
	Three Rivers Home Care (LHC)	(606) 638-0521	Marion	Caretenders (LHC)	(270) 234-2273
	Amedisys Home Health	(606) 324-2491		Amedisys Home Health	(270) 384-6411
	Johnson-Magoffin Home Health Agency	(606) 789-2596		Intrepid USA Healthcare Services	(606) 679-7439
Lee	Commonwealth Home Health (LHC)	(859) 255-4411	Marshall	Marshall County Hospital HHA (LHC)	(270) 527-8084
	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808		Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656
	Amedisys Home Health	(859) 271-0611	Martin	Commonwealth Home Health (LHC)	(859) 255-4411
	Hazard Arh HHA	(606) 439-6955		Three Rivers Home Care (LHC)	(606) 638-0521
Leslie	Hazard Arh HHA	(606) 439-6955		Amedisys Home Health	(606) 324-2491
	Mary Breckinridge Arh Home Health Agency	(606) 672-2355	Arh Pike County Home Health Agency	(606) 437-0060	
Letcher	Arh Pike County Home Health Agency	(606) 437-0060			
	Hazard Arh HHA	(606) 439-6955			

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
McCracken	Marshall County Hospital HHA (LHC)	(270) 527-8084	Nelson	Amedisys Home Health Care Services	(502) 429-4550
	Lifeline of Jackson Purchase Home Health (LHC)	(270) 753-5656		Amedisys Home Health Services	(502) 244-5441
McCreary	Intrepid USA Healthcare Services	(606) 679-7439	Nicholas	Commonwealth Home Health (LHC)	(859) 255-4411
McLean	Caretenders (LHC)	(270) 685-3876		Amedisys Home Health	(859) 271-0611
	Amedisys Home Health	(270) 852-4811	Amedisys Home Health Care Services	(859) 498-5199	
	Baptist Health Home Care	(270) 824-3470	Ohio	Caretenders (LHC)	(270) 234-2273
	Kindred At Home	(270) 885-7887		Lifeline Health Care of Warren (LHC)	(270) 781-0702
Meade	Caretenders (LHC)	(270) 234-2273		Twin Lakes Home Health (LHC)	(270) 259-9525
	Amedisys Home Health	(270) 384-6411		Amedisys Home Health	(270) 384-6411
	Baptist Health Home Care Breckinridge	(270) 756-2662		Baptist Health Home Care	(270) 824-3470
Menifee	Amedisys Home Health Care Services	(859) 498-5199		Baptist Health Home Care Breckinridge	(270) 756-2662
	Mercer	Commonwealth Home Health (LHC)	(859) 255-4411	Kindred At Home	(270) 885-7887
Amedisys Home Health		(859) 271-0611	Oldham	Caretenders	(502) 238-5150
Kindred At Home		(270) 885-7887		Interim Healthcare of Northern Kentucky	(859) 578-9191
Metcalf	Lifeline Health Care of Warren (LHC)	(270) 781-0702		Norton Home Health (LHC)	(502) 423-4336
	Lifeline Home Health (LHC)	(270) 487-5905		Amedisys Home Health Care Services	(502) 429-4550
	Amedisys Home Health	(270) 384-6411		Amedisys Home Health Services	(502) 244-5441
	Intrepid USA Healthcare Services	(606) 679-7439		Kindred At Home	(502) 895-4213
Monroe	Lifeline Home Health (LHC)	(270) 487-5905	Owen	Caretenders	(502) 238-5150
	Amedisys Home Health	(270) 384-6411		Commonwealth Home Health (LHC)	(859) 255-4411
	Intrepid USA Healthcare Services	(606) 679-7439		Interim Healthcare of Northern Kentucky	(859) 578-9191
Montgomery	Commonwealth Home Health (LHC)	(859) 255-4411		Amedisys Home Health	(859) 271-0611
	Amedisys Home Health Care Services	(859) 498-5199		Encompass Health Home Health of Kentucky	(859) 367-7148
Morgan	Amedisys Home Health Care Services	(859) 498-5199		Kindred At Home	(502) 895-4213
	Johnson-Magoffin Home Health Agency	(606) 789-2596	Owsley	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808
Muhlenberg	Caretenders (LHC)	(270) 685-3876		Pendleton	Caretenders of Northern Kentucky (LHC)
	Lifeline Health Care of Warren (LHC)	(270) 781-0702	Interim Healthcare of Northern Kentucky		(859) 578-9191
	Lifeline Home Health of Western KY (LHC)	(270) 885-6353	Amedisys Home Health		(859) 271-0611
	Amedisys Home Health	(270) 384-6411	Amedisys Home Health of Kentucky		(859) 441-7999
	Baptist Health Home Care	(270) 824-3470	Perry	Commonwealth Home Health (LHC)	(859) 255-4411
	Kindred At Home	(270) 885-7887		Hazard Arh HHA	(606) 439-6955
	Lifeline Health Care of Logan (LHC)	(270) 726-2408		Mary Breckinridge Arh Home Health Agency	(606) 672-2355
Nelson	Caretenders (LHC)	(270) 234-2273			
	Norton Home Health (LHC)	(502) 423-4336			

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Pike	Three Rivers Home Care (LHC)	(606) 638-0521	Shelby	Amedisys Home Health Services	(502) 244-5441
	Arh Pike County Home Health Agency	(606) 437-0060		Encompass Health Home Health of Kentucky	(859) 367-7148
Powell	Commonwealth Home Health (LHC)	(859) 255-4411		Kindred At Home	(502) 895-4213
	Amedisys Home Health	(859) 271-0611	Simpson	Lifeline Health Care of Warren (LHC)	(270) 781-0702
	Amedisys Home Health Care Services	(859) 498-5199		Lifeline Home Health (LHC)	(270) 487-5905
Pulaski	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808		Amedisys Home Health	(270) 384-6411
	Amedisys Home Health	(270) 384-6411		Intrepid USA Healthcare Services	(606) 679-7439
	Intrepid USA Healthcare Services	(606) 679-7439		Kindred At Home	(270) 885-7887
	Vna Health At Home 1	(606) 877-3950		Lifeline Health Care of Logan (LHC)	(270) 726-2408
Robertson	Commonwealth Home Health (LHC)	(859) 255-4411	Spencer	Caretenders (LHC)	(270) 234-2273
	Amedisys Home Health	(859) 271-0611		Commonwealth Home Health (LHC)	(859) 255-4411
	Amedisys Home Health Care Services	(859) 498-5199		Interim Healthcare of Northern Kentucky	(859) 578-9191
Rockcastle	Commonwealth Home Health (LHC)	(859) 623-1075		Lifeline Health Care of Fayette (LHC)	(859) 272-9787
	Lifeline Rockcastle Home Health (LHC)	(606) 256-1808		Norton Home Health (LHC)	(502) 423-4336
	Amedisys Home Health	(859) 271-0611		Amedisys Home Health	(859) 271-0611
Rowan	Amedisys Home Health	(606) 324-2491		Amedisys Home Health Care Services	(502) 429-4550
	Amedisys Home Health Care Services	(859) 498-5199		Amedisys Home Health Services	(502) 244-5441
Russell	Amedisys Home Health	(270) 384-6411	Kindred At Home	(502) 895-4213	
	Intrepid USA Healthcare Services	(606) 679-7439	Taylor	Caretenders (LHC)	(270) 234-2273
	Vna Health At Home 1	(606) 877-3950		Amedisys Home Health	(270) 384-6411
Scott	Commonwealth Home Health (LHC)	(859) 255-4411		Intrepid USA Healthcare Services	(606) 679-7439
	Interim Healthcare of Northern Kentucky	(859) 578-9191	Todd	Lifeline Health Care of Warren (LHC)	(270) 781-0702
	Lifeline Health Care of Fayette (LHC)	(859) 272-9787		Lifeline Home Health of Western KY (LHC)	(270) 885-6353
	Amedisys Home Health	(859) 271-0611		Amedisys Home Health	(270) 384-6411
	Encompass Health Home Health of Kentucky	(859) 367-7148		Baptist Health Home Care	(270) 824-3470
Shelby	Caretenders	(502) 238-5150		Kindred At Home	(270) 885-7887
	Commonwealth Home Health (LHC)	(859) 255-4411	Lifeline Health Care of Logan (LHC)	(270) 726-2408	
	Interim Healthcare of Northern Kentucky	(859) 578-9191	Trigg	Lifeline Home Health of Western KY (LHC)	(270) 885-6353
	Lifeline Health Care of Fayette (LHC)	(859) 272-9787		Baptist Health Home Care	(270) 824-3470
	Norton Home Health (LHC)	(502) 423-4336	Kindred At Home	(270) 885-7887	
	Amedisys Home Health	(859) 271-0611	Trimble	Caretenders	(502) 238-5150
	Amedisys Home Health Care Services	(502) 429-4550		Interim Healthcare of Northern Kentucky	(859) 578-9191
			Norton Home Health (LHC)	(502) 423-4336	

## High-performing home health agencies in Kentucky (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Trimble	Amedisys Home Health Services	(502) 244-5441	Woodford	Encompass Health Home Health of Kentucky	(859) 367-7148
	Kindred At Home	(502) 895-4213		Kindred At Home	(502) 895-4213
Union	Caretenders (LHC)	(270) 685-3876			
	Methodist Hospital Homecare (LHC)	(270) 869-1997			
	Amedisys Home Health	(270) 852-4811			
	Baptist Health Home Care	(270) 824-3470			
Warren	Lifeline Health Care of Warren (LHC)	(270) 781-0702			
	Lifeline Home Health (LHC)	(270) 487-5905			
	Amedisys Home Health	(270) 384-6411			
	Intrepid USA Healthcare Services	(606) 679-7439			
	Kindred At Home	(270) 885-7887			
	Lifeline Health Care of Logan (LHC)	(270) 726-2408			
Washington	Caretenders (LHC)	(270) 234-2273			
	Commonwealth Home Health (LHC)	(859) 255-4411			
	Amedisys Home Health	(859) 271-0611			
	Amedisys Home Health Care Services	(502) 429-4550			
	Intrepid USA Healthcare Services	(606) 679-7439			
	Kindred At Home	(270) 885-7887			
Wayne	Amedisys Home Health	(270) 384-6411			
	Intrepid USA Healthcare Services	(606) 679-7439			
	Vna Health At Home 1	(606) 877-3950			
Webster	Caretenders (LHC)	(270) 685-3876			
	Methodist Hospital Homecare (LHC)	(270) 869-1997			
	Amedisys Home Health	(270) 852-4811			
	Baptist Health Home Care	(270) 824-3470			
	Kindred At Home	(270) 885-7887			
Whitley	Amedisys Home Health Care	(606) 248-1062			
	Intrepid USA Healthcare Services	(606) 679-7439			
	Middlesboro Arh Home Health Agency	(606) 242-1404			
	Vna Health At Home 1	(606) 877-3950			
Woodford	Caretenders	(502) 238-5150			
	Commonwealth Home Health (LHC)	(859) 255-4411			
	Lifeline Health Care of Fayette (LHC)	(859) 272-9787			
	Amedisys Home Health	(859) 271-0611			
	Amedisys Home Health Services	(502) 244-5441			



# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.