

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in Maryland

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Allegany	Meritus Medical Center, Inc	(301) 766-7800	Calvert	Amedisys Home Health of Maryland	(410) 590-4926
	Western Maryland Health System Home Care	(240) 964-9100		Chesapeake Potomac Home Health Agency	(301) 274-9000
Anne Arundel	Adventist Home Health Services	(301) 592-4400	Caroline	Amedisys Home Health	(410) 543-8258
	Amedisys Home Health	(410) 751-9904		Chester River Home Care And Hospice LLC	(410) 778-1049
	Amedisys Home Health Care	(301) 322-6023		Shore Home Care	(410) 820-6052
	Amedisys Home Health of Maryland	(410) 590-4926	Carroll	Adventist Home Health Services	(301) 592-4400
	Chesapeake Potomac Home Health Agency	(301) 274-9000		Amedisys Home Health	(410) 751-9904
	Human Touch Home Health of Maryland, Inc	(240) 582-7563		Homecentris Home Health LLC	(410) 486-5330
Stella Maris Inc	(410) 252-4500	Stella Maris Inc	(410) 252-4500		
Baltimore	Adventist Home Health Services	(301) 592-4400	Cecil	Amedisys Home Health	(410) 398-4733
	Amedisys Home Health	(410) 751-9904		Chester River Home Care And Hospice LLC	(410) 778-1049
	Amedisys Home Health of Baltimore	(410) 420-6412	Charles	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health of Maryland	(410) 590-4926		Amedisys Home Health Care	(301) 322-6023
	Health At Home	(410) 602-2843		Chesapeake Potomac Home Health Agency	(301) 274-9000
	Homecentris Home Health LLC	(410) 486-5330		Human Touch Home Health of Maryland, Inc	(240) 582-7563
	Stella Maris Inc	(410) 252-4500	District of Columbia	Amedisys Home Health	(202) 682-2200
Amedisys Home Health	(410) 751-9904	Berhan Home Health Care Agency Inc		(202) 723-1100	
Baltimore City	Amedisys Home Health of Maryland	(410) 590-4926	Dorchester	Amedisys Home Health	(410) 543-8258
	Health At Home	(410) 602-2843		Chester River Home Care And Hospice LLC	(410) 778-1049
	Homecentris Home Health LLC	(410) 486-5330		Shore Home Care	(410) 820-6052
	Stella Maris Inc	(410) 252-4500			

High-performing home health agencies in Maryland (cont.)

County Served	Name of Home Health Agency	Contact Information
Frederick	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health	(410) 751-9904
	Amedisys Home Health Care	(301) 322-6023
	Human Touch Home Health of Maryland, Inc	(240) 582-7563
	Meritus Medical Center, Inc	(301) 766-7800
Garrett	Western Maryland Health System Home Care	(240) 964-9100
Harford	Amedisys Home Health of Baltimore	(410) 420-6412
	Homecentris Home Health LLC	(410) 486-5330
	Stella Maris Inc	(410) 252-4500
Howard	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health	(410) 751-9904
	Amedisys Home Health Care	(301) 322-6023
	Amedisys Home Health of Maryland	(410) 590-4926
	Health At Home	(410) 602-2843
	Human Touch Home Health of Maryland, Inc	(240) 582-7563
	Stella Maris Inc	(410) 252-4500
Kent	Amedisys Home Health	(410) 543-8258
	Chester River Home Care And Hospice LLC	(410) 778-1049
Montgomery	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health	(410) 751-9904
	Amedisys Home Health Care	(301) 322-6023
	Amedisys Home Health of Maryland	(410) 590-4926
	Human Touch Home Health of Maryland, Inc	(240) 582-7563
Prince Georges	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health Care	(301) 322-6023
	Amedisys Home Health of Maryland	(410) 590-4926
	Chesapeake Potomac Home Health Agency	(301) 274-9000
	Human Touch Home Health of Maryland, Inc	(240) 582-7563
Queen Annes	Amedisys Home Health	(410) 543-8258
	Chester River Home Care And Hospice LLC	(410) 778-1049
	Shore Home Care	(410) 820-6052
Somerset	Amedisys Home Health	(410) 543-8258
St. Marys	Adventist Home Health Services	(301) 592-4400
	Chesapeake Potomac Home Health Agency	(301) 274-9000

County Served	Name of Home Health Agency	Contact Information
Talbot	Amedisys Home Health	(410) 543-8258
	Chester River Home Care And Hospice LLC	(410) 778-1049
	Shore Home Care	(410) 820-6052
Washington	Adventist Home Health Services	(301) 592-4400
	Amedisys Home Health	(410) 751-9904
Wicomico	Meritus Medical Center, Inc	(301) 766-7800
	Amedisys Home Health	(410) 543-8258
Worcester	Amedisys Home Health	(410) 543-8258

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.