

# Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Agencies in Minnesota

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Aitkin	Knute Nelson Home Care	(320) 759-1273	Cass	Knute Nelson Home Care	(320) 759-1273
Anoka	Advanced Medical Home Care, LLC	(612) 267-6154	Chippewa	Divine Home Care Inc	(320) 231-9757
	Brookdale Home Health Minnesota	(952) 933-1362	Chisago	Advanced Medical Home Care, LLC	(612) 267-6154
	Guardian Angels Elim Home Care	(763) 241-0654		Brookdale Home Health Minnesota	(952) 933-1362
	Healtheast Home Care	(651) 232-2800		Home Health Care Inc	(763) 417-8888
	Home Health Care Inc	(763) 417-8888	Summit Home Health Care Inc	(763) 417-8888	
	Intrepid USA Healthcare Services	(952) 513-5400	Clay	Essentia Health Home Care West	(218) 847-0808
Summit Home Health Care Inc	(763) 417-8888	Clearwater	Essentia Health Home Care West	(218) 847-0808	
Becker	Essentia Health Home Care West	(218) 847-0808	Cottonwood	Good Sam Society Home Care Of SW MN	(507) 831-0734
	Knute Nelson Home Care	(320) 759-1273	Crow Wing	Divine Home Care Inc	(320) 231-9757
Benton	Divine Home Care Inc	(320) 231-9757		Knute Nelson Home Care	(320) 759-1273
	Guardian Angels Elim Home Care	(763) 241-0654	Dakota	Advanced Medical Home Care, LLC	(612) 267-6154
Big Stone	Divine Home Care Inc	(320) 231-9757		Brookdale Home Health Minnesota	(952) 933-1362
	Home Health Care Inc	(763) 417-8888		Guardian Angels Elim Home Care	(763) 241-0654
Blue Earth	Summit Home Health Care Inc	(763) 417-8888		Healtheast Home Care	(651) 232-2800
	Divine Home Care Inc	(320) 231-9757		Home Health Care Inc	(763) 417-8888
Brown	Good Sam Society Home Care Of SW MN	(507) 831-0734		Intrepid USA Healthcare Services	(952) 513-5400
	Pathways To Achievement	(218) 721-4732	Summit Home Health Care Inc	(763) 417-8888	
Carver	Advanced Medical Home Care, LLC	(612) 267-6154	Dodge	Home Health Care Inc	(763) 417-8888
	Brookdale Home Health Minnesota	(952) 933-1362	Douglas	Knute Nelson Home Care	(320) 759-1273
	Guardian Angels Elim Home Care	(763) 241-0654	Faribault	Home Health Care Inc	(763) 417-8888
	Home Health Care Inc	(763) 417-8888		Summit Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400		United Hospital District Inc	(507) 526-7970
	Summit Home Health Care Inc	(763) 417-8888			

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Freeborn	Home Health Care Inc	(763) 417-8888
	Summit Home Health Care Inc	(763) 417-8888
Goodhue	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888
Grant	Knute Nelson Home Care	(320) 759-1273
Hennepin	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Guardian Angels Elim Home Care	(763) 241-0654
	Healtheast Home Care	(651) 232-2800
	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
Hubbard	Summit Home Health Care Inc	(763) 417-8888
	Knute Nelson Home Care	(320) 759-1273
Isanti	Advanced Medical Home Care, LLC	(612) 267-6154
	Guardian Angels Elim Home Care	(763) 241-0654
	Home Health Care Inc	(763) 417-8888
	Summit Home Health Care Inc	(763) 417-8888
Jackson	Good Sam Society Home Care Of SW MN	(507) 831-0734
Kanabec	Brookdale Home Health Minnesota	(952) 933-1362
	Guardian Angels Elim Home Care	(763) 241-0654
	Home Health Care Inc	(763) 417-8888
	Summit Home Health Care Inc	(763) 417-8888
Kandiyohi	Divine Home Care Inc	(320) 231-9757
Lake	Pathways To Achievement	(218) 721-4732
Le Sueur	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888
Lyon	Divine Home Care Inc	(320) 231-9757
Mahnomen	Essentia Health Home Care West	(218) 847-0808
Martin	Good Sam Society Home Care Of SW MN	(507) 831-0734
	United Hospital District Inc	(507) 526-7970
McLeod	Divine Home Care Inc	(320) 231-9757
Meeker	Divine Home Care Inc	(320) 231-9757
Mille Lacs	Guardian Angels Elim Home Care	(763) 241-0654
	Summit Home Health Care Inc	(763) 417-8888
Morrison	Divine Home Care Inc	(320) 231-9757
	Knute Nelson Home Care	(320) 759-1273
Murray	Good Sam Society Home Care Of SW MN	(507) 831-0734

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Nicollet	Home Health Care Inc	(763) 417-8888
	Summit Home Health Care Inc	(763) 417-8888
Nobles	Good Sam Society Home Care Of SW MN	(507) 831-0734
Norman	Essentia Health Home Care West	(218) 847-0808
Otter Tail	Essentia Health Home Care West	(218) 847-0808
	Knute Nelson Home Care	(320) 759-1273
Pine	Summit Home Health Care Inc	(763) 417-8888
Pipestone	Good Sam Society Home Care Of SW MN	(507) 831-0734
Polk	Essentia Health Home Care West	(218) 847-0808
Pope	Knute Nelson Home Care	(320) 759-1273
Ramsey	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Divine Home Care Inc	(320) 231-9757
	Guardian Angels Elim Home Care	(763) 241-0654
	Healtheast Home Care	(651) 232-2800
	Home Health Care Inc	(763) 417-8888
Red Lake	Summit Home Health Care Inc	(763) 417-8888
	Essentia Health Home Care West	(218) 847-0808
Redwood	Divine Home Care Inc	(320) 231-9757
	Good Sam Society Home Care Of SW MN	(507) 831-0734
Renville	Divine Home Care Inc	(320) 231-9757
Rice	Summit Home Health Care Inc	(763) 417-8888
	Guardian Angels Elim Home Care	(763) 241-0654
	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
Rock	Summit Home Health Care Inc	(763) 417-8888
	Good Sam Society Home Care Of SW MN	(507) 831-0734
Scott	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Guardian Angels Elim Home Care	(763) 241-0654
	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888
Sherburne	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Divine Home Care Inc	(320) 231-9757
	Guardian Angels Elim Home Care	(763) 241-0654

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<b>Sherburne</b>	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888
<b>Sibley</b>	Summit Home Health Care Inc	(763) 417-8888
<b>St. Louis</b>	Pathways To Achievement	(218) 721-4732
	Summit Home Health Care Inc	(763) 417-8888
<b>Stearns</b>	Divine Home Care Inc	(320) 231-9757
	Knute Nelson Home Care	(320) 759-1273
	Summit Home Health Care Inc	(763) 417-8888
<b>Steele</b>	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888
<b>Stevens</b>	Divine Home Care Inc	(320) 231-9757
	Knute Nelson Home Care	(320) 759-1273
<b>Swift</b>	Divine Home Care Inc	(320) 231-9757
	Knute Nelson Home Care	(320) 759-1273
<b>Todd</b>	Divine Home Care Inc	(320) 231-9757
	Knute Nelson Home Care	(320) 759-1273
<b>Wabasha</b>	Summit Home Health Care Inc	(763) 417-8888
<b>Wadena</b>	Knute Nelson Home Care	(320) 759-1273

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<b>Waseca</b>	Home Health Care Inc	(763) 417-8888
	Summit Home Health Care Inc	(763) 417-8888
<b>Washington</b>	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Guardian Angels Elim Home Care	(763) 241-0654
	Healtheast Home Care	(651) 232-2800
	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
<b>Watsonwan</b>	Summit Home Health Care Inc	(763) 417-8888
	Good Sam Society Home Care Of SW MN	(507) 831-0734
<b>Wilkin</b>	Essentia Health Home Care West	(218) 847-0808
	Knute Nelson Home Care	(320) 759-1273
<b>Wright</b>	Advanced Medical Home Care, LLC	(612) 267-6154
	Brookdale Home Health Minnesota	(952) 933-1362
	Divine Home Care Inc	(320) 231-9757
	Guardian Angels Elim Home Care	(763) 241-0654
	Home Health Care Inc	(763) 417-8888
	Intrepid USA Healthcare Services	(952) 513-5400
	Summit Home Health Care Inc	(763) 417-8888



# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.