

Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Home Health Agencies in Mississippi

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Adams	Deaconess Homecare-Region 11	(601) 835-1145	Claiborne	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare - Vicksburg	(601) 629-0015		Deaconess Homecare-Region 11	(601) 835-1145
	Sta Home Health And Hospice	(601) 961-4367		Mississippi Homecare - Vicksburg	(601) 629-0015
Amite	Deaconess Homecare-Region 11	(601) 835-1145		Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 961-4367		Sta Home Health And Hospice	(601) 961-4367
Attala	Amedisys Home Health Of Vicksburg	(601) 619-3670	Clarke	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Eupora	(601) 267-5446		Comfortcare Home Health	(601) 425-7521
	Sta Home Health And Hospice	(601) 267-8333		Sta Home Health And Hospice	(601) 267-8333
Benton	Baptist Home Care And Hospice North Mississippi	(662) 578-8402	Clay	Mississippi Homecare Of Eupora	(601) 267-5446
	Intrepid USA Healthcare Services	(662) 393-0109	Coahoma	Mid Delta HH Of Charleston Inc	(662) 624-4910
Bolivar	Sta Home Health And Hospice	(601) 961-4367		Sta Home Health And Hospice	(662) 453-8420
	Sunflower Home Health	(662) 756-4676		Sunflower Home Health	(662) 756-4676
Calhoun	Baptist Home Care And Hospice North Mississippi	(662) 578-8402	Copiah	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare Of Eupora	(601) 267-5446		Deaconess Homecare-Region 11	(601) 835-1145
	Sunflower Home Health	(662) 756-4676		Mississippi Homecare Of Jackson	(601) 352-5063
Carroll	Mississippi Homecare Of Eupora	(601) 267-5446	Covington	Sta Home Health And Hospice	(601) 961-4367
	Sta Home Health And Hospice	(601) 267-8333		Deaconess Homecare- Region 1	(601) 649-2231
	Sunflower Home Health	(662) 756-4676		Mississippi Homecare Of Jackson	(601) 352-5063
Chickasaw	Baptist Home Care And Hospice North Mississippi	(662) 578-8402		Comfortcare Home Health	(601) 425-7521
	Mississippi Homecare Of Eupora	(601) 267-5446		Forrest General Home Care Of Marion General	(601) 740-2201
Choctaw	Mississippi Homecare Of Eupora	(601) 267-5446	Sta Home Health And Hospice	(601) 961-4367	
	Sta Home Health And Hospice	(601) 267-8333			

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County Served	Name of Home Health Agency	Contact Information
DeSoto	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Intrepid USA Healthcare Services	(662) 393-0109
	Sta Home Health And Hospice	(601) 961-4367
Forrest	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Forrest General Home Care Of Marion General	(601) 740-2201
	Kare In Home Health Services	(228) 604-2155
Franklin	Deaconess Homecare-Region 11	(601) 835-1145
	Sta Home Health And Hospice	(601) 961-4367
George	Deaconess Homecare- Region 1	(601) 649-2231
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Greene	Deaconess Homecare- Region 1	(601) 649-2231
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Grenada	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mississippi Homecare Of Eupora	(601) 267-5446
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(601) 961-4367
	Sunflower Home Health	(662) 756-4676
Hancock	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Tender Loving Care	(228) 831-9821
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Harrison	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Tender Loving Care	(228) 831-9821
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Hinds	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Deaconess Homecare-Region 11	(601) 835-1145
	Mississippi Homecare - Vicksburg	(601) 629-0015
	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333

County Served	Name of Home Health Agency	Contact Information
Holmes	Mississippi Homecare Of Eupora	(601) 267-5446
	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333
	Sunflower Home Health	(662) 756-4676
Humphreys	Sta Home Health And Hospice	(662) 453-8420
	Sunflower Home Health	(662) 756-4676
Issaquena	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare - Vicksburg	(601) 629-0015
Itawamba	Mid Delta HH Of Charleston Inc	(662) 624-4910
Jackson	Deaconess Homecare- Region 1	(601) 649-2231
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Jasper	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Jackson	(601) 352-5063
	Comfortcare Home Health	(601) 425-7521
	Sta Home Health And Hospice	(601) 267-8333
Jefferson	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Deaconess Homecare-Region 11	(601) 835-1145
	Mississippi Homecare - Vicksburg	(601) 629-0015
	Sta Home Health And Hospice	(601) 961-4367
Jefferson Davis	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Jackson	(601) 352-5063
	Forrest General Home Care Of Marion General	(601) 740-2201
	Sta Home Health And Hospice	(601) 961-4367
Jones	Deaconess Homecare- Region 1	(601) 649-2231
	Comfortcare Home Health	(601) 425-7521
Kemper	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 267-8333
Lafayette	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mid Delta HH Of Charleston Inc	(662) 624-4910
Lamar	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Forrest General Home Care Of Marion General	(601) 740-2201
	Kare In Home Health Services	(228) 604-2155

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Lauderdale	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 267-8333
Lawrence	Deaconess Homecare- Region 1	(601) 649-2231
	Deaconess Homecare-Region 11	(601) 835-1145
	Mississippi Homecare Of Jackson	(601) 352-5063
	Forrest General Home Care Of Marion General	(601) 740-2201
Leake	Sta Home Health And Hospice	(601) 961-4367
	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare Of Eupora	(601) 267-5446
	Mississippi Homecare Of Jackson	(601) 352-5063
Lee	Sta Home Health And Hospice	(601) 267-8333
	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
Leflore	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 961-4367
	Sunflower Home Health	(662) 756-4676
Lincoln	Deaconess Homecare- Region 1	(601) 649-2231
	Deaconess Homecare-Region 11	(601) 835-1145
	Forrest General Home Care Of Marion General	(601) 740-2201
	Sta Home Health And Hospice	(601) 961-4367
Lowndes	Mississippi Homecare Of Eupora	(601) 267-5446
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
Madison	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333
Marion	Deaconess Homecare- Region 1	(601) 649-2231
	Forrest General Home Care Of Marion General	(601) 740-2201
Marshall	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Intrepid USA Healthcare Services	(662) 393-0109
	Sta Home Health And Hospice	(601) 267-8333
Montgomery	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 961-4367
	Sunflower Home Health	(662) 756-4676
Neshoba	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Eupora	(601) 267-5446

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Neshoba	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333
Newton	Deaconess Homecare- Region 1	(601) 649-2231
	Sta Home Health And Hospice	(601) 267-8333
Noxubee	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 267-8333
Oktibbeha	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 267-8333
Panola	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Intrepid USA Healthcare Services	(662) 393-0109
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
Pearl River	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Tender Loving Care	(228) 831-9821
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
Perry	Kare In Home Health Services	(228) 604-2155
	Deaconess Homecare- Region 1	(601) 649-2231
	Comfortcare Home Health	(601) 425-7521
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
Pike	Kare In Home Health Services	(228) 604-2155
	Deaconess Homecare-Region 11	(601) 835-1145
	Forrest General Home Care Of Marion General	(601) 740-2201
Pontotoc	Sta Home Health And Hospice	(601) 961-4367
	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mississippi Homecare Of Eupora	(601) 267-5446
Quitman	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
Rankin	Sunflower Home Health	(662) 756-4676
	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare Of Jackson	(601) 352-5063
Scott	Sta Home Health And Hospice	(601) 267-8333
	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333

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Sharkey	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare - Vicksburg	(601) 629-0015
Simpson	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare Of Jackson	(601) 352-5063
	Comfortcare Home Health	(601) 425-7521
	Forrest General Home Care Of Marion General	(601) 740-2201
	Sta Home Health And Hospice	(601) 267-8333
Smith	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Jackson	(601) 352-5063
	Comfortcare Home Health	(601) 425-7521
	Sta Home Health And Hospice	(601) 267-8333
Stone	Deaconess Homecare- Region 1	(601) 649-2231
	Mississippi Homecare Of Picayune	(601) 749-9101
	Tender Loving Care	(228) 831-9821
	Encompass Health Home Health Of Gulf Coast	(228) 762-9355
	Kare In Home Health Services	(228) 604-2155
Sunflower	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
	Sunflower Home Health	(662) 756-4676
Tallahatchie	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
	Sunflower Home Health	(662) 756-4676
Tate	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Intrepid USA Healthcare Services	(662) 393-0109
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
Tippah	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
Tunica	Intrepid USA Healthcare Services	(662) 393-0109
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(662) 453-8420
	Sunflower Home Health	(662) 756-4676

County Served	Name of Home Health Agency	Contact Information
Union	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
Walthall	Deaconess Homecare- Region 1	(601) 649-2231
	Deaconess Homecare-Region 11	(601) 835-1145
	Forrest General Home Care Of Marion General	(601) 740-2201
Warren	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare - Vicksburg	(601) 629-0015
	Sta Home Health And Hospice	(601) 961-4367
Washington	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(601) 961-4367
	Sunflower Home Health	(662) 756-4676
Wayne	Deaconess Homecare- Region 1	(601) 649-2231
	Comfortcare Home Health	(601) 425-7521
	Sta Home Health And Hospice	(601) 267-8333
Webster	Mississippi Homecare Of Eupora	(601) 267-5446
Wilkinson	Deaconess Homecare-Region 11	(601) 835-1145
	Sta Home Health And Hospice	(601) 961-4367
Winston	Mississippi Homecare Of Eupora	(601) 267-5446
	Sta Home Health And Hospice	(601) 267-8333
Yalobusha	Baptist Home Care And Hospice North Mississippi	(662) 578-8402
	Mississippi Homecare Of Eupora	(601) 267-5446
	Mid Delta HH Of Charleston Inc	(662) 624-4910
	Sta Home Health And Hospice	(601) 961-4367
Yazoo	Sunflower Home Health	(662) 756-4676
	Amedisys Home Health Of Vicksburg	(601) 619-3670
	Mississippi Homecare Of Jackson	(601) 352-5063
	Sta Home Health And Hospice	(601) 267-8333

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.