

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in Nebraska

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Adams	Chi Health At Home - Grand Island	(308) 398-2600	Cass	Interim Healthcare	(402) 421-7920
	Good Samaritan Society Home Health	(308) 382-4054		Personal Health Care Services, Llc	(402) 438-5694
Antelope	Avera At Home DbA Avera@Home	(402) 336-5296		Physicians Choice Home Health Care	(402) 331-2273
Boone	Vchs Home Health	(308) 728-4355	Clay	Chi Health At Home - Grand Island	(308) 398-2600
Boyd	Avera At Home DbA Avera@Home	(402) 336-5296		Good Samaritan Society Home Health	(308) 382-4054
Brown	Avera At Home DbA Avera@Home	(402) 336-5296		Hillcrest Home Care	(402) 682-4808
Buffalo	Chi Health At Home - Grand Island	(308) 398-2600	York General Hosp Home Health	(402) 362-1444	
	Ruralmed Home Care Resources	(308) 995-4375	Custer	Hrs of Nebraska, Inc.	(402) 999-6297
	Vchs Home Health	(308) 728-4355		Chi Health At Home - Grand Island	(308) 398-2600
Butler	Hospice And Home Healthcare of Saunders County	(402) 443-4798		Ruralmed Home Care Resources	(308) 995-4375
	Hrs of Nebraska, Inc.	(402) 999-6297	Vchs Home Health	(308) 728-4355	
Cass	Charter Home Health Of Omaha, Llc	(402) 926-4088	Dakota	Recover Health	(402) 933-3360
	Home Nursing With Heart	(402) 614-4622	Dawson	Hrs of Nebraska, Inc.	(402) 999-6297
	Recover Health	(402) 933-3360		Chi Health At Home - Grand Island	(308) 398-2600
	Brookestone Home Health Care	(402) 932-9406	Ruralmed Home Care Resources	(308) 995-4375	
	Chi Health At Home - Lincoln	(402) 219-7043	Deuel	Hillcrest Home Care	(402) 682-4808
	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700	Dixon	Recover Health	(402) 933-3360
	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	Dodge	Hrs of Nebraska, Inc.	(402) 999-6297
	Heritage Oncare Home Health, Llc	(402) 403-4330		Charter Home Health Of Omaha, Llc	(402) 926-4088
	Hillcrest Home Care	(402) 682-4808		Home Nursing With Heart	(402) 614-4622
	Hospice And Home Healthcare of Saunders County	(402) 443-4798		Recover Health	(402) 933-3360
				Brookestone Home Health Care	(402) 932-9406

High-performing home health agencies in Nebraska (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Dodge	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700	Gosper	Hrs of Nebraska, Inc.	(402) 999-6297
	Heritage Oncare Home Health, Llc	(402) 403-4330		Chi Health At Home - Grand Island	(308) 398-2600
	Hillcrest Home Care	(402) 682-4808		Hillcrest Home Care	(402) 682-4808
	Hospice And Home Healthcare of Saunders County	(402) 443-4798		Ruralmed Home Care Resources	(308) 995-4375
	Personal Health Care Services, Llc	(402) 438-5694	Greeley	Vchs Home Health	(308) 728-4355
	Physicians Choice Home Health Care	(402) 331-2273	Hall	Hrs of Nebraska, Inc.	(402) 999-6297
Hrs of Nebraska, Inc.	(402) 999-6297	Chi Health At Home - Grand Island		(308) 398-2600	
Charter Home Health Of Omaha, Llc	(402) 926-4088	Good Samaritan Society Home Health		(308) 382-4054	
Douglas	Home Nursing With Heart	(402) 614-4622	Vchs Home Health	(308) 728-4355	
	Recover Health	(402) 933-3360	Hamilton	Hrs of Nebraska, Inc.	(402) 999-6297
	Avera At Home DbA Avera@Home	(402) 336-5296		Chi Health At Home - Grand Island	(308) 398-2600
	Brookestone Home Health Care	(402) 932-9406		Good Samaritan Society Home Health	(308) 382-4054
	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700		Hillcrest Home Care	(402) 682-4808
	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	York General Hosp Home Health	(402) 362-1444	
	Heritage Oncare Home Health, Llc	(402) 403-4330	Harlan	Chi Health At Home - Grand Island	(308) 398-2600
	Hillcrest Home Care	(402) 682-4808		Hillcrest Home Care	(402) 682-4808
	Personal Health Care Services, Llc	(402) 438-5694		Ruralmed Home Care Resources	(308) 995-4375
	Physicians Choice Home Health Care	(402) 331-2273	Holt	Avera At Home DbA Avera@Home	(402) 336-5296
	Good Samaritan Society Home Health	(308) 382-4054		Hillcrest Home Care	(402) 682-4808
York General Hosp Home Health	(402) 362-1444	Howard	Chi Health At Home - Grand Island	(308) 398-2600	
Chi Health At Home - Grand Island	(308) 398-2600		Good Samaritan Society Home Health	(308) 382-4054	
Ruralmed Home Care Resources	(308) 995-4375	Jefferson	Vchs Home Health	(308) 728-4355	
Ruralmed Home Care Resources	(308) 995-4375		Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	
Furnas	Hillcrest Home Care	(402) 682-4808	Johnson	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541
	Ruralmed Home Care Resources	(308) 995-4375		Chi Health At Home - Grand Island	(308) 398-2600
Gage	Hrs of Nebraska, Inc.	(402) 999-6297	Kearney	Good Samaritan Society Home Health	(308) 382-4054
	Chi Health At Home - Lincoln	(402) 219-7043		Ruralmed Home Care Resources	(308) 995-4375
	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541		Keith	Hillcrest Home Care
	Hillcrest Home Care	(402) 682-4808	Keya Paha		Avera At Home DbA Avera@Home
	Interim Healthcare	(402) 421-7920		Knox	Avera At Home DbA Avera@Home
Physicians Choice Home Health Care	(402) 331-2273	Lancaster	Hrs of Nebraska, Inc.		(402) 999-6297
Garden	Hillcrest Home Care		(402) 682-4808	Charter Home Health Of Omaha, Llc	(402) 926-4088
Garfield	Vchs Home Health	(308) 728-4355			

High-performing home health agencies in Nebraska (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Lancaster	Chi Health At Home - Lincoln	(402) 219-7043	Perkins	Hillcrest Home Care	(402) 682-4808	
	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700	Phelps	Chi Health At Home - Grand Island	(308) 398-2600	
	Hillcrest Home Care	(402) 682-4808		Good Samaritan Society Home Health	(308) 382-4054	
	Hospice And Home Healthcare of Saunders County	(402) 443-4798		Ruralmed Home Care Resources	(308) 995-4375	
	Lincoln	Interim Healthcare	(402) 421-7920	Pierce	Avera At Home DbA Avera@Home	(402) 336-5296
		Personal Health Care Services, Llc	(402) 438-5694	Polk	Good Samaritan Society Home Health	(308) 382-4054
		Physicians Choice Home Health Care	(402) 331-2273		York General Hosp Home Health	(402) 362-1444
Loup	Ruralmed Home Care Resources	(308) 995-4375	Red Willow	Ruralmed Home Care Resources	(308) 995-4375	
Loup	Avera At Home DbA Avera@Home	(402) 336-5296	Richardson	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	
	Vchs Home Health	(308) 728-4355		Hillcrest Home Care	(402) 682-4808	
Madison	Avera At Home DbA Avera@Home	(402) 336-5296	Rock	Avera At Home DbA Avera@Home	(402) 336-5296	
	Hrs of Nebraska, Inc.	(402) 999-6297		Vchs Home Health	(308) 728-4355	
Merrick	Chi Health At Home - Grand Island	(308) 398-2600	Saline	Chi Health At Home - Lincoln	(402) 219-7043	
	Good Samaritan Society Home Health	(308) 382-4054		Hrs of Nebraska, Inc.	(402) 999-6297	
	Vchs Home Health	(308) 728-4355	Sarpy	Charter Home Health Of Omaha, Llc	(402) 926-4088	
	Nance	Chi Health At Home - Grand Island		(308) 398-2600	Home Nursing With Heart	(402) 614-4622
Good Samaritan Society Home Health		(308) 382-4054		Recover Health	(402) 933-3360	
Vchs Home Health		(308) 728-4355		Brookestone Home Health Care	(402) 932-9406	
Nemaha	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541		Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700	
	Nuckolls	Good Samaritan Society Home Health		(308) 382-4054	Heritage Oncare Home Health, Llc	(402) 403-4330
Otoe		Hrs of Nebraska, Inc.		(402) 999-6297	Hillcrest Home Care	(402) 682-4808
	Charter Home Health Of Omaha, Llc	(402) 926-4088		Personal Health Care Services, Llc	(402) 438-5694	
	Chi Health At Home - Lincoln	(402) 219-7043		Physicians Choice Home Health Care	(402) 331-2273	
	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700		Saunders	Hrs of Nebraska, Inc.	(402) 999-6297
	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	Charter Home Health Of Omaha, Llc		(402) 926-4088	
	Heritage Oncare Home Health, Llc	(402) 403-4330	Home Nursing With Heart		(402) 614-4622	
	Hillcrest Home Care	(402) 682-4808	Recover Health		(402) 933-3360	
	Interim Healthcare	(402) 421-7920	Brookestone Home Health Care		(402) 932-9406	
	Personal Health Care Services, Llc	(402) 438-5694	Chi Health At Home - Lincoln		(402) 219-7043	
	Physicians Choice Home Health Care	(402) 331-2273	Good Samaritan Society - Omaha Metro Home Care		(402) 399-1700	
Pawnee	Good Samaritan Society Home Care of Southeast Ne	(402) 274-5541	Heritage Oncare Home Health, Llc		(402) 403-4330	
			Hillcrest Home Care		(402) 682-4808	
			Hospice And Home Healthcare of Saunders County		(402) 443-4798	

High-performing home health agencies in Nebraska (cont.)

County Served	Name of Home Health Agency	Contact Information
Saunders	Interim Healthcare	(402) 421-7920
	Personal Health Care Services, Llc	(402) 438-5694
	Physicians Choice Home Health Care	(402) 331-2273
Seward	Chi Health At Home - Lincoln	(402) 219-7043
	Hillcrest Home Care	(402) 682-4808
	Hospice And Home Healthcare of Saunders County	(402) 443-4798
	Interim Healthcare	(402) 421-7920
	Personal Health Care Services, Llc	(402) 438-5694
	Physicians Choice Home Health Care	(402) 331-2273
	York General Hosp Home Health	(402) 362-1444
Sherman	Chi Health At Home - Grand Island	(308) 398-2600
	Vchs Home Health	(308) 728-4355
Stanton	Avera At Home DbA Avera@Home	(402) 336-5296
Thayer	Good Samaritan Society Home Health	(308) 382-4054
	Personal Health Care Services, Llc	(402) 438-5694
Valley	Vchs Home Health	(308) 728-4355
Washington	Hrs of Nebraska, Inc.	(402) 999-6297
	Charter Home Health Of Omaha, Llc	(402) 926-4088
	Home Nursing With Heart	(402) 614-4622
	Recover Health	(402) 933-3360
	Brookestone Home Health Care	(402) 932-9406
	Good Samaritan Society - Omaha Metro Home Care	(402) 399-1700
	Heritage Oncare Home Health, Llc	(402) 403-4330
	Hillcrest Home Care	(402) 682-4808
	Personal Health Care Services, Llc	(402) 438-5694
	Physicians Choice Home Health Care	(402) 331-2273
Webster	Good Samaritan Society Home Health	(308) 382-4054
Wheeler	Avera At Home DbA Avera@Home	(402) 336-5296
	Vchs Home Health	(308) 728-4355
York	Good Samaritan Society Home Health	(308) 382-4054
	York General Hosp Home Health	(402) 362-1444

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.