

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in New Jersey

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Atlantic	Hackensack Meridian Health At Home Ocean County	(732) 206-8100	Essex	Atlantic Home Care & Hospice	(973) 379-8400	
	Salem Home Health	(856) 678-8500		Amedisys Home Health	(201) 342-6311	
Bergen	Atlantic Home Care & Hospice	(973) 379-8400		Barnabas Health Home Care And Hospice	(973) 243-9666	
	Amedisys Home Health	(201) 342-6311		Hackensack Meridian Health At Home Monmouth County	(732) 751-3700	
	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700		Hackensack Meridian Health Jfk At Home	(732) 317-5777	
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100		Patient Care (LHC)	(973) 243-6299	
	Hackensack Meridian Health Jfk At Home	(732) 317-5777		Promise Care Nj	(973) 378-1000	
	Holy Name Home Care	(201) 833-3000		Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991	
	Patient Care (LHC)	(973) 365-5200		Gloucester	Hackensack Meridian Health At Home Ocean County	(732) 206-8100
	Promise Care Nj	(973) 378-1000			Salem Home Health	(856) 678-8500
	Valley Home Care Inc.	(201) 291-6000	Hudson	Atlantic Home Care & Hospice	(973) 379-8400	
	Visiting Nurse Association of Englewood	(201) 894-3333		Amedisys Home Health	(201) 342-6311	
Burlington	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700		Barnabas Health Home Care And Hospice	(973) 243-9666	
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100		Hackensack Meridian Health At Home Ocean County	(732) 206-8100	
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991		Hackensack Meridian Health Jfk At Home	(732) 317-5777	
Camden	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700	Holy Name Home Care	(201) 833-3000		
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100	Valley Home Care Inc.	(201) 291-6000		
Cumberland	Salem Home Health	(856) 678-8500	Hunterdon	Atlantic Home Care & Hospice	(973) 379-8400	
				Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100	
				Amedisys Home Health	(201) 342-6311	

High-performing home health agencies in New Jersey (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Hunterdon	Hackensack Meridian Health At Home Ocean County	(732) 206-8100	Ocean	Hackensack Meridian Health At Home Ocean County	(732) 206-8100
	Hackensack Meridian Health Jfk At Home	(732) 317-5777		Hackensack Meridian Health Jfk At Home	(732) 317-5777
	Patient Care (LHC)	(973) 365-5200	Passaic	Atlantic Home Care & Hospice	(973) 379-8400
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991		Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100
Mercer	Atlantic Home Care & Hospice	(973) 379-8400		Amedisys Home Health	(201) 342-6311
	Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100		Barnabas Health Home Care And Hospice	(973) 243-9666
	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700		Hackensack Meridian Health At Home Monmouth County	(732) 751-3700
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100		Hackensack Meridian Health At Home Ocean County	(732) 206-8100
	Hackensack Meridian Health Jfk At Home	(732) 317-5777		Holy Name Home Care	(201) 833-3000
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991		Patient Care (LHC)	(973) 365-5200
				Promise Care Nj	(973) 378-1000
Middlesex	Atlantic Home Care & Hospice	(973) 379-8400		Valley Home Care Inc.	(201) 291-6000
	Barnabas Health Home Care And Hospice	(973) 243-9666	Visiting Nurse Association of Englewood	(201) 894-3333	
	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700	Salem	Hackensack Meridian Health Jfk At Home	(732) 317-5777
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100		Salem Home Health	(856) 678-8500
	Hackensack Meridian Health Jfk At Home	(732) 317-5777	Somerset	Atlantic Home Care & Hospice	(973) 379-8400
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991		Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100
Monmouth	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700		Hackensack Meridian Health At Home Ocean County	(732) 206-8100
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100		Hackensack Meridian Health Jfk At Home	(732) 317-5777
	Hackensack Meridian Health Jfk At Home	(732) 317-5777		Patient Care (LHC)	(973) 243-6299
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991	
	Valley Home Care Inc.	(201) 291-6000	Sussex	Atlantic Home Care & Hospice	(973) 379-8400
Morris	Atlantic Home Care & Hospice	(973) 379-8400		Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100
	Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100		Amedisys Home Health	(201) 342-6311
	Amedisys Home Health	(201) 342-6311		Barnabas Health Home Care And Hospice	(973) 243-9666
	Hackensack Meridian Health Jfk At Home	(732) 317-5777		Patient Care (LHC)	(973) 365-5200
	Patient Care (LHC)	(973) 365-5200	Valley Home Care Inc.	(201) 291-6000	
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991	Union	Atlantic Home Care & Hospice	(973) 379-8400
	Valley Home Care Inc.	(201) 291-6000		Amedisys Home Health	(201) 342-6311
Ocean	Atlantic Home Care & Hospice	(973) 379-8400		Barnabas Health Home Care And Hospice	(973) 243-9666
	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700		Hackensack Meridian Health At Home Monmouth County	(732) 751-3700
				Hackensack Meridian Health Jfk At Home	(732) 317-5777

High-performing home health agencies in New Jersey (cont.)

County Served	Name of Home Health Agency	Contact Information
Union	Patient Care (LHC)	(973) 365-5200
	Promise Care Nj	(973) 378-1000
	Robert Wood Johnson Visiting Nurses, Inc	(732) 224-6991
Warren	Atlantic Home Care & Hospice	(973) 379-8400
	Visiting Nurse Assoc of Northern New Jersey, Inc	(973) 451-4100
	Hackensack Meridian Health At Home Monmouth County	(732) 751-3700
	Hackensack Meridian Health At Home Ocean County	(732) 206-8100
	Patient Care (LHC)	(973) 365-5200

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.