

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in New York

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Albany	Girling Health Care of New York	(718) 748-7447	Bronx	Vns Westchester CHHA	(914) 682-1480
	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		Wartburg Home Care	(914) 513-5860
	Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277	Cattaraugus	Amedisys Home Health Care (Amherst)	(716) 632-6420
	North Shore Home Care CHHA	(516) 876-5300		Mcauley Seton Home Care Corp CHHA	(716) 685-4870
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655	Cayuga	St Camillus Home Care Agency	(315) 488-2831
Allegany	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233		Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233
Bronx	Centerlight Certified Home Health Agency	(718) 239-1850	Chautauqua	Amedisys Home Health Care (Amherst)	(716) 632-6420
	Centers Home Health Revival (Bronx)	(718) 863-8000		Mcauley Seton Home Care Corp CHHA	(716) 685-4870
	Prime Home Health Services, LLC	(718) 646-1900	Chemung	Chemung Co Dept Health CHHA	(607) 737-2028
	Excellent Home Care Services LLC	(718) 387-1800	Columbia	Prime Home Health Services, LLC	(718) 646-1900
	Extended Home Care	(212) 563-9639		Eddy Visiting Nurse & Rehab Association	(518) 274-6200
	Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277		North Shore Home Care CHHA	(516) 876-5300
	HHC Health And Home Care	(646) 458-6100		Willcare CHHA (Newburgh) (LHC)	(845) 561-3655
	Lawrence Home Care of Westchester	(914) 787-6158	Cortland	St Camillus Home Care Agency	(315) 488-2831
	Long Island Jewish MC CHHA	(516) 326-6500	Delaware	Eddy Visiting Nurse & Rehab Association	(518) 274-6200
	North Shore Home Care CHHA	(516) 876-5300		Willcare CHHA (Newburgh) (LHC)	(845) 561-3655
	Rebekah Certified Home Health Agency	(718) 863-6200	Dutchess	Prime Home Health Services, LLC	(718) 646-1900
	The New Jewish Home, Home Care (CHHA)	(212) 273-2500		Eddy Visiting Nurse & Rehab Association	(518) 274-6200
	United Hebrew of New Rochelle CHHA	(914) 632-2870		North Shore Home Care CHHA	(516) 876-5300

High-performing home health agencies in New York (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Dutchess	Vns Westchester CHHA	(914) 682-1480	Nassau	Centers Home Health Revival (Bronx)	(718) 863-8000	
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655		Girling Health Care of New York	(718) 748-7447	
Erie	Amedisys Home Health Care (Amherst)	(716) 632-6420		Prime Home Health Services, LLC	(718) 646-1900	
	Mcauley Seton Home Care Corp CHHA	(716) 685-4870		Constellation Home Care	(631) 246-4100	
Essex	Warren Co Hlth Svs CHHA	(518) 761-6415		Excellent Home Care Services LLC	(718) 387-1800	
Fulton	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		Extended Home Care	(212) 563-9639	
Genesee	Amedisys Home Health Care (Amherst)	(716) 632-6420		HHC Health And Home Care	(646) 458-6100	
	Mcauley Seton Home Care Corp CHHA	(716) 685-4870		Long Island Jewish MC CHHA	(516) 326-6500	
	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233		North Shore Home Care CHHA	(516) 876-5300	
Greene	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		NYU Langone Health Home Care	(516) 663-8000	
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655		Peconic Bay Homehealth Services	(631) 548-6432	
Hamilton	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		New York	Centerlight Certified Home Health Agency	(718) 239-1850
Herkimer	Acacia Certified Home Care Co	(315) 266-0614			Centers Home Health Revival (Bronx)	(718) 863-8000
Kings	Centerlight Certified Home Health Agency	(718) 239-1850			Girling Health Care of New York	(718) 748-7447
	Centers Home Health Revival (Bronx)	(718) 863-8000	Prime Home Health Services, LLC		(718) 646-1900	
	Girling Health Care of New York	(718) 748-7447	Your Choice At Home, Inc		(718) 855-7080	
	Prime Home Health Services, LLC	(718) 646-1900	Constellation Home Care		(631) 246-4100	
	Your Choice At Home, Inc	(718) 855-7080	Excellent Home Care Services LLC		(718) 387-1800	
	Excellent Home Care Services LLC	(718) 387-1800	Extended Home Care		(212) 563-9639	
	Extended Home Care	(212) 563-9639	HHC Health And Home Care		(646) 458-6100	
	HHC Health And Home Care	(646) 458-6100	Long Island Jewish MC CHHA		(516) 326-6500	
	Long Island Jewish MC CHHA	(516) 326-6500	North Shore Home Care CHHA		(516) 876-5300	
	North Shore Home Care CHHA	(516) 876-5300	NYU Langone Health Home Care		(516) 663-8000	
NYU Langone Health Home Care	(516) 663-8000	Peconic Bay Homehealth Services	(631) 548-6432			
Lewis	Acacia Certified Home Care Co	(315) 266-0614	Rebekah Certified Home Health Agency		(718) 863-6200	
Livingston	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	The New Jewish Home, Home Care (CHHA)	(212) 273-2500		
	St Camillus Home Care Agency	(315) 488-2831	Vns Westchester CHHA	(914) 682-1480		
Madison	Acacia Certified Home Care Co	(315) 266-0614	Wartburg Home Care	(914) 513-5860		
	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	Niagara	Amedisys Home Health Care (Amherst)	(716) 632-6420	
Monroe	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		Mcauley Seton Home Care Corp CHHA	(716) 685-4870	
Montgomery	Eddy Visiting Nurse & Rehab Association	(518) 274-6200	Oneida	Acacia Certified Home Care Co	(315) 266-0614	
Nassau	Centerlight Certified Home Health Agency	(718) 239-1850	Onondaga	St Camillus Home Care Agency	(315) 488-2831	
			Ontario	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	

High-performing home health agencies in New York (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Orange	Prime Home Health Services, LLC	(718) 646-1900	Richmond	North Shore Home Care CHHA	(516) 876-5300	
	A & T Certified Home Care, LLC	(845) 708-8182		NYU Langone Health Home Care	(516) 663-8000	
	Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277	Rockland	Centers Home Health Revival (Bronx)	(718) 863-8000	
	Vns Westchester CHHA	(914) 682-1480		A & T Certified Home Care, LLC	(845) 708-8182	
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655		Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277	
		Vns Westchester CHHA		(914) 682-1480		
Orleans	Amedisys Home Health Care (Amherst)	(716) 632-6420	Saratoga	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655	
	Mcauley Seton Home Care Corp CHHA	(716) 685-4870		Warren Co Hlth Svs CHHA	(518) 761-6415	
	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	Eddy Visiting Nurse & Rehab Association	(518) 274-6200		
Oswego	Acacia Certified Home Care Co	(315) 266-0614	Schenectady	Eddy Visiting Nurse & Rehab Association	(518) 274-6200	
Putnam	Prime Home Health Services, LLC	(718) 646-1900	Schoharie	Eddy Visiting Nurse & Rehab Association	(518) 274-6200	
	Lawrence Home Care of Westchester	(914) 787-6158		North Shore Home Care CHHA	(516) 876-5300	
	North Shore Home Care CHHA	(516) 876-5300	Schuyler	Chemung Co Dept Health CHHA	(607) 737-2028	
	Vns Westchester CHHA	(914) 682-1480		Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655	Seneca	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	
Queens	Centerlight Certified Home Health Agency	(718) 239-1850	Steuben	Chemung Co Dept Health CHHA	(607) 737-2028	
	Centers Home Health Revival (Bronx)	(718) 863-8000		Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233	
	Girling Health Care of New York	(718) 748-7447	Suffolk	Centers Home Health Revival (Bronx)	(718) 863-8000	
	Prime Home Health Services, LLC	(718) 646-1900		Girling Health Care of New York	(718) 748-7447	
	Your Choice At Home, Inc	(718) 855-7080		Prime Home Health Services, LLC	(718) 646-1900	
	Constellation Home Care	(631) 246-4100		Constellation Home Care	(631) 246-4100	
	Excellent Home Care Services LLC	(718) 387-1800		Eddy Visiting Nurse & Rehab Association	(518) 274-6200	
	Extended Home Care	(212) 563-9639		Excellent Home Care Services LLC	(718) 387-1800	
	HHC Health And Home Care	(646) 458-6100		Extended Home Care	(212) 563-9639	
	Long Island Jewish MC CHHA	(516) 326-6500		Long Island Jewish MC CHHA	(516) 326-6500	
	North Shore Home Care CHHA	(516) 876-5300		North Shore Home Care CHHA	(516) 876-5300	
	NYU Langone Health Home Care	(516) 663-8000		NYU Langone Health Home Care	(516) 663-8000	
	Peconic Bay Homehealth Services	(631) 548-6432		Peconic Bay Homehealth Services	(631) 548-6432	
	Rensselaer	Eddy Visiting Nurse & Rehab Association		(518) 274-6200	Sullivan	Good Samaritan Hospital Home Care Department CHHA
Richmond	Centerlight Certified Home Health Agency	(718) 239-1850		Willcare CHHA (Newburgh) (LHC)		(845) 561-3655
	Centers Home Health Revival (Bronx)	(718) 863-8000		Tioga		Chemung Co Dept Health CHHA
	Prime Home Health Services, LLC	(718) 646-1900	Tompkins		Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233
	Extended Home Care	(212) 563-9639				

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Ulster	Eddy Visiting Nurse & Rehab Association	(518) 274-6200
	Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277
	Willcare CHHA (Newburgh) (LHC)	(845) 561-3655
Warren	Warren Co Hlth Svs CHHA	(518) 761-6415
	Eddy Visiting Nurse & Rehab Association	(518) 274-6200
Washington	Warren Co Hlth Svs CHHA	(518) 761-6415
	Eddy Visiting Nurse & Rehab Association	(518) 274-6200
Wayne	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233
Westchester	Centerlight Certified Home Health Agency	(718) 239-1850
	Centers Home Health Revival (Bronx)	(718) 863-8000
	Prime Home Health Services, LLC	(718) 646-1900
	Excellent Home Care Services LLC	(718) 387-1800
	Extended Home Care	(212) 563-9639
	Good Samaritan Hospital Home Care Department CHHA	(845) 368-5277
	HHC Health And Home Care	(646) 458-6100
	Lawrence Home Care of Westchester	(914) 787-6158
	Long Island Jewish MC CHHA	(516) 326-6500
	North Shore Home Care CHHA	(516) 876-5300
	Rebekah Certified Home Health Agency	(718) 863-6200
	The New Jewish Home, Home Care (CHHA)	(212) 273-2500
	United Hebrew of New Rochelle CHHA	(914) 632-2870
	Vns Westchester CHHA	(914) 682-1480
Wartburg Home Care	(914) 513-5860	
Wyoming	Amedisys Home Health Care (Amherst)	(716) 632-6420
	Mcauley Seton Home Care Corp CHHA	(716) 685-4870
	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233
Yates	Ur Medicine Home Care, Certified Services, Inc	(585) 787-2233

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.