

Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-performing home health agencies in North Carolina

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Alamance	Amedisys Home Health	(919) 220-4016	Alexander	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Amedisys Home Health Care	(336) 472-4449		Yadkin Valley Home Healt	(336) 526-6460	
	Amedisys Home Health of Chapel	(919) 401-3000	Alleghany	Advanced Home Care	(336) 760-2131	
	Bayada Home Health Care Inc	(336) 249-0382		Amedisys Home Health of Winston Salem	(336) 768-7200	
	Bayada Home Health Care, Inc	(336) 597-3050		Bayada Home Health Care, Inc	(336) 760-3634	
	Encompass Health Home Health	(336) 249-7813		Gentiva Health Services	(828) 266-1166	
	Encompass Home Health of North Carolina	(336) 274-6937		Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Gentiva Health Services	(336) 288-1181	Yadkin Valley Home Healt	(336) 526-6460		
	Home Health Of Randolph Hospital	(336) 629-8896	Anson	Healthkeeperz	(910) 277-2484	
	Liberty Home Care	(910) 815-3122	Ashe	Bayada Home Health Care, Inc	(336) 760-3634	
	Pruitthealth At Home - Wake	(919) 838-2768		Gentiva Health Services	(828) 266-1166	
	Transitions Lifecare	(919) 828-0890		Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972	Yadkin Valley Home Healt	(336) 526-6460		
	Alexander	Guardian Home Health (LHC)	(828) 324-3025	Avery	Guardian Home Health (LHC)	(828) 324-3025
Lake Norman Home Health (LHC)		(704) 660-4480	Advanced Home Care Inc		(828) 426-8401	
Advanced Home Care Inc		(828) 426-8401	Atrium Health At Home Blud Ridge		(828) 580-6450	
Amedisys Home Health Care		(336) 472-4449	Carepartners Home Health Services		(828) 252-2255	
Atrium Health At Home Blud Ridge		(828) 580-6450	Encompass Health Home Health		(828) 659-6901	
Bayada Home Health Care Inc		(704) 864-1131	Gentiva Health Services		(828) 266-1166	
Bayada Home Health Care, Inc		(336) 760-3634	Pruitthealth At Home - Avery		(828) 733-1550	
Encompass Health Home Health		(828) 659-6901	Beaufort		Gentiva Health Services	(252) 946-7145
Iredell Home Health		(704) 872-6552			Kindred At Home	(252) 224-1012

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Beaufort	Liberty Home Care	(910) 815-3122	Burke	Gentiva Health Services	(704) 736-8647
	Vidant Home Health And Hospice	(252) 847-7830		Iredell Home Health	(704) 872-6552
Bertie	Gentiva Health Services	(252) 946-7145		Kindred At Home	(828) 298-1370
	Kindred At Home	(252) 443-7083	Pruitthealth At Home - Avery	(828) 733-1550	
Bladen	Vidant Home Health And Hospice	(252) 794-2622	Cabarrus	Interim Healthcare of The Tria	(704) 372-8230
	Cape Fear Valley Home Health (LHC)	(910) 609-6740		Lake Norman Home Health (LHC)	(704) 660-4480
	Amedisys Home Health of Fayetteville	(910) 483-6144		Amedisys Home Health Care	(336) 472-4449
	Assistedcare Home Health Inc	(910) 332-2341		Atrium Health At Home Blud Ridge	(828) 580-6450
	Firsthealth Home Care	(910) 295-2211		Atrium Health At Home Charlotte	(704) 512-2300
	Kindred At Home	(252) 568-6022		Atrium Health At Home Lincoln	(704) 512-5215
	Liberty Home Care	(910) 815-3122		Atrium Health At Home University City	(704) 863-5280
	Nhrmc Home Care	(910) 259-1224		Encompass Health Home Health	(336) 249-7813
Brunswick	Pruitthealth At Home - Wake	(919) 838-2768	Iredell Home Health	(704) 872-6552	
	Assistedcare Home Health Inc	(910) 332-2341	Caldwell	Carolina Home Care (LHC)	(828) 245-3575
	Kindred At Home	(910) 655-4946		Guardian Home Health (LHC)	(828) 324-3025
	Liberty Home Care	(910) 815-3122		Advanced Home Care Inc	(828) 426-8401
Nhrmc Home Care	(910) 259-1224	Atrium Health At Home Blud Ridge		(828) 580-6450	
Buncombe	Carolina Home Care (LHC)	(828) 245-3575		Atrium Health At Home Cleveland	(704) 487-5225
	Home Care Services of Haywood Regional Medical Ct (LHC)	(828) 452-8292		Bayada Home Health Care Inc	(704) 864-1131
	Lake Norman Home Health (LHC)	(704) 660-4480		Bayada Home Health Care, Inc	(336) 760-3634
	Atrium Health At Home Blud Ridge	(828) 580-6450		Encompass Health Home Health	(828) 659-6901
	Carepartners Home Health Services	(828) 252-2255		Gentiva Health Services	(828) 266-1166
	Encompass Health Home Health	(828) 659-6901		Iredell Home Health	(704) 872-6552
	Kindred At Home	(828) 298-1370	Pruitthealth At Home - Avery	(828) 733-1550	
	Pardee Home Care	(828) 692-1846	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Park Ridge Home Health	(828) 687-5261	Yadkin Valley Home Healt	(336) 526-6460	
Burke	Pruitthealth At Home - Avery	(828) 733-1550	Carteret	Assistedcare Home Health Inc	(910) 332-2341
	Carolina Home Care (LHC)	(828) 245-3575		Kindred At Home	(252) 224-1012
	Guardian Home Health (LHC)	(828) 324-3025		Liberty Home Care	(910) 815-3122
	Interim Healthcare of The Tria	(704) 372-8230	Caswell	Amedisys Home Health	(919) 220-4016
	Advanced Home Care Inc	(828) 426-8401		Amedisys Home Health of Chapel	(919) 401-3000
	Atrium Health At Home Blud Ridge	(828) 580-6450		Bayada Home Health Care, Inc	(336) 597-3050
	Atrium Health At Home Cleveland	(704) 487-5225		Encompass Home Health of North Carolina	(336) 274-6937
	Atrium Health At Home Lincoln	(704) 512-5215		Gentiva Health Services	(336) 288-1181
	Bayada Home Health Care Inc	(704) 864-1131		Home Health Of Randolph Hospital	(336) 629-8896
	Carepartners Home Health Services	(828) 252-2255		Liberty Home Care	(910) 815-3122
Encompass Health Home Health	(828) 659-6901				

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Caswell	Pruitthealth At Home - Wake	(919) 838-2768	Cleveland	Bayada Home Health Care Inc	(704) 864-1131	
	Transitions Lifecare	(919) 828-0890		Encompass Health Home Health	(828) 659-6901	
Catawba	Carolina Home Care (LHC)	(828) 245-3575		Gentiva Health Services	(704) 736-8647	
	Guardian Home Health (LHC)	(828) 324-3025	Columbus	Cape Fear Valley Home Health (LHC)	(910) 609-6740	
	Interim Healthcare of The Tria	(704) 372-8230		Amedisys Home Health of Fayetteville	(910) 483-6144	
	Lake Norman Home Health (LHC)	(704) 660-4480		Assistedcare Home Health Inc	(910) 332-2341	
	Advanced Home Care Inc	(828) 426-8401		Bayada Home Health Care Inc	(704) 864-1131	
	Atrium Health At Home Blud Ridge	(828) 580-6450		Healthkeeperz	(910) 277-2484	
	Atrium Health At Home Cleveland	(704) 487-5225	Kindred At Home	(910) 655-4946		
	Atrium Health At Home Lincoln	(704) 512-5215	Liberty Home Care	(910) 815-3122		
	Bayada Home Health Care Inc	(704) 864-1131	Nhrmc Home Care	(910) 259-1224		
	Encompass Health Home Health	(828) 659-6901	Craven	Gentiva Health Services	(252) 946-7145	
	Gentiva Health Services	(704) 736-8647		Kindred At Home	(252) 224-1012	
	Iredell Home Health	(704) 872-6552		Liberty Home Care	(910) 815-3122	
	3Hc	(252) 492-5831		Vidant Home Health And Hospice	(252) 847-7830	
Chatham	Amedisys Home Health	(919) 220-4016	Cumberland	Cape Fear Valley Home Health (LHC)	(910) 609-6740	
	Amedisys Home Health Care	(336) 472-4449		Amedisys Home Health	(919) 220-4016	
	Amedisys Home Health of Chapel	(919) 401-3000		Amedisys Home Health of Fayetteville	(910) 483-6144	
	Bayada Home Health Care Inc	(336) 249-0382		Assistedcare Home Health Inc	(910) 332-2341	
	Bayada Home Health Care, Inc	(336) 884-8869		Bayada Nurses, Inc	(919) 785-9090	
	Bayada Nurses, Inc	(919) 785-9090		Firsthealth Home Care	(910) 295-2211	
	Encompass Health Home Health	(336) 249-7813		Healthkeeperz	(910) 277-2484	
	Encompass Home Health of North Carolina	(336) 274-6937		Kindred At Home	(252) 568-6022	
	Firsthealth Home Care	(910) 295-2211		Liberty Home Care	(910) 815-3122	
	Gentiva Health Services	(336) 288-1181		Pruitthealth At Home - Wake	(919) 838-2768	
	Home Health Of Randolph Hospital	(336) 629-8896	Transitions Lifecare	(919) 828-0890		
	Kindred At Home	(252) 443-7083	Currituck	Vidant Home Health And Hospice	(252) 794-2622	
	Liberty Home Care	(910) 815-3122		Advanced Home Care	(336) 760-2131	
	Nhrmc Home Care	(910) 259-1224	Davidson	Amedisys Home Health Care	(336) 472-4449	
	Pruitthealth At Home - Wake	(919) 838-2768		Amedisys Home Health of Winston Salem	(336) 768-7200	
	Transitions Lifecare	(919) 828-0890		Bayada Home Health Care Inc	(336) 249-0382	
	Wakemed Home Health	(919) 350-0100		Bayada Home Health Care, Inc	(336) 760-3634	
	Chowan	Gentiva Health Services		(252) 946-7145	Encompass Health Home Health	(336) 249-7813
		Vidant Home Health And Hospice		(252) 794-2622	Encompass Home Health of North Carolina	(336) 274-6937
	Cleveland	Carolina Home Care (LHC)		(828) 245-3575	Firsthealth Home Care	(910) 295-2211
Guardian Home Health (LHC)		(828) 324-3025		Gentiva Health Services	(336) 288-1181	
Interim Healthcare of The Tria		(704) 372-8230				
Atrium Health At Home Cleveland		(704) 487-5225				
	Atrium Health At Home Lincoln	(704) 512-5215				

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Davidson	Home Health Of Randolph Hospital	(336) 629-8896	Edgecombe	Home Health of Wilson (LHC)	(252) 237-4335	
	Kindred At Home	(336) 760-0520		3Hc	(252) 492-5831	
	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972		Amedisys Home Health	(919) 220-4016	
	Yadkin Valley Home Healt	(336) 526-6460		Gentiva Health Services	(252) 946-7145	
Davie	Guardian Home Health (LHC)	(828) 324-3025		Kindred At Home	(252) 443-7083	
	Lake Norman Home Health (LHC)	(704) 660-4480		Pruitthealth At Home - Wake	(919) 838-2768	
	Advanced Home Care	(336) 760-2131		Vidant Home Health And Hospice	(252) 794-2622	
	Amedisys Home Health Care	(336) 472-4449		Forsyth	Advanced Home Care	(336) 760-2131
	Amedisys Home Health of Winston Salem	(336) 768-7200			Amedisys Home Health	(919) 220-4016
	Bayada Home Health Care, Inc	(336) 760-3634			Amedisys Home Health Care	(336) 472-4449
	Encompass Health Home Health	(336) 249-7813	Amedisys Home Health of Winston Salem		(336) 768-7200	
	Iredell Home Health	(704) 872-6552	Bayada Home Health Care Inc		(336) 249-0382	
	Kindred At Home	(336) 760-0520	Bayada Home Health Care, Inc		(336) 760-3634	
	Liberty Home Care	(910) 815-3122	Encompass Health Home Health		(336) 249-7813	
	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	Encompass Home Health of North Carolina		(336) 274-6937	
	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972	Gentiva Health Services		(336) 288-1181	
	Yadkin Valley Home Healt	(336) 526-6460	Home Health Of Randolph Hospital		(336) 629-8896	
	Duplin	3Hc	(252) 492-5831		Kindred At Home	(336) 760-0520
Assistedcare Home Health Inc		(910) 332-2341	Pruitthealth Home Health - Pilot Mountain		(336) 368-0220	
Kindred At Home		(252) 224-1012	Wake Forest Baptist Health Care At Home LLC		(336) 768-3972	
Liberty Home Care		(910) 815-3122	Yadkin Valley Home Healt		(336) 526-6460	
Nhrmc Home Care		(910) 259-1224	Franklin	Home Health of Wilson (LHC)	(252) 237-4335	
Pruitthealth At Home - Wake		(919) 838-2768		Maria Parham Regional Home Health (LHC)	(252) 431-3708	
Vidant Home Health And Hospice		(252) 847-7830		3Hc	(252) 492-5831	
Durham	3Hc	(252) 492-5831		Amedisys Home Health	(919) 220-4016	
	Advanced Home Care	(336) 760-2131		Amedisys Home Health of Chapel	(919) 401-3000	
	Amedisys Home Health	(919) 220-4016		Bayada Home Health Care, Inc	(336) 597-3050	
	Amedisys Home Health of Chapel	(919) 401-3000		Bayada Nurses, Inc	(919) 785-9090	
	Bayada Home Health Care, Inc	(336) 597-3050		Kindred At Home	(252) 443-7083	
	Bayada Nurses, Inc	(919) 785-9090		Pruitthealth At Home - Wake	(919) 838-2768	
	Encompass Health Home Health	(336) 249-7813		Transitions Lifecare	(919) 828-0890	
	Kindred At Home	(252) 224-1012		Wakemed Home Health	(919) 350-0100	
	Liberty Home Care	(910) 815-3122		Gaston	Carolina Home Care (LHC)	(828) 245-3575
	Nhrmc Home Care	(910) 259-1224			Guardian Home Health (LHC)	(828) 324-3025
	Pruitthealth At Home - Wake	(919) 838-2768			Interim Healthcare of The Tria	(704) 372-8230
	Transitions Lifecare	(919) 828-0890	Lake Norman Home Health (LHC)		(704) 660-4480	
	Wakemed Home Health	(919) 350-0100				

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Gaston	Atrium Health At Home Cleveland	(704) 487-5225	Halifax	Amedisys Home Health	(919) 220-4016	
	Atrium Health At Home Lincoln	(704) 512-5215		Gentiva Health Services	(252) 946-7145	
	Bayada Home Health Care Inc	(704) 864-1131		Kindred At Home	(252) 443-7083	
	Encompass Health Home Health	(828) 659-6901		Pruitthealth At Home - Wake	(919) 838-2768	
	Gentiva Health Services	(704) 736-8647		Vidant Home Health And Hospice	(252) 794-2622	
Gates	Gentiva Health Services	(252) 946-7145		Wakemed Home Health	(919) 350-0100	
Graham	Harris Home Health (LHC)	(828) 586-7410	Harnett	Cape Fear Valley Home Health (LHC)	(910) 609-6740	
Granville	Maria Parham Regional Home Health (LHC)	(252) 431-3708		3Hc	(252) 492-5831	
	3Hc	(252) 492-5831		Amedisys Home Health	(919) 220-4016	
	Amedisys Home Health	(919) 220-4016		Amedisys Home Health Care	(336) 472-4449	
	Amedisys Home Health of Chapel	(919) 401-3000		Amedisys Home Health of Chapel	(919) 401-3000	
	Bayada Home Health Care, Inc	(336) 597-3050		Amedisys Home Health of Fayetteville	(910) 483-6144	
	Bayada Nurses, Inc	(919) 785-9090		Bayada Nurses, Inc	(919) 785-9090	
	Kindred At Home	(919) 554-2279		Encompass Health Home Health	(336) 249-7813	
	Pruitthealth At Home - Wake	(919) 838-2768		Firsthealth Home Care	(910) 295-2211	
	Transitions Lifecare	(919) 828-0890		Healthkeeperz	(910) 277-2484	
Wakemed Home Health	(919) 350-0100	Kindred At Home		(252) 568-6022		
Greene	Home Health of Wilson (LHC)	(252) 237-4335		Liberty Home Care	(910) 815-3122	
	Kindred At Home	(252) 224-1012		Pruitthealth At Home - Wake	(919) 838-2768	
	Liberty Home Care	(910) 815-3122		Transitions Lifecare	(919) 828-0890	
	Vidant Home Health And Hospice	(252) 847-7830		Wakemed Home Health	(919) 350-0100	
Guilford	Advanced Home Care	(336) 760-2131	Haywood	Harris Home Health (LHC)	(828) 586-7410	
	Amedisys Home Health	(919) 220-4016		Home Care Services of Haywood Regional Medical Ct (LHC)	(828) 452-8292	
	Amedisys Home Health Care	(336) 472-4449		Lake Norman Home Health (LHC)	(704) 660-4480	
	Amedisys Home Health of Winston Salem	(336) 768-7200		Advanced Home Care	(336) 760-2131	
	Bayada Home Health Care Inc	(336) 249-0382		Atrium Health At Home Blud Ridge	(828) 580-6450	
	Bayada Home Health Care, Inc	(336) 597-3050		Carepartners Home Care & Hospice	(828) 369-4206	
	Encompass Health Home Health	(336) 249-7813		Carepartners Home Health Services	(828) 252-2255	
	Encompass Home Health of North Carolina	(336) 274-6937		Encompass Health Home Health	(828) 659-6901	
	Gentiva Health Services	(336) 288-1181		Kindred At Home	(828) 298-1370	
	Home Health Of Randolph Hospital	(336) 629-8896		Park Ridge Home Health	(828) 687-5261	
	Kindred At Home	(336) 760-0520		Pruitthealth At Home - Avery	(828) 733-1550	
	Liberty Home Care	(910) 815-3122		Henderson	Carolina Home Care (LHC)	(828) 245-3575
	Pruitthealth At Home - Wake	(919) 838-2768			Carepartners Home Health Services	(828) 252-2255
	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972			Encompass Health Home Health	(828) 659-6901
		Yadkin Valley Home Healt		(336) 526-6460		
Halifax	Home Health of Wilson (LHC)	(252) 237-4335				
	3Hc	(252) 492-5831				

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Henderson	Kindred At Home	(828) 298-1370	Jackson	Advanced Home Care	(336) 760-2131
	Pardee Home Care	(828) 692-1846		Carepartners Home Care & Hospice	(828) 369-4206
	Park Ridge Home Health	(828) 687-5261		Carepartners Home Health Services	(828) 252-2255
Pruitthealth At Home - Avery	(828) 733-1550	Kindred At Home		(828) 298-1370	
Hertford	Gentiva Health Services	(252) 946-7145		Park Ridge Home Health	(828) 687-5261
	Kindred At Home	(252) 443-7083		Vidant Home Health And Hospice	(252) 847-7830
	Vidant Home Health And Hospice	(252) 794-2622	Johnston	Cape Fear Valley Home Health (LHC)	(910) 609-6740
Hoke	Cape Fear Valley Home Health (LHC)	(910) 609-6740		Home Health of Wilson (LHC)	(252) 237-4335
	Amedisys Home Health Care	(336) 472-4449		3Hc	(252) 492-5831
	Amedisys Home Health of Fayetteville	(910) 483-6144		Amedisys Home Health	(919) 220-4016
	Encompass Health Home Health	(336) 249-7813		Amedisys Home Health of Chapel	(919) 401-3000
	Firsthealth Home Care	(910) 295-2211		Amedisys Home Health of Fayetteville	(910) 483-6144
	Healthkeeperz	(910) 277-2484	Bayada Nurses, Inc	(919) 785-9090	
	Liberty Home Care	(910) 815-3122	Gentiva Health Services	(252) 946-7145	
Hyde	Pruitthealth At Home - Wake	(919) 838-2768	Kindred At Home	(252) 443-7083	
	Gentiva Health Services	(252) 946-7145	Liberty Home Care	(910) 815-3122	
Iredell	Vidant Home Health And Hospice	(252) 847-7830	Pruitthealth At Home - Wake	(919) 838-2768	
	Guardian Home Health (LHC)	(828) 324-3025	Transitions Lifecare	(919) 828-0890	
	Interim Healthcare of The Tria	(704) 372-8230	Wakemed Home Health	(919) 350-0100	
	Lake Norman Home Health (LHC)	(704) 660-4480	Jones	3Hc	(252) 492-5831
	Advanced Home Care	(336) 760-2131		Assistedcare Home Health Inc	(910) 332-2341
	Amedisys Home Health Care	(336) 472-4449		Kindred At Home	(252) 224-1012
	Amedisys Home Health of Winston Salem	(336) 768-7200		Liberty Home Care	(910) 815-3122
	Atrium Health At Home Blud Ridge	(828) 580-6450		Vidant Home Health And Hospice	(252) 847-7830
	Atrium Health At Home Lincoln	(704) 512-5215	Lee	Cape Fear Valley Home Health (LHC)	(910) 609-6740
	Atrium Health At Home University City	(704) 863-5280		Amedisys Home Health	(919) 220-4016
	Bayada Home Health Care, Inc	(336) 760-3634		Amedisys Home Health Care	(336) 472-4449
	Encompass Health Home Health	(336) 249-7813		Amedisys Home Health of Chapel	(919) 401-3000
	Iredell Home Health	(704) 872-6552		Amedisys Home Health of Fayetteville	(910) 483-6144
	Kindred At Home	(336) 760-0520		Encompass Health Home Health	(336) 249-7813
	Liberty Home Care	(910) 815-3122		Firsthealth Home Care	(910) 295-2211
	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220		Healthkeeperz	(910) 277-2484
	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972		Liberty Home Care	(910) 815-3122
	Yadkin Valley Home Healt	(336) 526-6460		Pruitthealth At Home - Wake	(919) 838-2768
	Jackson	Harris Home Health (LHC)	(828) 586-7410	Transitions Lifecare	(919) 828-0890
		Home Care Services of Haywood Regional Medical Ct (LHC)	(828) 452-8292		

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Lenoir	Assistedcare Home Health Inc	(910) 332-2341	McDowell	Carepartners Home Health Services	(828) 252-2255	
	Kindred At Home	(252) 224-1012		Encompass Health Home Health	(828) 659-6901	
	Liberty Home Care	(910) 815-3122		Gentiva Health Services	(828) 266-1166	
	Pruitthealth At Home - Wake	(919) 838-2768		Kindred At Home	(828) 298-1370	
	Vidant Home Health And Hospice	(252) 847-7830		Pardee Home Care	(828) 692-1846	
Lincoln	Carolina Home Care (LHC)	(828) 245-3575		Mecklenburg	Park Ridge Home Health	(828) 687-5261
	Guardian Home Health (LHC)	(828) 324-3025			Pruitthealth At Home - Avery	(828) 733-1550
	Interim Healthcare of The Tria	(704) 372-8230			Interim Healthcare of The Tria	(704) 372-8230
	Lake Norman Home Health (LHC)	(704) 660-4480			Lake Norman Home Health (LHC)	(704) 660-4480
	Advanced Home Care Inc	(828) 426-8401			Advanced Home Care Inc	(828) 426-8401
	Atrium Health At Home Cleveland	(704) 487-5225	Atrium Health At Home Blud Ridge		(828) 580-6450	
	Atrium Health At Home Lincoln	(704) 512-5215	Atrium Health At Home Charlotte		(704) 512-2300	
	Bayada Home Health Care Inc	(704) 864-1131	Atrium Health At Home University City		(704) 863-5280	
	Encompass Health Home Health	(828) 659-6901	Bayada Home Health Care Inc		(704) 864-1131	
	Gentiva Health Services	(704) 736-8647	Iredell Home Health		(704) 872-6552	
Macon	Harris Home Health (LHC)	(828) 586-7410	Mitchell	Atrium Health At Home Blud Ridge	(828) 580-6450	
	Carepartners Home Care & Hospice	(828) 369-4206		Carepartners Home Health Services	(828) 252-2255	
	Vidant Home Health And Hospice	(252) 847-7830		Encompass Health Home Health	(828) 659-6901	
Madison	Home Care Services of Haywood Regional Medical Ct (LHC)	(828) 452-8292		Montgomery	Gentiva Health Services	(828) 266-1166
	Atrium Health At Home Blud Ridge	(828) 580-6450			Pruitthealth At Home - Avery	(828) 733-1550
	Carepartners Home Health Services	(828) 252-2255	Amedisys Home Health Care		(336) 472-4449	
	Encompass Health Home Health	(828) 659-6901	Atrium Health At Home University City		(704) 863-5280	
	Kindred At Home	(828) 298-1370	Bayada Home Health Care Inc		(336) 249-0382	
	Park Ridge Home Health	(828) 687-5261	Encompass Health Home Health	(336) 249-7813		
	Pruitthealth At Home - Avery	(828) 733-1550	Encompass Home Health of North Carolina	(336) 274-6937		
Martin	Gentiva Health Services	(252) 946-7145	Moore	Firsthealth Home Care	(910) 295-2211	
	Kindred At Home	(252) 224-1012		Gentiva Health Services	(336) 288-1181	
	Vidant Home Health And Hospice	(252) 794-2622		Healthkeeperz	(910) 277-2484	
McDowell	Carolina Home Care (LHC)	(828) 245-3575		Home Health Of Randolph Hospital	(336) 629-8896	
	Guardian Home Health (LHC)	(828) 324-3025		Liberty Home Care	(910) 815-3122	
	Interim Healthcare of The Tria	(704) 372-8230		Cape Fear Valley Home Health (LHC)	(910) 609-6740	
	Advanced Home Care Inc	(828) 426-8401		Amedisys Home Health	(919) 220-4016	
	Atrium Health At Home Blud Ridge	(828) 580-6450	Amedisys Home Health Care	(336) 472-4449		
	Atrium Health At Home Cleveland	(704) 487-5225	Amedisys Home Health of Chapel	(919) 401-3000		
	Atrium Health At Home Lincoln	(704) 512-5215	Amedisys Home Health of Fayetteville	(910) 483-6144		
Bayada Home Health Care Inc	(704) 864-1131					

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Moore	Bayada Home Health Care Inc	(336) 249-0382	Orange	Encompass Health Home Health	(336) 249-7813
	Encompass Health Home Health	(336) 249-7813		Encompass Home Health of North Carolina	(336) 274-6937
	Encompass Home Health of North Carolina	(336) 274-6937		Gentiva Health Services	(336) 288-1181
	Firsthealth Home Care	(910) 295-2211		Kindred At Home	(252) 224-1012
	Gentiva Health Services	(336) 288-1181		Liberty Home Care	(910) 815-3122
	Healthkeeperz	(910) 277-2484		Pruitthealth At Home - Wake	(919) 838-2768
	Home Health Of Randolph Hospital	(336) 629-8896		Transitions Lifecare	(919) 828-0890
	Liberty Home Care	(910) 815-3122		Wakemed Home Health	(919) 350-0100
	Pruitthealth At Home - Wake	(919) 838-2768		Kindred At Home	(252) 224-1012
Nash	Home Health of Wilson (LHC)	(252) 237-4335	Pamlico	Liberty Home Care	(910) 815-3122
	3Hc	(252) 492-5831	Pender	Assistedcare Home Health Inc	(910) 332-2341
	Amedisys Home Health	(919) 220-4016		Kindred At Home	(252) 224-1012
	Amedisys Home Health of Chapel	(919) 401-3000		Liberty Home Care	(910) 815-3122
	Bayada Nurses, Inc	(919) 785-9090	Nhrmc Home Care	(910) 259-1224	
	Gentiva Health Services	(252) 946-7145	Perquimans	Gentiva Health Services	(252) 946-7145
	Kindred At Home	(252) 443-7083		Vidant Home Health And Hospice	(252) 794-2622
	Pruitthealth At Home - Wake	(919) 838-2768		Maria Parham Regional Home Health (LHC)	(252) 431-3708
	Transitions Lifecare	(919) 828-0890	3Hc	(252) 492-5831	
	Vidant Home Health And Hospice	(252) 847-7830	Amedisys Home Health	(919) 220-4016	
	Wakemed Home Health	(919) 350-0100	Amedisys Home Health of Chapel	(919) 401-3000	
New Hanover	Assistedcare Home Health Inc	(910) 332-2341	Person	Bayada Home Health Care, Inc	(336) 597-3050
	Kindred At Home	(910) 655-4946		Bayada Nurses, Inc	(919) 785-9090
	Liberty Home Care	(910) 815-3122		Encompass Home Health of North Carolina	(336) 274-6937
	Nhrmc Home Care	(910) 259-1224		Kindred At Home	(919) 554-2279
Northampton	3Hc	(252) 492-5831	Pitt	Pruitthealth At Home - Wake	(919) 838-2768
	Gentiva Health Services	(252) 946-7145		Transitions Lifecare	(919) 828-0890
	Kindred At Home	(252) 443-7083		Home Health of Wilson (LHC)	(252) 237-4335
	Pruitthealth At Home - Wake	(919) 838-2768		3Hc	(252) 492-5831
	Vidant Home Health And Hospice	(252) 794-2622		Gentiva Health Services	(252) 946-7145
Onslow	Assistedcare Home Health Inc	(910) 332-2341	Polk	Kindred At Home	(252) 224-1012
	Kindred At Home	(252) 224-1012		Liberty Home Care	(910) 815-3122
	Liberty Home Care	(910) 815-3122		Vidant Home Health And Hospice	(252) 847-7830
	Nhrmc Home Care	(910) 259-1224		Carolina Home Care (LHC)	(828) 245-3575
Orange	3Hc	(252) 492-5831	Atrium Health At Home Cleveland	(704) 487-5225	
	Advanced Home Care	(336) 760-2131	Bayada Home Health Care Inc	(704) 864-1131	
	Amedisys Home Health	(919) 220-4016	Carepartners Home Health Services	(828) 252-2255	
	Amedisys Home Health of Chapel	(919) 401-3000			
	Bayada Home Health Care, Inc	(336) 597-3050			
	Bayada Nurses, Inc	(919) 785-9090			

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Polk	Encompass Health Home Health	(828) 659-6901	Rockingham	Amedisys Home Health of Winston Salem	(336) 768-7200	
	Kindred At Home	(828) 298-1370		Bayada Home Health Care, Inc	(336) 760-3634	
	Pardee Home Care	(828) 692-1846		Encompass Health Home Health	(336) 249-7813	
	Park Ridge Home Health	(828) 687-5261		Encompass Home Health of North Carolina	(336) 274-6937	
Randolph	Advanced Home Care	(336) 760-2131		Kindred At Home	(336) 760-0520	
	Amedisys Home Health	(919) 220-4016		Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Amedisys Home Health Care	(336) 472-4449		Wake Forest Baptist Health Care At Home LLC	(336) 768-3972	
	Amedisys Home Health of Chapel	(919) 401-3000		Yadkin Valley Home Healt	(336) 526-6460	
	Bayada Home Health Care Inc	(336) 249-0382		Rowan	Guardian Home Health (LHC)	(828) 324-3025
	Bayada Home Health Care, Inc	(336) 884-8869			Interim Healthcare of The Tria	(704) 372-8230
	Encompass Health Home Health	(336) 249-7813	Lake Norman Home Health (LHC)		(704) 660-4480	
	Encompass Home Health of North Carolina	(336) 274-6937	Advanced Home Care		(336) 760-2131	
	Firsthealth Home Care	(910) 295-2211	Amedisys Home Health Care		(336) 472-4449	
	Gentiva Health Services	(336) 288-1181	Atrium Health At Home Blud Ridge		(828) 580-6450	
	Home Health Of Randolph Hospital	(336) 629-8896	Atrium Health At Home Lincoln		(704) 512-5215	
	Kindred At Home	(336) 760-0520	Atrium Health At Home University City		(704) 863-5280	
	Liberty Home Care	(910) 815-3122	Bayada Home Health Care Inc		(336) 249-0382	
	Nhrmc Home Care	(910) 259-1224	Encompass Health Home Health		(336) 249-7813	
	Pruitthealth At Home - Wake	(919) 838-2768	Firsthealth Home Care	(910) 295-2211		
	Transitions Lifecare	(919) 828-0890	Gentiva Health Services	(336) 288-1181		
Wake Forest Baptist Health Care At Home LLC	(336) 768-3972	Home Health Of Randolph Hospital	(336) 629-8896			
Richmond	Amedisys Home Health Care	(336) 472-4449	Iredell Home Health	(704) 872-6552		
	Atrium Health At Home University City	(704) 863-5280	Liberty Home Care	(910) 815-3122		
	Bayada Home Health Care Inc	(336) 249-0382	Yadkin Valley Home Healt	(336) 526-6460		
	Encompass Health Home Health	(336) 249-7813	Rutherford	Carolina Home Care (LHC)	(828) 245-3575	
	Firsthealth Home Care	(910) 295-2211		Guardian Home Health (LHC)	(828) 324-3025	
	Healthkeeperz	(910) 277-2484		Interim Healthcare of The Tria	(704) 372-8230	
	Home Health Of Randolph Hospital	(336) 629-8896		Atrium Health At Home Blud Ridge	(828) 580-6450	
	Liberty Home Care	(910) 815-3122		Atrium Health At Home Cleveland	(704) 487-5225	
Robeson	Cape Fear Valley Home Health (LHC)	(910) 609-6740		Bayada Home Health Care Inc	(704) 864-1131	
	Amedisys Home Health	(919) 220-4016		Carepartners Home Health Services	(828) 252-2255	
	Amedisys Home Health of Fayetteville	(910) 483-6144		Encompass Health Home Health	(828) 659-6901	
	Firsthealth Home Care	(910) 295-2211		Gentiva Health Services	(704) 736-8647	
	Healthkeeperz	(910) 277-2484		Kindred At Home	(828) 298-1370	
	Liberty Home Care	(910) 815-3122				
Rockingham	Advanced Home Care	(336) 760-2131				
	Amedisys Home Health	(919) 220-4016				

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Rutherford	Pardee Home Care	(828) 692-1846	Stokes	Liberty Home Care	(910) 815-3122
	Park Ridge Home Health	(828) 687-5261		Pruitthealth Home Health - Pilot Mountain	(336) 368-0220
	Pruitthealth At Home - Avery	(828) 733-1550		Wake Forest Baptist Health Care At Home LLC	(336) 768-3972
Sampson	Cape Fear Valley Home Health (LHC)	(910) 609-6740		Yadkin Valley Home Healt	(336) 526-6460
	3Hc	(252) 492-5831	Surry	Advanced Home Care	(336) 760-2131
	Amedisys Home Health	(919) 220-4016		Amedisys Home Health of Winston Salem	(336) 768-7200
	Amedisys Home Health of Fayetteville	(910) 483-6144		Bayada Home Health Care, Inc	(336) 760-3634
	Assistedcare Home Health Inc	(910) 332-2341		Encompass Health Home Health	(336) 249-7813
	Bayada Nurses, Inc	(919) 785-9090	Liberty Home Care	(910) 815-3122	
	Kindred At Home	(252) 726-9300	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Liberty Home Care	(910) 815-3122	Yadkin Valley Home Healt	(336) 526-6460	
	Nhrmc Home Care	(910) 259-1224	Swain	Harris Home Health (LHC)	(828) 586-7410
	Pruitthealth At Home - Wake	(919) 838-2768		Transylvania	Carepartners Home Health Services
Transitions Lifecare	(919) 828-0890	Encompass Health Home Health	(828) 659-6901		
Scotland	Cape Fear Valley Home Health (LHC)	(910) 609-6740	Kindred At Home		(828) 298-1370
	Amedisys Home Health of Fayetteville	(910) 483-6144	Nhrmc Home Care		(910) 259-1224
	Firsthealth Home Care	(910) 295-2211	Pardee Home Care	(828) 692-1846	
	Healthkeeperz	(910) 277-2484	Park Ridge Home Health	(828) 687-5261	
	Liberty Home Care	(910) 815-3122	Tyrrell	Gentiva Health Services	(252) 946-7145
Stanly	Interim Healthcare of The Tria	(704) 372-8230		Union	Interim Healthcare of The Tria
	Amedisys Home Health Care	(336) 472-4449	Advanced Home Care Inc		(828) 426-8401
	Atrium Health At Home University City	(704) 863-5280	Atrium Health At Home Charlotte		(704) 512-2300
	Bayada Home Health Care Inc	(336) 249-0382	Encompass Health Home Health	(336) 249-7813	
	Encompass Health Home Health	(336) 249-7813	Vance	Maria Parham Regional Home Health (LHC)	(252) 431-3708
	Firsthealth Home Care	(910) 295-2211		3Hc	(252) 492-5831
	Gentiva Health Services	(336) 288-1181		Amedisys Home Health	(919) 220-4016
	Home Health Of Randolph Hospital	(336) 629-8896		Bayada Home Health Care, Inc	(336) 597-3050
Liberty Home Care	(910) 815-3122	Kindred At Home		(919) 554-2279	
Stokes	Advanced Home Care	(336) 760-2131		Pruitthealth At Home - Wake	(919) 838-2768
	Amedisys Home Health	(919) 220-4016	Transitions Lifecare	(919) 828-0890	
	Amedisys Home Health of Winston Salem	(336) 768-7200	Wake	Home Health of Wilson (LHC)	(252) 237-4335
	Bayada Home Health Care, Inc	(336) 884-8869		Maria Parham Regional Home Health (LHC)	(252) 431-3708
	Encompass Health Home Health	(336) 249-7813		3Hc	(252) 492-5831
	Encompass Home Health of North Carolina	(336) 274-6937		Amedisys Home Health	(919) 220-4016
	Gentiva Health Services	(336) 288-1181	Amedisys Home Health of Chapel	(919) 401-3000	
	Kindred At Home	(336) 760-0520	Bayada Home Health Care, Inc	(336) 597-3050	

High-performing home health agencies in North Carolina (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Wake	Bayada Nurses, Inc	(919) 785-9090	Wilkes	Amedisys Home Health of Winston Salem	(336) 768-7200	
	Encompass Health Home Health	(336) 249-7813		Atrium Health At Home Blud Ridge	(828) 580-6450	
	Kindred At Home	(919) 731-7254		Bayada Home Health Care, Inc	(336) 760-3634	
	Liberty Home Care	(910) 815-3122		Encompass Health Home Health	(336) 249-7813	
	Nhrmc Home Care	(910) 259-1224		Gentiva Health Services	(828) 266-1166	
	Pruitthealth At Home - Wake	(919) 838-2768		Iredell Home Health	(704) 872-6552	
	Transitions Lifecare	(919) 828-0890		Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	
	Wakemed Home Health	(919) 350-0100		Yadkin Valley Home Healt	(336) 526-6460	
Warren	Maria Parham Regional Home Health (LHC)	(252) 431-3708	Wilson	Home Health of Wilson (LHC)	(252) 237-4335	
	3Hc	(252) 492-5831		3Hc	(252) 492-5831	
	Amedisys Home Health	(919) 220-4016		Amedisys Home Health	(919) 220-4016	
	Bayada Home Health Care, Inc	(336) 597-3050		Amedisys Home Health of Chapel	(919) 401-3000	
	Kindred At Home	(252) 443-7083		Gentiva Health Services	(252) 946-7145	
	Pruitthealth At Home - Wake	(919) 838-2768		Kindred At Home	(252) 443-7083	
	Transitions Lifecare	(919) 828-0890		Pruitthealth At Home - Wake	(919) 838-2768	
Washington	Gentiva Health Services	(252) 946-7145	Yadkin	Transitions Lifecare	(919) 828-0890	
	Vidant Home Health And Hospice	(252) 975-8330		Vidant Home Health And Hospice	(252) 794-2622	
Watauga	Guardian Home Health (LHC)	(828) 324-3025		Wayne	Advanced Home Care	(336) 760-2131
	Advanced Home Care Inc	(828) 426-8401			Amedisys Home Health of Winston Salem	(336) 768-7200
	Atrium Health At Home Blud Ridge	(828) 580-6450			Bayada Home Health Care, Inc	(336) 760-3634
	Bayada Home Health Care, Inc	(336) 760-3634			Encompass Health Home Health	(336) 249-7813
	Encompass Health Home Health	(828) 659-6901			Iredell Home Health	(704) 872-6552
	Gentiva Health Services	(828) 266-1166	Kindred At Home		(336) 760-0520	
	Pruitthealth At Home - Avery	(828) 733-1550	Liberty Home Care		(910) 815-3122	
	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220	Pruitthealth Home Health - Pilot Mountain	(336) 368-0220		
Wayne	Yadkin Valley Home Healt	(336) 526-6460	Yancey	Wake Forest Baptist Health Care At Home LLC	(336) 768-3972	
	Home Health of Wilson (LHC)	(252) 237-4335		Yadkin Valley Home Healt	(336) 526-6460	
	3Hc	(252) 492-5831		Carepartners Home Health Services	(828) 252-2255	
	Amedisys Home Health of Chapel	(919) 401-3000		Encompass Health Home Health	(828) 659-6901	
	Bayada Nurses, Inc	(919) 785-9090		Gentiva Health Services	(828) 266-1166	
	Kindred At Home	(252) 443-7083		Kindred At Home	(828) 298-1370	
	Liberty Home Care	(910) 815-3122		Pruitthealth At Home - Avery	(828) 733-1550	
	Pruitthealth At Home - Wake	(919) 838-2768				
	Transitions Lifecare	(919) 828-0890				
Vidant Home Health And Hospice	(252) 847-7830					
Wilkes	Guardian Home Health (LHC)	(828) 324-3025				
	Advanced Home Care Inc	(828) 426-8401				
	Advanced Home Care	(336) 760-2131				

Frequently Asked Questions

What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

Can members select any home health agency that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.