

# Choosing a Quality Home Health Agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality Assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-Performing Home Health Agencies in Pennsylvania

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Adams	Grane Home Health Care	(717) 840-3259	Berks	Brookdale Home Health Philadelphia	(610) 265-2846
	Oss Health At Home	(717) 747-8365		Interim Healthcare Mid Atlantic	(610) 434-7277
	VNA Of Hanover And Spring Grove	(717) 637-1227		Southeastern Home Health Services	(215) 826-0900
Allegheny	Anova Home Healthcare Services Inc	(412) 681-1044		Advantage Home Health And Hospice	(570) 668-6300
	Emerald Home Health	(412) 429-5880		Brandywine River Valley Home Health	(610) 998-1700
	Progressive Home Health Inc	(724) 774-8245		Continuous Home Care Inc	(610) 853-6798
	Care At Home Preferred, Inc.	(412) 967-1111		Immediate Homecare Inc	(215) 638-2223
	Concordia Visiting Nurses	(724) 352-6200		Tower Health At Home - Berks	(610) 378-0481
	Landmark Home Health Care	(412) 781-0700		Tower Health At Home - Pottstown	(610) 327-5700
	Tcm Home Health	(724) 222-9905		Blair	Resta Home Health LLC
	Upmc Home Healthcare	(724) 439-1610	Bradford	Guthrie Home Health	(570) 265-3510
Armstrong	Anova Home Healthcare Services Inc	(412) 681-1044	Bucks	Brookdale Home Health Philadelphia	(610) 265-2846
	Care At Home Preferred, Inc.	(412) 967-1111		Holy Redeemer Home Care-Pa	(215) 671-9200
	Concordia Visiting Nurses	(724) 352-6200		Interim Healthcare Mid Atlantic	(610) 434-7277
	Hospital Home Care Services	(814) 726-2853		Jefferson Health Home Care And Hospice	(215) 481-5800
	Landmark Home Health Care	(412) 781-0700		Keystone Care, LLC	(215) 836-2440
	Visiting Nurse Association Of Indiana County	(724) 463-6340		Southeastern Home Health Services	(215) 826-0900
Beaver	Anova Home Healthcare Services Inc	(412) 681-1044		Aurora Home Care Inc	(215) 354-4444
	Emerald Home Health	(412) 429-5880		Continuous Home Care Inc	(610) 853-6798
	Progressive Home Health Inc	(724) 774-8245		Deer Meadows Home Health And Support Services, LLC	(215) 624-6038
	Concordia Visiting Nurses	(724) 352-6200		Fidelity Home Health LLC	(215) 710-0515
Bedford	Resta Home Health LLC	(814) 948-2848	Immediate Homecare Inc	(215) 638-2223	
	Upmc Somerset Home Health And Hospice	(814) 443-4663			
	Windber Home Health Agency	(814) 467-3000			

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<b>Butler</b>	Anova Home Healthcare Services Inc	(412) 681-1044
	Progressive Home Health Inc	(724) 774-8245
	Care At Home Preferred, Inc.	(412) 967-1111
	Concordia Visiting Nurses	(724) 352-6200
	Landmark Home Health Care	(412) 781-0700
	VNA Alliance	(814) 333-7000
<b>Cambria</b>	Resta Home Health LLC	(814) 948-2848
	Upmc Somerset Home Health And Hospice	(814) 443-4663
	Visiting Nurse Association Of Indiana County	(724) 463-6340
	Windber Home Health Agency	(814) 467-3000
<b>Carbon</b>	Erwine Home Health And Hospice Inc	(570) 288-1013
	Interim Healthcare Mid Atlantic	(610) 434-7277
	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Associated Family Home Care, Inc.	(570) 283-5917
	Maylath Valley Health Systems, Inc.	(570) 708-2929
<b>Chester</b>	Brookdale Home Health Philadelphia	(610) 265-2846
	Keystone Care, LLC	(215) 836-2440
	Southeastern Home Health Services	(215) 826-0900
	Advantage Home Health And Hospice	(570) 668-6300
	Aurora Home Care Inc	(215) 354-4444
	Brandywine River Valley Home Health	(610) 998-1700
	Continuous Home Care Inc	(610) 853-6798
	Deer Meadows Home Health And Support Services, LLC	(215) 624-6038
	Hospital Home Care Services	(814) 726-2853
	Tower Health At Home - Berks	(610) 378-0481
	Tower Health At Home - Pottstown	(610) 327-5700
<b>Clarion</b>	Concordia Visiting Nurses	(724) 352-6200
	Hospital Home Care Services	(814) 726-2853
<b>Clearfield</b>	Resta Home Health LLC	(814) 948-2848
	Visiting Nurse Association Of Indiana County	(724) 463-6340
<b>Columbia</b>	Erwine Home Health And Hospice Inc	(570) 288-1013
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Associated Family Home Care, Inc.	(570) 283-5917
	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
	Maylath Valley Health Systems, Inc.	(570) 708-2929

County Served	Name of Home Health Agency	Contact Information
<b>Crawford</b>	Darling's Home Care	(814) 230-9233
	Hospital Home Care Services	(814) 726-2853
	Sharon Regional Health System Home Health	(724) 983-2350
	VNA Alliance	(814) 333-7000
<b>Cumberland</b>	Grane Home Health Care	(717) 840-3259
	Oss Health At Home	(717) 747-8365
<b>Dauphin</b>	Advantage Home Health And Hospice	(570) 668-6300
	Grane Home Health Care	(717) 840-3259
<b>Delaware</b>	Brookdale Home Health Philadelphia	(610) 265-2846
	Jefferson Health Home Care And Hospice	(215) 481-5800
	Keystone Care, LLC	(215) 836-2440
	Southeastern Home Health Services	(215) 826-0900
	Angels On Call Health	(215) 886-6885
	Aurora Home Care Inc	(215) 354-4444
	Brandywine River Valley Home Health	(610) 998-1700
	Continuous Home Care Inc	(610) 853-6798
	Deer Meadows Home Health And Support Services, LLC	(215) 624-6038
	Immediate Homecare Inc	(215) 638-2223
<b>Erie</b>	Darling's Home Care	(814) 230-9233
	Hospital Home Care Services	(814) 726-2853
	VNA Alliance	(814) 333-7000
<b>Fayette</b>	Anova Home Healthcare Services Inc	(412) 681-1044
	Concordia Visiting Nurses	(724) 352-6200
	Landmark Home Health Care	(412) 781-0700
	Tcm Home Health	(724) 222-9905
	Upmc Home Healthcare	(724) 439-1610
	Upmc Somerset Home Health And Hospice	(814) 443-4663
<b>Forest</b>	Darling's Home Care	(814) 230-9233
<b>Franklin</b>	VNA Of Hanover And Spring Grove	(717) 637-1227
<b>Greene</b>	Anova Home Healthcare Services Inc	(412) 681-1044
	Concordia Visiting Nurses	(724) 352-6200
	Tcm Home Health	(724) 222-9905
	Upmc Home Healthcare	(724) 439-1610

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Indiana	Anova Home Healthcare Services Inc	(412) 681-1044
	Resta Home Health LLC	(814) 948-2848
	Concordia Visiting Nurses	(724) 352-6200
	Upmc Somerset Home Health And Hospice	(814) 443-4663
	Visiting Nurse Association Of Indiana County	(724) 463-6340
	Windber Home Health Agency	(814) 467-3000
Jefferson	Resta Home Health LLC	(814) 948-2848
	Visiting Nurse Association Of Indiana County	(724) 463-6340
Lackawanna	Erwine Home Health And Hospice Inc	(570) 288-1013
	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
	Associated Family Home Care, Inc.	(570) 283-5917
	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
	Maylath Valley Health Systems, Inc.	(570) 708-2929
Lancaster	Brookdale Home Health Philadelphia	(610) 265-2846
	Southeastern Home Health Services	(215) 826-0900
	Advantage Home Health And Hospice	(570) 668-6300
	Brandywine River Valley Home Health	(610) 998-1700
	Continuous Home Care Inc	(610) 853-6798
	Grane Home Health Care	(717) 840-3259
	Tower Health At Home - Berks	(610) 378-0481
	Tower Health At Home - Pottstown	(610) 327-5700
Lawrence	Anova Home Healthcare Services Inc	(412) 681-1044
	Emerald Home Health	(412) 429-5880
	Progressive Home Health Inc	(724) 774-8245
	Concordia Visiting Nurses	(724) 352-6200
	Sharon Regional Health System Home Health	(724) 983-2350
	VNA Alliance	(814) 333-7000
Lebanon	Southeastern Home Health Services	(215) 826-0900
	Advantage Home Health And Hospice	(570) 668-6300
	Grane Home Health Care	(717) 840-3259
	Tower Health At Home - Berks	(610) 378-0481

County Served	Name of Home Health Agency	Contact Information
Lehigh	Interim Healthcare Mid Atlantic	(610) 434-7277
	Southeastern Home Health Services	(215) 826-0900
	Advantage Home Health And Hospice	(570) 668-6300
	Tower Health At Home - Pottstown	(610) 327-5700
Luzerne	Erwine Home Health And Hospice Inc	(570) 288-1013
	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Associated Family Home Care, Inc.	(570) 283-5917
	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
Lycoming	Maylath Valley Health Systems, Inc.	(570) 708-2929
	Advantage Home Health And Hospice	(570) 668-6300
McKean	Darling's Home Care	(814) 230-9233
Mercer	Anova Home Healthcare Services Inc	(412) 681-1044
	Concordia Visiting Nurses	(724) 352-6200
	Sharon Regional Health System Home Health	(724) 983-2350
	VNA Alliance	(814) 333-7000
Monroe	Erwine Home Health And Hospice Inc	(570) 288-1013
	Interim Healthcare Mid Atlantic	(610) 434-7277
	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Associated Family Home Care, Inc.	(570) 283-5917
	Maylath Valley Health Systems, Inc.	(570) 708-2929

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County Served	Name of Home Health Agency	Contact Information
Montgomery	Brookdale Home Health Philadelphia	(610) 265-2846
	Holy Redeemer Home Care-Pa	(215) 671-9200
	Jefferson Health Home Care And Hospice	(215) 481-5800
	Keystone Care, LLC	(215) 836-2440
	Southeastern Home Health Services	(215) 826-0900
	Angels On Call Health	(215) 886-6885
	Aurora Home Care Inc	(215) 354-4444
	Continuous Home Care Inc	(610) 853-6798
	Deer Meadows Home Health And Support Services, LLC	(215) 624-6038
	Fidelity Home Health LLC	(215) 710-0515
	Immediate Homecare Inc	(215) 638-2223
	Tower Health At Home - Berks	(610) 378-0481
Montour	Tower Health At Home - Pottstown	(610) 327-5700
	Traditional Home Health Care	(570) 207-9286
Northampton	Maylath Valley Health Systems, Inc.	(570) 708-2929
	Interim Healthcare Mid Atlantic	(610) 434-7277
	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
Northumberland	Advantage Home Health And Hospice	(570) 668-6300
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
Perry	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Maylath Valley Health Systems, Inc.	(570) 708-2929
Philadelphia	Grane Home Health Care	(717) 840-3259
	Brookdale Home Health Philadelphia	(610) 265-2846
	Holy Redeemer Home Care-Pa	(215) 671-9200
	Jefferson Health Home Care And Hospice	(215) 481-5800
	Keystone Care, LLC	(215) 836-2440
	Southeastern Home Health Services	(215) 826-0900
	Angels On Call Health	(215) 886-6885
	Aurora Home Care Inc	(215) 354-4444
	Continuous Home Care Inc	(610) 853-6798
	Deer Meadows Home Health And Support Services, LLC	(215) 624-6038
	Fidelity Home Health LLC	(215) 710-0515
	Immediate Homecare Inc	(215) 638-2223

County Served	Name of Home Health Agency	Contact Information
Pike	Traditional Home Health Care	(570) 207-9286
	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
Schuylkill	Southeastern Home Health Services	(215) 826-0900
	Traditional Home Health Care	(570) 207-9286
	Advantage Home Health And Hospice	(570) 668-6300
	Associated Family Home Care, Inc.	(570) 283-5917
Snyder	Maylath Valley Health Systems, Inc.	(570) 708-2929
	Tower Health At Home - Berks	(610) 378-0481
Somerset	Advantage Home Health And Hospice	(570) 668-6300
	Resta Home Health LLC	(814) 948-2848
	Upmc Home Healthcare	(724) 439-1610
Sullivan	Upmc Somerset Home Health And Hospice	(814) 443-4663
	Windber Home Health Agency	(814) 467-3000
	Guthrie Home Health	(570) 265-3510
Susquehanna	Traditional Home Health Care	(570) 207-9286
	Guthrie Home Health	(570) 265-3510
Tioga	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
	Guthrie Home Health	(570) 265-3510
Venango	Darling's Home Care	(814) 230-9233
	Concordia Visiting Nurses	(724) 352-6200
	Hospital Home Care Services	(814) 726-2853
Warren	VNA Alliance	(814) 333-7000
	Darling's Home Care	(814) 230-9233
Washington	Hospital Home Care Services	(814) 726-2853
	Anova Home Healthcare Services Inc	(412) 681-1044
	Emerald Home Health	(412) 429-5880
	Progressive Home Health Inc	(724) 774-8245
	Concordia Visiting Nurses	(724) 352-6200
	Landmark Home Health Care	(412) 781-0700
	Tcm Home Health	(724) 222-9905
Wayne	Upmc Home Healthcare	(724) 439-1610
	Erwine Home Health And Hospice Inc	(570) 288-1013
	Traditional Home Health Care	(570) 207-9286
	Associated Family Home Care, Inc.	(570) 283-5917
	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781

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County Served	Name of Home Health Agency	Contact Information
Westmoreland	Anova Home Healthcare Services Inc	(412) 681-1044
	Care At Home Preferred, Inc.	(412) 967-1111
	Concordia Visiting Nurses	(724) 352-6200
	Landmark Home Health Care	(412) 781-0700
	Tcm Home Health	(724) 222-9905
	Upmc Home Healthcare	(724) 439-1610
	Upmc Somerset Home Health And Hospice	(814) 443-4663
	Visiting Nurse Association Of Indiana County	(724) 463-6340

County Served	Name of Home Health Agency	Contact Information
Wyoming	Erwine Home Health And Hospice Inc	(570) 288-1013
	Traditional Home Health Care	(570) 207-9286
	Associated Family Home Care, Inc.	(570) 283-5917
	Guthrie Home Health	(570) 265-3510
York	Interim Healthcare Services Of NE PA, Inc.	(570) 489-6781
	Erwine Home Health And Hospice Inc	(570) 288-1013
	Grane Home Health Care	(717) 840-3259
	Oss Health At Home	(717) 747-8365
	VNA Of Hanover And Spring Grove	(717) 637-1227

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.