

# Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-performing home health agencies in South Carolina

| County Served | Name of Home Health Agency                       | Contact Information | County Served | Name of Home Health Agency                       | Contact Information |
|---------------|--|---------------------|---------------|--|---------------------|
| Abbeville     | Amedisys Home Health of Clinton                  | (864) 833-3212      | Allendale     | Amedisys Home Health of Bluffton                 | (843) 815-8088      |
|               | Amedisys Home Health of Lexington                | (803) 720-5244      |               | Amedisys Home Health of Charleston East          | (843) 556-0200      |
|               | St Francis Hospital Home Care                    | (864) 233-5300      |               | Amedisys Home Health of Lexington                | (803) 720-5244      |
|               | Anmed Home Health Agency                         | (864) 512-6410      |               | Trinity Home Health of Aiken (LHC)               | (803) 641-8220      |
|               | Health Related Home Care                         | (864) 366-9151      |               | Home Care of Trmc                                | (803) 533-2600      |
|               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |               | Intrepid Usa Healthcare Services                 | (843) 766-2929      |
|               | Kindred At Home                                  | (864) 297-5711      |               | Kindred At Home                                  | (843) 542-9540      |
|               | Prisma Health Home Health-Upstate                | (864) 455-8140      |               | Pruitthealth Home Health-Low Country             | (843) 872-0946      |
|               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |               |  |                     |
| Aiken         | Amedisys Home Health of Lexington                | (803) 720-5244      | Anderson      | Amedisys Home Health of Clinton                  | (864) 833-3212      |
|               | Trinity Home Health of Aiken (LHC)               | (803) 641-8220      |               | St Francis Hospital Home Care                    | (864) 233-5300      |
|               | Encompass Home Health of South Carolina          | (803) 335-0977      |               | Anmed Home Health Agency                         | (864) 512-6410      |
|               | Health Related Home Care                         | (864) 366-9151      |               | Health Related Home Care                         | (864) 366-9151      |
|               | Home Care of Trmc                                | (803) 533-2600      |               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |
|               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |               | Kindred At Home                                  | (864) 297-5711      |
|               | Prisma Health Homecare                           | (803) 296-3100      |               | Prisma Health Home Health-Upstate                | (864) 455-8140      |
|               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |
|               | Pruitthealth Home Health-Low Country             | (843) 872-0946      |               |  |                     |
|               |  |                     | Bamberg       | Amedisys Home Health of Charleston East          | (843) 556-0200      |
|               |  |                     |               | Amedisys Home Health of Lexington                | (803) 720-5244      |
|               |  |                     |               | Trinity Home Health of Aiken (LHC)               | (803) 641-8220      |

## High-performing home health agencies in South Carolina (cont.)

| County Served                        | Name of Home Health Agency                       | Contact Information               | County Served                                     | Name of Home Health Agency                        | Contact Information                |
|--------------------------------------|--|-----------------------------------|---|---|------------------------------------|
| <b>Bamberg</b>                       | Home Care of Trmc                                | (803) 533-2600                    | <b>Calhoun</b>                                    | Encompass Home Health of South Carolina           | (803) 335-0977                     |
|                                      | Intrepid Usa Healthcare Services                 | (843) 766-2929                    |   | Home Care of Trmc                                 | (803) 533-2600                     |
|                                      | Kindred At Home                                  | (843) 542-9540                    |   | Prisma Health Homecare                            | (803) 296-3100                     |
|                                      | Pruitthealth Home Health-Low Country             | (843) 872-0946                    |   | Pruitthealth Home Health-Columbia                 | (803) 385-4922                     |
| <b>Barnwell</b>                      | Amedisys Home Health of Charleston East          | (843) 556-0200                    |   | Pruitthealth Home Health-Low Country              | (843) 872-0946                     |
|                                      | Amedisys Home Health of Lexington                | (803) 720-5244                    |   | <b>Charleston</b>                                 | Amedisys Home Health of Charleston |
|                                      | Trinity Home Health of Aiken (LHC)               | (803) 641-8220                    | Amedisys Home Health of Charleston East           |   | (843) 556-0200                     |
|                                      | Encompass Home Health of South Carolina          | (803) 335-0977                    | Roper-St. Francis Home Health                     |   | (843) 402-7000                     |
|                                      | Home Care of Trmc                                | (803) 533-2600                    | Intrepid Usa Healthcare Services                  |   | (843) 766-2929                     |
|                                      | Intrepid Usa Healthcare Services                 | (843) 766-2929                    | Kindred At Home                                   |   | (843) 744-1191                     |
|                                      | Kindred At Home                                  | (843) 542-9540                    | Musc Health At Home, By Bayada- Charleston        |   | (843) 576-5378                     |
|                                      | Pruitthealth Home Health-Low Country             | (843) 872-0946                    | Prisma Health Tuomey                              |   | (803) 296-2548                     |
| <b>Beaufort</b>                      | Amedisys Home Health of Beaufort                 | (843) 379-2320                    | Pruitthealth Home Health-Low Country              |   | (843) 872-0946                     |
|                                      | Amedisys Home Health of Bluffton                 | (843) 815-8088                    | <b>Cherokee</b>                                   | Amedisys Home Health of Clinton                   | (864) 833-3212                     |
|                                      | Amedisys Home Health of Charleston East          | (843) 556-0200                    |   | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205                     |
|                                      | Encompass Home Health Of South Carolina-Bluffton | (843) 705-8044                    |   | St Francis Hospital Home Care                     | (864) 233-5300                     |
|                                      | Intrepid Usa Healthcare Services                 | (843) 766-2929                    |   | Kindred At Home                                   | (864) 297-5711                     |
|                                      | Island Health Care, Inc                          | (843) 208-3668                    |   | Pruitthealth Home Health-Columbia                 | (803) 385-4922                     |
|                                      | Kindred At Home                                  | (843) 542-9540                    |   | Spartanburg Regional Home Health                  | (864) 560-3900                     |
|                                      | Pruitthealth Home Health-Low Country             | (843) 872-0946                    |   | <b>Chester</b>                                    | Amedisys Home Health of Camden     |
| <b>Berkeley</b>                      | Amedisys Home Health of Charleston               | (843) 553-1263                    |   |   | Amedisys Home Health of Clinton    |
|                                      | Amedisys Home Health of Charleston East          | (843) 556-0200                    | Home Care of Lancaster (LHC)                      |   | (803) 286-1472                     |
|                                      | Amedisys Home Health of Lexington                | (803) 720-5244                    | Neighbors Care Home Health Agency, An Amedisys Co |   | (866) 327-3205                     |
|                                      | Roper-St. Francis Home Health                    | (843) 402-7000                    | Kindred At Home                                   |   | (864) 297-5711                     |
|                                      | Home Care of Trmc                                | (803) 533-2600                    | Pruitthealth Home Health-Columbia                 |   | (803) 385-4922                     |
|                                      | Intrepid Usa Healthcare Services                 | (843) 766-2929                    | Spartanburg Regional Home Health                  |   | (864) 560-3900                     |
|                                      | Kindred At Home                                  | (843) 542-9540                    | <b>Chesterfield</b>                               |   | Amedisys Home Health of Camden     |
|                                      | Musc Health At Home, By Bayada- Charleston       | (843) 576-5378                    |   | Amedisys Home Health of Conway                    | (866) 205-4247                     |
| Pruitthealth Home Health-Low Country | (843) 872-0946                                   | Amedisys Home Health of Lexington |   | (803) 720-5244                                    |                                    |
| <b>Calhoun</b>                       | Amedisys Home Health of Camden                   | (803) 713-9774                    |   | Carolinas Home Health (LHC)                       | (843) 629-6811                     |
|                                      | Amedisys Home Health of Lexington                | (803) 720-5244                    | Home Care of Lancaster (LHC)                      | (803) 286-1472                                    |                                    |

## High-performing home health agencies in South Carolina (cont.)

| County Served | Name of Home Health Agency                        | Contact Information | County Served | Name of Home Health Agency                       | Contact Information |
|---------------|---|---------------------|---------------|--|---------------------|
| Chesterfield  | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205      | Darlington    | Mcleod Home Health Inc                           | (843) 777-3050      |
|               | Mcleod Home Health Inc                            | (843) 777-3050      |               | Musc Health At Home By Bayada-Conway             | (843) 492-6609      |
|               | Kershawhealth Home Health                         | (803) 425-1182      |               | Prisma Health Tuomey                             | (803) 296-2548      |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |               | Pruitthealth Home Health-Florence                | (843) 665-1763      |
|               | Pruitthealth Home Health-Florence                 | (843) 665-1763      |               | Amedisys Home Health of Conway                   | (866) 205-4247      |
| Clarendon     | Amedisys Home Health Care                         | (843) 355-5103      | Dillon        | Carolinas Home Health (LHC)                      | (843) 629-6811      |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |               | Kindred At Home                                  | (843) 448-7060      |
|               | Carolinas Home Health (LHC)                       | (843) 629-6811      |               | Mcleod Home Health Inc                           | (843) 777-3050      |
|               | Kindred At Home                                   | (843) 448-7060      |               | Musc Health At Home By Bayada-Conway             | (843) 492-6609      |
|               | Mcleod Home Health Inc                            | (843) 777-3050      |               | Pruitthealth Home Health-Florence                | (843) 665-1763      |
|               | Musc Health At Home By Bayada-Conway              | (843) 492-6609      |               | Well Care Home Health Of The Lowcountry Inc      | (843) 712-7095      |
|               | Prisma Health Tuomey                              | (803) 296-2548      |               | Amedisys Home Health of Charleston               | (843) 553-1263      |
|               | Providence Home Health (LHC)                      | (803) 343-5100      |               | Amedisys Home Health of Charleston East          | (843) 556-0200      |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |               | Amedisys Home Health of Lexington                | (803) 720-5244      |
|               | Pruitthealth Home Health-Florence                 | (843) 665-1763      |               | Roper-St. Francis Home Health                    | (843) 402-7000      |
|               | Well Care Home Health Of The Lowcountry Inc       | (843) 712-7095      |               | Home Care of Trmc                                | (803) 533-2600      |
| Colleton      | Amedisys Home Health of Beaufort                  | (843) 379-2320      | Dorchester    | Intrepid Usa Healthcare Services                 | (843) 766-2929      |
|               | Amedisys Home Health of Charleston                | (843) 553-1263      |               | Kindred At Home                                  | (843) 744-1191      |
|               | Amedisys Home Health of Charleston East           | (843) 556-0200      |               | Musc Health At Home, By Bayada- Charleston       | (843) 576-5378      |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |               | Pruitthealth Home Health-Low Country             | (843) 872-0946      |
|               | Roper-St. Francis Home Health                     | (843) 402-7000      |               | Amedisys Home Health of Clinton                  | (864) 833-3212      |
|               | Encompass Home Health Of South Carolina-Bluffton  | (843) 705-8044      |               | Amedisys Home Health of Lexington                | (803) 720-5244      |
|               | Home Care of Trmc                                 | (803) 533-2600      |               | Trinity Home Health of Aiken (LHC)               | (803) 641-8220      |
|               | Intrepid Usa Healthcare Services                  | (843) 766-2929      |               | Encompass Home Health of South Carolina          | (803) 335-0977      |
|               | Island Health Care, Inc                           | (843) 208-3668      |               | Health Related Home Care                         | (864) 366-9151      |
|               | Kindred At Home                                   | (843) 542-9540      |               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |
|               | Musc Health At Home, By Bayada- Charleston        | (843) 576-5378      |               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |
| Darlington    | Pruitthealth Home Health-Low Country              | (843) 872-0946      | Edgefield     | Pruitthealth Home Health-Low Country             | (843) 872-0946      |
|               | Amedisys Home Health Care                         | (843) 355-5103      |               | Amedisys Home Health of Camden                   | (803) 713-9774      |
|               | Amedisys Home Health of Conway                    | (866) 205-4247      |               | Amedisys Home Health of Clinton                  | (864) 833-3212      |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |               |  |                     |
|               | Carolinas Home Health (LHC)                       | (843) 629-6811      |               |  |                     |

## High-performing home health agencies in South Carolina (cont.)

| County Served                 | Name of Home Health Agency                        | Contact Information             | County Served                                    | Name of Home Health Agency                       | Contact Information  |
|-------------------------------|---|---------------------------------|--|--|----------------------|
| Fairfield                     | Home Care of Lancaster (LHC)                      | (803) 286-1472                  | Greenville                                       | Health Related Home Care                         | (864) 366-9151       |
|                               | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205                  |  | Home Health Services of Self Regional Healthcare | (864) 725-7600       |
|                               | Encompass Home Health of South Carolina           | (803) 335-0977                  |  | Kindred At Home                                  | (864) 297-5711       |
|                               | Kindred At Home                                   | (864) 297-5711                  |  | Prisma Health Home Health-Upstate                | (864) 455-8140       |
|                               | Kershawhealth Home Health                         | (803) 425-1182                  |  | Prisma Health Tuomey                             | (803) 296-2548       |
|                               | Prisma Health Homecare                            | (803) 296-3100                  |  | Pruitthealth Home Health-Columbia                | (803) 385-4922       |
|                               | Providence Home Health (LHC)                      | (803) 343-5100                  |  | Spartanburg Regional Home Health                 | (864) 560-3900       |
|                               | Pruitthealth Home Health-Columbia                 | (803) 385-4922                  |  | Amedisys Home Health of Clinton                  | (864) 833-3212       |
|                               | Spartanburg Regional Home Health                  | (864) 560-3900                  |  | Amedisys Home Health of Lexington                | (803) 720-5244       |
| Florence                      | Amedisys Home Health Care                         | (843) 355-5103                  | Greenwood  | Health Related Home Care                         | (864) 366-9151       |
|                               | Amedisys Home Health of Conway                    | (866) 205-4247                  |  | Home Health Services of Self Regional Healthcare | (864) 725-7600       |
|                               | Amedisys Home Health of Georgetown                | (843) 546-1730                  |  | Kindred At Home                                  | (864) 297-5711       |
|                               | Amedisys Home Health of Lexington                 | (803) 720-5244                  |  | Pruitthealth Home Health-Columbia                | (803) 385-4922       |
|                               | Carolinas Home Health (LHC)                       | (843) 629-6811                  |  | Pruitthealth Home Health-Low Country             | (843) 872-0946       |
|                               | Kindred At Home                                   | (843) 448-7060                  |  | Amedisys Home Health of Beaufort                 | (843) 379-2320       |
|                               | McLeod Home Health Inc                            | (843) 777-3050                  | Amedisys Home Health of Bluffton                 | (843) 815-8088                                   |                      |
|                               | Musc Health At Home By Bayada-Conway              | (843) 492-6609                  | Amedisys Home Health of Charleston East          | (843) 556-0200                                   |                      |
|                               | Prisma Health Tuomey                              | (803) 296-2548                  | Encompass Home Health Of South Carolina-Bluffton | (843) 705-8044                                   |                      |
|                               | Providence Home Health (LHC)                      | (803) 343-5100                  | Intrepid Usa Healthcare Services                 | (843) 766-2929                                   |                      |
|                               | Pruitthealth Home Health-Florence                 | (843) 665-1763                  | Island Health Care, Inc                          | (843) 208-3668                                   |                      |
| Georgetown                    | Amedisys Home Health Care                         | (843) 355-5103                  | Hampton  | Kindred At Home                                  | (843) 542-9540       |
|                               | Amedisys Home Health of Conway                    | (866) 205-4247                  |  | Pruitthealth Home Health-Low Country             | (843) 872-0946       |
|                               | Amedisys Home Health of Georgetown                | (843) 546-1730                  |  | Amedisys Home Health of Conway                   | (866) 205-4247       |
|                               | Amedisys Home Health of Myrtle Beach              | (843) 916-0931                  |  | Amedisys Home Health of Georgetown               | (843) 546-1730       |
|                               | Carolinas Home Health (LHC)                       | (843) 629-6811                  |  | Amedisys Home Health of Myrtle Beach             | (843) 916-0931       |
|                               | Kindred At Home                                   | (843) 448-7060                  |  | Carolinas Home Health (LHC)                      | (843) 629-6811       |
|                               | McLeod Home Health Inc                            | (843) 777-3050                  | Kindred At Home                                  | (843) 448-7060                                   |                      |
|                               | Musc Health At Home By Bayada-Conway              | (843) 492-6609                  | McLeod Home Health Inc                           | (843) 777-3050                                   |                      |
|                               | Pruitthealth Home Health-Florence                 | (843) 665-1763                  | Musc Health At Home By Bayada-Conway             | (843) 492-6609                                   |                      |
|                               | Well Care Home Health Of The Lowcountry Inc       | (843) 712-7095                  | Musc Health At Home, By Bayada- Charleston       | (843) 576-5378                                   |                      |
|                               | Greenville  | Amedisys Home Health of Clinton | (864) 833-3212                                   | Horry  | Prisma Health Tuomey |
| St Francis Hospital Home Care |   | (864) 233-5300                  |  |  |                      |
| Anmed Home Health Agency      |   | (864) 512-6410                  |  |  |                      |

## High-performing home health agencies in South Carolina (cont.)

| County Served | Name of Home Health Agency                        | Contact Information | County Served                        | Name of Home Health Agency                       | Contact Information            |                |
|---------------|---|---------------------|--------------------------------------|--|--------------------------------|----------------|
| Horry         | Pruitthealth Home Health-Florence                 | (843) 665-1763      | Laurens                              | Anmed Home Health Agency                         | (864) 512-6410                 |                |
|               | Well Care Home Health Of The Lowcountry Inc       | (843) 712-7095      |                                      | Health Related Home Care                         | (864) 366-9151                 |                |
| Jasper        | Amedisys Home Health of Beaufort                  | (843) 379-2320      |                                      | Home Health Services of Self Regional Healthcare | (864) 725-7600                 |                |
|               | Amedisys Home Health of Bluffton                  | (843) 815-8088      |                                      | Kindred At Home                                  | (864) 297-5711                 |                |
|               | Amedisys Home Health of Charleston East           | (843) 556-0200      |                                      | Prisma Health Home Health-Upstate                | (864) 455-8140                 |                |
|               | Encompass Home Health Of South Carolina-Bluffton  | (843) 705-8044      |                                      | Pruitthealth Home Health-Columbia                | (803) 385-4922                 |                |
|               | Intrepid Usa Healthcare Services                  | (843) 766-2929      |                                      | Spartanburg Regional Home Health                 | (864) 560-3900                 |                |
|               | Island Health Care, Inc                           | (843) 208-3668      |                                      | Lee  | Amedisys Home Health of Camden | (803) 713-9774 |
|               | Kindred At Home                                   | (843) 542-9540      |                                      |  | Amedisys Home Health of Conway | (866) 205-4247 |
|               | Pruitthealth Home Health-Low Country              | (843) 872-0946      | Amedisys Home Health of Lexington    |  | (803) 720-5244                 |                |
| Kershaw       | Amedisys Home Health of Camden                    | (803) 713-9774      | Carolinas Home Health (LHC)          |  | (843) 629-6811                 |                |
|               | Amedisys Home Health of Conway                    | (866) 205-4247      | Home Care of Lancaster (LHC)         |  | (803) 286-1472                 |                |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      | Mcleod Home Health Inc               |  | (843) 777-3050                 |                |
|               | Home Care of Lancaster (LHC)                      | (803) 286-1472      | Kershawhealth Home Health            |  | (803) 425-1182                 |                |
|               | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205      | Prisma Health Tuomey                 |  | (803) 296-2548                 |                |
|               | Encompass Home Health of South Carolina           | (803) 335-0977      | Providence Home Health (LHC)         |  | (803) 343-5100                 |                |
|               | Mcleod Home Health Inc                            | (843) 777-3050      | Pruitthealth Home Health-Columbia    | (803) 385-4922                                   |                                |                |
|               | Kershawhealth Home Health                         | (803) 425-1182      | Pruitthealth Home Health-Florence    | (843) 665-1763                                   |                                |                |
|               | Prisma Health Homecare                            | (803) 296-3100      | Lexington                            | Amedisys Home Health of Camden                   | (803) 713-9774                 |                |
|               | Prisma Health Tuomey                              | (803) 296-2548      |                                      | Amedisys Home Health of Lexington                | (803) 720-5244                 |                |
|               | Providence Home Health (LHC)                      | (803) 343-5100      |                                      | Trinity Home Health of Aiken (LHC)               | (803) 641-8220                 |                |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |                                      | Encompass Home Health of South Carolina          | (803) 335-0977                 |                |
|               | Pruitthealth Home Health-Florence                 | (843) 665-1763      |                                      | Health Related Home Care                         | (864) 366-9151                 |                |
| Lancaster     | Amedisys Home Health of Camden                    | (803) 713-9774      |                                      | Home Care of Trmc                                | (803) 533-2600                 |                |
|               | Home Care of Lancaster (LHC)                      | (803) 286-1472      |                                      | Home Health Services of Self Regional Healthcare | (864) 725-7600                 |                |
|               | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205      |                                      | Prisma Health Homecare                           | (803) 296-3100                 |                |
|               | Mcleod Home Health Inc                            | (843) 777-3050      |                                      | Providence Home Health (LHC)                     | (803) 343-5100                 |                |
|               | Kershawhealth Home Health                         | (803) 425-1182      | Pruitthealth Home Health-Columbia    | (803) 385-4922                                   |                                |                |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      | Pruitthealth Home Health-Low Country | (843) 872-0946                                   |                                |                |
| Laurens       | Amedisys Home Health of Clinton                   | (864) 833-3212      | Marion                               | Amedisys Home Health of Conway                   | (866) 205-4247                 |                |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |                                      | Carolinas Home Health (LHC)                      | (843) 629-6811                 |                |
|               | St Francis Hospital Home Care                     | (864) 233-5300      |                                      | Kindred At Home                                  | (843) 448-7060                 |                |

## High-performing home health agencies in South Carolina (cont.)

| County Served | Name of Home Health Agency                       | Contact Information | County Served                              | Name of Home Health Agency                        | Contact Information                |                |
|---------------|--|---------------------|--|---|------------------------------------|----------------|
| Marion        | Mcleod Home Health Inc                           | (843) 777-3050      | Oconee                                     | Pruitthealth Home Health-Columbia                 | (803) 385-4922                     |                |
|               | Musc Health At Home By Bayada-Conway             | (843) 492-6609      |  | Orangeburg  | Amedisys Home Health of Charleston | (843) 553-1263 |
|               | Pruitthealth Home Health-Florence                | (843) 665-1763      |  |   | Amedisys Home Health of Lexington  | (803) 720-5244 |
|               | Well Care Home Health Of The Lowcountry Inc      | (843) 712-7095      |  |   | Roper-St. Francis Home Health      | (843) 402-7000 |
| Marlboro      | Amedisys Home Health of Conway                   | (866) 205-4247      | Trinity Home Health of Aiken (LHC)         |   | (803) 641-8220                     |                |
|               | Carolinas Home Health (LHC)                      | (843) 629-6811      | Encompass Home Health of South Carolina    |   | (803) 335-0977                     |                |
|               | Mcleod Home Health Inc                           | (843) 777-3050      | Home Care of Trmc                          |   | (803) 533-2600                     |                |
|               | Musc Health At Home, By Bayada- Charleston       | (843) 576-5378      | Intrepid Usa Healthcare Services           |   | (843) 766-2929                     |                |
|               | Pruitthealth Home Health-Florence                | (843) 665-1763      | Kindred At Home                            |   | (843) 542-9540                     |                |
| McCormick     | Amedisys Home Health of Clinton                  | (864) 833-3212      | Musc Health At Home, By Bayada- Charleston |   | (843) 576-5378                     |                |
|               | Amedisys Home Health of Lexington                | (803) 720-5244      | Pruitthealth Home Health-Columbia          |   | (803) 385-4922                     |                |
|               | Trinity Home Health of Aiken (LHC)               | (803) 641-8220      | Pruitthealth Home Health-Low Country       | (843) 872-0946                                    |                                    |                |
|               | Health Related Home Care                         | (864) 366-9151      | Pickens                                    | Amedisys Home Health of Clinton                   | (864) 833-3212                     |                |
|               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |  | St Francis Hospital Home Care                     | (864) 233-5300                     |                |
|               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |  | Anmed Home Health Agency                          | (864) 512-6410                     |                |
|               | Pruitthealth Home Health-Low Country             | (843) 872-0946      |  | Health Related Home Care                          | (864) 366-9151                     |                |
| Newberry      | Amedisys Home Health of Clinton                  | (864) 833-3212      |  | Kindred At Home                                   | (864) 297-5711                     |                |
|               | Amedisys Home Health of Lexington                | (803) 720-5244      | Prisma Health Home Health-Upstate          | (864) 455-8140                                    |                                    |                |
|               | Encompass Home Health of South Carolina          | (803) 335-0977      | Pruitthealth Home Health-Columbia          | (803) 385-4922                                    |                                    |                |
|               | Health Related Home Care                         | (864) 366-9151      | Richland                                   | Amedisys Home Health of Camden                    | (803) 713-9774                     |                |
|               | Home Health Services of Self Regional Healthcare | (864) 725-7600      |  | Amedisys Home Health of Lexington                 | (803) 720-5244                     |                |
|               | Kindred At Home                                  | (864) 297-5711      |  | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205                     |                |
|               | Prisma Health Homecare                           | (803) 296-3100      |  | Encompass Home Health of South Carolina           | (803) 335-0977                     |                |
|               | Providence Home Health (LHC)                     | (803) 343-5100      |  | Home Health Services of Self Regional Healthcare  | (864) 725-7600                     |                |
|               | Pruitthealth Home Health-Columbia                | (803) 385-4922      |  | Kindred At Home                                   | (843) 542-9540                     |                |
|               | Spartanburg Regional Home Health                 | (864) 560-3900      |  | Kershawhealth Home Health                         | (803) 425-1182                     |                |
| Oconee        | Amedisys Home Health of Clinton                  | (864) 833-3212      |  | Prisma Health Homecare                            | (803) 296-3100                     |                |
|               | St Francis Hospital Home Care                    | (864) 233-5300      |  | Prisma Health Tuomey                              | (803) 296-2548                     |                |
|               | Anmed Home Health Agency                         | (864) 512-6410      |  | Providence Home Health (LHC)                      | (803) 343-5100                     |                |
|               | Kindred At Home                                  | (864) 297-5711      | Pruitthealth Home Health-Columbia          | (803) 385-4922                                    |                                    |                |
|               | Prisma Health Home Health-Upstate                | (864) 455-8140      | Saluda                                     | Amedisys Home Health of Clinton                   | (864) 833-3212                     |                |

## High-performing home health agencies in South Carolina (cont.)

| County Served | Name of Home Health Agency                        | Contact Information | County Served | Name of Home Health Agency                        | Contact Information |
|---------------|---|---------------------|---------------|---|---------------------|
| Saluda        | Amedisys Home Health of Lexington                 | (803) 720-5244      | Union         | St Francis Hospital Home Care                     | (864) 233-5300      |
|               | Trinity Home Health of Aiken (LHC)                | (803) 641-8220      |               | Health Related Home Care                          | (864) 366-9151      |
|               | Encompass Home Health of South Carolina           | (803) 335-0977      |               | Home Health Services of Self Regional Healthcare  | (864) 725-7600      |
|               | Health Related Home Care                          | (864) 366-9151      |               | Kindred At Home                                   | (864) 297-5711      |
|               | Home Health Services of Self Regional Healthcare  | (864) 725-7600      |               | Prisma Health Home Health-Upstate                 | (864) 455-8140      |
|               | Prisma Health Homecare                            | (803) 296-3100      |               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |               | Spartanburg Regional Home Health                  | (864) 560-3900      |
|               | Pruitthealth Home Health-Low Country              | (843) 872-0946      |               |   |                     |
| Spartanburg   | Amedisys Home Health of Clinton                   | (864) 833-3212      | Williamsburg  | Amedisys Home Health Care                         | (843) 355-5103      |
|               | St Francis Hospital Home Care                     | (864) 233-5300      |               | Amedisys Home Health of Georgetown                | (843) 546-1730      |
|               | Health Related Home Care                          | (864) 366-9151      |               | Carolinas Home Health (LHC)                       | (843) 629-6811      |
|               | Home Health Services of Self Regional Healthcare  | (864) 725-7600      |               | Kindred At Home                                   | (843) 448-7060      |
|               | Kindred At Home                                   | (864) 297-5711      |               | Mcleod Home Health Inc                            | (843) 777-3050      |
|               | Prisma Health Home Health-Upstate                 | (864) 455-8140      |               | Musc Health At Home By Bayada-Conway              | (843) 492-6609      |
|               | Prisma Health Tuomey                              | (803) 296-2548      |               | Pruitthealth Home Health-Florence                 | (843) 665-1763      |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |               | Well Care Home Health Of The Lowcountry Inc       | (843) 712-7095      |
|               | Spartanburg Regional Home Health                  | (864) 560-3900      |               |   |                     |
| Sumter        | Amedisys Home Health Care                         | (843) 355-5103      | York          | Amedisys Home Health of Camden                    | (803) 713-9774      |
|               | Amedisys Home Health of Camden                    | (803) 713-9774      |               | Amedisys Home Health of Clinton                   | (864) 833-3212      |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |               | Home Care of Lancaster (LHC)                      | (803) 286-1472      |
|               | Carolinas Home Health (LHC)                       | (843) 629-6811      |               | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205      |
|               | Mcleod Home Health Inc                            | (843) 777-3050      |               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |
|               | Musc Health At Home By Bayada-Conway              | (843) 492-6609      |               | Spartanburg Regional Home Health                  | (864) 560-3900      |
|               | Kershawhealth Home Health                         | (803) 425-1182      |               |   |                     |
|               | Prisma Health Tuomey                              | (803) 296-2548      |               |   |                     |
|               | Providence Home Health (LHC)                      | (803) 343-5100      |               |   |                     |
|               | Pruitthealth Home Health-Columbia                 | (803) 385-4922      |               |   |                     |
|               | Pruitthealth Home Health-Florence                 | (843) 665-1763      |               |   |                     |
| Union         | Amedisys Home Health of Camden                    | (803) 713-9774      |               |   |                     |
|               | Amedisys Home Health of Clinton                   | (864) 833-3212      |               |   |                     |
|               | Amedisys Home Health of Lexington                 | (803) 720-5244      |               |   |                     |
|               | Neighbors Care Home Health Agency, An Amedisys Co | (866) 327-3205      |               |   |                     |

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.