

# Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-performing home health agencies in Tennessee

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Anderson	Amedisys Home Health Care	(865) 584-2510	Bledsoe	Amedisys Home Health Chattanooga	(423) 472-3069
	Amedisys Home Health of Tennessee	(423) 626-2405		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Kindred At Home	(865) 584-3133		Erlanger Continucare Home Health (LHC)	(423) 386-1152
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Home Care Solutions (LHC)	(423) 238-7878
	Covenant Homecare	(865) 374-0600		Kindred At Home	(423) 892-1122
	Sweetwater Hosp Home Health	(865) 213-8508		Tennessee Home Health (LHC)	(423) 510-1500
Bedford	Amedisys Home Care	(931) 962-4663		Guardian Home Care, LLC	(423) 855-6233
	Amedisys Home Health	(615) 893-0214		Adoration Home Health And Hospice Care East Tn	(423) 479-6892
	Amedisys Home Health Care	(615) 890-6455		Cookeville Regional Home Health	(931) 528-5578
	Deaconess Homecare (LHC)	(931) 433-7026		Covenant Homecare	(865) 374-0600
	Deaconess Homecare 1 (LHC)	(615) 453-8550	Blount	Amedisys Home Health Care	(865) 584-2510
	Kindred At Home 1	(615) 449-0045		Amedisys Home Health Chattanooga	(423) 472-3069
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Kindred At Home	(865) 584-3133
	Quality First Home Care	(931) 540-0062		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
Benton	Amedisys Home Health Care	(731) 664-2264		Adoration Home Health And Hospice Care East Tn	(423) 479-6892
	Baptist Memorial Home Care (LHC)	(901) 986-3220		Covenant Homecare	(865) 374-0600
	Deaconess Homecare (LHC)	(731) 925-6626		Sweetwater Hosp Home Health	(865) 213-8508
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372		Bradley	Amedisys Home Health Chattanooga
	Intrepid Usa Healthcare Services	(731) 668-9400	Erlanger Continucare Home Health (LHC)		(423) 386-1152
	Saint Thomas Home Health	(931) 729-4271	Home Care Solutions (LHC)		(423) 238-7878
Bledsoe	Amedisys Home Health	(931) 572-5191	Kindred At Home		(423) 892-1122
	Amedisys Home Health Care	(865) 584-2510			

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Bradley	Tennessee Home Health (LHC)	(423) 510-1500	Cheatham	Deaconess Homecare 1 (LHC)	(615) 453-8550
	Tennova Home Health - Cleveland (LHC)	(423) 559-6092		Kindred At Home	(615) 360-9000
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Kindred At Home 1	(615) 449-0045
	Guardian Home Care, LLC	(423) 855-6233		Lifeline Home Health Care (LHC)	(615) 384-4644
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
Campbell	Amedisys Home Health	(931) 572-5191	Chester	Guardian Home Care of Nashville, LLC	(615) 771-2080
	Amedisys Home Health Care	(423) 586-0106		Saint Thomas Home Health	(931) 729-4271
	Amedisys Home Health of Tennessee	(423) 626-2405		Amedisys Home Health Care	(731) 664-2264
	Kindred At Home	(865) 584-3133		Baptist Memorial Home Care (LHC)	(901) 986-3220
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Deaconess Homecare (LHC)	(731) 925-6626
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291		Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Covenant Homecare	(865) 374-0600		Hmc Home Health, LLC (LHC)	(731) 925-0276
Cannon	Amedisys Home Care	(931) 962-4663	Claiborne	Medical Center Home Health (LHC)	(731) 984-2000
	Amedisys Home Health	(615) 313-7400		Intrepid Usa Healthcare Services	(731) 668-9400
	Amedisys Home Health Care	(615) 890-6455		Amedisys Home Health Care	(423) 586-0106
	Deaconess Homecare 1 (LHC)	(615) 453-8550		Amedisys Home Health of Tennessee	(423) 626-2405
	Kindred At Home	(615) 360-9000		Kindred At Home	(423) 230-1000
	Kindred At Home 1	(615) 449-0045		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Cookeville Regional Home Health	(931) 528-5578		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Covenant Homecare	(865) 374-0600
Carroll	Amedisys Home Health Care	(731) 664-2264	Clay	Amedisys Home Health	(615) 313-7400
	Baptist Memorial Home Care (LHC)	(901) 986-3220		Deaconess Homecare (LHC)	(931) 433-7026
	Deaconess Homecare (LHC)	(731) 925-6626		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372		Highpoint Homecare (LHC)	(615) 328-5515
	Extendicare Home Health of Western Tn (LHC)	(731) 885-0866		Kindred At Home 1	(615) 449-0045
	Medical Center Home Health (LHC)	(731) 984-2000		Cookeville Regional Home Health	(931) 528-5578
	Intrepid Usa Healthcare Services	(731) 668-9400		Amedisys Home Health Care	(423) 586-0106
	Saint Thomas Home Health	(931) 729-4271		Kindred At Home	(423) 230-1000
Carter	Amedisys Home Health	(423) 952-2340	Cocke	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Amedisys Home Health Care	(423) 547-2310		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Kindred At Home	(423) 230-1000		Ballad Health Homecare	(423) 787-5030
	Advanced Home Care Inc	(423) 230-8450		Covenant Homecare	(865) 374-0600
	Ballad Health Homecare	(423) 787-5030		Amedisys Home Care	(931) 962-4663
Cheatham	Amedisys Home Health	(615) 298-3931	Coffee	Amedisys Home Health	(615) 893-0214
	Amedisys Home Health Services	(731) 736-3700		Amedisys Home Health Care	(615) 890-6455

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Coffee	Deaconess Homecare (LHC)	(931) 433-7026	Decatur	Deaconess Homecare (LHC)	(731) 925-6626
	Deaconess Homecare 1 (LHC)	(615) 453-8550		Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Kindred At Home	(615) 360-9000		Hmc Home Health, LLC (LHC)	(731) 925-0276
	Kindred At Home 1	(615) 449-0045		Medical Center Home Health (LHC)	(731) 984-2000
Crockett	Amedisys Home Health Care	(731) 664-2264	DeKalb	Intrepid Usa Healthcare Services	(731) 668-9400
	Baptist Memorial Home Care (LHC)	(901) 986-3220		Saint Thomas Home Health	(931) 729-4271
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372		Amedisys Home Care	(931) 962-4663
	Medical Center Home Health (LHC)	(731) 984-2000		Amedisys Home Health	(615) 313-7400
Cumberland	Intrepid Usa Healthcare Services	(731) 668-9400	Dickson	Deaconess Homecare (LHC)	(931) 433-7026
	Amedisys Home Health	(931) 572-5191		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Amedisys Home Health Care	(865) 584-2510		Kindred At Home 1	(615) 449-0045
	Amedisys Home Health Chattanooga	(423) 472-3069		Cookeville Regional Home Health	(931) 528-5578
	Deaconess Homecare (LHC)	(931) 433-7026	Covenant Homecare	(865) 374-0600	
	Deaconess Homecare 1 (LHC)	(615) 453-8550	Dyer	Amedisys Home Health	(615) 298-3931
	Erlanger Continucare Home Health (LHC)	(423) 386-1152		Kindred At Home	(615) 360-9000
	Home Care Solutions (LHC)	(423) 238-7878		Lifeline Home Health Care (LHC)	(615) 384-4644
	Kindred At Home	(423) 892-1122		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	Tennessee Home Health (LHC)	(423) 510-1500	Fayette	Guardian Home Care of Nashville, LLC	(615) 771-2080
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Saint Thomas Home Health	(931) 729-4271
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892		Amedisys Home Health Care	(731) 664-2264
	Cookeville Regional Home Health	(931) 528-5578		Baptist Memorial Home Care (LHC)	(901) 986-3220
	Covenant Homecare	(865) 374-0600	Decatur	Extendicare Home Health of West Tn (LHC)	(731) 668-1372
Davidson	Amedisys Home Health	(615) 298-3931		Extendicare Home Health of Western Tn (LHC)	(731) 885-0866
	Amedisys Home Health Care	(615) 890-6455		Medical Center Home Health (LHC)	(731) 984-2000
	Amedisys Home Health Services	(731) 736-3700		Intrepid Usa Healthcare Services	(731) 668-9400
	Deaconess Homecare 1 (LHC)	(615) 453-8550	Amedisys Home Care	(901) 761-7112	
Highpoint Homecare (LHC)	(615) 328-5515	Fayette	Amedisys Home Health Care	(731) 664-2264	
Kindred At Home	(615) 360-9000		Baptist Trinity Homecare & Hospice (LHC)	(901) 767-6767	
Kindred At Home 1	(615) 449-0045		Deaconess Homecare (LHC)	(731) 925-6626	
Lifeline Home Health Care (LHC)	(615) 384-4644		Extendicare Home Health of West Tn (LHC)	(731) 668-1372	
Tennova Home Health-Clarksville (LHC)	(931) 552-9551	Decatur	Medical Center Home Health (LHC)	(731) 984-2000	
Guardian Home Care of Nashville, LLC	(615) 771-2080		Intrepid Usa Healthcare Services	(731) 668-9400	
Saint Thomas Home Health	(931) 729-4271		Meritan, Inc	(901) 766-0600	
Amedisys Home Health Care	(731) 664-2264				
Baptist Memorial Home Care (LHC)	(901) 986-3220				

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Fentress	Amedisys Home Health	(931) 572-5191	Greene	Kindred At Home	(423) 230-1000
	Deaconess Homecare 1 (LHC)	(615) 453-8550		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Ballad Health Homecare	(423) 787-5030
	Cookeville Regional Home Health	(931) 528-5578		Covenant Homecare	(865) 374-0600
	Covenant Homecare	(865) 374-0600	Grundy	Amedisys Home Care	(931) 962-4663
	Quality First Home Care	(931) 540-0062		Amedisys Home Health	(615) 313-7400
Franklin	Amedisys Home Care	(931) 962-4663		Amedisys Home Health Chattanooga	(423) 472-3069
	Amedisys Home Health Chattanooga	(423) 472-3069		Deaconess Homecare (LHC)	(931) 433-7026
	Deaconess Homecare (LHC)	(931) 433-7026		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Erlanger Continucare Home Health (LHC)	(423) 386-1152		Erlanger Continucare Home Health (LHC)	(423) 386-1152
	Home Care Solutions (LHC)	(423) 238-7878	Home Care Solutions (LHC)	(423) 238-7878	
	Kindred At Home	(423) 892-1122	Kindred At Home	(423) 892-1122	
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892	Kindred At Home 1	(615) 449-0045	
	Quality First Home Care	(931) 540-0062	Adoration Home Health And Hospice Care East Tn	(423) 479-6892	
Gibson	Amedisys Home Health Care	(731) 664-2264	Hamblen	Amedisys Home Health Care	(423) 586-0106
	Baptist Memorial Home Care (LHC)	(901) 986-3220		Amedisys Home Health of Tennessee	(423) 626-2405
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372		Kindred At Home	(423) 230-1000
	Extendicare Home Health of Western Tn (LHC)	(731) 885-0866		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Medical Center Home Health (LHC)	(731) 984-2000		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Intrepid Usa Healthcare Services	(731) 668-9400		Ballad Health Homecare	(423) 787-5030
				Covenant Homecare	(865) 374-0600
Giles	Amedisys Home Care	(931) 962-4663	Hamilton	Amedisys Home Health Chattanooga	(423) 472-3069
	Amedisys Home Health	(615) 893-0214		Erlanger Continucare Home Health (LHC)	(423) 386-1152
	Amedisys Home Health Care	(615) 890-6455		Home Care Solutions (LHC)	(423) 238-7878
	Deaconess Homecare (LHC)	(731) 925-6626		Kindred At Home	(423) 892-1122
	Kindred At Home	(615) 360-9000		Tennessee Home Health (LHC)	(423) 510-1500
	Quality First Home Care	(931) 540-0062		Tennova Home Health - Cleveland (LHC)	(423) 559-6092
	Saint Thomas Home Health	(931) 729-4271		Guardian Home Care, LLC	(423) 855-6233
Grainger	Amedisys Home Health Care	(423) 586-0106	Hancock	Adoration Home Health And Hospice Care East Tn	(423) 479-6892
	Amedisys Home Health of Tennessee	(423) 626-2405		Amedisys Home Health Care	(423) 586-0106
	Kindred At Home	(423) 230-1000		Amedisys Home Health of Tennessee	(423) 626-2405
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Kindred At Home	(423) 230-1000
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
Greene	Covenant Homecare	(865) 374-0600			
	Amedisys Home Health	(423) 952-2340			
	Amedisys Home Health Care	(423) 586-0106			

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Hancock	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291	Henry	Amedisys Home Health Care	(731) 664-2264
	Covenant Homecare	(865) 374-0600		Baptist Memorial Home Care (LHC)	(901) 986-3220
Hardeman	Amedisys Home Health Care	(731) 664-2264		Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Deaconess Homecare (LHC)	(731) 925-6626		Extendicare Home Health of Western Tn (LHC)	(731) 885-0866
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372		Intrepid Usa Healthcare Services	(731) 668-9400
	Medical Center Home Health (LHC)	(731) 984-2000	Saint Thomas Home Health	(931) 729-4271	
Hardin	Intrepid Usa Healthcare Services	(731) 668-9400	Hickman	Amedisys Home Health	(615) 313-7400
	Amedisys Home Health Care	(731) 664-2264		Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare (LHC)	(731) 925-6626		Deaconess Homecare (LHC)	(731) 925-6626
	Hmc Home Health, LLC (LHC)	(731) 925-0276		Kindred At Home	(615) 360-9000
	Medical Center Home Health (LHC)	(731) 984-2000		Guardian Home Care of Nashville, LLC	(615) 771-2080
	Intrepid Usa Healthcare Services	(731) 668-9400		Quality First Home Care	(931) 540-0062
Hawkins	Saint Thomas Home Health	(931) 729-4271	Houston	Saint Thomas Home Health	(931) 729-4271
	Amedisys Home Health	(423) 952-2340		Amedisys Home Health	(615) 298-3931
	Amedisys Home Health Care	(423) 547-2310		Kindred At Home	(615) 360-9000
	Amedisys Home Health of Tennessee	(423) 626-2405		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	Kindred At Home	(423) 230-1000		Guardian Home Care of Nashville, LLC	(615) 771-2080
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291		Saint Thomas Home Health	(931) 729-4271
	Advanced Home Care Inc	(423) 230-8450	Humphreys	Amedisys Home Health	(615) 298-3931
	Ballad Health Homecare	(423) 787-5030		Deaconess Homecare (LHC)	(731) 925-6626
Covenant Homecare	(865) 374-0600	Kindred At Home		(615) 360-9000	
Haywood	Amedisys Home Health Care	(731) 664-2264		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	Baptist Trinity Homecare & Hospice (LHC)	(901) 767-6767	Guardian Home Care of Nashville, LLC	(615) 771-2080	
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372	Saint Thomas Home Health	(931) 729-4271	
	Medical Center Home Health (LHC)	(731) 984-2000	Jackson	Amedisys Home Health	(615) 313-7400
	Intrepid Usa Healthcare Services	(731) 668-9400		Deaconess Homecare (LHC)	(931) 433-7026
Henderson	Amedisys Home Health Care	(731) 664-2264		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Baptist Memorial Home Care (LHC)	(901) 986-3220		Highpoint Homecare (LHC)	(615) 328-5515
	Deaconess Homecare (LHC)	(731) 925-6626		Kindred At Home 1	(615) 449-0045
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372	Cookeville Regional Home Health	(931) 528-5578	
	Hmc Home Health, LLC (LHC)	(731) 925-0276	Covenant Homecare	(865) 374-0600	
	Medical Center Home Health (LHC)	(731) 984-2000	Jefferson	Amedisys Home Health Care	(423) 586-0106
	Intrepid Usa Healthcare Services	(731) 668-9400		Amedisys Home Health of Tennessee	(423) 626-2405
Saint Thomas Home Health	(931) 729-4271	Kindred At Home		(865) 584-3133	
		University of Tn Medical Center Home Care Services (LHC)		(865) 544-6200	

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information
Jefferson	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Covenant Homecare	(865) 374-0600
Johnson	Amedisys Home Health Care	(423) 547-2310
	Kindred At Home	(423) 230-1000
	Ballad Health Homecare	(423) 787-5030
Knox	Amedisys Home Health Care	(423) 586-0106
	Amedisys Home Health of Tennessee	(423) 626-2405
	Kindred At Home	(423) 230-1000
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Covenant Homecare	(865) 374-0600
	Sweetwater Hosp Home Health	(865) 213-8508
Lake	Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Extendicare Home Health of Western Tn (LHC)	(731) 885-0866
Lauderdale	Amedisys Home Health Care	(731) 664-2264
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Intrepid Usa Healthcare Services	(731) 668-9400
Lawrence	Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare (LHC)	(731) 925-6626
	Kindred At Home	(615) 360-9000
	Quality First Home Care	(931) 540-0062
	Saint Thomas Home Health	(931) 729-4271
Lewis	Amedisys Home Health	(615) 313-7400
	Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare (LHC)	(731) 925-6626
	Hmc Home Health, LLC (LHC)	(731) 925-0276
	Kindred At Home	(615) 360-9000
	Guardian Home Care of Nashville, LLC	(615) 771-2080
	Quality First Home Care	(931) 540-0062
	Saint Thomas Home Health	(931) 729-4271
Lincoln	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health	(615) 893-0214
	Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare (LHC)	(931) 433-7026
	Quality First Home Care	(931) 540-0062
Loudon	Amedisys Home Health Care	(865) 584-2510

County Served	Name of Home Health Agency	Contact Information
Loudon	Amedisys Home Health Chattanooga	(423) 472-3069
	Kindred At Home	(423) 892-1122
	Tennessee Home Health (LHC)	(423) 510-1500
	Tennova Home Health - Cleveland (LHC)	(423) 559-6092
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Guardian Home Care, LLC	(423) 855-6233
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892
	Covenant Homecare	(865) 374-0600
	Sweetwater Hosp Home Health	(865) 213-8508
	Macon	Amedisys Home Health
Amedisys Home Health Services		(731) 736-3700
Deaconess Homecare 1 (LHC)		(615) 453-8550
Highpoint Homecare (LHC)		(615) 328-5515
Kindred At Home 1		(615) 449-0045
Cookeville Regional Home Health		(931) 528-5578
Guardian Home Care of Nashville, LLC		(615) 771-2080
Madison	Amedisys Home Health Care	(731) 664-2264
	Baptist Memorial Home Care (LHC)	(901) 986-3220
	Deaconess Homecare (LHC)	(731) 925-6626
	Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Medical Center Home Health (LHC)	(731) 984-2000
	Intrepid Usa Healthcare Services	(731) 668-9400
Marion	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health Chattanooga	(423) 472-3069
	Erlanger Continucare Home Health (LHC)	(423) 386-1152
	Home Care Solutions (LHC)	(423) 238-7878
	Kindred At Home	(423) 892-1122
	Tennessee Home Health (LHC)	(423) 510-1500
	Guardian Home Care, LLC	(423) 855-6233
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892
Marshall	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health	(615) 298-3931
	Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare (LHC)	(931) 433-7026
	Deaconess Homecare 1 (LHC)	(615) 453-8550

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Marshall	Kindred At Home	(615) 360-9000	Meigs	Tennova Home Health - Cleveland (LHC)	(423) 559-6092
	Kindred At Home 1	(615) 449-0045		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Guardian Home Care, LLC	(423) 855-6233
	Quality First Home Care	(931) 540-0062		Adoration Home Health And Hospice Care East Tn	(423) 479-6892
	Saint Thomas Home Health	(931) 729-4271		Covenant Homecare	(865) 374-0600
Maury	Amedisys Home Health	(615) 298-3931		Sweetwater Hosp Home Health	(865) 213-8508
	Amedisys Home Health Care	(615) 890-6455	Monroe	Amedisys Home Health Care	(865) 584-2510
	Deaconess Homecare (LHC)	(931) 433-7026		Amedisys Home Health Chattanooga	(423) 472-3069
	Kindred At Home	(615) 360-9000		Erlanger Continucare Home Health (LHC)	(423) 386-1152
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Home Care Solutions (LHC)	(423) 238-7878
	Quality First Home Care	(931) 540-0062		Kindred At Home	(423) 892-1122
	Saint Thomas Home Health	(931) 729-4271		Tennessee Home Health (LHC)	(423) 510-1500
McMinn	Amedisys Home Health Care	(865) 584-2510	Montgomery	Amedisys Home Health	(615) 298-3931
	Amedisys Home Health Chattanooga	(423) 472-3069		Amedisys Home Health Services	(731) 736-3700
	Erlanger Continucare Home Health (LHC)	(423) 386-1152		Kindred At Home	(615) 360-9000
	Home Care Solutions (LHC)	(423) 238-7878		Kindred At Home 1	(615) 449-0045
	Kindred At Home	(423) 892-1122		Lifeline Home Health Care (LHC)	(615) 384-4644
	Tennessee Home Health (LHC)	(423) 510-1500		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	Tennova Home Health - Cleveland (LHC)	(423) 559-6092		Guardian Home Care of Nashville, LLC	(615) 771-2080
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Amedisys Home Care	(931) 962-4663
	Guardian Home Care, LLC	(423) 855-6233		Amedisys Home Health	(615) 893-0214
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892		Amedisys Home Health Care	(615) 890-6455
	Covenant Homecare	(865) 374-0600		Deaconess Homecare (LHC)	(931) 433-7026
	Sweetwater Hosp Home Health	(865) 213-8508		Quality First Home Care	(931) 540-0062
				Amedisys Home Health	(931) 572-5191
				Amedisys Home Health Care	(865) 584-2510
McNairy	Amedisys Home Health Care	(731) 664-2264	Morgan	Deaconess Homecare 1 (LHC)	(615) 453-8550
	Deaconess Homecare (LHC)	(731) 925-6626		Kindred At Home	(865) 584-3133
	Hmc Home Health, LLC (LHC)	(731) 925-0276		University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200
	Medical Center Home Health (LHC)	(731) 984-2000			
	Intrepid Usa Healthcare Services	(731) 668-9400			
Meigs	Amedisys Home Health Care	(865) 584-2510			
	Amedisys Home Health Chattanooga	(423) 472-3069			
	Erlanger Continucare Home Health (LHC)	(423) 386-1152			
	Home Care Solutions (LHC)	(423) 238-7878			
	Kindred At Home	(423) 892-1122			
	Tennessee Home Health (LHC)	(423) 510-1500			

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information	
Morgan	Adoration Home Health And Hospice Care East Tn	(423) 479-6892	Polk	Adoration Home Health And Hospice Care East Tn	(423) 479-6892	
	Cookeville Regional Home Health	(931) 528-5578		Covenant Homecare	(865) 374-0600	
	Covenant Homecare	(865) 374-0600		Sweetwater Hosp Home Health	(865) 213-8508	
	Sweetwater Hosp Home Health	(865) 213-8508	Putnam	Amedisys Home Health	(931) 572-5191	
Amedisys Home Health Care	(731) 664-2264	Deaconess Homecare (LHC)		(931) 433-7026		
Baptist Memorial Home Care (LHC)	(901) 986-3220	Deaconess Homecare 1 (LHC)		(615) 453-8550		
Extendicare Home Health of West Tn (LHC)	(731) 668-1372	Kindred At Home 1		(615) 449-0045		
Extendicare Home Health of Western Tn (LHC)	(731) 885-0866	Cookeville Regional Home Health		(931) 528-5578		
Obion	Medical Center Home Health (LHC)	(731) 984-2000	Covenant Homecare	(865) 374-0600		
	Intrepid Usa Healthcare Services	(731) 668-9400	Rhea	Amedisys Home Health	(931) 572-5191	
	Overton	Amedisys Home Health		(931) 572-5191	Amedisys Home Health Care	(865) 584-2510
		Deaconess Homecare (LHC)		(931) 433-7026	Amedisys Home Health Chattanooga	(423) 472-3069
		Deaconess Homecare 1 (LHC)		(615) 453-8550	Erlanger Continucare Home Health (LHC)	(423) 386-1152
		Kindred At Home 1		(615) 449-0045	Home Care Solutions (LHC)	(423) 238-7878
Cookeville Regional Home Health		(931) 528-5578		Kindred At Home	(423) 892-1122	
Covenant Homecare		(865) 374-0600		Tennessee Home Health (LHC)	(423) 510-1500	
Perry	Amedisys Home Health	(615) 313-7400		Guardian Home Care, LLC	(423) 855-6233	
	Amedisys Home Health Care	(615) 890-6455		Adoration Home Health And Hospice Care East Tn	(423) 479-6892	
	Deaconess Homecare (LHC)	(731) 925-6626		Roane	Amedisys Home Health	(931) 572-5191
	Hmc Home Health, LLC (LHC)	(731) 925-0276	Amedisys Home Health Care		(865) 584-2510	
	Guardian Home Care of Nashville, LLC	(615) 771-2080	Amedisys Home Health Chattanooga		(423) 472-3069	
	Saint Thomas Home Health	(931) 729-4271	Erlanger Continucare Home Health (LHC)		(423) 386-1152	
Pickett	Amedisys Home Health	(931) 572-5191	Kindred At Home		(423) 892-1122	
	Deaconess Homecare (LHC)	(931) 433-7026	Tennessee Home Health (LHC)		(423) 510-1500	
	Deaconess Homecare 1 (LHC)	(615) 453-8550	Tennova Home Health - Cleveland (LHC)		(423) 559-6092	
	Cookeville Regional Home Health	(931) 528-5578	University of Tn Medical Center Home Care Services (LHC)		(865) 544-6200	
	Quality First Home Care	(931) 540-0062	Guardian Home Care, LLC		(423) 855-6233	
Polk	Amedisys Home Health Care	(865) 584-2510	Adoration Home Health And Hospice Care East Tn		(423) 479-6892	
	Amedisys Home Health Chattanooga	(423) 472-3069	Covenant Homecare	(865) 374-0600		
	Erlanger Continucare Home Health (LHC)	(423) 386-1152	Sweetwater Hosp Home Health	(865) 213-8508		
	Home Care Solutions (LHC)	(423) 238-7878	Robertson	Amedisys Home Health	(615) 298-3931	
	Kindred At Home	(423) 892-1122		Amedisys Home Health Services	(731) 736-3700	
	Tennessee Home Health (LHC)	(423) 510-1500		Deaconess Homecare 1 (LHC)	(615) 453-8550	
	Tennova Home Health - Cleveland (LHC)	(423) 559-6092		Highpoint Homecare (LHC)	(615) 328-5515	
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Kindred At Home	(615) 360-9000	
	Guardian Home Care, LLC	(423) 855-6233	Kindred At Home 1	(615) 449-0045		



## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Robertson	Lifeline Home Health Care (LHC)	(615) 384-4644	Shelby	Baptist Trinity Homecare & Hospice (LHC)	(901) 767-6767
	Tennova Home Health-Clarksville (LHC)	(931) 552-9551		Extendicare Home Health of West Tn (LHC)	(731) 668-1372
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Intrepid Usa Healthcare Services	(731) 668-9400
Amedisys Home Care	(931) 962-4663	Meritan, Inc		(901) 766-0600	
Rutherford	Amedisys Home Health	(615) 298-3931	Smith	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health Care	(615) 890-6455		Amedisys Home Health	(615) 313-7400
	Deaconess Homecare (LHC)	(931) 433-7026		Deaconess Homecare (LHC)	(931) 433-7026
	Deaconess Homecare 1 (LHC)	(615) 453-8550		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Kindred At Home	(615) 360-9000		Highpoint Homecare (LHC)	(615) 328-5515
	Kindred At Home 1	(615) 449-0045		Kindred At Home	(615) 360-9000
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Kindred At Home 1	(615) 449-0045
	Saint Thomas Home Health	(931) 729-4271		Cookeville Regional Home Health	(931) 528-5578
Scott	Amedisys Home Health	(931) 572-5191	Stewart	Guardian Home Care of Nashville, LLC	(615) 771-2080
	Amedisys Home Health of Tennessee	(423) 626-2405		Amedisys Home Health	(615) 298-3931
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Kindred At Home	(615) 360-9000
	Cookeville Regional Home Health	(931) 528-5578		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	Covenant Homecare	(865) 374-0600		Guardian Home Care of Nashville, LLC	(615) 771-2080
Sequatchie	Amedisys Home Care	(931) 962-4663	Sullivan	Amedisys Home Health	(423) 952-2340
	Amedisys Home Health	(615) 313-7400		Amedisys Home Health Care	(423) 547-2310
	Amedisys Home Health Chattanooga	(423) 472-3069		Kindred At Home	(423) 230-1000
	Deaconess Homecare 1 (LHC)	(615) 453-8550		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Erlanger Continucare Home Health (LHC)	(423) 386-1152		Advanced Home Care Inc	(423) 230-8450
	Home Care Solutions (LHC)	(423) 238-7878	Ballad Health Homecare	(423) 787-5030	
	Kindred At Home	(423) 892-1122	Sumner	Amedisys Home Health	(615) 298-3931
	Kindred At Home 1	(615) 449-0045		Amedisys Home Health Services	(731) 736-3700
	Tennessee Home Health (LHC)	(423) 510-1500		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Guardian Home Care, LLC	(423) 855-6233		Highpoint Homecare (LHC)	(615) 328-5515
Adoration Home Health And Hospice Care East Tn	(423) 479-6892	Kindred At Home		(615) 360-9000	
Sevier	Amedisys Home Health Care	(865) 584-2510	Tipton	Kindred At Home 1	(615) 449-0045
	Kindred At Home	(865) 584-3133		Lifeline Home Health Care (LHC)	(615) 384-4644
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Tennova Home Health-Clarksville (LHC)	(931) 552-9551
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291		Guardian Home Care of Nashville, LLC	(615) 771-2080
	Covenant Homecare	(865) 374-0600		Saint Thomas Home Health	(931) 729-4271
Shelby	Amedisys Home Care	(901) 761-7112	Amedisys Home Care	(901) 761-7112	
	Amedisys Home Health Care	(901) 388-3335	Amedisys Home Health Care	(731) 664-2264	
			Baptist Trinity Homecare & Hospice (LHC)	(901) 767-6767	

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information	County Served	Name of Home Health Agency	Contact Information
Tipton	Extencare Home Health of West Tn (LHC)	(731) 668-1372	Warren	Kindred At Home 1	(615) 449-0045
	Medical Center Home Health (LHC)	(731) 984-2000		Cookeville Regional Home Health	(931) 528-5578
	Intrepid Usa Healthcare Services	(731) 668-9400	Washington	Amedisys Home Health	(423) 952-2340
	Meritan, Inc	(901) 766-0600		Amedisys Home Health Care	(423) 547-2310
Trousdale	Amedisys Home Health	(615) 313-7400		Kindred At Home	(423) 230-1000
	Amedisys Home Health Services	(731) 736-3700		University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291
	Deaconess Homecare 1 (LHC)	(615) 453-8550		Advanced Home Care Inc	(423) 230-8450
	Highpoint Homecare (LHC)	(615) 328-5515		Ballad Health Homecare	(423) 787-5030
	Kindred At Home 1	(615) 449-0045	Wayne	Amedisys Home Health	(615) 313-7400
	Guardian Home Care of Nashville, LLC	(615) 771-2080		Amedisys Home Health Care	(615) 890-6455
Unicoi	Amedisys Home Health	(423) 952-2340		Deaconess Homecare (LHC)	(731) 925-6626
	Amedisys Home Health Care	(423) 547-2310		Hmc Home Health, LLC (LHC)	(731) 925-0276
	Kindred At Home	(423) 230-1000		Medical Center Home Health (LHC)	(731) 984-2000
	Ballad Health Homecare	(423) 787-5030		Quality First Home Care	(931) 540-0062
Union	Amedisys Home Health Care	(423) 586-0106	Saint Thomas Home Health	(931) 729-4271	
	Amedisys Home Health of Tennessee	(423) 626-2405	Weakley	Amedisys Home Health Care	(731) 664-2264
	Kindred At Home	(865) 584-3133		Baptist Memorial Home Care (LHC)	(901) 986-3220
	University of Tn Medical Center Home Care Services (LHC)	(865) 544-6200		Extencare Home Health of West Tn (LHC)	(731) 668-1372
	University of Tn Medical Center Home Health Serv (LHC)	(423) 586-9291		Extencare Home Health of Western Tn (LHC)	(731) 885-0866
	Covenant Homecare	(865) 374-0600		Medical Center Home Health (LHC)	(731) 984-2000
Van Buren	Amedisys Home Care	(931) 962-4663		Intrepid Usa Healthcare Services	(731) 668-9400
	Amedisys Home Health	(615) 313-7400	White	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health Chattanooga	(423) 472-3069		Amedisys Home Health	(931) 572-5191
	Deaconess Homecare (LHC)	(931) 433-7026		Amedisys Home Health Chattanooga	(423) 472-3069
	Deaconess Homecare 1 (LHC)	(615) 453-8550		Deaconess Homecare (LHC)	(931) 433-7026
	Erlanger Continucare Home Health (LHC)	(423) 386-1152		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Home Care Solutions (LHC)	(423) 238-7878		Kindred At Home 1	(615) 449-0045
	Kindred At Home	(423) 892-1122	Cookeville Regional Home Health	(931) 528-5578	
	Kindred At Home 1	(615) 449-0045	Covenant Homecare	(865) 374-0600	
	Tennessee Home Health (LHC)	(423) 510-1500	Williamson	Amedisys Home Health	(615) 298-3931
	Adoration Home Health And Hospice Care East Tn	(423) 479-6892		Amedisys Home Health Care	(615) 890-6455
	Cookeville Regional Home Health	(931) 528-5578		Deaconess Homecare (LHC)	(931) 433-7026
	Covenant Homecare	(865) 374-0600		Deaconess Homecare 1 (LHC)	(615) 453-8550
	Warren	Amedisys Home Care		(931) 962-4663	Kindred At Home
Amedisys Home Health		(615) 313-7400		Kindred At Home 1	(615) 449-0045
Deaconess Homecare 1 (LHC)		(615) 453-8550			

## High-performing home health agencies in Tennessee (cont.)

County Served	Name of Home Health Agency	Contact Information
Williamson	Guardian Home Care of Nashville, LLC	(615) 771-2080
	Quality First Home Care	(931) 540-0062
	Saint Thomas Home Health	(931) 729-4271
Wilson	Amedisys Home Care	(931) 962-4663
	Amedisys Home Health	(615) 298-3931
	Amedisys Home Health Care	(615) 890-6455
	Deaconess Homecare 1 (LHC)	(615) 453-8550
	Highpoint Homecare (LHC)	(615) 328-5515
	Kindred At Home	(615) 360-9000
	Kindred At Home 1	(615) 449-0045
	Guardian Home Care of Nashville, LLC	(615) 771-2080

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.