

# Choosing a quality home health agency

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing home health agencies that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Home health services include services such as nursing care, nutritional support and physical therapy.

## Quality assessment

Using a two-stage process, we assessed both quality and cost-efficiency data with quality data serving as the primary measurement. We only assess home health agencies who meet quality standards for cost efficiency. The results of these quality and cost efficiency assessments were used together to create the high-performing home health agencies list.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about high-performing home health agencies, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

## High-performing home health agencies in Virginia

| County Served   | Name of Home Health Agency               | Contact Information | County Served                    | Name of Home Health Agency               | Contact Information |
|-----------------|--|---------------------|----------------------------------|--|---------------------|
| Accomack        | At Heart Homecare                        | (757) 961-4077      | Amelia                           | Bon Secours Home Health, LLC             | (804) 627-5200      |
|                 | Intrepid Usa Healthcare Services         | (757) 787-7202      |                                  | Amedisys Home Health                     | (804) 639-7903      |
| Albemarle       | Amedisys Home Health Care                | (540) 265-5980      |                                  | At Home Care                             | (804) 359-3400      |
|                 | At Home Care                             | (804) 359-3400      |                                  | Intrepid Usa Healthcare Services         | (804) 768-9080      |
|                 | Encompass Health Home Health (Lynchburg) | (434) 846-3300      |                                  | Southside Regional Home Health (LHC)     | (804) 862-8345      |
|                 | Shenandoah Valley Home Health            | (540) 324-2360      |                                  | The Cardiac Connection Home Health Care  | (804) 454-0854      |
| Alexandria City | Caregivers Home Health Services, Inc     | (703) 532-6210      | Amherst                          | Amedisys Home Health Care                | (540) 265-5980      |
|                 | Horizons Healthcare Services LLC         | (703) 537-0107      |                                  | At Home Care                             | (804) 359-3400      |
|                 | Inova Home Health LLC                    | (571) 432-3100      |                                  | Carilion Home Care Services - Roanoke    | (540) 633-9314      |
|                 | Tristate Quality Care, Corp              | (703) 660-1366      | Appomattox                       | Encompass Health Home Health (Lynchburg) | (434) 846-3300      |
|                 | Bayada Home Health Care Inc              | (703) 820-2001      |                                  | Amedisys Home Health                     | (804) 639-7903      |
|                 | Cavalier Healthcare Services Inc (LHC)   | (703) 872-7520      |                                  | Amedisys Home Health Care                | (540) 265-5980      |
|                 | Countryside Home Health Care LLC         | (571) 934-8408      | Arlington                        | Encompass Health Home Health (Lynchburg) | (434) 846-3300      |
|                 | Encompass Health Home Health             | (703) 550-1400      |                                  | Caregivers Home Health Services, Inc     | (703) 532-6210      |
|                 | First Choice Home Care                   | (571) 325-2340      |                                  | Horizons Healthcare Services LLC         | (703) 537-0107      |
|                 | Five Star Home Health Care               | (703) 661-4555      |                                  | Inova Home Health LLC                    | (571) 432-3100      |
|                 | National Home Health Care Inc            | (703) 787-3060      |                                  | Tristate Quality Care, Corp              | (703) 660-1366      |
|                 | Prospect Homecare Agency                 | (202) 413-5928      |                                  | Bayada Home Health Care Inc              | (703) 820-2001      |
|                 | Revival Homecare Agency                  | (703) 341-6670      |                                  | Cavalier Healthcare Services Inc (LHC)   | (703) 872-7520      |
| Alleghany       | Amedisys Home Health Care                | (540) 265-5980      | Countryside Home Health Care LLC | (571) 934-8408                           |                     |
|                 | Carilion Home Care Services - Roanoke    | (540) 633-9314      |                                  |  |                     |

## High-performing home health agencies in Virginia (cont.)

| County Served                 | Name of Home Health Agency                | Contact Information                      | County Served                           | Name of Home Health Agency                   | Contact Information |
|-------------------------------|---|--|---|--|---------------------|
| Arlington                     | Encompass Health Home Health              | (703) 550-1400                           | Brunswick                               | Southern Virginia Regional Home Health (LHC) | (434) 348-3459      |
|                               | First Choice Home Care                    | (571) 325-2340                           |   | The Cardiac Connection Home Health Care      | (804) 454-0854      |
|                               | Five Star Home Health Care                | (703) 661-4555                           | Buchanan                                | Amedisys Home Health Care                    | (276) 619-2532      |
|                               | National Home Health Care Inc             | (703) 787-3060                           |   | Carilion Home Care Services Tazewell         | (276) 988-8714      |
|                               | Prospect Homecare Agency                  | (202) 413-5928                           |   | Intrepid Usa Healthcare Services             | (276) 623-0665      |
|                               | Revival Homecare Agency                   | (703) 341-6670                           |   | Preferred Home Health Services, Inc          | (276) 963-9577      |
| Augusta                       | Amedisys Home Health Care                 | (540) 265-5980                           | Buckingham                              | Bon Secours Home Health, LLC                 | (804) 627-5200      |
|                               | At Home Care                              | (804) 359-3400                           |   | Amedisys Home Health                         | (804) 639-7903      |
|                               | Carilion Home Care Services - Roanoke     | (540) 633-9314                           |   | Amedisys Home Health Care                    | (540) 265-5980      |
|                               | Encompass Health Home Health (Lynchburg)  | (434) 846-3300                           |   | At Home Care                                 | (804) 359-3400      |
| Shenandoah Valley Home Health | (540) 324-2360                            | Encompass Health Home Health (Lynchburg) |   | (434) 846-3300                               |                     |
| Bath                          | Amedisys Home Health Care                 | (540) 886-2970                           | Buena Vista City                        | Amedisys Home Health Care                    | (540) 886-2970      |
|                               | Carilion Home Care Services - Roanoke     | (540) 633-9314                           |   | Carilion Home Care Services - Roanoke        | (540) 633-9314      |
| Bedford                       | Advanced Health Services (LHC)            | (540) 994-9811                           | Campbell                                | Advanced Health Services (LHC)               | (540) 994-9811      |
|                               | Amedisys Home Health Care                 | (540) 265-5980                           |   | Amedisys Home Health                         | (804) 639-7903      |
|                               | Carilion Home Care Franklin               | (540) 489-6383                           |   | Amedisys Home Health Care                    | (540) 265-5980      |
|                               | Carilion Home Care Services - Roanoke     | (540) 633-9314                           |   | Carilion Home Care Services - Roanoke        | (540) 633-9314      |
|                               | Encompass Health Home Health (Lynchburg)  | (434) 846-3300                           |   | Encompass Health Home Health (Lynchburg)     | (434) 846-3300      |
| Bland                         | Advanced Health Services (LHC)            | (540) 994-9811                           | Caroline                                | Bon Secours Home Health, LLC                 | (804) 627-5200      |
|                               | Amedisys Home Health Care                 | (276) 619-2532                           |   | Caregivers Home Health Services, Inc         | (703) 532-6210      |
|                               | Carilion Home Care Services - Roanoke     | (540) 633-9314                           |   | Horizons Healthcare Services LLC             | (703) 537-0107      |
|                               | Carilion Home Care Services Tazewell      | (276) 988-8714                           |   | Amedisys Home Health                         | (804) 639-7903      |
|                               | Intrepid Usa Healthcare Services          | (276) 623-0665                           |   | At Home Care                                 | (804) 359-3400      |
|                               | Warm Hearth At Home Inc                   | (540) 443-3428                           |   | Brookside Home Health, An Amedisys Company   | (757) 253-2536      |
|                               | Wythe Circle Home Care (LHC)              | (276) 228-2051                           |   | Cavalier Healthcare Services Inc (LHC)       | (703) 872-7520      |
| Botetourt                     | Advanced Health Services (LHC)            | (540) 994-9811                           |   | Generations Home Health LLC (LHC)            | (757) 822-6991      |
|                               | Amedisys Home Health Care                 | (540) 265-5980                           |   | Home & Heart Health, Inc                     | (540) 899-3666      |
|                               | Carilion Home Care Franklin               | (540) 489-6383                           |   | Revival Homecare Agency                      | (703) 341-6670      |
|                               | Carilion Home Care Services - Roanoke     | (540) 633-9314                           | The Cardiac Connection Home Health Care | (804) 454-0854                               |                     |
|                               | Intrepid Usa Healthcare Services          | (276) 623-0665                           | Carroll                                 | Access Home Health Care And Rehabilitation   | (276) 266-3149      |
|                               | Warm Hearth At Home Inc                   | (540) 443-3428                           |   | Advanced Health Services (LHC)               | (540) 994-9811      |
| Bristol City                  | Amedisys Home Health Care                 | (276) 619-2532                           |   | Carilion Home Care Services - Roanoke        | (540) 633-9314      |
|                               | Home Nursing Services of Southwest Va Inc | (276) 628-2666                           |   |  |                     |
|                               | Intrepid Usa Healthcare Services          | (276) 623-0665                           |   |  |                     |
| Brunswick                     | Amedisys Home Health                      | (804) 639-7903                           |   |  |                     |
|                               | At Home Care                              | (804) 359-3400                           |   |  |                     |

## High-performing home health agencies in Virginia (cont.)

| County Served        | Name of Home Health Agency                 | Contact Information | County Served                | Name of Home Health Agency              | Contact Information |
|----------------------|--|---------------------|------------------------------|---|---------------------|
| Carroll              | Carilion Home Care Services Tazewell       | (276) 988-8714      | Chesterfield                 | Bayada Home Health Care                 | (757) 565-5400      |
|                      | Intrepid Usa Healthcare Services           | (276) 623-0665      |                              | Generations Home Health LLC (LHC)       | (757) 822-6991      |
|                      | Sovah Home Health of Martinsville (LHC)    | (276) 634-1950      |                              | Intrepid Usa Healthcare Services        | (804) 768-9080      |
|                      | Twin County Regional Home Health (LHC)     | (276) 236-7935      |                              | Revival Homecare Agency                 | (703) 341-6670      |
|                      | Warm Hearth At Home Inc                    | (540) 443-3428      |                              | Southside Regional Home Health (LHC)    | (804) 862-8345      |
|                      | Wythe Circle Home Care (LHC)               | (276) 228-2051      |                              | The Cardiac Connection Home Health Care | (804) 454-0854      |
| Charles City         | Bon Secours Home Care                      | (757) 889-4663      | Clarke                       | Caregivers Home Health Services, Inc    | (703) 532-6210      |
|                      | Bon Secours Home Health, LLC               | (804) 627-5200      |                              | Horizons Healthcare Services LLC        | (703) 537-0107      |
|                      | Amedisys Home Health                       | (804) 639-7903      |                              | Inova Home Health LLC                   | (571) 432-3100      |
|                      | At Home Care                               | (757) 220-2112      |                              | Countryside Home Health Care LLC        | (571) 934-8408      |
|                      | Bayada Home Health Care                    | (757) 565-5400      |                              | Encompass Health Home Health            | (804) 288-2111      |
|                      | Brookside Home Health, An Amedisys Company | (757) 253-2536      |                              | Five Star Home Health Care              | (703) 661-4555      |
|                      | Generations Home Health LLC (LHC)          | (757) 822-6991      | Colonial Heights City        | Bon Secours Home Health, LLC            | (804) 627-5200      |
|                      | Interim Healthcare                         | (757) 466-1401      |                              | Amedisys Home Health                    | (804) 639-7903      |
|                      | Intrepid Usa Healthcare Services           | (804) 768-9080      |                              | At Home Care                            | (804) 359-3400      |
|                      | Revival Homecare Agency                    | (703) 341-6670      |                              | Intrepid Usa Healthcare Services        | (804) 768-9080      |
|                      | Southside Regional Home Health (LHC)       | (804) 862-8345      |                              | Southside Regional Home Health (LHC)    | (804) 862-8345      |
|                      | The Cardiac Connection Home Health Care    | (804) 454-0854      |                              | The Cardiac Connection Home Health Care | (804) 454-0854      |
| Charlotte            | Amedisys Home Health                       | (804) 639-7903      | Covington City               | Amedisys Home Health Care               | (540) 265-5980      |
|                      | Amedisys Home Health Care                  | (540) 265-5980      |                              | Carilion Home Care Services - Roanoke   | (540) 633-9314      |
|                      | Encompass Health Home Health (Lynchburg)   | (434) 846-3300      | Craig                        | Advanced Health Services (LHC)          | (540) 994-9811      |
| Charlottesville City | Amedisys Home Health Care                  | (540) 886-2970      |                              | Amedisys Home Health Care               | (540) 265-5980      |
|                      | At Home Care                               | (804) 359-3400      |                              | Carilion Home Care Services - Roanoke   | (540) 633-9314      |
|                      | Shenandoah Valley Home Health              | (540) 324-2360      |                              | Warm Hearth At Home Inc                 | (540) 443-3428      |
| Chesapeake City      | Bon Secours Home Care                      | (757) 889-4663      | Culpeper                     | Caregivers Home Health Services, Inc    | (703) 532-6210      |
|                      | Amedisys Home Health Care                  | (757) 466-1340      |                              | Horizons Healthcare Services LLC        | (703) 537-0107      |
|                      | Amedisys Home Health of Newport News       | (757) 223-5424      |                              | Tristate Quality Care, Corp             | (703) 660-1366      |
|                      | At Heart Homecare                          | (757) 961-4077      |                              | Amedisys Home Health                    | (804) 639-7903      |
|                      | Equilibrio Home Health Of Virginia Inc     | (757) 965-9942      |                              | At Home Care                            | (804) 359-3400      |
|                      | Fni Healthcare, Inc                        | (757) 271-3861      |                              | Bayada Home Health Care Inc             | (703) 820-2001      |
|                      | Generations Home Health LLC (LHC)          | (757) 822-6991      |                              | Cavalier Healthcare Services Inc (LHC)  | (703) 872-7520      |
|                      | Interim Healthcare                         | (757) 466-1401      |                              | Countryside Home Health Care LLC        | (571) 934-8408      |
| Chesterfield         | Bon Secours Home Health, LLC               | (804) 627-5200      | Encompass Health Home Health | (804) 288-2111                          |                     |
|                      | Amedisys Home Health                       | (804) 639-7903      |                              |   |                     |
|                      | At Home Care                               | (804) 359-3400      |                              |   |                     |

## High-performing home health agencies in Virginia (cont.)

| County Served            | Name of Home Health Agency                   | Contact Information | County Served                          | Name of Home Health Agency             | Contact Information |
|--------------------------|--|---------------------|--|--|---------------------|
| <b>Culpeper</b>          | Five Star Home Health Care                   | (703) 661-4555      | <b>Fairfax</b>                         | Inova Home Health LLC                  | (571) 432-3100      |
|                          | Home & Heart Health, Inc                     | (540) 899-3666      |  | Tristate Quality Care, Corp            | (703) 660-1366      |
|                          | National Home Health Care Inc                | (703) 787-3060      |  | Bayada Home Health Care Inc            | (703) 820-2001      |
|                          | Prospect Homecare Agency                     | (202) 413-5928      |  | Cavalier Healthcare Services Inc (LHC) | (703) 872-7520      |
|                          | Revival Homecare Agency                      | (703) 341-6670      |  | Countryside Home Health Care LLC       | (571) 934-8408      |
| <b>Cumberland</b>        | Bon Secours Home Health, LLC                 | (804) 627-5200      |  | Encompass Health Home Health           | (703) 550-1400      |
|                          | Amedisys Home Health                         | (804) 639-7903      |  | Encompass Health Home Health           | (804) 288-2111      |
|                          | Amedisys Home Health Care                    | (540) 265-5980      |  | First Choice Home Care                 | (571) 325-2340      |
|                          | At Home Care                                 | (804) 359-3400      |  | Five Star Home Health Care             | (703) 661-4555      |
|                          | Generations Home Health LLC (LHC)            | (757) 822-6991      |  | National Home Health Care Inc          | (703) 787-3060      |
|                          | Intrepid Usa Healthcare Services             | (804) 768-9080      |  | Prospect Homecare Agency               | (202) 413-5928      |
|                          | Revival Homecare Agency                      | (703) 341-6670      |  | Revival Homecare Agency                | (703) 341-6670      |
|                          | The Cardiac Connection Home Health Care      | (804) 454-0854      |  | Caregivers Home Health Services, Inc   | (703) 532-6210      |
| <b>Danville City</b>     | Amedisys Home Health Care                    | (540) 265-5980      |  | Horizons Healthcare Services LLC       | (703) 537-0107      |
| <b>Dickenson</b>         | Amedisys Home Health Care                    | (276) 619-2532      |  | Inova Home Health LLC                  | (571) 432-3100      |
|                          | Home Nursing Services of Southwest Va Inc    | (276) 628-2666      | Tristate Quality Care, Corp            | (703) 660-1366                         |                     |
|                          | Intrepid Usa Healthcare Services             | (276) 623-0665      | Bayada Home Health Care Inc            | (703) 820-2001                         |                     |
|                          | Preferred Home Health Services, Inc          | (276) 963-9577      | Cavalier Healthcare Services Inc (LHC) | (703) 872-7520                         |                     |
| <b>Dinwiddie</b>         | Bon Secours Home Health, LLC                 | (804) 627-5200      | Countryside Home Health Care LLC       | (571) 934-8408                         |                     |
|                          | Amedisys Home Health                         | (804) 639-7903      | Encompass Health Home Health           | (703) 550-1400                         |                     |
|                          | At Home Care                                 | (804) 359-3400      | Encompass Health Home Health           | (804) 288-2111                         |                     |
|                          | Intrepid Usa Healthcare Services             | (804) 768-9080      | First Choice Home Care                 | (571) 325-2340                         |                     |
|                          | Revival Homecare Agency                      | (703) 341-6670      | Five Star Home Health Care             | (703) 661-4555                         |                     |
|                          | Southern Virginia Regional Home Health (LHC) | (434) 348-3459      | National Home Health Care Inc          | (703) 787-3060                         |                     |
|                          | Southside Regional Home Health (LHC)         | (804) 862-8345      | Prospect Homecare Agency               | (202) 413-5928                         |                     |
|                          | The Cardiac Connection Home Health Care      | (804) 454-0854      | Revival Homecare Agency                | (703) 341-6670                         |                     |
| <b>Emporia City</b>      | Amedisys Home Health                         | (804) 639-7903      | Caregivers Home Health Services, Inc   | (703) 532-6210                         |                     |
|                          | At Home Care                                 | (804) 359-3400      | Horizons Healthcare Services LLC       | (703) 537-0107                         |                     |
|                          | Southern Virginia Regional Home Health (LHC) | (434) 348-3459      | Inova Home Health LLC                  | (571) 432-3100                         |                     |
| <b>Essex</b>             | Amedisys Home Health                         | (804) 639-7903      | Tristate Quality Care, Corp            | (703) 660-1366                         |                     |
|                          | At Home Care                                 | (757) 220-2112      | Bayada Home Health Care Inc            | (703) 820-2001                         |                     |
|                          | Brookside Home Health, An Amedisys Company   | (757) 253-2536      | Cavalier Healthcare Services Inc (LHC) | (703) 872-7520                         |                     |
|                          | Home & Heart Health, Inc                     | (540) 899-3666      | Countryside Home Health Care LLC       | (571) 934-8408                         |                     |
| <b>Fairfax</b>           | Caregivers Home Health Services, Inc         | (703) 532-6210      | Encompass Health Home Health           | (703) 550-1400                         |                     |
|                          | Horizons Healthcare Services LLC             | (703) 537-0107      | Encompass Health Home Health           | (804) 288-2111                         |                     |
| <b>Fairfax City</b>      |  |                     | Caregivers Home Health Services, Inc   | (703) 532-6210                         |                     |
|                          |  |                     | Horizons Healthcare Services LLC       | (703) 537-0107                         |                     |
|                          |  |                     | Inova Home Health LLC                  | (571) 432-3100                         |                     |
|                          |  |                     | Tristate Quality Care, Corp            | (703) 660-1366                         |                     |
|                          |  |                     | Bayada Home Health Care Inc            | (703) 820-2001                         |                     |
|                          |  |                     | Cavalier Healthcare Services Inc (LHC) | (703) 872-7520                         |                     |
|                          |  |                     | Countryside Home Health Care LLC       | (571) 934-8408                         |                     |
|                          |  |                     | Encompass Health Home Health           | (703) 550-1400                         |                     |
|                          |  |                     | Encompass Health Home Health           | (804) 288-2111                         |                     |
|                          |  |                     | First Choice Home Care                 | (571) 325-2340                         |                     |
|                          |  |                     | Five Star Home Health Care             | (703) 661-4555                         |                     |
|                          |  |                     | National Home Health Care Inc          | (703) 787-3060                         |                     |
|                          |  |                     | Prospect Homecare Agency               | (202) 413-5928                         |                     |
|                          |  |                     | Revival Homecare Agency                | (703) 341-6670                         |                     |
|                          |  |                     | Revival Homecare Agency                | (703) 341-6670                         |                     |
| <b>Falls Church City</b> |  |                     | Caregivers Home Health Services, Inc   | (703) 532-6210                         |                     |
|                          |  |                     | Horizons Healthcare Services LLC       | (703) 537-0107                         |                     |
|                          |  |                     | Inova Home Health LLC                  | (571) 432-3100                         |                     |
|                          |  |                     | Tristate Quality Care, Corp            | (703) 660-1366                         |                     |
|                          |  |                     | Bayada Home Health Care Inc            | (703) 820-2001                         |                     |
|                          |  |                     | Cavalier Healthcare Services Inc (LHC) | (703) 872-7520                         |                     |
|                          |  |                     | Countryside Home Health Care LLC       | (571) 934-8408                         |                     |



## High-performing home health agencies in Virginia (cont.)

| County Served                           | Name of Home Health Agency                 | Contact Information                        | County Served                          | Name of Home Health Agency                 | Contact Information                  |
|---|--|--|--|--|--------------------------------------|
| Falls Church City                       | First Choice Home Care                     | (571) 325-2340                             | Franklin                               | Sovah Home Health of Martinsville (LHC)    | (276) 634-1950                       |
|   | Five Star Home Health Care                 | (703) 661-4555                             |  | Warm Hearth At Home Inc                    | (540) 443-3428                       |
|   | National Home Health Care Inc              | (703) 787-3060                             | Franklin City                          | Amedisys Home Health of Newport News       | (757) 223-5424                       |
|   | Prospect Homecare Agency                   | (202) 413-5928                             |  | Southampton Memorial Home Health (LHC)     | (757) 569-6360                       |
|   | Revival Homecare Agency                    | (703) 341-6670                             | Frederick                              | Caregivers Home Health Services, Inc       | (703) 532-6210                       |
| Fauquier                                | Caregivers Home Health Services, Inc       | (703) 532-6210                             |  | Horizons Healthcare Services LLC           | (703) 537-0107                       |
|   | Horizons Healthcare Services LLC           | (703) 537-0107                             |  | Bayada Home Health Care Inc                | (703) 820-2001                       |
|   | Inova Home Health LLC                      | (571) 432-3100                             |  | Five Star Home Health Care                 | (703) 661-4555                       |
|   | Tristate Quality Care, Corp                | (703) 660-1366                             |  | Fredericksburg City                        | Caregivers Home Health Services, Inc |
|   | Amedisys Home Health                       | (804) 639-7903                             | Horizons Healthcare Services LLC       |  | (703) 537-0107                       |
|   | At Home Care                               | (804) 359-3400                             | Tristate Quality Care, Corp            |  | (703) 660-1366                       |
|   | Cavalier Healthcare Services Inc (LHC)     | (703) 872-7520                             | Amedisys Home Health                   |  | (804) 639-7903                       |
|   | Countryside Home Health Care LLC           | (571) 934-8408                             | At Home Care                           |  | (804) 359-3400                       |
|   | Encompass Health Home Health               | (804) 288-2111                             | Bayada Home Health Care Inc            |  | (703) 820-2001                       |
|   | Five Star Home Health Care                 | (703) 661-4555                             | Cavalier Healthcare Services Inc (LHC) |  | (703) 872-7520                       |
|   | Home & Heart Health, Inc                   | (540) 899-3666                             | Home & Heart Health, Inc               |  | (540) 899-3666                       |
|   | National Home Health Care Inc              | (703) 787-3060                             | Prospect Homecare Agency               |  | (202) 413-5928                       |
|   | Prospect Homecare Agency                   | (202) 413-5928                             | Revival Homecare Agency                |  | (703) 341-6670                       |
|   | Revival Homecare Agency                    | (703) 341-6670                             | Galax City                             | Access Home Health Care And Rehabilitation | (276) 266-3149                       |
|   | Floyd                                      | Access Home Health Care And Rehabilitation |  | (276) 266-3149                             | Advanced Health Services (LHC)       |
| Advanced Health Services (LHC)          |  | (540) 994-9811                             |  | Carilion Home Care Services Tazewell       | (276) 988-8714                       |
| Amedisys Home Health Care               |  | (540) 265-5980                             |  | Twin County Regional Home Health (LHC)     | (276) 236-7935                       |
| Carilion Home Care Franklin             |  | (540) 489-6383                             | Giles                                  | Advanced Health Services (LHC)             | (540) 994-9811                       |
| Sovah Home Health of Martinsville (LHC) |  | (276) 634-1950                             |  | Amedisys Home Health Care                  | (540) 265-5980                       |
| Twin County Regional Home Health (LHC)  |  | (276) 236-7935                             |  | Carilion Home Care Services - Roanoke      | (540) 633-9314                       |
| Warm Hearth At Home Inc                 |  | (540) 443-3428                             |  | Carilion Home Care Services Tazewell       | (276) 988-8714                       |
| Fluvanna                                | Amedisys Home Health                       | (804) 639-7903                             |  | Intrepid Usa Healthcare Services           | (276) 623-0665                       |
|   | At Home Care                               | (804) 359-3400                             | Warm Hearth At Home Inc                | (540) 443-3428                             |                                      |
|   | Generations Home Health LLC (LHC)          | (757) 822-6991                             | Wythe Circle Home Care (LHC)           | (276) 228-2051                             |                                      |
| Franklin                                | Access Home Health Care And Rehabilitation | (276) 266-3149                             | Gloucester                             | Bon Secours Home Care                      | (757) 889-4663                       |
|   | Advanced Health Services (LHC)             | (540) 994-9811                             |  | Bon Secours Home Health, LLC               | (804) 627-5200                       |
|   | Amedisys Home Health Care                  | (540) 265-5980                             |  | Amedisys Home Health of Newport News       | (757) 223-5424                       |
|   | Carilion Home Care Franklin                | (540) 489-6383                             |  | At Home Care                               | (757) 220-2112                       |
|   | Carilion Home Care Services - Roanoke      | (540) 633-9314                             |  | Bayada Home Health Care                    | (757) 565-5400                       |
|   | Encompass Health Home Health (Lynchburg)   | (434) 846-3300                             |  |  |                                      |

## High-performing home health agencies in Virginia (cont.)

| County Served                             | Name of Home Health Agency                   | Contact Information                        | County Served                              | Name of Home Health Agency              | Contact Information                     |                |
|---|--|--|--|---|---|----------------|
| Gloucester                                | Brookside Home Health, An Amedisys Company   | (757) 253-2536                             | Hampton City                               | Generations Home Health LLC (LHC)       | (757) 822-6991                          |                |
|   | Generations Home Health LLC (LHC)            | (757) 822-6991                             |  | Interim Healthcare                      | (757) 466-1401                          |                |
|   | Interim Healthcare                           | (757) 466-1401                             | Hanover                                    | Bon Secours Home Health, LLC            | (804) 627-5200                          |                |
| Goochland                                 | Bon Secours Home Health, LLC                 | (804) 627-5200                             |  | Amedisys Home Health                    | (804) 639-7903                          |                |
|   | Amedisys Home Health                         | (804) 639-7903                             |  | At Home Care                            | (804) 359-3400                          |                |
|   | At Home Care                                 | (804) 359-3400                             |  | Generations Home Health LLC (LHC)       | (757) 822-6991                          |                |
|   | Bayada Home Health Care                      | (757) 565-5400                             |  | Home & Heart Health, Inc                | (540) 899-3666                          |                |
|   | Generations Home Health LLC (LHC)            | (757) 822-6991                             |  | Intrepid Usa Healthcare Services        | (804) 768-9080                          |                |
|   | Home & Heart Health, Inc                     | (540) 899-3666                             |  | Revival Homecare Agency                 | (703) 341-6670                          |                |
|   | Intrepid Usa Healthcare Services             | (804) 768-9080                             |  | The Cardiac Connection Home Health Care | (804) 454-0854                          |                |
|   | Revival Homecare Agency                      | (703) 341-6670                             |  | Harrisonburg City                       | Amedisys Home Health Care               | (540) 886-2970 |
|   | The Cardiac Connection Home Health Care      | (804) 454-0854                             |  |   | Bon Secours Home Health, LLC            | (804) 627-5200 |
|   | Grayson                                      | Access Home Health Care And Rehabilitation | (276) 266-3149                             | Henrico                                 | Amedisys Home Health                    | (804) 639-7903 |
| Advanced Health Services (LHC)            |  | (540) 994-9811                             | At Home Care                               |   | (757) 220-2112                          |                |
| Amedisys Home Health Care                 |  | (276) 619-2532                             | Bayada Home Health Care                    |   | (757) 565-5400                          |                |
| Carilion Home Care Services Tazewell      |  | (276) 988-8714                             | Brookside Home Health, An Amedisys Company |   | (757) 253-2536                          |                |
| Home Nursing Services of Southwest Va Inc |  | (276) 628-2666                             | Generations Home Health LLC (LHC)          |   | (757) 822-6991                          |                |
| Intrepid Usa Healthcare Services          |  | (276) 623-0665                             | Intrepid Usa Healthcare Services           |   | (804) 768-9080                          |                |
| Twin County Regional Home Health (LHC)    |  | (276) 236-7935                             | Revival Homecare Agency                    |   | (703) 341-6670                          |                |
| Wythe Circle Home Care (LHC)              |  | (276) 228-2051                             | Southside Regional Home Health (LHC)       |   | (804) 862-8345                          |                |
| Greene                                    |  | At Home Care                               | (804) 359-3400                             |   | The Cardiac Connection Home Health Care | (804) 454-0854 |
|   | Amedisys Home Health                         | (804) 639-7903                             | Henry                                      |   | Amedisys Home Health Care               | (540) 265-5980 |
| Greensville                               | At Home Care                                 | (804) 359-3400                             |  | Carilion Home Care Franklin             | (540) 489-6383                          |                |
|   | Southern Virginia Regional Home Health (LHC) | (434) 348-3459                             |  | Carilion Home Care Services - Roanoke   | (540) 633-9314                          |                |
| Halifax                                   | Amedisys Home Health                         | (804) 639-7903                             |  | Interim Healthcare                      | (757) 466-1401                          |                |
|   | Amedisys Home Health Care                    | (540) 265-5980                             |  | Sovah Home Health of Martinsville (LHC) | (276) 634-1950                          |                |
|   | Encompass Health Home Health (Lynchburg)     | (434) 846-3300                             | Hopewell City                              | Bon Secours Home Health, LLC            | (804) 627-5200                          |                |
| Hampton City                              | Bon Secours Home Care                        | (757) 889-4663                             |  | Amedisys Home Health                    | (804) 639-7903                          |                |
|   | Amedisys Home Health of Newport News         | (757) 223-5424                             |  | At Home Care                            | (804) 359-3400                          |                |
|   | At Heart Homecare                            | (757) 961-4077                             |  | Generations Home Health LLC (LHC)       | (757) 822-6991                          |                |
|   | At Home Care                                 | (757) 220-2112                             |  | Intrepid Usa Healthcare Services        | (804) 768-9080                          |                |
|   | Bayada Home Health Care                      | (757) 565-5400                             |  | Revival Homecare Agency                 | (703) 341-6670                          |                |
|   | Brookside Home Health, An Amedisys Company   | (757) 253-2536                             |  | Southside Regional Home Health (LHC)    | (804) 862-8345                          |                |
|   |  |  |  | The Cardiac Connection Home Health Care | (804) 454-0854                          |                |

## High-performing home health agencies in Virginia (cont.)

| County Served  | Name of Home Health Agency                 | Contact Information | County Served                                | Name of Home Health Agency               | Contact Information  |
|----------------|--|---------------------|--|--|----------------------|
| Isle of Wight  | Bon Secours Home Care                      | (757) 889-4663      | Loudoun                                      | Caregivers Home Health Services, Inc     | (703) 532-6210       |
|                | Amedisys Home Health of Newport News       | (757) 223-5424      |  | Horizons Healthcare Services LLC         | (703) 537-0107       |
|                | Fni Healthcare, Inc                        | (757) 271-3861      |  | Inova Home Health LLC                    | (571) 432-3100       |
|                | Generations Home Health LLC (LHC)          | (757) 822-6991      |  | Tristate Quality Care, Corp              | (703) 660-1366       |
|                | Interim Healthcare                         | (757) 466-1401      |  | Bayada Home Health Care Inc              | (703) 820-2001       |
|                | Southampton Memorial Home Health (LHC)     | (757) 569-6360      |  | Cavalier Healthcare Services Inc (LHC)   | (703) 872-7520       |
| James City     | Bon Secours Home Care                      | (757) 889-4663      |  | Countryside Home Health Care LLC         | (571) 934-8408       |
|                | At Home Care                               | (757) 220-2112      |  | Encompass Health Home Health             | (804) 288-2111       |
|                | Bayada Home Health Care                    | (757) 565-5400      |  | First Choice Home Care                   | (571) 325-2340       |
|                | Brookside Home Health, An Amedisys Company | (757) 253-2536      |  | Five Star Home Health Care               | (703) 661-4555       |
|                | Generations Home Health LLC (LHC)          | (757) 822-6991      |  | National Home Health Care Inc            | (703) 787-3060       |
|                | Interim Healthcare                         | (757) 466-1401      |  | Prospect Homecare Agency                 | (202) 413-5928       |
| King and Queen | Amedisys Home Health                       | (804) 639-7903      |  | Revival Homecare Agency                  | (703) 341-6670       |
|                | At Home Care                               | (757) 220-2112      |  | Bon Secours Home Health, LLC             | (804) 627-5200       |
|                | Brookside Home Health, An Amedisys Company | (757) 253-2536      |  | Amedisys Home Health                     | (804) 639-7903       |
|                | Generations Home Health LLC (LHC)          | (757) 822-6991      | At Home Care                                 | (804) 359-3400                           |                      |
| King George    | Caregivers Home Health Services, Inc       | (703) 532-6210      | Louisa                                       | Generations Home Health LLC (LHC)        | (757) 822-6991       |
|                | Amedisys Home Health                       | (804) 639-7903      |  | Home & Heart Health, Inc                 | (540) 899-3666       |
|                | At Home Care                               | (804) 359-3400      |  | Revival Homecare Agency                  | (703) 341-6670       |
|                | Home & Heart Health, Inc                   | (540) 899-3666      |  | The Cardiac Connection Home Health Care  | (804) 454-0854       |
| King William   | Bon Secours Home Health, LLC               | (804) 627-5200      |  | Lunenburg                                | Amedisys Home Health |
|                | Amedisys Home Health                       | (804) 639-7903      | At Home Care                                 |  | (804) 359-3400       |
|                | At Home Care                               | (757) 220-2112      | Southern Virginia Regional Home Health (LHC) |  | (434) 348-3459       |
|                | Brookside Home Health, An Amedisys Company | (757) 253-2536      | Lynchburg City                               | Advanced Health Services (LHC)           | (540) 994-9811       |
|                | Generations Home Health LLC (LHC)          | (757) 822-6991      |  | Amedisys Home Health Care                | (540) 265-5980       |
|                | Revival Homecare Agency                    | (703) 341-6670      |  | Carilion Home Care Services - Roanoke    | (540) 633-9314       |
|                | The Cardiac Connection Home Health Care    | (804) 454-0854      |  | Encompass Health Home Health (Lynchburg) | (434) 846-3300       |
| Lancaster      | Bon Secours Home Health, LLC               | (804) 627-5200      | Madison                                      | Horizons Healthcare Services LLC         | (703) 537-0107       |
|                | At Home Care                               | (757) 220-2112      |  | Amedisys Home Health                     | (804) 639-7903       |
|                | Brookside Home Health, An Amedisys Company | (757) 253-2536      |  | At Home Care                             | (804) 359-3400       |
| Lee            | Amedisys Home Health Care                  | (276) 619-2532      | Manassas City                                | Caregivers Home Health Services, Inc     | (703) 532-6210       |
|                | Intrepid Usa Healthcare Services           | (276) 623-0665      |  | Horizons Healthcare Services LLC         | (703) 537-0107       |
| Lexington City | Amedisys Home Health Care                  | (540) 886-2970      |  | Inova Home Health LLC                    | (571) 432-3100       |
|                | Carilion Home Care Services - Roanoke      | (540) 633-9314      |  | Tristate Quality Care, Corp              | (703) 660-1366       |
|                |  |                     |  | Bayada Home Health Care Inc              | (703) 820-2001       |

## High-performing home health agencies in Virginia (cont.)

| County Served                           | Name of Home Health Agency                   | Contact Information                      | County Served                        | Name of Home Health Agency                 | Contact Information          |                |
|---|--|--|--------------------------------------|--|------------------------------|----------------|
| Manassas City                           | Cavalier Healthcare Services Inc (LHC)       | (703) 872-7520                           | Middlesex                            | Brookside Home Health, An Amedisys Company | (757) 253-2536               |                |
|   | Countryside Home Health Care LLC             | (571) 934-8408                           |                                      | Generations Home Health LLC (LHC)          | (757) 822-6991               |                |
|   | Encompass Health Home Health                 | (804) 288-2111                           | Montgomery                           | Advanced Health Services (LHC)             | (540) 994-9811               |                |
|   | First Choice Home Care                       | (571) 325-2340                           |                                      | Amedisys Home Health Care                  | (540) 265-5980               |                |
|   | Five Star Home Health Care                   | (703) 661-4555                           |                                      | Carilion Home Care Franklin                | (540) 489-6383               |                |
|   | National Home Health Care Inc                | (703) 787-3060                           |                                      | Carilion Home Care Services - Roanoke      | (540) 633-9314               |                |
|   | Prospect Homecare Agency                     | (202) 413-5928                           |                                      | Warm Hearth At Home Inc                    | (540) 443-3428               |                |
|   | Revival Homecare Agency                      | (703) 341-6670                           | Nelson                               | Amedisys Home Health Care                  | (540) 265-5980               |                |
| Caregivers Home Health Services, Inc    | (703) 532-6210                               | At Home Care                             |                                      | (804) 359-3400                             |                              |                |
| Horizons Healthcare Services LLC        | (703) 537-0107                               | Carilion Home Care Services - Roanoke    |                                      | (540) 633-9314                             |                              |                |
| Inova Home Health LLC                   | (571) 432-3100                               | Encompass Health Home Health (Lynchburg) |                                      | (434) 846-3300                             |                              |                |
| Tristate Quality Care, Corp             | (703) 660-1366                               | Bon Secours Home Care                    |                                      | (757) 889-4663                             |                              |                |
| Manassas Park City                      | Bayada Home Health Care Inc                  | (703) 820-2001                           | New Kent                             | Bon Secours Home Health, LLC               | (804) 627-5200               |                |
|   | Cavalier Healthcare Services Inc (LHC)       | (703) 872-7520                           |                                      | Amedisys Home Health                       | (804) 639-7903               |                |
|   | Countryside Home Health Care LLC             | (571) 934-8408                           |                                      | At Home Care                               | (757) 220-2112               |                |
|   | Encompass Health Home Health                 | (703) 550-1400                           |                                      | Bayada Home Health Care                    | (757) 565-5400               |                |
|   | Encompass Health Home Health                 | (804) 288-2111                           |                                      | Brookside Home Health, An Amedisys Company | (757) 253-2536               |                |
|   | First Choice Home Care                       | (571) 325-2340                           |                                      | Generations Home Health LLC (LHC)          | (757) 822-6991               |                |
|   | Five Star Home Health Care                   | (703) 661-4555                           |                                      | Intrepid Usa Healthcare Services           | (804) 768-9080               |                |
|   | National Home Health Care Inc                | (703) 787-3060                           |                                      | Revival Homecare Agency                    | (703) 341-6670               |                |
|   | Prospect Homecare Agency                     | (202) 413-5928                           |                                      | The Cardiac Connection Home Health Care    | (804) 454-0854               |                |
|   | Revival Homecare Agency                      | (703) 341-6670                           |                                      | Newport News City                          | Bon Secours Home Care        | (757) 889-4663 |
|   | Amedisys Home Health Care                    | (540) 265-5980                           |                                      |  | Bon Secours Home Health, LLC | (804) 627-5200 |
| Carilion Home Care Franklin             | (540) 489-6383                               | Amedisys Home Health of Newport News     | (757) 223-5424                       |  |                              |                |
| Carilion Home Care Services - Roanoke   | (540) 633-9314                               | At Heart Homecare                        | (757) 961-4077                       |  |                              |                |
| Sovah Home Health of Martinsville (LHC) | (276) 634-1950                               | At Home Care                             | (757) 220-2112                       |  |                              |                |
| Martinsville City                       | Bon Secours Home Health, LLC                 | (804) 627-5200                           | Newport News City                    | Bayada Home Health Care                    | (757) 565-5400               |                |
|   | At Home Care                                 | (757) 220-2112                           |                                      | Brookside Home Health, An Amedisys Company | (757) 253-2536               |                |
|   | Brookside Home Health, An Amedisys Company   | (757) 253-2536                           |                                      | Generations Home Health LLC (LHC)          | (757) 822-6991               |                |
|   | Generations Home Health LLC (LHC)            | (757) 822-6991                           |                                      | Interim Healthcare                         | (757) 466-1401               |                |
| Mathews                                 | Amedisys Home Health                         | (804) 639-7903                           |                                      | Norfolk City                               | Bon Secours Home Care        | (757) 889-4663 |
|   | Amedisys Home Health                         | (804) 639-7903                           | Amedisys Home Health Care            |  | (757) 466-1340               |                |
| Mecklenburg                             | Southern Virginia Regional Home Health (LHC) | (434) 348-3459                           | Amedisys Home Health of Newport News |  | (757) 223-5424               |                |
|   | Bon Secours Home Health, LLC                 | (804) 627-5200                           | At Heart Homecare                    | (757) 961-4077                             |                              |                |
| Middlesex                               | Bon Secours Home Health, LLC                 | (804) 627-5200                           |                                      |  |                              |                |
|   | At Home Care                                 | (757) 220-2112                           |                                      |  |                              |                |



## High-performing home health agencies in Virginia (cont.)

| County Served           | Name of Home Health Agency                 | Contact Information                  | County Served                            | Name of Home Health Agency              | Contact Information       |                |
|-------------------------|--|--------------------------------------|--|---|---------------------------|----------------|
| Norfolk City            | Brookside Home Health, An Amedisys Company | (757) 253-2536                       | Petersburg City                          | Bon Secours Home Health, LLC            | (804) 627-5200            |                |
|                         | Equilibrio Home Health Of Virginia Inc     | (757) 965-9942                       |  | Amedisys Home Health                    | (804) 639-7903            |                |
|                         | Fni Healthcare, Inc                        | (757) 271-3861                       |  | At Home Care                            | (804) 359-3400            |                |
|                         | Generations Home Health LLC (LHC)          | (757) 822-6991                       |  | Intrepid Usa Healthcare Services        | (804) 768-9080            |                |
|                         | Interim Healthcare                         | (757) 466-1401                       |  | Revival Homecare Agency                 | (703) 341-6670            |                |
| Northampton             | Intrepid Usa Healthcare Services           | (757) 787-7202                       | Pittsylvania                             | Southside Regional Home Health (LHC)    | (804) 862-8345            |                |
| Northumberland          | Bon Secours Home Health, LLC               | (804) 627-5200                       |  | The Cardiac Connection Home Health Care | (804) 454-0854            |                |
|                         | At Home Care                               | (757) 220-2112                       |  | Advanced Health Services (LHC)          | (540) 994-9811            |                |
| Norton City             | Brookside Home Health, An Amedisys Company | (757) 253-2536                       |  | Amedisys Home Health                    | (804) 639-7903            |                |
|                         | Amedisys Home Health Care                  | (276) 619-2532                       |  | Amedisys Home Health Care               | (540) 265-5980            |                |
| Nottoway                | Intrepid Usa Healthcare Services           | (276) 623-0665                       | Carilion Home Care Franklin              | (540) 489-6383                          |                           |                |
|                         | Bon Secours Home Health, LLC               | (804) 627-5200                       | Encompass Health Home Health (Lynchburg) | (434) 846-3300                          |                           |                |
|                         | Amedisys Home Health                       | (804) 639-7903                       | Sovah Home Health of Martinsville (LHC)  | (276) 634-1950                          |                           |                |
|                         | At Home Care                               | (804) 359-3400                       | Bon Secours Home Care                    | (757) 889-4663                          |                           |                |
| Orange                  | The Cardiac Connection Home Health Care    | (804) 454-0854                       | Poquoson City                            | Amedisys Home Health of Newport News    | (757) 223-5424            |                |
|                         | Caregivers Home Health Services, Inc       | (703) 532-6210                       |  | At Home Care                            | (757) 220-2112            |                |
|                         | Horizons Healthcare Services LLC           | (703) 537-0107                       |  | Bayada Home Health Care                 | (757) 565-5400            |                |
|                         | Amedisys Home Health                       | (804) 639-7903                       |  | Generations Home Health LLC (LHC)       | (757) 822-6991            |                |
|                         | At Home Care                               | (804) 359-3400                       |  | Interim Healthcare                      | (757) 466-1401            |                |
|                         | Bayada Home Health Care Inc                | (703) 820-2001                       |  | Portsmouth City                         | Bon Secours Home Care     | (757) 889-4663 |
|                         | Home & Heart Health, Inc                   | (540) 899-3666                       |  |   | Amedisys Home Health Care | (757) 466-1340 |
| Revival Homecare Agency | (703) 341-6670                             | Amedisys Home Health of Newport News | (757) 223-5424                           |   |                           |                |
| Page                    | Amedisys Home Health Care                  | (540) 886-2970                       | At Heart Homecare                        |   | (757) 961-4077            |                |
|                         | Five Star Home Health Care                 | (703) 661-4555                       | Equilibrio Home Health Of Virginia Inc   |   | (757) 965-9942            |                |
| Patrick                 | Access Home Health Care And Rehabilitation | (276) 266-3149                       | Fni Healthcare, Inc                      |   | (757) 271-3861            |                |
|                         | Advanced Health Services (LHC)             | (540) 994-9811                       | Generations Home Health LLC (LHC)        |   | (757) 822-6991            |                |
|                         | Amedisys Home Health Care                  | (540) 265-5980                       | Interim Healthcare                       | (757) 466-1401                          |                           |                |
|                         | Carilion Home Care Franklin                | (540) 489-6383                       | Powhatan                                 | Bon Secours Home Health, LLC            | (804) 627-5200            |                |
|                         | Carilion Home Care Services - Roanoke      | (540) 633-9314                       |  | Amedisys Home Health                    | (804) 639-7903            |                |
|                         | Carilion Home Care Services Tazewell       | (276) 988-8714                       |  | At Home Care                            | (804) 359-3400            |                |
|                         | Sovah Home Health of Martinsville (LHC)    | (276) 634-1950                       |  | Bayada Home Health Care                 | (757) 565-5400            |                |
|                         | Twin County Regional Home Health (LHC)     | (276) 236-7935                       |  | Generations Home Health LLC (LHC)       | (757) 822-6991            |                |
|                         | Warm Hearth At Home Inc                    | (540) 443-3428                       |  | Intrepid Usa Healthcare Services        | (804) 768-9080            |                |
|                         | Wythe Circle Home Care (LHC)               | (276) 228-2051                       |  | Revival Homecare Agency                 | (703) 341-6670            |                |

## High-performing home health agencies in Virginia (cont.)

| County Served                           | Name of Home Health Agency                 | Contact Information         | County Served                         | Name of Home Health Agency                 | Contact Information            |
|---|--|-----------------------------|---------------------------------------|--|--------------------------------|
| Powhatan                                | Southside Regional Home Health (LHC)       | (804) 862-8345              | Pulaski                               | Carilion Home Care Services Tazewell       | (276) 988-8714                 |
|   | The Cardiac Connection Home Health Care    | (804) 454-0854              |                                       | Twin County Regional Home Health (LHC)     | (276) 236-7935                 |
| Prince Edward                           | Amedisys Home Health                       | (804) 639-7903              |                                       | Warm Hearth At Home Inc                    | (540) 443-3428                 |
|   | Amedisys Home Health Care                  | (540) 265-5980              |                                       | Wythe Circle Home Care (LHC)               | (276) 228-2051                 |
|   | Encompass Health Home Health (Lynchburg)   | (434) 846-3300              | Radford City                          | Advanced Health Services (LHC)             | (540) 994-9811                 |
| Prince George                           | Bon Secours Home Health, LLC               | (804) 627-5200              |                                       | Amedisys Home Health Care                  | (540) 265-5980                 |
|   | Amedisys Home Health                       | (804) 639-7903              |                                       | Carilion Home Care Franklin                | (540) 489-6383                 |
|   | At Home Care                               | (804) 359-3400              | Warm Hearth At Home Inc               | (540) 443-3428                             |                                |
|   | Brookside Home Health, An Amedisys Company | (757) 253-2536              | Rappahannock                          | Caregivers Home Health Services, Inc       | (703) 532-6210                 |
|   | Generations Home Health LLC (LHC)          | (757) 822-6991              |                                       | Horizons Healthcare Services LLC           | (703) 537-0107                 |
|   | Intrepid Usa Healthcare Services           | (804) 768-9080              |                                       | At Home Care                               | (804) 359-3400                 |
|   | Revival Homecare Agency                    | (703) 341-6670              |                                       | Countryside Home Health Care LLC           | (571) 934-8408                 |
|   | Southside Regional Home Health (LHC)       | (804) 862-8345              |                                       | Encompass Health Home Health               | (804) 288-2111                 |
| The Cardiac Connection Home Health Care | (804) 454-0854                             | Five Star Home Health Care  |                                       | (703) 661-4555                             |                                |
| Prince William                          | Caregivers Home Health Services, Inc       | (703) 532-6210              | Richmond                              | Bon Secours Home Health, LLC               | (804) 627-5200                 |
|   | Horizons Healthcare Services LLC           | (703) 537-0107              |                                       | Amedisys Home Health                       | (804) 639-7903                 |
|   | Inova Home Health LLC                      | (571) 432-3100              |                                       | At Home Care                               | (757) 220-2112                 |
|   | Tristate Quality Care, Corp                | (703) 660-1366              | Richmond City                         | Brookside Home Health, An Amedisys Company | (757) 253-2536                 |
|   | At Home Care                               | (804) 359-3400              |                                       | Bon Secours Home Health, LLC               | (804) 627-5200                 |
|   | Bayada Home Health Care Inc                | (703) 820-2001              |                                       | Amedisys Home Health                       | (804) 639-7903                 |
|   | Cavalier Healthcare Services Inc (LHC)     | (703) 872-7520              |                                       | At Home Care                               | (804) 359-3400                 |
|   | Countryside Home Health Care LLC           | (571) 934-8408              |                                       | Bayada Home Health Care                    | (757) 565-5400                 |
|   | Encompass Health Home Health               | (703) 550-1400              |                                       | Generations Home Health LLC (LHC)          | (757) 822-6991                 |
|   | Encompass Health Home Health               | (804) 288-2111              |                                       | Intrepid Usa Healthcare Services           | (804) 768-9080                 |
|   | First Choice Home Care                     | (571) 325-2340              |                                       | Revival Homecare Agency                    | (703) 341-6670                 |
|   | Five Star Home Health Care                 | (703) 661-4555              |                                       | Southside Regional Home Health (LHC)       | (804) 862-8345                 |
|   | National Home Health Care Inc              | (703) 787-3060              |                                       | The Cardiac Connection Home Health Care    | (804) 454-0854                 |
|   | Prospect Homecare Agency                   | (202) 413-5928              |                                       | Roanoke                                    | Advanced Health Services (LHC) |
| Revival Homecare Agency                 | (703) 341-6670                             | Amedisys Home Health Care   | (540) 265-5980                        |  |                                |
| Pulaski                                 | Access Home Health Care And Rehabilitation | (276) 266-3149              | Carilion Home Care Franklin           |  | (540) 489-6383                 |
|   | Advanced Health Services (LHC)             | (540) 994-9811              | Carilion Home Care Services - Roanoke |  | (540) 633-9314                 |
|   | Amedisys Home Health Care                  | (540) 265-5980              | Warm Hearth At Home Inc               | (540) 443-3428                             |                                |
|   | Carilion Home Care Franklin                | (540) 489-6383              | Roanoke City                          | Advanced Health Services (LHC)             | (540) 994-9811                 |
|   | Carilion Home Care Services - Roanoke      | (540) 633-9314              |                                       | Amedisys Home Health Care                  | (540) 265-5980                 |
|   |  | Carilion Home Care Franklin |                                       | (540) 489-6383                             |                                |

## High-performing home health agencies in Virginia (cont.)

| County Served                             | Name of Home Health Agency                 | Contact Information         | County Served                           | Name of Home Health Agency                   | Contact Information                  |                |
|---|--|-----------------------------|---|--|--------------------------------------|----------------|
| Roanoke City                              | Carilion Home Care Services - Roanoke      | (540) 633-9314              | Southampton                             | Bon Secours Home Care                        | (757) 889-4663                       |                |
|   | Warm Hearth At Home Inc                    | (540) 443-3428              |   | Amedisys Home Health                         | (804) 639-7903                       |                |
| Rockbridge                                | Advanced Health Services (LHC)             | (540) 994-9811              |   | Amedisys Home Health of Newport News         | (757) 223-5424                       |                |
|   | Amedisys Home Health Care                  | (540) 265-5980              |   | At Home Care                                 | (804) 359-3400                       |                |
|   | Carilion Home Care Franklin                | (540) 489-6383              |   | Southampton Memorial Home Health (LHC)       | (757) 569-6360                       |                |
|   | Carilion Home Care Services - Roanoke      | (540) 633-9314              |   | Southern Virginia Regional Home Health (LHC) | (434) 348-3459                       |                |
|   | Shenandoah Valley Home Health              | (540) 324-2360              |   | Southside Regional Home Health (LHC)         | (804) 862-8345                       |                |
| Rockingham                                | Horizons Healthcare Services LLC           | (703) 537-0107              |   | Spotsylvania                                 | Bon Secours Home Health, LLC         | (804) 627-5200 |
|   | Amedisys Home Health Care                  | (540) 886-2970              |   |  | Caregivers Home Health Services, Inc | (703) 532-6210 |
|   | Five Star Home Health Care                 | (703) 661-4555              | Horizons Healthcare Services LLC        |  | (703) 537-0107                       |                |
|   | Shenandoah Valley Home Health              | (540) 324-2360              | Tristate Quality Care, Corp             |  | (703) 660-1366                       |                |
| Russell                                   | Amedisys Home Health Care                  | (276) 619-2532              | Amedisys Home Health                    |  | (804) 639-7903                       |                |
|   | Carilion Home Care Services Tazewell       | (276) 988-8714              | At Home Care                            |  | (804) 359-3400                       |                |
|   | Home Nursing Services of Southwest Va Inc  | (276) 628-2666              | Bayada Home Health Care Inc             |  | (703) 820-2001                       |                |
|   | Intrepid Usa Healthcare Services           | (276) 623-0665              | Cavalier Healthcare Services Inc (LHC)  |  | (703) 872-7520                       |                |
|   | Preferred Home Health Services, Inc        | (276) 963-9577              | Generations Home Health LLC (LHC)       |  | (757) 822-6991                       |                |
| Salem City                                | Advanced Health Services (LHC)             | (540) 994-9811              | Home & Heart Health, Inc                |  | (540) 899-3666                       |                |
|   | Amedisys Home Health Care                  | (540) 265-5980              | Prospect Homecare Agency                |  | (202) 413-5928                       |                |
|   | Carilion Home Care Franklin                | (540) 489-6383              | Revival Homecare Agency                 |  | (703) 341-6670                       |                |
|   | Carilion Home Care Services - Roanoke      | (540) 633-9314              | The Cardiac Connection Home Health Care |  | (804) 454-0854                       |                |
|   | Warm Hearth At Home Inc                    | (540) 443-3428              | Stafford                                |  | Caregivers Home Health Services, Inc | (703) 532-6210 |
|   | Amedisys Home Health Care                  | (276) 619-2532              |   |  | Horizons Healthcare Services LLC     | (703) 537-0107 |
| Home Nursing Services of Southwest Va Inc | (276) 628-2666                             | Inova Home Health LLC       |   | (571) 432-3100                               |                                      |                |
| Intrepid Usa Healthcare Services          | (276) 623-0665                             | Tristate Quality Care, Corp |   | (703) 660-1366                               |                                      |                |
| Shenandoah                                | Horizons Healthcare Services LLC           | (703) 537-0107              |   | Amedisys Home Health                         | (804) 639-7903                       |                |
|   | Amedisys Home Health Care                  | (540) 886-2970              |   | At Home Care                                 | (804) 359-3400                       |                |
|   | Five Star Home Health Care                 | (703) 661-4555              |   | Bayada Home Health Care Inc                  | (703) 820-2001                       |                |
| Smyth                                     | Access Home Health Care And Rehabilitation | (276) 266-3149              |   | Cavalier Healthcare Services Inc (LHC)       | (703) 872-7520                       |                |
|   | Amedisys Home Health Care                  | (276) 619-2532              |   | Countryside Home Health Care LLC             | (571) 934-8408                       |                |
|   | Carilion Home Care Services Tazewell       | (276) 988-8714              |   | Encompass Health Home Health                 | (703) 550-1400                       |                |
|   | Home Nursing Services of Southwest Va Inc  | (276) 628-2666              |   | Home & Heart Health, Inc                     | (540) 899-3666                       |                |
|   | Intrepid Usa Healthcare Services           | (276) 623-0665              |   | National Home Health Care Inc                | (703) 787-3060                       |                |
|   | Twin County Regional Home Health (LHC)     | (276) 236-7935              |   | Prospect Homecare Agency                     | (202) 413-5928                       |                |
|   | Wythe Circle Home Care (LHC)               | (276) 228-2051              |   | Revival Homecare Agency                      | (703) 341-6670                       |                |

## High-performing home health agencies in Virginia (cont.)

| County Served                           | Name of Home Health Agency                   | Contact Information | County Served                              | Name of Home Health Agency                 | Contact Information   |
|---|--|---------------------|--|--|-----------------------|
| Staunton City                           | Amedisys Home Health Care                    | (540) 886-2970      | Tazewell                                   | Home Nursing Services of Southwest Va Inc  | (276) 628-2666        |
|   | At Home Care                                 | (804) 359-3400      |  | Intrepid Usa Healthcare Services           | (276) 623-0665        |
|   | Shenandoah Valley Home Health                | (540) 324-2360      |  | Preferred Home Health Services, Inc        | (276) 963-9577        |
| Suffolk City                            | Bon Secours Home Care                        | (757) 889-4663      |  | Wythe Circle Home Care (LHC)               | (276) 228-2051        |
|   | Amedisys Home Health Care                    | (757) 466-1340      |  | Virginia Beach City                        | Bon Secours Home Care |
|   | Amedisys Home Health of Newport News         | (757) 223-5424      | Amedisys Home Health Care                  |  | (757) 466-1340        |
|   | At Heart Homecare                            | (757) 961-4077      | Amedisys Home Health of Newport News       |  | (757) 223-5424        |
|   | Equilibrio Home Health Of Virginia Inc       | (757) 965-9942      | At Heart Homecare                          |  | (757) 961-4077        |
|   | Fni Healthcare, Inc                          | (757) 271-3861      | Equilibrio Home Health Of Virginia Inc     |  | (757) 965-9942        |
|   | Generations Home Health LLC (LHC)            | (757) 822-6991      | Fni Healthcare, Inc                        |  | (757) 271-3861        |
|   | Interim Healthcare                           | (757) 466-1401      | Generations Home Health LLC (LHC)          |  | (757) 822-6991        |
| Southampton Memorial Home Health (LHC)  | (757) 569-6360                               | Interim Healthcare  | (757) 466-1401                             |  |                       |
| Surry                                   | Bon Secours Home Care                        | (757) 889-4663      | Warren                                     | Caregivers Home Health Services, Inc       | (703) 532-6210        |
|   | Amedisys Home Health                         | (804) 639-7903      |  | Horizons Healthcare Services LLC           | (703) 537-0107        |
|   | Amedisys Home Health of Newport News         | (757) 223-5424      |  | Five Star Home Health Care                 | (703) 661-4555        |
|   | At Home Care                                 | (804) 359-3400      | Washington                                 | Amedisys Home Health Care                  | (276) 619-2532        |
|   | Brookside Home Health, An Amedisys Company   | (757) 253-2536      |  | Home Nursing Services of Southwest Va Inc  | (276) 628-2666        |
|   | Generations Home Health LLC (LHC)            | (757) 822-6991      |  | Intrepid Usa Healthcare Services           | (276) 623-0665        |
|   | Interim Healthcare                           | (757) 466-1401      |  | Wythe Circle Home Care (LHC)               | (276) 228-2051        |
|   | Intrepid Usa Healthcare Services             | (804) 768-9080      | Waynesboro City                            | Amedisys Home Health Care                  | (540) 886-2970        |
|   | Southampton Memorial Home Health (LHC)       | (757) 569-6360      |  | At Home Care                               | (804) 359-3400        |
|   | Southside Regional Home Health (LHC)         | (804) 862-8345      |  | Shenandoah Valley Home Health              | (540) 324-2360        |
| The Cardiac Connection Home Health Care | (804) 454-0854                               | Westmoreland        | Bon Secours Home Health, LLC               | (804) 627-5200                             |                       |
| Sussex                                  | Bon Secours Home Care                        |                     | (757) 889-4663                             | Caregivers Home Health Services, Inc       | (703) 532-6210        |
|   | Amedisys Home Health                         |                     | (804) 639-7903                             | Amedisys Home Health                       | (804) 639-7903        |
|   | At Home Care                                 |                     | (804) 359-3400                             | At Home Care                               | (757) 220-2112        |
|   | Intrepid Usa Healthcare Services             |                     | (804) 768-9080                             | Brookside Home Health, An Amedisys Company | (757) 253-2536        |
|   | Southampton Memorial Home Health (LHC)       |                     | (757) 569-6360                             | Home & Heart Health, Inc                   | (540) 899-3666        |
|   | Southern Virginia Regional Home Health (LHC) |                     | (434) 348-3459                             | Revival Homecare Agency                    | (703) 341-6670        |
|   | Southside Regional Home Health (LHC)         |                     | (804) 862-8345                             | Williamsburg City                          | Bon Secours Home Care |
|   | The Cardiac Connection Home Health Care      | (804) 454-0854      | Horizons Healthcare Services LLC           |  | (703) 537-0107        |
| Tazewell                                | Amedisys Home Health Care                    | (276) 619-2532      | At Home Care                               |  | (757) 220-2112        |
|   | Carilion Home Care Services Tazewell         | (276) 988-8714      | Bayada Home Health Care                    |  | (757) 565-5400        |
|   |  |                     | Brookside Home Health, An Amedisys Company |  | (757) 253-2536        |



## High-performing home health agencies in Virginia (cont.)

| County Served                | Name of Home Health Agency                 | Contact Information |
|------------------------------|--|---------------------|
| Williamsburg City            | Generations Home Health LLC (LHC)          | (757) 822-6991      |
|                              | Interim Healthcare                         | (757) 466-1401      |
| Winchester City              | Horizons Healthcare Services LLC           | (703) 537-0107      |
|                              | Five Star Home Health Care                 | (703) 661-4555      |
| Wise                         | Amedisys Home Health Care                  | (276) 619-2532      |
|                              | Home Nursing Services of Southwest Va Inc  | (276) 628-2666      |
|                              | Intrepid Usa Healthcare Services           | (276) 623-0665      |
| Wythe                        | Access Home Health Care And Rehabilitation | (276) 266-3149      |
|                              | Advanced Health Services (LHC)             | (540) 994-9811      |
|                              | Amedisys Home Health Care                  | (276) 619-2532      |
|                              | Carilion Home Care Services Tazewell       | (276) 988-8714      |
|                              | Home Nursing Services of Southwest Va Inc  | (276) 628-2666      |
|                              | Intrepid Usa Healthcare Services           | (276) 623-0665      |
|                              | Twin County Regional Home Health (LHC)     | (276) 236-7935      |
| Wythe Circle Home Care (LHC) | (276) 228-2051                             |                     |
| York                         | Bon Secours Home Care                      | (757) 889-4663      |
|                              | Bon Secours Home Health, LLC               | (804) 627-5200      |
|                              | Amedisys Home Health of Newport News       | (757) 223-5424      |
|                              | At Heart Homecare                          | (757) 961-4077      |
|                              | At Home Care                               | (757) 220-2112      |
|                              | Bayada Home Health Care                    | (757) 565-5400      |
|                              | Brookside Home Health, An Amedisys Company | (757) 253-2536      |
|                              | Generations Home Health LLC (LHC)          | (757) 822-6991      |
| Interim Healthcare           | (757) 466-1401                             |                     |

# Frequently Asked Questions

## What is the purpose of the high-performing home health agency evaluation?

We've identified high-performing home health agencies to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of home health services. These designations are reviewed on a semi-annual basis.

## What are the criteria used to evaluate home health agencies?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Home Compare database.

Home health agency analysis uses a two-stage assessment process. The first assessment is quality-based and uses the Star Rating from the CMS Home Health Compare (HHC) website on [medicare.gov](https://www.medicare.gov). We then use additional quality measures from HHC, along with member utilization data from UnitedHealthcare Medicare Advantage, to measure quality performance in the following categories:

- Emergency department utilization within the first 60 days of care
- Timely initiation of care within 2 days of discharge or referral
- Actual to expected readmission rate using UnitedHealthcare Medicare Advantage admissions data

The second assessment evaluates Medicare spending of a home health agency, relative to the Medicare spending of the national median home health agency's spending across the same performance period, using the following metric:

- CMS HHC Medicare Spending per Beneficiary – Post-Acute Care (MSPB-PAC) Home Health

## Can members select any home health agency that's part of the UnitedHealthcare network?\*

Yes. Regardless of whether a home health agency is identified as high-performing, members can choose from all participating home health agencies in the UnitedHealthcare network. Just because a home health agency isn't on this list doesn't mean that the facility can't provide quality health care services. All home health agencies in the UnitedHealthcare network have met UnitedHealthcare's credentialing requirements. Members can learn more by checking their benefits plan and asking their health care professionals.

## Who should I contact if I have questions about high-performing home health agencies?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a home health agency. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a home health agency from this list doesn't guarantee the quality of health care services members will receive from a home health agency and doesn't guarantee the outcome of any health care services members will receive.

\*Likewise, the fact that a home health agency isn't on this list doesn't mean that the home health agency doesn't provide quality health care services. Regardless of whether a home health agency is on this list, members have access to all home health agencies in the UnitedHealthcare network, as further described under the member's benefit plan.