

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population and traditional Medicare members from the Centers for Medicare & Medicaid Services (CMS) Nursing Home Compare database. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing provider designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Alabama

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
Baldwin	Eastern Shore Rehabilitation And Health Center	(251) 621-4200	Madison	Brookshire Healthcare Center	(256) 837-1730
Blount	Diversicare Of Oneonta	(205) 274-2365		Signature Healthcare Of Whitesburg Gardens	(256) 881-5000
Bullock	Southern Springs Healthcare Facility	(334) 738-5590		Valley View Health And Rehabilitation Llc	(256) 830-2316
Calhoun	Piedmont Health Care Center	(256) 447-8258		Windsor House	(256) 837-8585
Chambers	Diversicare Of Lanett	(334) 644-1111	Marshall	Albertville Nursing Home	(256) 878-1398
Clarke	Thomasville Healthcare And Rehabilitation Center	(334) 636-5614		Diversicare Of Arab	(256) 586-3111
Clay	Lineville Health And Rehabilitation Llc	(256) 396-2104		Diversicare Of Boaz	(256) 593-8380
Coffee	Enterprise Health & Rehabilitation Center	(334) 347-9541		Marshall Manor Nursing Home	(256) 582-6561
Colbert	Cottage Of The Shoals	(256) 383-4541	Mobile	Ashland Place Health And Rehabilitation Llc	(251) 471-5431
Conecuh	Cypress Cove Care Center - Colbert	(256) 381-4330		Crowne Health Care Of Citronelle	(251) 866-5509
Cullman	Evergreen Nursing Home - Conecuh	(251) 578-3783		Crowne Health Care Of Springhill	(251) 304-3013
De Kalb	Hanceville Nursing & Rehab Center Inc	(256) 352-6481		Lynwood Nursing Home	(251) 661-5404
Elmore	Crowne Health Care Of Ft Payne	(256) 845-5990		Mobile Nursing And Rehabilitation Center	(251) 639-1588
Elmore	Charlton Place Rehab And Healthcare Center	(334) 263-0618	Monroe	Springhill Senior Residence	(251) 343-0909
Elmore	Wetumpka Health And Rehabilitation Llc	(334) 567-5131		Englewood Health Care Center	(251) 575-3285
Escambia	Atmore Nursing Center	(251) 368-9121		Monroe Manor Health & Rehabilitation Center	(251) 575-2648
Geneva	Hartford Health Care	(334) 588-3842	Montgomery	Capitol Hill Healthcare Center	(334) 834-2920
Henry	Henry County Health And Rehabilitation Facility	(334) 585-2241	Shelby	Columbiana Health And Rehabilitation Llc	(205) 669-1712
Houston	Westside Terrace Health & Rehabilitation Center	(334) 794-1000		Shelby Ridge Nursing Home	(205) 620-8500
Jefferson	Caregivers Of Pleasant Grove Inc	(205) 744-8120	Talladega	Coosa Valley Healthcare Center	(256) 249-5604
	Cherry Hill Rehabilitation & Healthcare Center	(205) 796-0214	Tuscaloosa	Aspire Physical Recovery Center Of West Alabama	(205) 330-8412
	East Glen	(205) 833-1777		Walker	Ridgewood Health Services Inc.
	Greenbriar At The Altamont Skilled Nursing Facilit	(205) 323-2724			
	North Hill Nursing And Rehabilitation Ctr Llc	(205) 849-2352			
	Oak Knoll Health And Rehabilitation Llc	(205) 787-2619			
Limestone	South Health And Rehabilitation Llc	(205) 933-2180			
Limestone	Athens Health And Rehabilitation Llc	(256) 232-1620			
Macon	Magnolia Haven Health And Rehabilitation Center	(334) 727-4960			

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who are in need of skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members and traditional Medicare members from the CMS Nursing Home Compare database.

The skilled nursing facility analysis uses a combination of average length of stay, acute readmission rate, presence of a value-based contract and on-site clinical presence, based on the UnitedHealthcare Medicare Advantage membership. In addition, we consider the following metrics from the CMS Nursing Home Compare database:

- Overall CMS star rating
- CMS health inspection rating
- Registered nurse staffing hours
- Overall CMS short term quality rating
- Percentage of re-hospitalizations after a skilled nursing facility admission

Based on analysis of UnitedHealthcare and CMS data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Advocate or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.