

Choosing a Quality Skilled Nursing Facility

We believe in helping UnitedHealthcare Medicare Advantage members receive the resources they need to successfully recover from an acute hospital event and return home. To help you and our members make more informed choices, we've compiled a list of high-performing skilled nursing facilities that may demonstrate improved patient outcomes based on quality and cost efficiency criteria. Skilled nursing facilities offer services to aid in patient recovery, like rehabilitation therapy and care from nurses and specialty care providers.

Quality Assessment

We've created designations based on quality and performance metrics sourced from the UnitedHealthcare Medicare Advantage population. Additional considerations included skilled nursing facilities in active value-based contracts or the presence of an on-site clinician, which resulted in a high-performing designation.

We hope this information helps you when assisting members during the discharge planning process. To help answer your questions about the high-performing skilled nursing facilities, we've attached a list of frequently asked questions at the end of this document. Thank you for helping our members live their healthiest lives.

High-Performing Skilled Nursing Facilities in Alabama

County Of SNF	SNF Name	Contact Information	County Of SNF	SNF Name	Contact Information
BALDWIN	FAIRHOPE HEALTH & REHAB	(251) 928-2153	MADISON	WINDSOR HOUSE	(256) 837-8585
	OAKWOOD-NORTH BALDWIN'S CENTER FOR LIVING	(251) 937-3501		VALLEY VIEW HEALTH AND REHABILITATION, LLC	(256) 830-2316
	MONTROSE BAY HEALTH AND REHAB	(251) 928-2177	MARSHALL	DIVERSICARE OF ARAB	(256) 586-3111
BULLOCK	SOUTHERN SPRINGS HEALTHCARE FACILITY	(334) 738-5590	MOBILE	CROWNE HEALTH CARE OF MOBILE	(251) 473-8684
CALHOUN	DIVERSICARE OF OXFORD	(256) 831-0481		CROWNE HEALTH CARE OF CITRONELLE	(251) 866-5509
CLAY	LINEVILLE HEALTH AND REHABILITATION, LLC	(256) 396-2104		GRAND BAY CONVALESCENT HOME, INC.	(251) 865-6443
CRENSHAW	LIVERNE HEALTH AND REHABILITATION, LLC	(334) 335-6528		CROWNE HEALTH CARE OF SPRINGHILL	(251) 304-3013
CULLMAN	FOLSOM CENTER FOR REHABILITATION AND HEALTHCARE, T	(256) 739-4409	MONTGOMERY	SPRINGHILL SENIOR RESIDENCE	(251) 343-0909
ELMORE	MERRY WOOD LODGE	(334) 567-8484		DIVERSICARE OF MONTGOMERY	(334) 263-1643
ESCAMBIA	WEST GATE VILLAGE	(251) 867-6077	RUSSELL	CANTERBURY HEALTH CARE FACILITY	(334) 291-0485
HALE	MOUNDVILLE HEALTH AND REHABILITATION, LLC	(205) 371-2252	SHELBY	SHELBY RIDGE NURSING HOME	(205) 620-8500
JEFFERSON	SOUTH HEALTH AND REHABILITATION, LLC	(205) 933-2180	TALLADEGA	TALLADEGA HEALTHCARE CENTER, INC	(256) 362-4197
	CIVIC CENTER HEALTH AND REHABILITATION, LLC	(205) 251-5271	TUSCALOOSA	FOREST MANOR HEALTH AND REHAB	(205) 339-5400
	MAGNOLIA RIDGE	(205) 631-8709	WALKER	RIDGEWOOD HEALTH SERVICES, INC.	(205) 221-4862
	EAST GLEN	(205) 833-1777			
	BROOKDALE UNIVERSITY PARK SNF (AL)	(205) 870-0786			
	CHERRY HILL REHABILITATION & HEALTHCARE CENTER	(205) 796-0214			
LAUDERDALE	FLORENCE NURSING AND REHABILITATION CTR, LLC	(256) 766-5771			
LOWNDES	ORCHARD REHABILITATION & HEALTHCARE CENTER	(334) 548-5995			
MADISON	DIVERSICARE OF BIG SPRINGS	(256) 539-5111			
	SIGNATURE HEALTHCARE OF WHITESBURG GARDENS	(256) 881-5000			

Frequently Asked Questions

What is the purpose of the high-performing skilled nursing facility evaluation?

We've identified high-performing skilled nursing facilities to help discharge planners and UnitedHealthcare Medicare Advantage plan members make more informed health care choices. Physicians may also use these high-performing care providers when referring members who need skilled nursing services. These designations are reviewed on a semi-annual basis.

What are the criteria used to evaluate skilled nursing facilities?

We created designations based on quality and performance metrics of UnitedHealthcare Medicare Advantage members. The SNF analysis considers the combined acute readmission rate, which is the sum of transfers from the SNF back to the acute setting, plus readmissions to the acute setting within 30 days of discharging from the SNF. Additionally, the presence of a value-based contract and on-site clinical presence were considered.

Based on analysis of UnitedHealthcare data, along with local market input, providers were identified as higher-performing and will be suggested for discharge planning recommendations.

Can members select any skilled nursing facility that's part of the UnitedHealthcare network?*

Yes. Regardless of whether a skilled nursing facility is identified as high-performing, members can choose from all participating skilled nursing facilities in the UnitedHealthcare network. Just because a skilled nursing facility isn't on this list doesn't mean that the facility can't provide quality health care services. Members can learn more by checking their benefits plan and asking their health care professionals.

Who should I contact if I have questions about high-performing skilled nursing facilities?

If you have questions, please contact your Provider Engagement Representative or call Provider Services at **877-842-3210**.

The information included in this document isn't an endorsement of a particular health care provider's suitability for the health care needs of any particular member and shouldn't be the sole factor in selecting a skilled nursing facility. UnitedHealthcare doesn't practice medicine or provide health care services. Healthcare professionals are solely responsible for medical judgments and treatments supplied. Selecting a skilled nursing facility from this list doesn't guarantee the quality of health care services members will receive from a skilled nursing facility and doesn't guarantee the outcome of any health care services members will receive.

Likewise, the fact that a skilled nursing facility isn't on this list doesn't mean that the skilled nursing facility doesn't provide quality health care services. *Regardless of whether a skilled nursing facility is on this list, members have access to all skilled nursing facilities in the UnitedHealthcare network, as further described under the member's benefit plan.